



DIGITAL 2022

INDONESIA

THE ESSENTIAL GUIDE TO THE LATEST CONNECTED BEHAVIOURS

**we
are.
social**

 KEPIOS

PARTNERS THAT MAKE THE GLOBAL DIGITAL REPORTS SERIES POSSIBLE



GWI.

GWI



statista

STATISTA



**GSMA
Intelligence**

GSMA INTELLIGENCE



SEMRUSH

SEMRUSH



APP ANNIE



similarweb



locowise



skai

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SIMILARWEB

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SKAI

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DATAREPORTAL.COM/LIBRARY



IMPORTANT NOTES ON COMPARING DATA

The findings published in this report use the latest data available at the time of production. This may include revised figures for historical data points that were not available when we published previous reports in the Global Digital Reports series. From time to time, we may also change the data sources that we use to inform specific data points, and we may also change how we calculate certain values. Similarly, our data partners may change the ways in which they source, calculate, or report the data that they share with us. As a result, findings published in this report **may not correlate** with findings published in our previous reports, especially where such findings represent change over time (e.g. annual growth). Where we report figures for change over time, such figures will use the latest available data, so we recommend using the **values published in this report**, rather than trying to recalculate such values using data from previous reports. Wherever we're aware of the potential for historical mismatches, we've included a note on comparability in the footnotes of each relevant slide. Please read these advisories carefully to understand how data sources or calculations have changed since previous reports, and beware of making any comparisons with historical data. In addition to changes in data sources and calculations, please note that social media user numbers **may not** represent unique individuals. This is because some people may manage multiple social media accounts, and because some social media accounts may represent 'non-human' entities (e.g. businesses, animals, bands, etc.). As a result, the figures we publish for social media users may **exceed** the figures we publish for total population or for internet users. This may seem counter-intuitive, but such differences do not represent mistakes. For more information, please read our notes on data variance, mismatches, and curiosities: <https://datareportal.com/notes-on-data>.



GLOBAL HEADLINES

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GLOBAL DIGITAL HEADLINES

OVERVIEW OF THE ADOPTION AND USE OF CONNECTED DEVICES AND SERVICES AT A WORLDWIDE LEVEL



TOTAL
POPULATION



7.91
BILLION

YEAR-ON-YEAR CHANGE

+1.0%

URBANISATION

57.0%

MOBILE
CONNECTIONS



8.28
BILLION

YEAR-ON-YEAR CHANGE

+2.9%

TOTAL vs. POPULATION

104.6%

INTERNET
USERS



4.95
BILLION

YEAR-ON-YEAR CHANGE

+4.0%

TOTAL vs. POPULATION

62.5%

ACTIVE SOCIAL
MEDIA USERS



4.62
BILLION

YEAR-ON-YEAR CHANGE

+10.1%

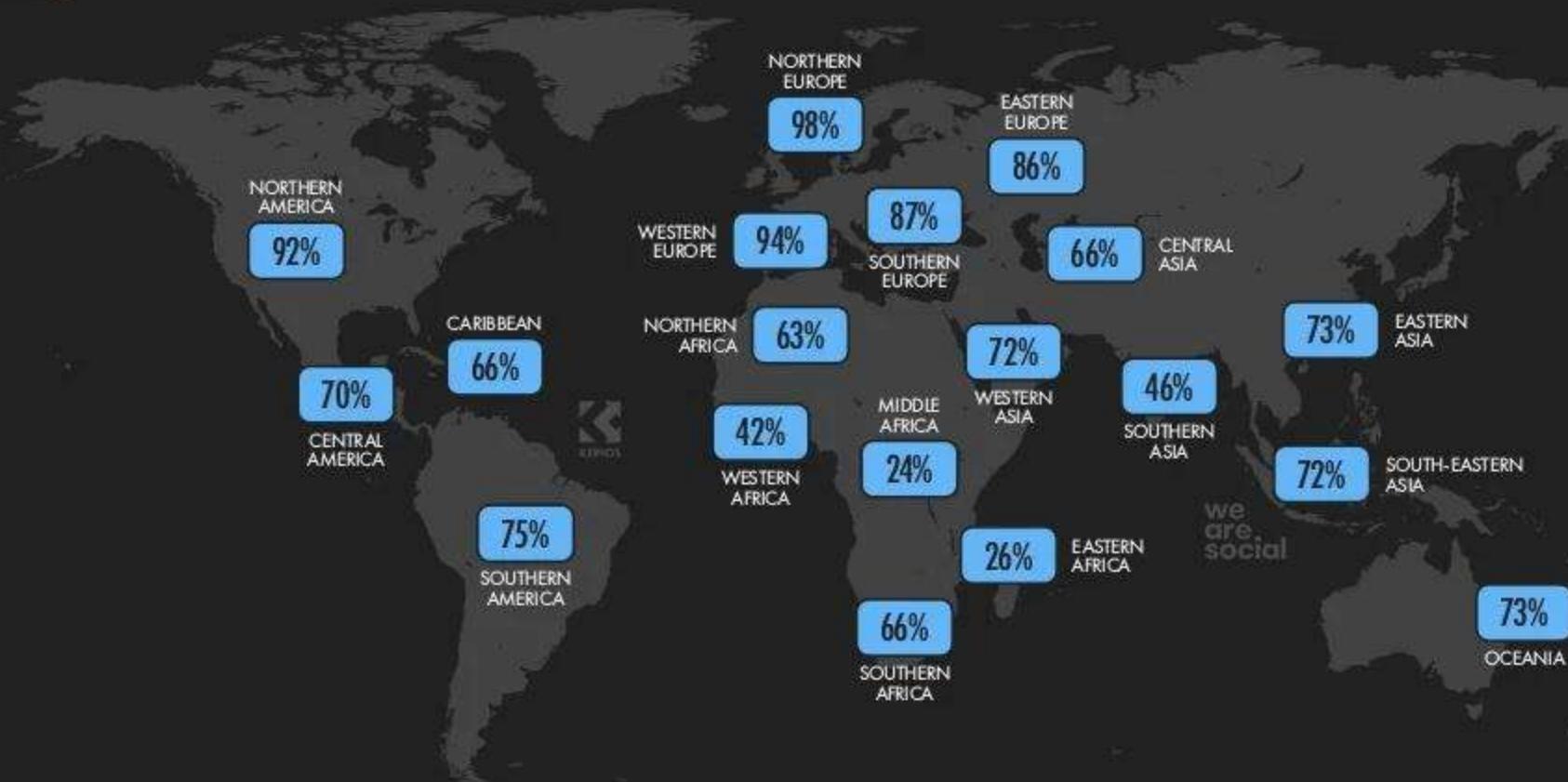
TOTAL vs. POPULATION

58.4%

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INTERNET ADOPTION

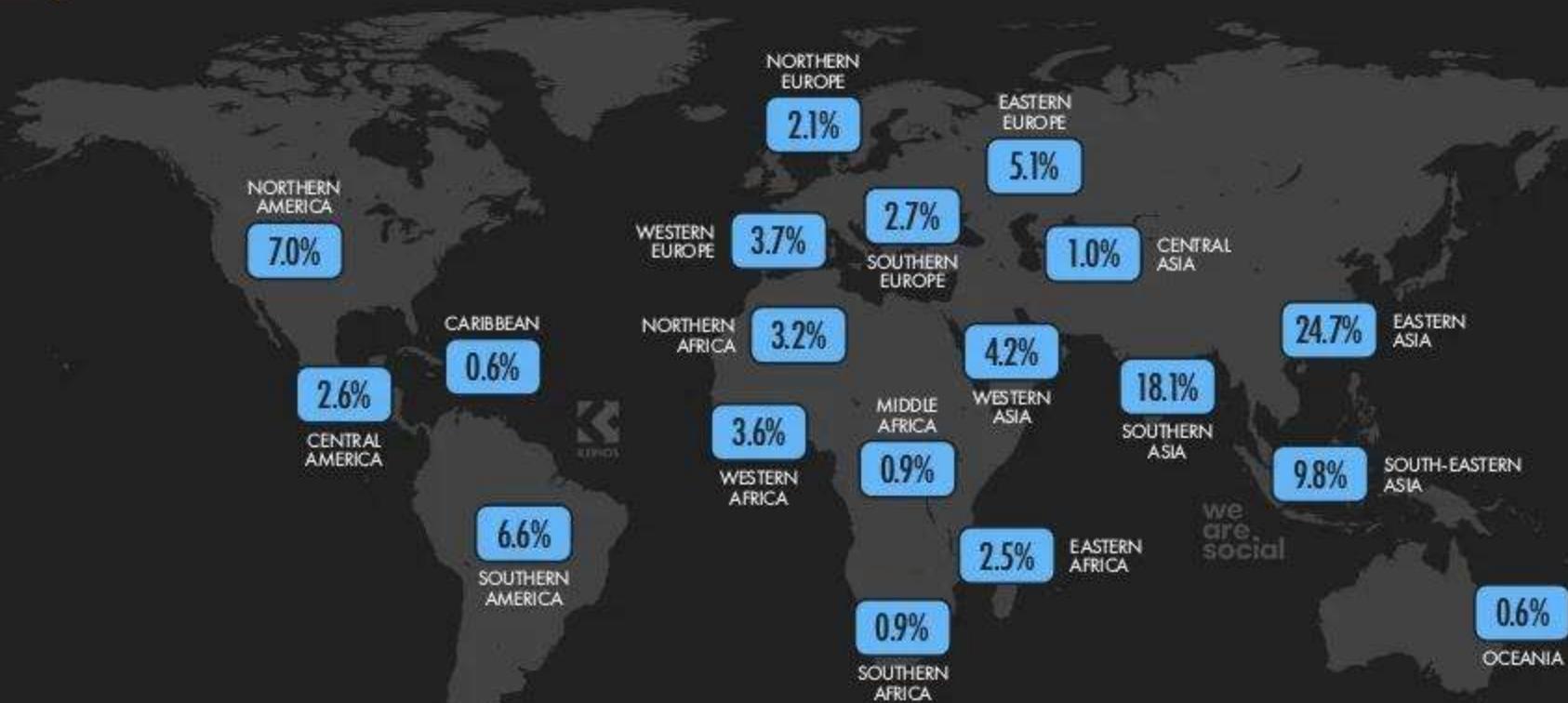
INTERNET USERS AS A PERCENTAGE OF TOTAL POPULATION



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SHARE OF GLOBAL INTERNET USERS

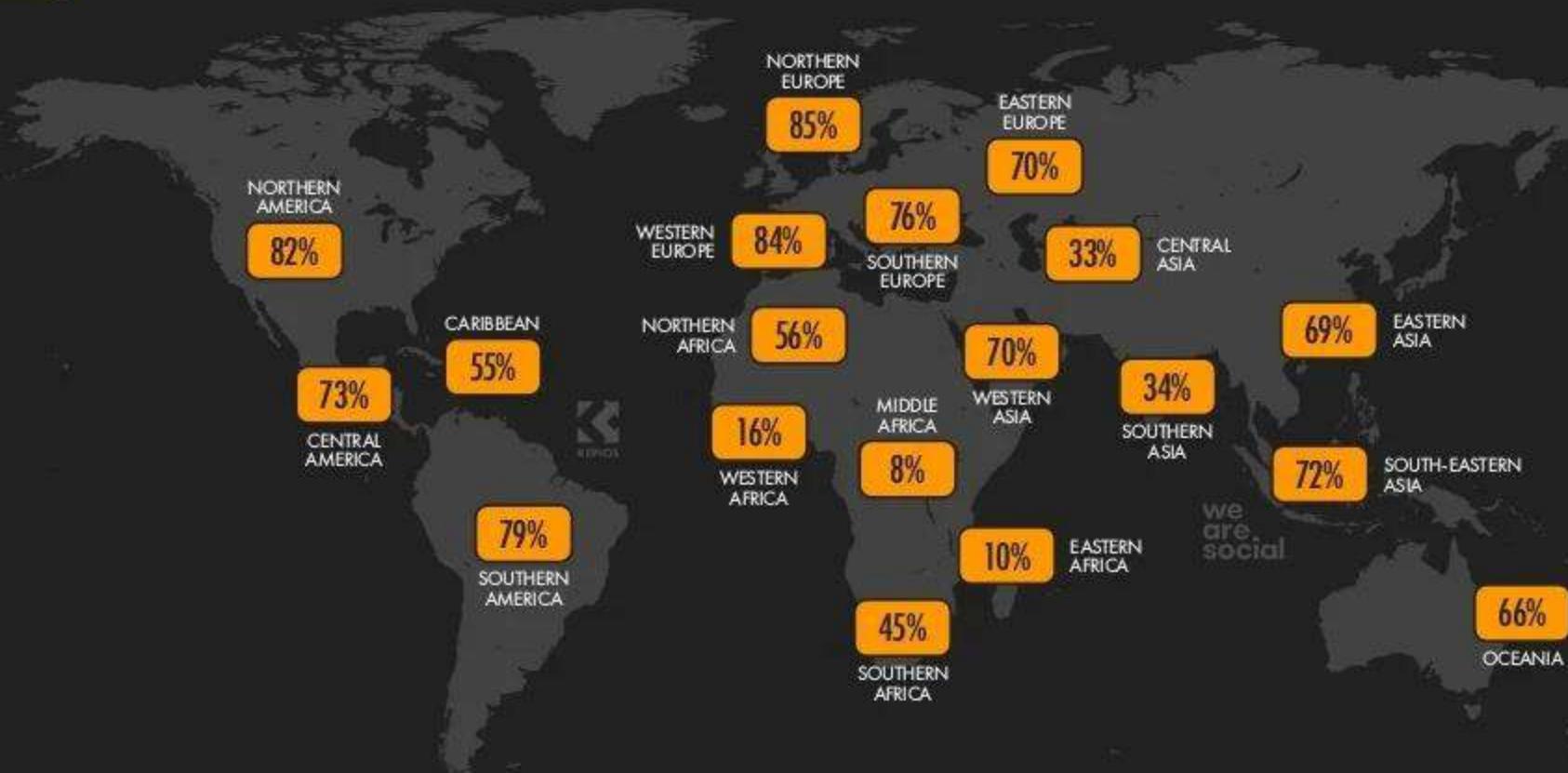
INTERNET USERS AS A PERCENTAGE OF TOTAL GLOBAL INTERNET USERS



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SOCIAL MEDIA USERS vs. TOTAL POPULATION

ACTIVE SOCIAL MEDIA USERS AS A PERCENTAGE OF THE TOTAL POPULATION (NOTE: USERS MAY NOT REPRESENT UNIQUE INDIVIDUALS)



SOURCES: KEROS ANALYSIS; COMPANY ADVERTISING RESOURCES AND ANNOUNCEMENTS; CNIIC, TECHASA, OODH. ADVISORY: SOCIALMEDIA USERS MAY NOT REPRESENT UNIQUE INDIVIDUALS.

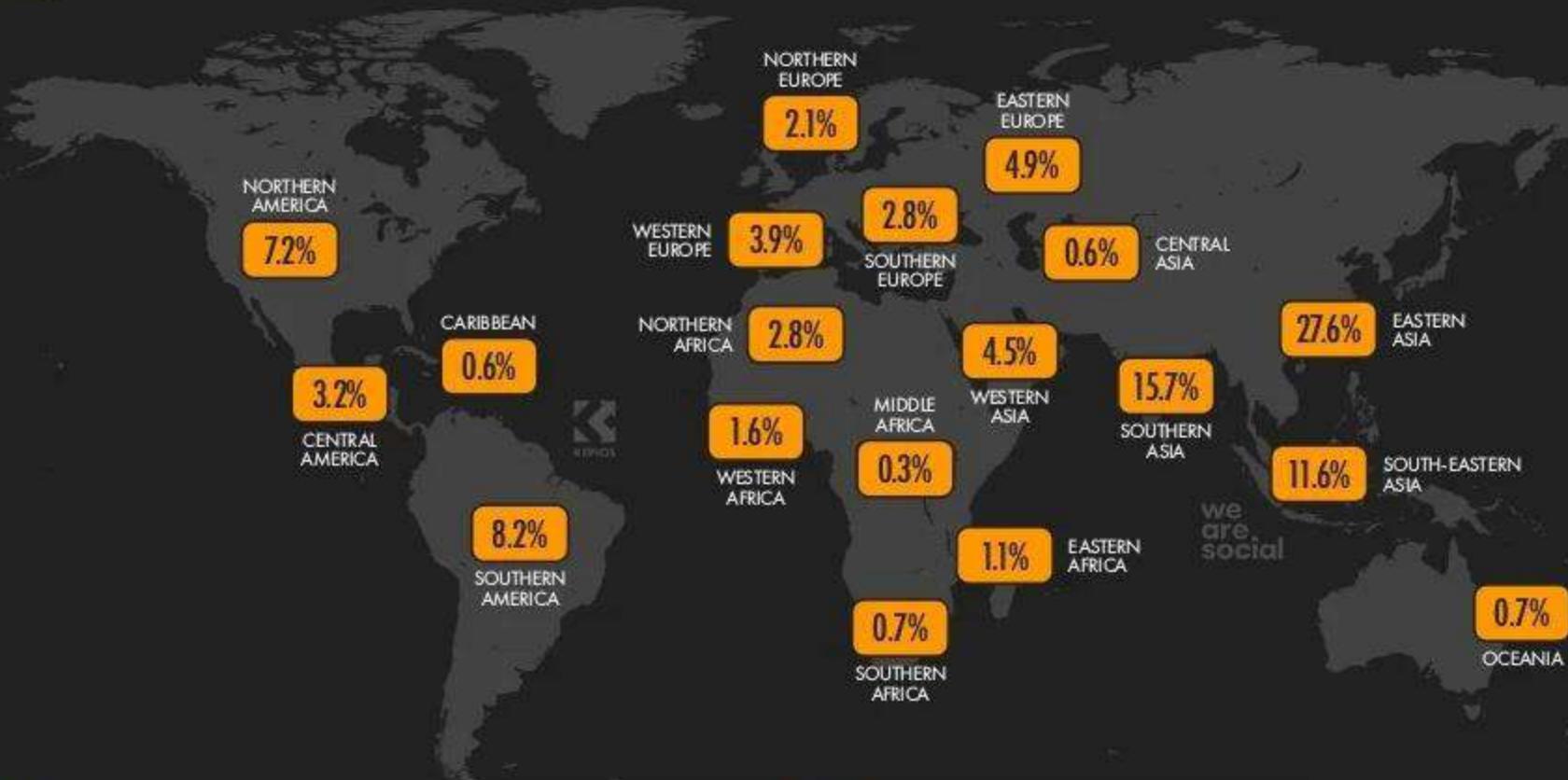
NOTES: DATA DOES NOT INCLUDE DATA FOR EQUATORIA L LIBYAN ARAB JEM, SYRIA. REGIONS BASED ON THE UNITED NATIONS GROSSCHEME. COMPARABILITY: SOURCE BASE AND METHODOLOGY CHANGES INCLUDING

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SHARE OF GLOBAL SOCIAL MEDIA USERS

ACTIVE SOCIAL MEDIA USERS IN EACH REGION AS A PERCENTAGE OF TOTAL GLOBAL ACTIVE SOCIAL MEDIA USERS



SOURCES: KEROS ANALYSIS; COMPANY ADVERTISING RESOURCES AND ANNOUNCEMENTS; CNIIC, TECHASA, OCDH. ADVISORY: SOCIALMEDIA USERS MAY NOT REPRESENT UNIQUE INDIVIDUALS.

NOTES: FIGURES MAY NOT SUM TO 100% DUE TO ROUNDING. DO NOT INCLUDE AFGHANISTAN OR SYRIA. REGIONS BASED ON THE UNITED NATIONS GEOSCHEME. COMPARABILITY: SOURCE BASE.

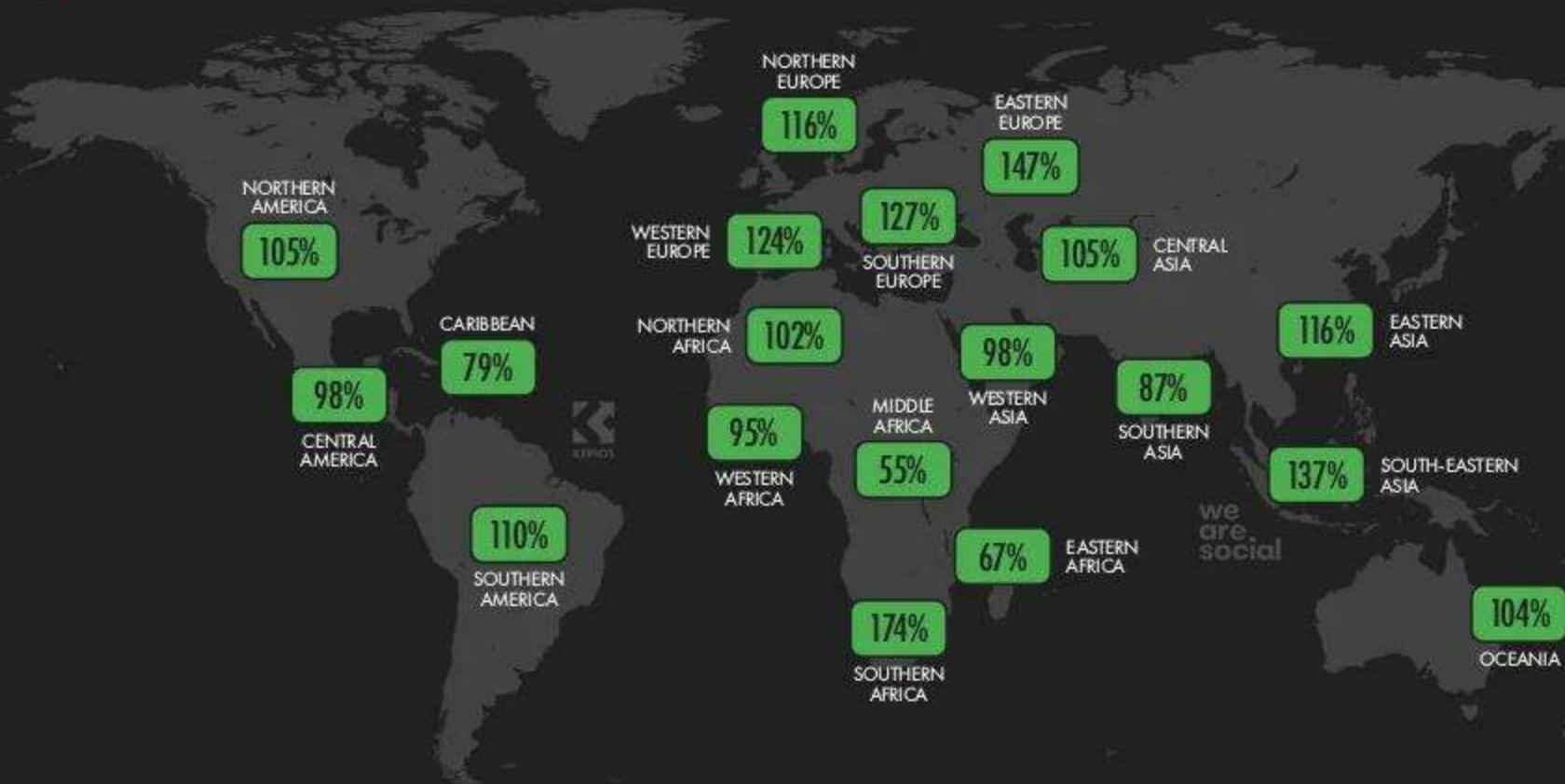
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MOBILE CONNECTIVITY

CELLULAR MOBILE CONNECTIONS COMPARED WITH TOTAL POPULATION

GLOBAL
OVERVIEW



SOURCES: GSMA INTELLIGENCE, UNITED NATIONS. NOTE: FIGURES MAY EXCEED 100% BECAUSE SOME INDIVIDUALS MAY USE MORE THAN ONE CELLULAR CONNECTION. REGIONS BASED ON THE UNITED NATIONS' SUBDIVISION OF COUNTRIES AND TERRITORIES.

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EXPLORE OUR COMPLETE COLLECTION OF DIGITAL 2022 GLOBAL DATA



DIGITAL 2022 GLOBAL OVERVIEW REPORT

THE ESSENTIAL GUIDE TO THE WORLD'S CONNECTED BEHAVIOURS

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[CLICK HERE](#) TO READ OUR FLAGSHIP **DIGITAL 2022 GLOBAL OVERVIEW REPORT**, PACKED WITH ALL THE NUMBERS YOU NEED TO MAKE SENSE OF THE CURRENT STATE OF DIGITAL



DIGITAL 2022 LOCAL COUNTRY HEADLINES REPORT

ESSENTIAL DATA FOR DIGITAL ADOPTION AND USE IN EVERY COUNTRY AROUND THE WORLD

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[CLICK HERE](#) TO READ OUR **DIGITAL 2022 LOCAL COUNTRY HEADLINES REPORT**, WITH ESSENTIAL STATS FOR DIGITAL ADOPTION IN EVERY COUNTRY AROUND THE WORLD

THINK FORWARD 2022

BRAVE NEW WORLDS

You've heard about the metaverse, right? Actually, 87% of social media users globally haven't. But does that even matter, when businesses from Facebook to Fortnite are vying to stake their claim in it? What about web3? Or blockchain? Do you know what an NFT is?

As we've renegotiated our relationship with digital in the wake of Covid-19, from the fringes of the internet, a wealth of new terms have become mainstays in the marketing press and mainstream media alike, rushing to alleviate the tensions of our new reality.

We're at a tipping point, and the gold rush is in full swing.

We're stepping into Brave New Worlds.

In the seventh issue of our annual report ***Think Forward***, we unpick the complex and ever-changing web of digital culture and behaviour, and explore the role brands can play in reflecting and shaping it.

The report was informed by ongoing intelligence from our global Cultural Insights team, and supported by a survey of 3,000 people aged 18+ who use social media daily from the US, UK, France, Italy, China and Australia.



THE TRENDS

- 1. IN-FEED SYLLABUSES**
SOCIAL IS BEING REPURPOSED AS A SPACE FOR SELF-DIRECTED LEARNING
 - 2. THE VIBE ECONOMY**
THE CURATION OF MOODS AND FEELINGS HAS BECOME A COVETED CREATIVE SKILL
 - 3. PRIME TIME PLATFORMS**
SOCIAL HAS LEVELLED UP FROM ITS ROLE AS A SECOND SCREEN
 - 4. SOCIAL CYNICISM**
CREATORS ARE FIGHTING TO OVERCOME THE TROPS OF SOCIAL
 - 5. NEW MATERIALISTS**
PEOPLE ARE INVESTING IN DIGITAL CONTENT AND CREATIVITY



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ESSENTIAL DIGITAL HEADLINES

OVERVIEW OF THE ADOPTION AND USE OF CONNECTED DEVICES AND SERVICES



TOTAL
POPULATION



277.7

MILLION

URBANISATION

57.9%

CELLULAR MOBILE
CONNECTIONS



370.1

MILLION

vs. POPULATION

133.3%

INTERNET
USERS



204.7

MILLION

vs. POPULATION

73.7%

ACTIVE SOCIAL
MEDIA USERS



we

SOURCES: UNITED NATIONS'S 11.5 CENSUS BUREAU; GOVERNMENT BODIES; GSMA INTELLIGENCE; ITU; GMI; EUROSTAT; DUN & PERTHA; WORLD FACTBOOK; COMPANY ADVERTISING/RESOURCES AND
INSTITUTE FOR MARCH 2022

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DIGITAL GROWTH

CHANGE IN THE USE OF CONNECTED DEVICES AND SERVICES OVER TIME



TOTAL
POPULATION



+1.0%

YEAR-ON-YEAR CHANGE

+2.8 MILLION

CELLULAR MOBILE
CONNECTIONS



+3.6%

YEAR-ON-YEAR CHANGE

+13 MILLION

INTERNET
USERS



+1.0%

YEAR-ON-YEAR CHANGE

+2.1 MILLION

ACTIVE SOCIAL
MEDIA USERS



+12.6%

YEAR-ON-YEAR CHANGE

+21 MILLION

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POPULATION ESSENTIALS

DEMOGRAPHICS AND OTHER KEY INDICATORS



TOTAL POPULATION



277.7
MILLION

FEMALE POPULATION



49.7%

MALE POPULATION



50.3%

YEAR-ON-YEAR CHANGE IN TOTAL POPULATION



+1.0%
+2.8 MILLION

MEDIAN AGE OF THE POPULATION



30.3

URBAN POPULATION



POPULATION DENSITY (PEOPLE PER KM²)



57.9%

153.3

OVERALL LITERACY (ADULTS AGED 15+)



96.0%

FEMALE LITERACY (ADULTS AGED 15+)



94.6%

MALE LITERACY (ADULTS AGED 15+)



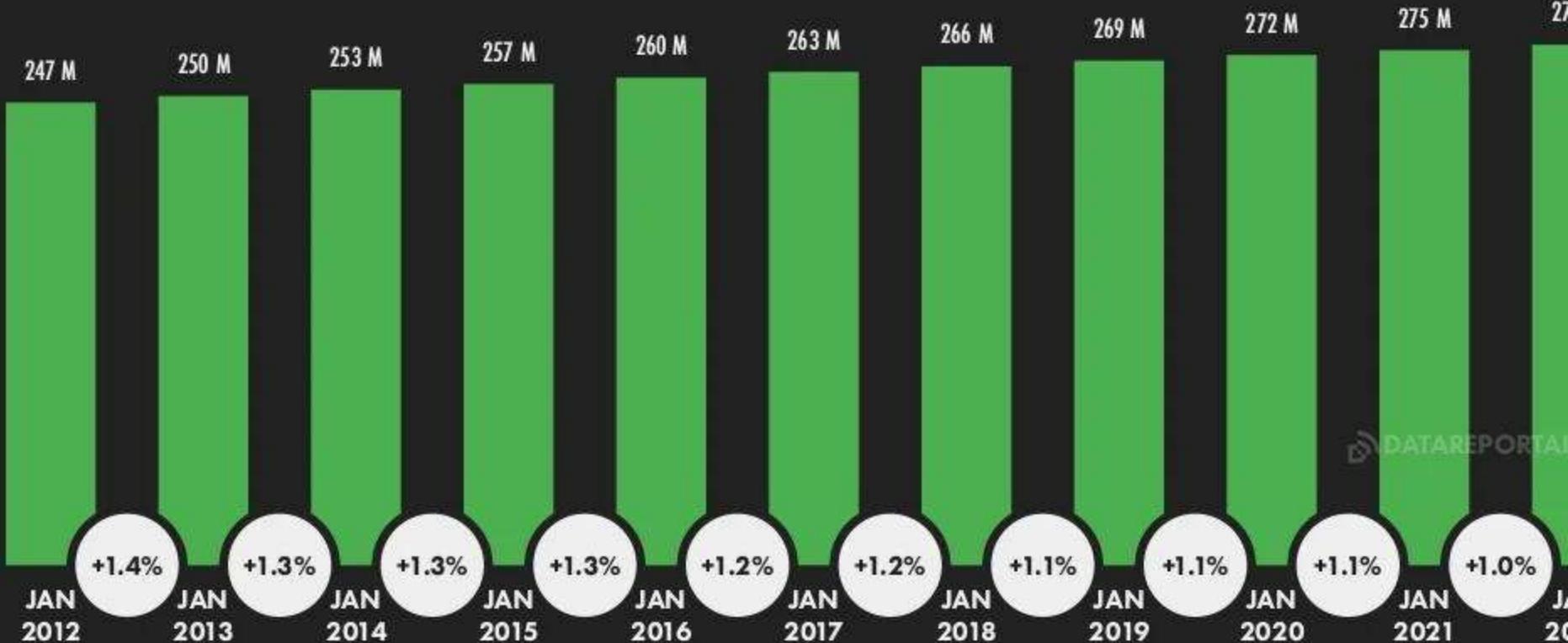
97.4%

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POPULATION OVER TIME

TOTAL POPULATION AND YEAR-ON-YEAR CHANGE



DATAREPORTAI

SOURCES: UNITED NATIONS; U.S. CENSUS BUREAU; LOCAL GOVERNMENT AUTHORITIES; KEPRIOS ANALYSIS. NOTE: WHERE LETTERS ARE SHOWN NEXT TO FIGURES ABOVE BARS, "K" DENOTES THOUSANDS.

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POPULATION BY AGE

SHARE OF THE TOTAL POPULATION BY AGE GROUP



TOTAL
POPULATION



277.7
MILLION

POPULATION
AGED 0-4



0-4

POPULATION
AGED 5-12



5-12

POPULATION
AGED 13-17



13-17

POPULATION
AGED 18-24



18-24

POPULATION
AGED 25-34



25-34

POPULATION
AGED 35-44



35-44

POPULATION
AGED 45-54



45-54

POPULATION
AGED 55-64



55-64

POPULATION
AGED 65+



65+

14.9%

14.7%

12.7%

9.0%

6.8%

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DEVICE OWNERSHIP

PERCENTAGE OF INTERNET USERS AGED 16 TO 64 WHO OWN EACH KIND OF DEVICE



ANY KIND OF
MOBILE PHONE



96.1%

YEAR-ON-YEAR CHANGE
-2.2% (-220 BPS)

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SMART
PHONE



96.0%

YEAR-ON-YEAR CHANGE
-2.2% (-220 BPS)

K
EPRIOS

FEATURE
PHONE



13.2%

YEAR-ON-YEAR CHANGE
-17.5% (-280 BPS)

GWI.

LAPTOP OR
DESKTOP COMPUTER



68.7%

YEAR-ON-YEAR CHANGE
-8.0% (-600 BPS)

D
B

TABLET
DEVICE



18.0%

YEAR-ON-YEAR CHANGE
-2.7% (-50 BPS)

GAMES
CONSOLE



D
B

15.1%

YEAR-ON-YEAR CHANGE
-6.8% (-110 BPS)

SMART WATCH OR
SMART WRISTBAND



GWI.

17.3%

YEAR-ON-YEAR CHANGE
+30.1% (+400 BPS)

TV STREAMING
DEVICE



K
EPRIOS

7.5%

YEAR-ON-YEAR CHANGE
+25.0% (+150 BPS)

SMART HOME
DEVICE



GWI.

8.0%

YEAR-ON-YEAR CHANGE
+40.4% (+230 BPS)

VIRTUAL REALITY
DEVICE



GWI.

5.5%

YEAR-ON-YEAR CHANGE
+31.0% (+130 BPS)

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DAILY TIME SPENT WITH MEDIA

THE AVERAGE AMOUNT OF TIME EACH DAY THAT INTERNET USERS AGED 16 TO 64 SPEND WITH DIFFERENT KINDS OF MEDIA AND DEVICES



TIME SPENT USING
THE INTERNET



8H 36M

YEAR-ON-YEAR CHANGE
-3.0% (-16 MINS)

GWI.

TIME SPENT WATCHING TELEVISION
(BROADCAST AND STREAMING)



2H 50M

YEAR-ON-YEAR CHANGE
-0.6% (-1 MIN)

K
KEPIOS

TIME SPENT USING
SOCIAL MEDIA



3H 17M

YEAR-ON-YEAR CHANGE
+1.5% (+3 MINS)

TIME SPENT READING PRESS MEDIA
(ONLINE AND PHYSICAL PRINT)



1H 47M

YEAR-ON-YEAR CHANGE
+9.2% (+9 MINS)

GWI.

TIME SPENT LISTENING TO
MUSIC STREAMING SERVICES



1H 40M

YEAR-ON-YEAR CHANGE
+11.1% (+10 MINS)

D
D

TIME SPENT LISTENING
TO BROADCAST RADIO



0H 37M

YEAR-ON-YEAR CHANGE
+12.1% (+4 MINS)

GWI.

TIME SPENT LISTENING
TO PODCASTS



0H 55M

YEAR-ON-YEAR CHANGE
+25.0% (+11 MINS)

K
KEPIOS

TIME SPENT USING
A GAMES CONSOLE



1H 19M

YEAR-ON-YEAR CHANGE
+3.9% (+3 MINS)



INTERNET

OVERVIEW OF INTERNET USE

ESSENTIAL INDICATORS OF INTERNET ADOPTION AND USE

TOTAL
INTERNET
USERSINTERNET USERS AS
A PERCENTAGE OF
TOTAL POPULATIONYEAR-ON-YEAR CHANGE
IN THE NUMBER OF
INTERNET USERSAVERAGE DAILY TIME SPENT
USING THE INTERNET BY
EACH INTERNET USERPERCENTAGE OF USER
ACCESSING THE INTERNET
VIA MOBILE PHONES**204.7**
MILLION**73.7%****+1.0%**
+2.1 MILLION**8H 36M**
-3.0% (-16 MINS)**94.1%**

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INTERNET USERS OVER TIME

NUMBER OF INTERNET USERS AND YEAR-ON-YEAR CHANGE



SOURCES: KPIOS ANALYSIS; ITU, GSMA INTELLIGENCE, EUROSAT, GWP, CIA WORLD FACTS BOOK; CNNIC, API; LOCAL GOVERNMENT AUTHORITIES. NOTE: WHERE LETTERS ARE SHOWN NEXT TO FIGURES ABOVE BARS, "M" DENOTES MILLIONS (E.G. 112.9 M = 112,900,000), "MM" DENOTES MILLIONS (E.G. 11.23 MM = 1,123,000,000) AND "B" DENOTES BILLIONS (E.G. 11.23 B = 11,230,000,000). WHERE NO LETTER IS

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INTERNET USER PERSPECTIVES

INTERNET USER NUMBERS PUBLISHED BY DIFFERENT SOURCES

INTERNET USERS:
ITU



INTERNET USERS:
CIA WORLD FACTBOOK



INTERNET USERS:
INTERNETWORLDSTATS



149.2

MILLION

vs. POPULATION

53.7%

149.2

MILLION

vs. POPULATION

53.7%

212.4

MILLION

vs. POPULATION

76.5%

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INTERNET ACCESS IN PERSPECTIVE

ACCESS TO THE INTERNET IN THE CONTEXT OF ACCESS TO OTHER LIFE ESSENTIALS, AS A PERCENTAGE OF TOTAL POPULATION



USES THE
INTERNET

HAS ACCESS
TO ELECTRICITY

HAS ACCESS TO BASIC
DRINKING WATER

HAS ACCESS TO
BASIC SANITATION

EARNED LESS THAN
USD \$3.20 PER DAY



73.7%

98.9%

92.4%

86.5%

19.9%

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DAILY TIME SPENT USING THE INTERNET

AMOUNT OF TIME THAT INTERNET USERS AGED 16 TO 64 SPEND USING THE INTERNET EACH DAY



DAILY TIME SPENT USING THE
INTERNET ACROSS ALL DEVICES



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8H 36M

TIME SPENT USING THE
INTERNET ON MOBILE PHONES



TIME SPENT USING THE INTERNET
ON COMPUTERS AND TABLETS



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3H 41M

MOBILE'S SHARE OF TOTAL
DAILY INTERNET TIME



57.2%

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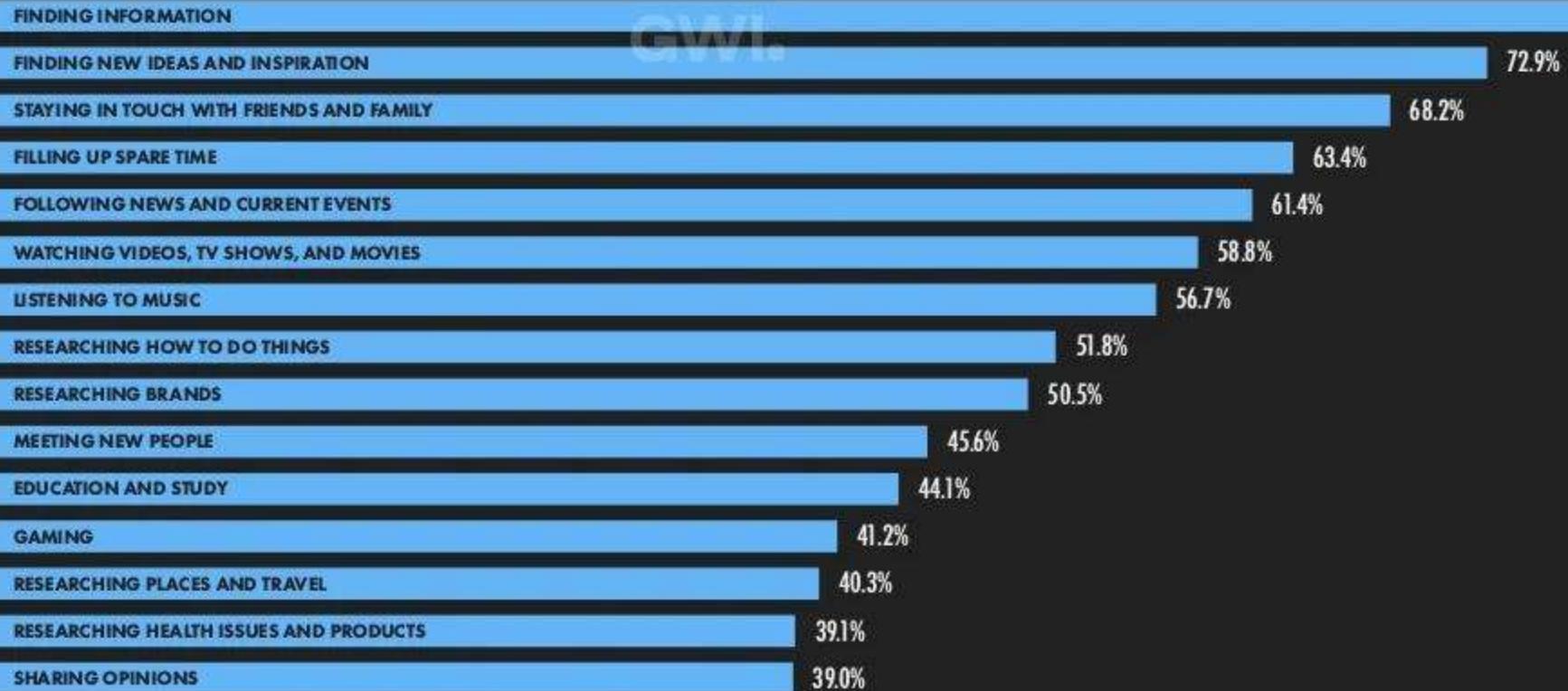
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MAIN REASONS FOR USING THE INTERNET

PRIMARY REASONS WHY INTERNET USERS AGED 16 TO 64 USE THE INTERNET



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DEVICES USED TO ACCESS THE INTERNET

PERCENTAGE OF INTERNET USERS AGED 16 TO 64 WHO USE EACH KIND OF DEVICE TO ACCESS THE INTERNET



SOURCE: GWI (Q3 2021). FIGURES REPRESENT THE FINDINGS OF A BROAD GLOBAL SURVEY OF INTERNET USERS AGED 16 TO 64. SEE GWI.COM FOR FULL DETAILS. NOTES: "MOBILE PHONE (ANY)" INCLUDES

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INTERNET CONNECTION SPEEDS

MEDIAN DOWNLOAD SPEEDS (IN MEGABITS PER SECOND) OF MOBILE AND FIXED INTERNET CONNECTIONS



MEDIAN DOWNLOAD SPEED
OF CELLULAR MOBILE
INTERNET CONNECTIONS



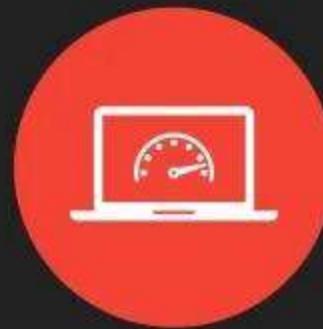
15.82
MBPS

YEAR-ON-YEAR CHANGE
IN MEDIAN CELLULAR MOBILE
INTERNET CONNECTION SPEED



+27.4%
+3.40 MBPS

MEDIAN DOWNLOAD
SPEED OF FIXED
INTERNET CONNECTIONS



20.13
MBPS

YEAR-ON-YEAR CHANGE
IN MEDIAN FIXED INTERNET
CONNECTION SPEED



+25.1%
+4.04 MBPS

SOURCE: OOKLA. NOTE: FIGURES REPRESENT MEDIAN DOWNLOAD SPEEDS IN MEGABITS PER SECOND (MBPS) IN NOVEMBER 2021. COMPARABILITY: THE VALUES FOR INTERNET CONNECTION SPEEDS THAT

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SHARE OF WEB TRAFFIC BY DEVICE

PERCENTAGE OF TOTAL WEB PAGES SERVED TO WEB BROWSERS RUNNING ON EACH KIND OF DEVICE



MOBILE
PHONES



62.76%

YEAR-ON-YEAR CHANGE

+10.8% (+611 BPS)

LAPTOP AND
DESKTOP COMPUTERS



36.90%

YEAR-ON-YEAR CHANGE

-13.8% (-592 BPS)

TABLET
DEVICES



0.35%

YEAR-ON-YEAR CHANGE

-34.0% (-18 BPS)

OTHER
DEVICES



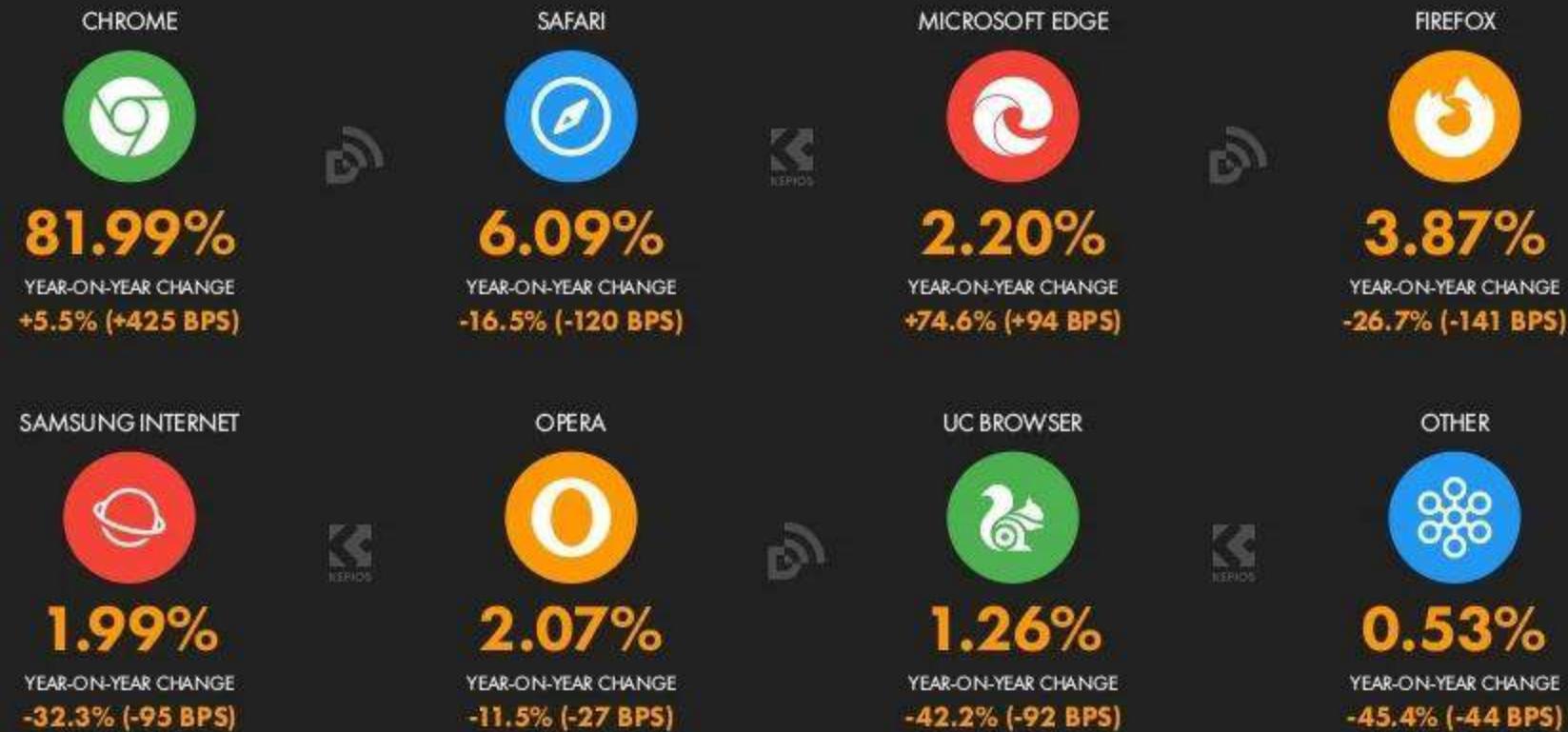
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SOURCE: STATCOUNTER. NOTES: FIGURES REPRESENT THE NUMBER OF WEB PAGES SERVED TO BROWSERS RUNNING ON EACH TYPE OF DEVICE COMPARED WITH THE TOTAL NUMBER OF WEB PAGES SERVED

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SHARE OF WEB TRAFFIC BY BROWSER

PERCENTAGE OF TOTAL WEB PAGES SERVED TO EACH BRAND OF WEB BROWSER RUNNING ON ANY DEVICE



SOURCE: STATCOUNTER. NOTES: FIGURES REPRESENT THE NUMBER OF PAGE VIEWS SERVED TO EACH BROWSER AS A PERCENTAGE OF TOTAL PAGE VIEWS SERVED TO WEB BROWSERS RUNNING ON ANY DEVICE.

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MOST-VISITED WEBSITES: SEMRUSH RANKING

RANKING OF THE MOST-VISITED WEBSITES ACCORDING TO SEMRUSH, BASED ON TOTAL MONTHLY WEBSITE TRAFFIC IN NOVEMBER 2021



#	WEBSITE	TOTAL VISITS	UNIQUE VISITORS	TIME PER VISIT	PAGES PER VISIT	#	WEBSITE	TOTAL VISITS	UNIQUE VISITORS	TIME PER VISIT	PAGES PER VISIT
01	GOOGLE.COM	583M	52.6M	23M 41S	6.06	11	SHOPEE.CO.ID	46.1M	15.4M	23M 09S	4.98
02	YOUTUBE.COM	241M	37.6M	11M 52S	4.85	12	TOKOPEDIA.COM	42.0M	14.0M	18M 28S	3.77
03	DETIK.COM	119M	21.1M	16M 37S	3.87	13	ZOOM.US	41.6M	13.3M	13M 51S	2.67
04	FACEBOOK.COM	103M	17.4M	20M 35S	6.74	14	INSTAGRAM.COM	38.2M	10.3M	18M 09S	6.35
05	TRIBUNNEWS.COM	102M	21.9M	10M 49S	2.87	15	KLIKBCA.COM	32.9M	3.98M	11M 07S	8.74
06	KOMPAS.COM	91.6M	21.6M	22M 26S	2.65	16	BIT.LY	31.8M	11.4M	10M 09S	1.39
07	BLOGSPOT.COM	83.9M	25.0M	10M 41S	2.20	17	TWITTER.COM	31.2M	7.55M	19M 37S	8.43
08	WIKIPEDIA.ORG	72.0M	20.9M	10M 10S	2.12	18	YAHOO.COM	30.6M	8.17M	17M 47S	3.66
09	GOOGLE.CO.ID	50.3M	13.7M	16M 40S	6.59	19	LIPUTAN6.COM	30.2M	15.2M	5M 21S	2.01
10	BRAINLY.CO.ID	46.6M	12.5M	12M 23S	2.79	20	SUARA.COM	30.0M	12.2M	6M 14S	1.60

SOURCE: SEMRUSH. FIGURES REPRESENT TRAFFIC VALUES FOR NOVEMBER 2021. NOTE: "UNIQUE VISITORS" REPRESENTS THE NUMBER OF DISTINCT IDENTITIES ACCESSING EACH SITE, BUT MAY NOT

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TOP WEBSITE TRAFFIC DETAIL (SEMRUSH)

SHARE OF WEBSITE TRAFFIC BY DEVICE, AND SHARE OF WEBSITE TRAFFIC REFERRED BY A SELECTION OF SOCIAL MEDIA PLATFORMS IN NOVEMBER 2021

INDON

#	WEBSITE	SHARE OF TRAFFIC FROM MOBILES	SHARE OF TRAFFIC FROM COMPUTERS	TRAFFIC FROM FACEBOOK REFERRALS	TRAFFIC FROM YOUTUBE REFERRALS	TRAFFIC FROM INSTAGRAM REFERRALS	TRAFFIC FROM TWITTER REFERRALS	TRAFFIC FROM LINKEDIN REFERRALS	TRAFFIC FROM PINTEREST REFERRALS	TRAFFIC FROM REDDIT REFERRALS	TRAFFIC FROM VK REFERRALS
01	GOOGLE.COM	52.1%	47.9%	0.87%	0.83%	0.30%	0.32%	0.04%	0.02%	0.06%	<0.01%
02	YOUTUBE.COM	14.9%	85.1%	0.43%	0.10%	0.08%	0.15%	<0.01%	<0.01%	0.02%	<0.01%
03	DETIK.COM	81.0%	19.0%	0.31%	0.01%	0.04%	0.80%	<0.01%	<0.01%	<0.01%	<0.01%
04	FACEBOOK.COM	86.3%	13.7%	<0.01%	0.06%	0.12%	0.04%	<0.01%	<0.01%	<0.01%	<0.01%
05	TRIBUNNEWS.COM	90.9%	9.1%	0.16%	0.07%	0.03%	0.18%	<0.01%	<0.01%	<0.01%	<0.01%
06	KOMPAS.COM	78.2%	21.8%	0.16%	0.02%	0.02%	0.51%	<0.01%	<0.01%	<0.01%	<0.01%
07	BLOGSPOT.COM	70.3%	29.7%	0.19%	0.08%	0.02%	0.15%	<0.01%	<0.01%	<0.01%	<0.01%
08	WIKIPEDIA.ORG	61.0%	39.0%	0.02%	0.01%	<0.01%	<0.01%	<0.01%	<0.01%	<0.01%	<0.01%
09	GOOGLE.CO.ID	38.9%	61.2%	0.03%	0.02%	<0.01%	<0.01%	<0.01%	<0.01%	<0.01%	<0.01%
10	BRAINLY.CO.ID	41.7%	58.3%	<0.01%	<0.01%	<0.01%	<0.01%	<0.01%	<0.01%	<0.01%	<0.01%

SOURCE: SEMRUSH. FIGURES REPRESENT TRAFFIC VALUES FOR NOVEMBER 2021. NOTE: TRAFFIC FROM SOCIAL MEDIA REFERRALS REPRESENT THE SHARE OF TOTAL WEBSITE VISITS THAT ORIGINATED FROM A

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MOST-VISITED WEBSITES: SIMILARWEB RANKING

RANKING OF THE MOST-VISITED WEBSITES ACCORDING TO **SIMILARWEB**, BASED ON ANNUAL WEBSITE TRAFFIC FOR FULL-YEAR 2021

#	WEBSITE	TOTAL VISITS	MOBILE SHARE	DESKTOP SHARE	TIME PER VISIT	PAGES PER VISIT	#	WEBSITE	TOTAL VISITS	MOBILE SHARE	DESKTOP SHARE	TIME PER VISIT	PAGES PER VISIT
01	GOOGLE.COM	24.4B	72.8%	27.2%	9M 59S	8.61	11	TOKOPEDIA.COM	1.65B	62.4%	37.6%	6M 29S	6.50
02	YOUTUBE.COM	9.51B	44.5%	55.5%	22M 05S	11.15	12	GRID.ID	1.46B	98.1%	1.9%	2M 57S	3.21
03	FACEBOOK.COM	6.33B	86.1%	13.9%	8M 29S	7.97	13	SHOPEE.CO.ID	1.44B	71.7%	28.3%	6M 43S	7.12
04	INSTAGRAM.COM	2.39B	75.5%	24.5%	7M 59S	12.11	14	WIKIPEDIA.ORG	1.03B	77.3%	22.7%	3M 37S	2.57
05	BRAINLY.CO.ID	2.36B	94.2%	5.8%	9M 09S	6.64	15	HOTSTAR.COM	1.00B	95.2%	4.8%	6M 40S	6.01
06	KOMPAS.COM	2.36B	92.3%	7.7%	5M 24S	2.44	16	XNXX.COM	934M	98.9%	1.1%	6M 33S	13.33
07	WHATSAPP.COM	2.15B	27.7%	72.3%	2M 52S	1.59	17	ZOOM.US	869M	66.7%	33.3%	3M 31S	2.77
08	TRIBUNNEWS.COM	2.06B	96.5%	3.5%	5M 29S	3.20	18	SUARA.COM	794M	95.3%	4.7%	1M 39S	1.66
09	DETIK.COM	2.00B	90.2%	9.8%	5M 29S	2.83	19	JPNN.COM	763M	99.4%	0.6%	0M 23S	2.38
10	TWITTER.COM	1.95B	75.1%	24.9%	11M 59S	14.80	20	BONGACAMS.COM	706M	99.9%	0.1%	0M 08S	2.44

SOURCE: SIMILARWEB. EXCLUDES REFERENCED TRAFFIC VALUES BETWEEN JANUARY AND DECEMBER 2021. ADVISORY: SOME SITES LISTED IN THIS RANKING MAY CONTAIN ADULT CONTENT. PLEASE USE WITH CARE.

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MOST-VISITED WEBSITES: ALEXA RANKING

RANKING OF THE MOST-VISITED WEBSITES ACCORDING TO ALEXA INTERNET, BASED ON TOTAL MONTHLY WEBSITE TRAFFIC



#	WEBSITE	TIME PER DAY	PAGES PER DAY	#	WEBSITE	TIME PER DAY	PAGES PER DAY
01	GOOGLE.COM	17M 26S	18.49	11	KUMPARAN.COM	03M 29S	3.94
02	YOUTUBE.COM	19M 22S	10.53	12	SUARA.COM	03M 34S	2.17
03	OKEZONE.COM	04M 00S	4.06	13	TOKOPEDIA.COM	12M 25S	7.84
04	PIKIRAN-RAKYAT.COM	04M 04S	2.24	14	SHOPEE.CO.ID	13M 05S	7.65
05	TRIBUNNEWS.COM	03M 31S	1.94	15	MERDEKA.COM	03M 01S	1.69
06	KOMPAS.COM	03M 23S	1.84	16	GOOGLE.CO.ID	05M 20S	5.16
07	DETIK.COM	06M 31S	4.21	17	RCTIPLUS.COM	03M 37S	2.66
08	SINDONEWS.COM	03M 41S	2.53	18	IDNTIMES.COM	06M 29S	6.68
09	PUTAN6.COM	04M 39S	2.33	19	JAWAPOS.COM	08M 39S	3.18
10	GRID.ID	04M 04S	1.97	20	YAHOO.COM	05M 16S	4.88

SOURCE: ALEXA INTERNET, USING FIGURES PUBLISHED IN DECEMBER 2021. NOTES: ALEXA INTERNET IS THE NAME OF AMAZON'S INSIGHTS ARM, AND DATA SHOWN HERE ARE NOT RESTRICTED TO ACTIVITIES ON ALEXA'S SERVICE PLATFORM. TIME PER DAY FIGURES REPRESENT THE AVERAGE DAILY AMOUNT OF TIME THAT GLOBAL VISITORS SPEND ON EACH DOMAIN, MEASURED IN MINUTES AND SECONDS. TRAFFIC

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SEARCH ENGINE MARKET SHARE

PERCENTAGE OF TOTAL WEB TRAFFIC REFERRED BY SEARCH ENGINES THAT ORIGINATED FROM EACH SEARCH SERVICE



YEAR-ON-YEAR CHANGE
-0.9% (-91 BPS)



YEAR-ON-YEAR CHANGE
+43.6% (+24 BPS)



YEAR-ON-YEAR CHANGE
-100% (-1 BP)



YEAR-ON-YEAR CHANGE
+30.6% (+22 BPS)



YEAR-ON-YEAR CHANGE
+171% (+36 BPS)



YEAR-ON-YEAR CHANGE
+56.3% (+9 BPS)



YEAR-ON-YEAR CHANGE
[UNCHANGED]



YEAR-ON-YEAR CHANGE
[FROM 0%] (+1 BP)

SOURCE: STATCOUNTER. NOTES: FIGURES REPRESENT THE NUMBER OF PAGE VIEW REFERRALS ORIGINATING FROM EACH SERVICE AS A PERCENTAGE OF TOTAL PAGE VIEW REFERRALS ORIGINATING FROM

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TOP GOOGLE SEARCHES

QUERIES WITH THE GREATEST VOLUME OF GOOGLE SEARCH ACTIVITY BETWEEN 01 JANUARY 2021 AND 31 DECEMBER 2021



#	SEARCH QUERY	INDEX	#	SEARCH QUERY	INDEX
01	TRANSLATE	100	11	FACEBOOK	17
02	GOOGLE	57	12	BAHASA INGGRIS	15
03	HK	52	13	DOWNLOAD VIDEO TIKTOK	14
04	GOOGLE TRANSLATE	31	14	INGGRIS INDONESIA	13
05	YOUTUBE	30	15	WHATSAPP	12
06	YANDEX	27	16	FF	12
07	WA	21	17	TWITTER	11
08	TIKTOK DOWNLOAD	20	18	CUACA	11
09	MP3	18	19	TRANSLATE INGGRIS	11
10	FB	17	20	WA WEB	10

SOURCE: GOOGLE TRENDS, BASED ON SEARCHES CONDUCTED BETWEEN 01 JANUARY 2021 AND 31 DECEMBER 2021. NOTES: ANY SPELLING ERRORS OR LANGUAGE INCONSISTENCIES IN SEARCH QUERIES ARE ASSEMBLED BY GOOGLE TRENDS, AND ARE FACED AS IS. TO ENABLE READERS TO IDENTIFY POTENTIAL CHANGES IN WHICH PEOPLE ENTER MULTIPLE LANGUAGE IN DIGITAL ENVIRONMENTS, GOOGLE

we

ACCESSING ONLINE INFORMATION

PERCENTAGE OF INTERNET USERS AGED 16 TO 64 WHO ENGAGE IN EACH KIND OF ONLINE ACTIVITY

USE VOICE ASSISTANTS (E.G. SIRI, GOOGLE ASSISTANT) TO FIND INFORMATION **EACH WEEK**



GWI.

13.7%

VISIT SOCIAL NETWORKS TO LOOK FOR INFORMATION ABOUT BRANDS AND PRODUCTS



KEDOS

61.1%

USE IMAGE RECOGNITION TOOLS (E.G. GOOGLE LENS, PINTEREST LENS) ON MOBILE **EACH MONTH**



D

41.1%

USE ONLINE TOOLS TO TRANSLATE TEXT INTO DIFFERENT LANGUAGES **EACH WEEK**



49.7%

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WATCHING ONLINE VIDEO CONTENT

PERCENTAGE OF INTERNET USERS AGED 16 TO 64 WHO WATCH EACH KIND OF VIDEO CONTENT VIA THE INTERNET EACH WEEK



ANY KIND
OF VIDEO



96.9%

GWI.

MUSIC
VIDEO



64.4%

KAPUS

COMEDY, MEME,
OR VIRAL VIDEO



50.6%

TUTORIAL OR
HOW-TO VIDEO



GWI.

46.5%

D

VIDEO
LIVESTREAM



37.8%

EDUCATIONAL
VIDEO



K
APUS

PRODUCT
REVIEW VIDEO



GWI.

39.6%

37.4%

SPORTS CLIP OR
HIGHLIGHTS VIDEO



D

GAMING
VIDEO



GWI.

INFLUENCER
VIDEOS AND VLOGS



25.7%

29.9%

33.4%

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STREAMING TV CONTENT VIA THE INTERNET

PERCENTAGE OF INTERNET USERS AGED 16 TO 64 WHO WATCH TV CONTENT VIA STREAMING SERVICES (E.G. NETFLIX) EACH MONTH



PERCENTAGE OF INTERNET USERS
AGED 16 TO 64 WHO STREAM TV
CONTENT OVER THE INTERNET



GWI.

97.1%

INTERNET USERS WHO STREAM
TV CONTENT vs. INTERNET USERS
WHO WATCH ANY KIND OF TV



KEFIOS

97.9%

AVERAGE DAILY TIME INTERNET
USERS AGED 16 TO 64 SPEND
WATCHING STREAMING TV



D

1H 10M

TIME SPENT WATCHING STREAMING
TV AS A PERCENTAGE OF TOTAL
TIME SPENT WATCHING TV



41.2%

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LISTENING TO ONLINE AUDIO CONTENT

PERCENTAGE OF INTERNET USERS AGED 16 TO 64 WHO LISTEN TO EACH KIND OF AUDIO CONTENT VIA THE INTERNET EACH WEEK



LISTEN TO MUSIC
STREAMING SERVICES



LISTEN TO ONLINE RADIO
SHOWS OR STATIONS



LISTEN TO
PODCASTS



LISTEN TO
AUDIO BOOKS



GWI.

D

K
KERIOS

47.5%

14.6%

35.6%

11.2%

we

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DEVICES USED TO PLAY VIDEO GAMES

PERCENTAGE OF INTERNET USERS AGED 16 TO 64 WHO PLAY VIDEO GAMES ON EACH KIND OF DEVICE



ANY DEVICE



94.5%

GWI.

SMARTPHONE



88.8%

LAPTOP OR DESKTOP



48.5%

GWI.

GAMES CONSOLE



21.1%

TABLET



10.4%

HAND-HELD GAMING DEVICE



GWI.

9.7%

MEDIA STREAMING DEVICE



GWI.

4.0%

VIRTUAL REALITY HEADSET



6.5%

we

SMART HOME MARKET OVERVIEW

VALUE OF THE MARKET FOR SMART HOME DEVICES (U.S. DOLLARS)

NUMBER OF HOMES WITH SMART HOME DEVICES

**7.28 MILLION**YEAR-ON-YEAR CHANGE
+14.7% (+933 THOUSAND)

statista

TOTAL ANNUAL VALUE OF THE SMART HOME DEVICES MARKET

**\$305.1 MILLION**YEAR-ON-YEAR CHANGE
+51.0% (+\$103 MILLION)

KPIOS

VALUE OF SMART HOME APPLIANCES MARKET

**\$151.3 MILLION**YEAR-ON-YEAR CHANGE
+49.9% (+\$50 MILLION)

statista

**\$36.46 MILLION**YEAR-ON-YEAR CHANGE
+61.9% (+\$14 MILLION)

VALUE OF SMART HOME SECURITY DEVICE MARKET

**\$47.02 MILLION**YEAR-ON-YEAR CHANGE
+52.3% (+\$16 MILLION)

D

VALUE OF SMART HOME ENTERTAINMENT DEVICE MARKET

**\$37.79 MILLION**YEAR-ON-YEAR CHANGE
+42.5% (+\$11 MILLION)

statista

VALUE OF SMART HOME COMFORT & LIGHTING MARKET

**\$15.16 MILLION**YEAR-ON-YEAR CHANGE
+53.5% (+\$5.3 MILLION)

KPIOS

**\$17.30 MILLION**YEAR-ON-YEAR CHANGE
+52.7% (+\$6.0 MILLION)

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AVERAGE ANNUAL REVENUE PER SMART HOME

AVERAGE ANNUAL SPEND ON SMART HOME DEVICES PER SMART HOME (U.S. DOLLARS)

INDON

PENETRATION OF
SMART HOME DEVICES



10.1%

YEAR-ON-YEAR CHANGE
+12.9% (+\$113 BPS)

statista

ARPU: SPEND ON ALL
SMART HOME DEVICES



\$41.89

YEAR-ON-YEAR CHANGE
+31.6% (+\$10.06)

KIROS

ARPU: SMART
HOME APPLIANCES



\$70.76

YEAR-ON-YEAR CHANGE
+10.9% (+\$6.96)

statista

ARPU: SMART HOME CONTROL
& CONNECTIVITY DEVICES



\$13.44

YEAR-ON-YEAR CHANGE
+16.6% (+\$1.91)

ARPU: SMART HOME
SECURITY DEVICES

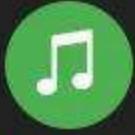


\$13.37

YEAR-ON-YEAR CHANGE
+12.9% (+\$1.53)

D

ARPU: SMART HOME
ENTERTAINMENT DEVICES



\$9.32

YEAR-ON-YEAR CHANGE
+9.1% (+\$0.77)

statista

ARPU: SMART HOME
COMFORT & LIGHTING



\$4.63

YEAR-ON-YEAR CHANGE
+12.9% (+\$0.53)

KIROS

ARPU: SMART HOME
ENERGY MANAGEMENT



\$8.58

YEAR-ON-YEAR CHANGE
+9.6% (+\$0.75)

SOURCE: STATISTA DIGITAL MARKET OUTLOOK. SEE STATISTA.COM FOR MORE DETAILS. NOTES: "SMART HOME DEVICES" INCLUDE DIGITALLY CONNECTED AND CONTROLLED HOME DEVICES THAT CAN BE REMOTELY CONTROLLED, SENSORS, ACTUATORS AND CLOUD SERVICES THAT ENABLE HOME AUTOMATION, CONTROL HUBS THAT CONNECT SENSORS AND ACTUATORS TO REMOTE CONTROLS AND TO EACH

we

USE OF ONLINE FINANCIAL SERVICES

PERCENTAGE OF INTERNET USERS AGED 16 TO 64 WHO OWN OR USE EACH KIND OF DIGITAL FINANCIAL SERVICE

USE A BANKING, INVESTMENT,
OR INSURANCE WEBSITE OR
MOBILE APP EACH MONTH



GWI.

28.8%

USE A MOBILE PAYMENT
SERVICE (E.G. APPLE PAY,
SAMSUNG PAY) EACH MONTH



21.6%

OWN ANY FORM
OF CRYPTOCURRENCY
(E.G. BITCOIN, ETHER)



16.4%

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ONLINE PRIVACY AND SECURITY

PERSPECTIVES AND ACTIVITIES OF ONLINE ADULTS RELATING TO THEIR ONLINE DATA PRIVACY AND SECURITY



EXPRESS CONCERN
ABOUT WHAT IS REAL
vs. WHAT IS FAKE
ON THE INTERNET



60.3%

WORRY ABOUT
HOW COMPANIES
MIGHT USE THEIR
ONLINE DATA



36.4%

DECLINE COOKIES
ON WEBSITES
AT LEAST SOME
OF THE TIME



36.3%

USE A TOOL TO BLOCK
ADVERTISEMENTS ON
THE INTERNET AT LEAST
SOME OF THE TIME



41.7%

USE A VIRTUAL PRIVATE
NETWORK (VPN) TO
ACCESS THE INTERNET
AT LEAST SOME OF THE TIME



40.8%

SOURCES: DATA FOR "CONCERN ABOUT WHAT IS REAL vs. WHAT IS FAKE ON THE INTERNET" VIA REUTERS INSTITUTE FOR THE STUDY OF JOURNALISM'S "DIGITAL NEWS REPORT 2021". FIGURES REPRESENT THE

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SOCIAL MEDIA

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OVERVIEW OF SOCIAL MEDIA USE

HEADLINES FOR SOCIAL MEDIA ADOPTION AND USE (NOTE: USERS MAY NOT REPRESENT UNIQUE INDIVIDUALS)

INDON

NUMBER OF SOCIAL
MEDIA USERS



191.4
MILLION

YEAR-ON-YEAR CHANGE
IN SOCIAL MEDIA USERS



+12.6%
+21 MILLION

AVERAGE DAILY TIME SPENT
USING SOCIAL MEDIA



3H 17M

YEAR-ON-YEAR CHANGE IN TIME
SPENT USING SOCIAL MEDIA



+1.5%
+3 MINS

AVERAGE NUMBER OF SOC
PLATFORMS USED EACH MO



8.5

SOCIAL MEDIA USERS
vs. TOTAL POPULATION



68.9%

SOCIAL MEDIA USERS
vs. POPULATION AGE 13+



88.5%

SOCIAL MEDIA USERS
vs. TOTAL INTERNET USERS



93.5%

FEMALE SOCIAL MEDIA USERS
vs. TOTAL SOCIAL MEDIA USERS



46.5%

MALE SOCIAL MEDIA USERS
vs. TOTAL SOCIAL MEDIA USERS



53.5%

SOURCES: KEROS ANALYSIS; COMPANY ADVERTISING RESOURCES AND ANNOUNCEMENTS; CNNIC, TECHASA, OCDR, UN.; U.S. CENSUS BUREAU. DATA FOR TIME SPENT AND AVERAGE NUMBER OF PLATFORMS (Q4 2021). SEE GMICOM FOR MORE DETAILS. NOTE: FIGURES FOR AVERAGE NUMBER OF SOCIAL MEDIA PLATFORMS USED EACH MONTH INCLUDES DATA FOR YOUTH USE. ADVISORY: SOCIAL

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SOCIAL MEDIA USERS OVER TIME

NUMBER OF SOCIAL MEDIA USERS AND YEAR-ON-YEAR CHANGE



DATAREPORTAL

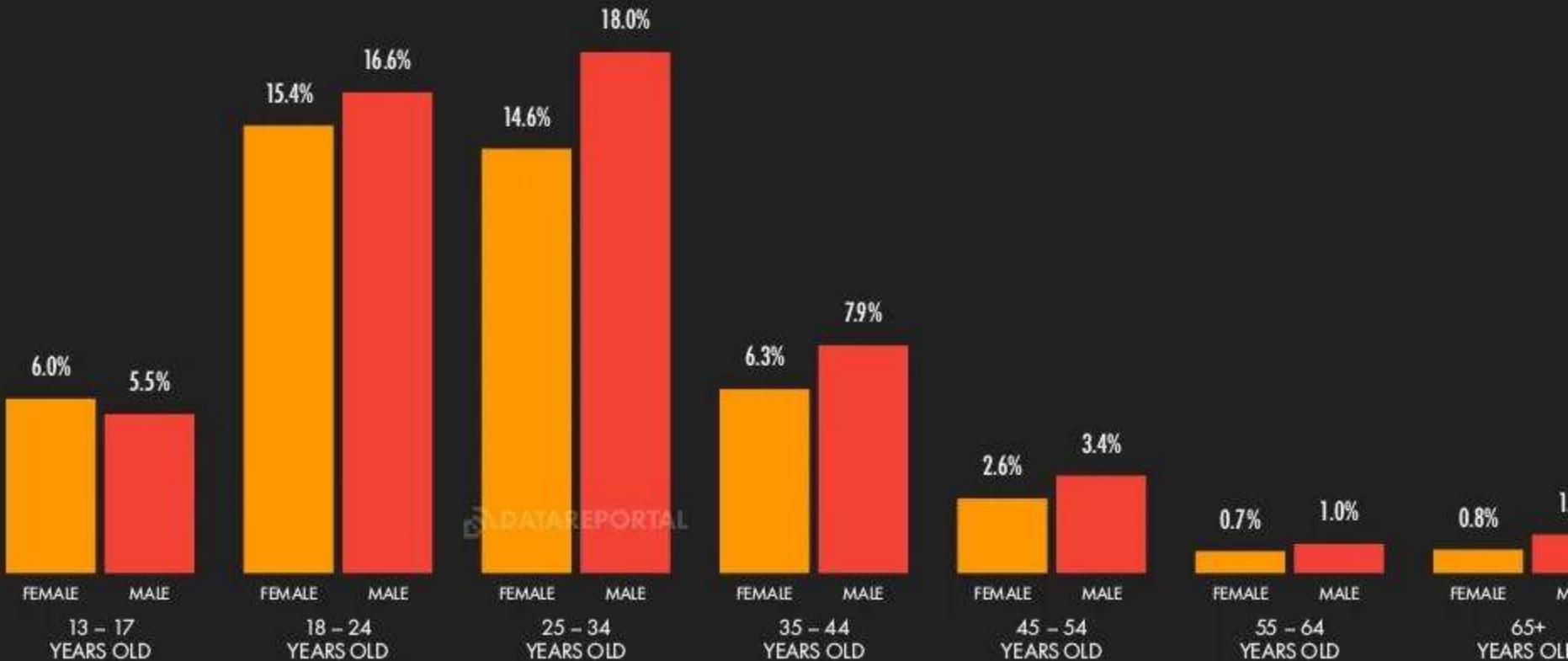
SOURCES: KPIOS ANALYSIS; COMPANY ADVERTISING RESOURCES AND EARNINGS ANNOUNCEMENTS. NOTE: WHERE LETTERS ARE SHOWN NEXT TO FIGURES ABOVE BARS, "K" DENOTES THOUSANDS (EG. 112.87M = 112,870,000). "M" DENOTES MILLIONS (EG. 11.33M = 11,330,000) AND 191.0 DENOTES BILLIONS (EG. 191.0B = 191,000,000,000). VALUES INCLUDE LETTERS IF PRESENT. VALUES ARE INCHIKAU & KPIOS ADVISORY.

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DEMOGRAPHIC PROFILE OF META'S AD AUDIENCE

SHARE OF COMBINED, DEDUPLICATED POTENTIAL ADVERTISING REACH ACROSS FACEBOOK, INSTAGRAM, AND MESSENGER, BY AGE AND GENDER



SOURCES: KEPRIOS ANALYSIS, META'S ADVERTISING RESOURCES. NOTE: META ONLY PERMITS PEOPLE AGED 13 AND ABOVE TO USE ITS PLATFORMS; SO WHILE THERE MAY BE USERS BELOW THE AGE OF 13, THEY

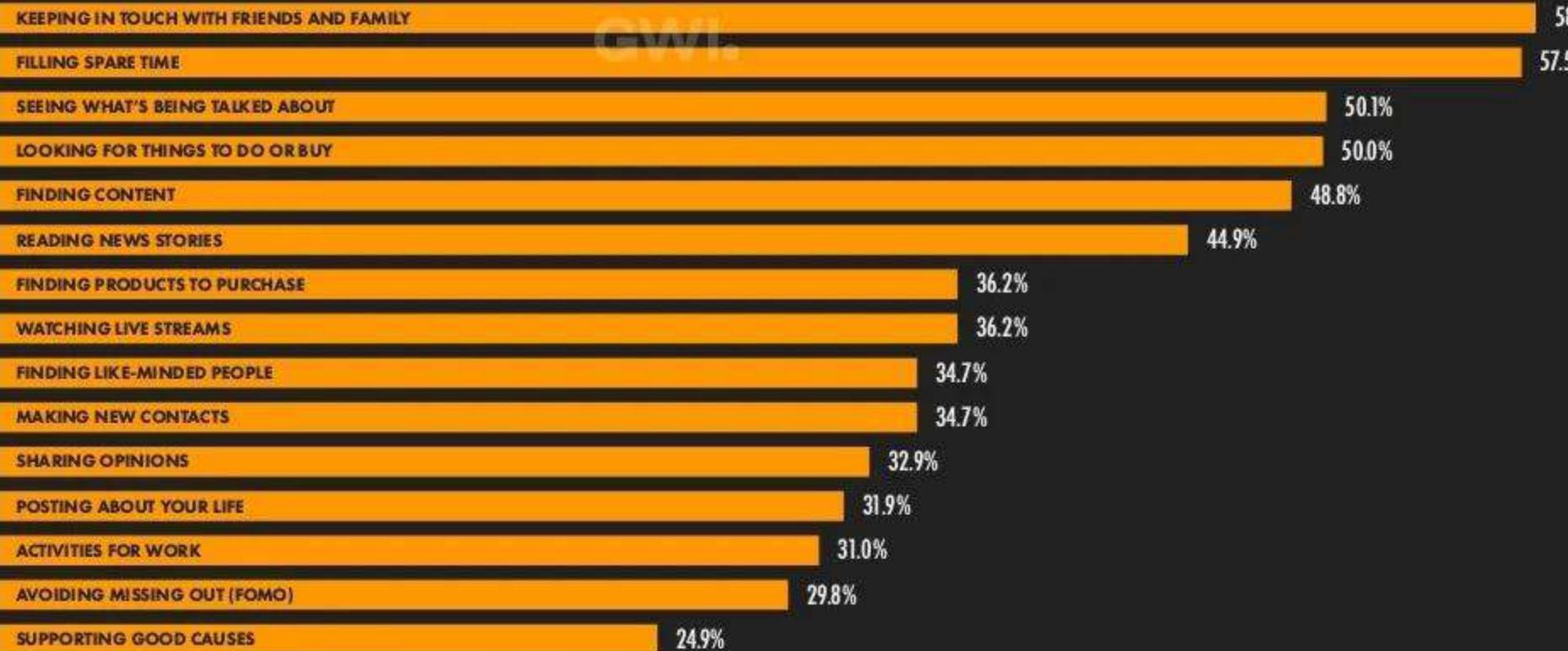
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MAIN REASONS FOR USING SOCIAL MEDIA

PRIMARY REASONS WHY INTERNET USERS AGED 16 TO 64 USE SOCIAL MEDIA PLATFORMS

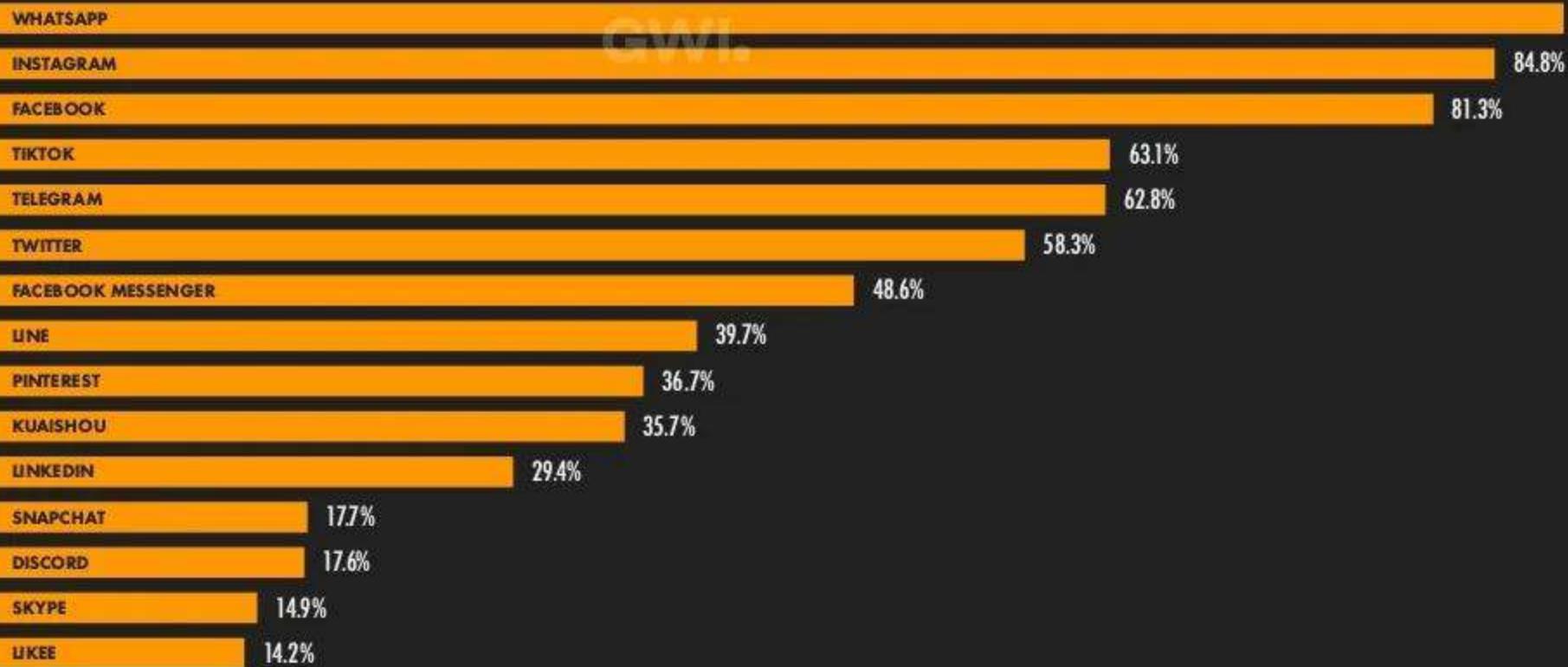
INDON



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MOST-USED SOCIAL MEDIA PLATFORMS

PERCENTAGE OF INTERNET USERS AGED 16 TO 64 WHO USE EACH PLATFORM EACH MONTH



SOURCE: GWI (Q3 2021). FIGURES REPRESENT THE FINDINGS OF A BROAD GLOBAL SURVEY OF INTERNET USERS AGED 16 TO 64. SEE GWI.COM FOR FULL DETAILS. NOTE: YOUTUBE IS NOT OFFERED AS AN ANSWER CHOICE FOR THIS QUESTION IN GWI'S SURVEY. COMPARABILITY: A VERSION OF THIS CHART THAT APPEARED IN OUR PREVIOUS REPORTS MAY BASED ON A PREVIOUS QUESTION IN GWI'S SURVEY.

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FAVOURITE SOCIAL MEDIA PLATFORMS

PERCENTAGE OF INTERNET USERS AGED 16 TO 64 WHO SAY THAT EACH OPTION IS THEIR "FAVOURITE" SOCIAL MEDIA PLATFORM



WHATSAPP

GWI

35%

INSTAGRAM

22.9%

FACEBOOK

13.1%

TIKTOK

9.1%

TWITTER

6.4%

TELEGRAM

2.7%

KUAISHOU

1.3%

PINTEREST

1.3%

LINE

1.1%

DISCORD

SOURCE: GWI Q3 2021. FIGURES REPRESENT THE FINDINGS OF A BROAD GLOBAL SURVEY OF INTERNET USERS AGED 16 TO 64. SEE [GWI.COM](https://gwi.com) FOR FULL DETAILS. NOTE: YOUTUBE IS NOT OFFERED AS AN

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TIME SPENT USING SOCIAL MEDIA APPS

AVERAGE TIME PER MONTH THAT USERS SPEND USING EACH PLATFORM'S ANDROID APP



WHATSAPP



31.4

HOURS / MONTH

YEAR-ON-YEAR CHANGE

+2%

YOUTUBE



26.4

HOURS / MONTH

YEAR-ON-YEAR CHANGE

+2%

FACEBOOK



15.2

HOURS / MONTH

YEAR-ON-YEAR CHANGE

-11%

INSTAGRAM



16.0

HOURS / MONTH

YEAR-ON-YEAR CHANGE

-6%

TIKTOK



23.1

HOURS / MONTH

YEAR-ON-YEAR CHANGE

+67%

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USE OF SOCIAL MEDIA FOR BRAND RESEARCH

PERCENTAGE OF INTERNET USERS AGED 16 TO 64 WHO USE EACH SOCIAL MEDIA CHANNEL TO FIND INFORMATION ABOUT BRANDS AND PRODUCTS



ANY KIND OF SOCIAL
MEDIA PLATFORM



82.7%

GWI.

SOCIAL
NETWORKS



61.1%

QUESTION & ANSWER
SITES (E.G. QUORA)



22.3%

GWI.

FORUMS AND
MESSAGE BOARDS



11.4%

MESSAGING AND
LIVE CHAT SERVICES



13.8%

K
KEMPS

MICRO-BLOGS
(E.G. TWITTER)



13.2%

GWI.

VLOGS (BLOGS IN
A VIDEO FORMAT)



21.2%

D
D

ONLINE PINBOARDS
(E.G. PINTEREST)

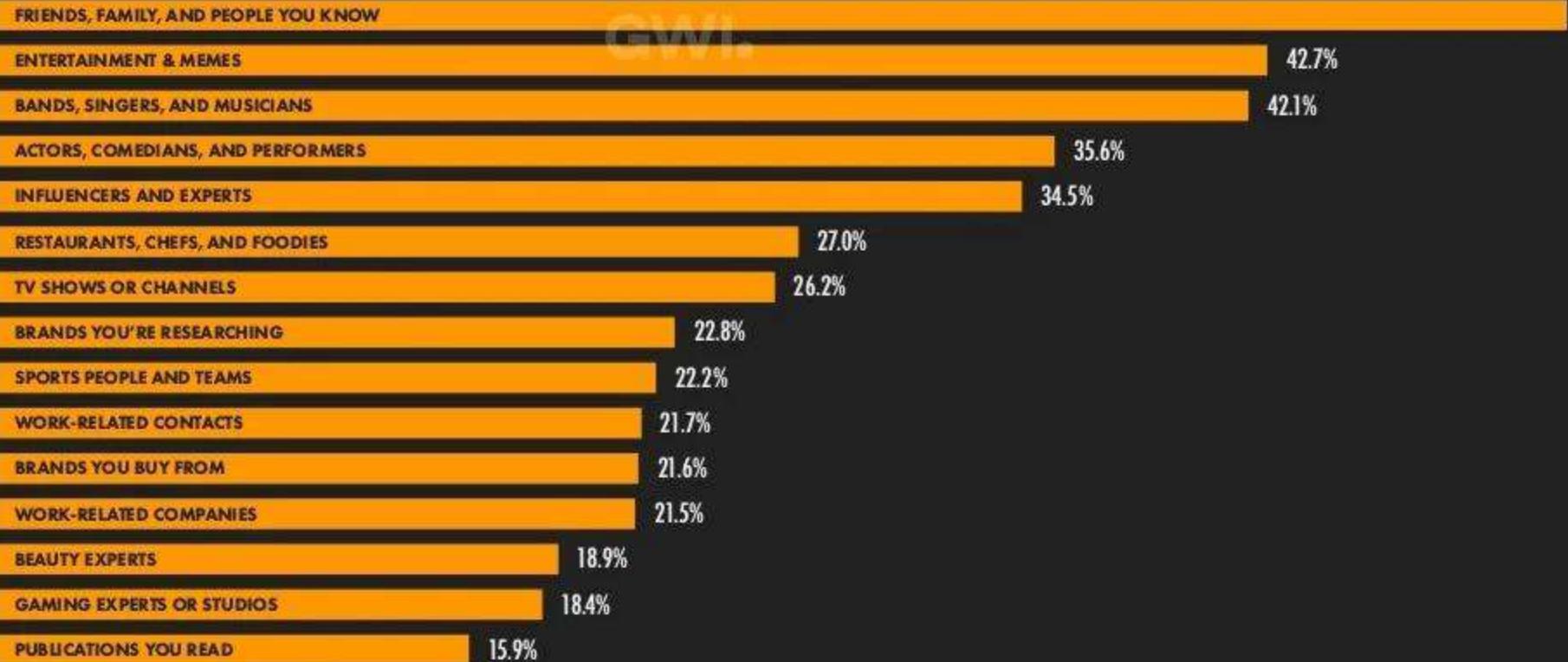


8.8%

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TYPES OF SOCIAL MEDIA ACCOUNTS FOLLOWED

PERCENTAGE OF INTERNET USERS AGED 16 TO 64 WHO FOLLOW EACH TYPE OF ACCOUNT ON SOCIAL MEDIA



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WEB TRAFFIC REFERRALS FROM SOCIAL MEDIA

SHARE OF WEB TRAFFIC ARRIVING ON THIRD-PARTY WEBSITES VIA CLICKS OR TAPS ON LINKS PUBLISHED IN SOCIAL MEDIA PLATFORMS (ANY DEVICE)



SOURCE: STATCOUNTER. NOTES: SHARE DOES NOT INCLUDE TRAFFIC FROM MESSENGER PLATFORMS. DATA ARE ONLY AVAILABLE FOR A SELECTION OF PLATFORMS, AND PERCENTAGES REFLECT SHARE OF AVAILABLE PLATFORMS ONLY. INDONESIA REFERS TO THE NUMBER OF WEB SURVEY RESPONDENTS ORIGINATING FROM EACH SERVICE AS A PERCENTAGE OF TOTAL WEB PAGE REFERRALS ORIGINATING FROM THE

we



SOCIAL MEDIA PLATFORMS



CHANGES IN META'S DATA REPORTING

In Q4 2021, Meta made some important changes to how its self-service tools report the potential advertising reach of its platforms, including a move to publishing audience figures as a range instead of as an absolute number. Our analysis suggests that Meta also revised its base data, resulting in some important corrections to published audience figures for Facebook and Messenger. As a result, we are currently unable to provide any figures for changes over time in these platforms' audiences, and we advise readers **not to compare** the advertising audience figures for Facebook and Messenger contained within this report with figures published for those platforms in previous reports. For more information, please read our complete notes on data variance, potential mismatches, and curiosities: <https://datareportal.com/notes-on-data>.

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FACEBOOK: ADVERTISING AUDIENCE OVERVIEW

THE POTENTIAL AUDIENCE THAT MARKETERS CAN REACH WITH ADS ON FACEBOOK



POTENTIAL AUDIENCE
THAT META REPORTS
CAN BE REACHED WITH
ADS ON FACEBOOK



129.9
MILLION

FACEBOOK'S POTENTIAL
ADVERTISING REACH
AS A PERCENTAGE OF
TOTAL POPULATION



46.8%

FACEBOOK'S POTENTIAL
ADVERTISING REACH
AS A PERCENTAGE OF
POPULATION AGED 13+



60.0%

PERCENTAGE OF
ITS AD AUDIENCE
THAT FACEBOOK
REPORTS IS FEMALE



44.0%

PERCENTAGE OF
ITS AD AUDIENCE
THAT FACEBOOK
REPORTS IS MALE



56.0%

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DEVICES USED TO ACCESS FACEBOOK

PERCENTAGE OF FACEBOOK'S ADVERTISING AUDIENCE THAT USES EACH DEVICE TO ACCESS THE PLATFORM, EITHER VIA AN APP OR A WEB BROWSER



USE ANY KIND OF
MOBILE PHONE



99.3%

K
KTRIOS

ONLY USE LAPTOP OR
DESKTOP COMPUTER



0.7%



USE BOTH COMPUTERS
AND MOBILE PHONES



6.6%

K
KTRIOS

ONLY USE MOBILE
PHONES (ANY TYPE)



92.6%

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FACEBOOK ACTIVITY FREQUENCY

THE NUMBER OF TIMES A "TYPICAL" USER AGED 18+ PERFORMS EACH ACTIVITY ON FACEBOOK



FACEBOOK PAGES
"LIKED" (LIFETIME)



KIROS

1

MALE

1

MALE

POSTS "LIKED" IN THE
PREVIOUS 30 DAYS



KIROS

8

MALE

9

MALE

COMMENTS MADE IN
THE PREVIOUS 30 DAYS



KIROS

4

MALE

4

MALE

POSTS SHARED IN THE
PREVIOUS 30 DAYS



KIROS

1

MALE

1

MALE

ADS CLICKED OR TAPPED
IN THE PREVIOUS 30 DAYS



KIROS

7

MALE

8

MALE

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FACEBOOK POST ENGAGEMENT BENCHMARKS

FACEBOOK PAGE POST ENGAGEMENTS (REACTIONS, COMMENTS, AND SHARES) AS A PERCENTAGE OF TOTAL PAGE FANS



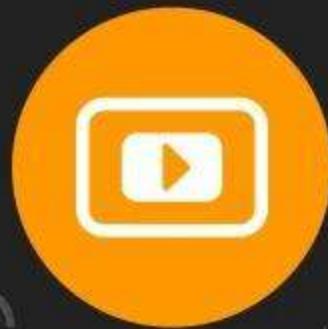
AVERAGE FACEBOOK POST ENGAGEMENTS vs. PAGE FANS: ALL POST TYPES



AVERAGE FACEBOOK POST ENGAGEMENTS vs. PAGE FANS: PHOTO POSTS



AVERAGE FACEBOOK POST ENGAGEMENTS vs. PAGE FANS: VIDEO POSTS



AVERAGE FACEBOOK POST ENGAGEMENTS vs. PAGE FANS: LINK POSTS



AVERAGE FACEBOOK POST ENGAGEMENTS vs. PAGE FANS: STATUS POSTS



0.04%

0.14%

0.03%

0.02%

0.06%

Locowise

Locowise

Locowise

Kenos

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YOUTUBE: ADVERTISING AUDIENCE OVERVIEW

THE POTENTIAL AUDIENCE THAT MARKETERS CAN REACH WITH ADS ON YOUTUBE



POTENTIAL REACH OF
ADS ON YOUTUBE



139.0
MILLION



YOUTUBE'S ADVERTISING
REACH: USERS AGED 18+



106.5
MILLION



YOUTUBE AD REACH
vs. TOTAL POPULATION



50.0%



YOUTUBE AD REACH vs.
TOTAL INTERNET USERS



67.9%



YEAR-ON-YEAR CHANGE
IN YOUTUBE AD REACH



+29.9%
+32 MILLION

YOUTUBE'S AD REACH AGE 18+
vs. TOTAL POPULATION AGE 18+



55.0%



FEMALE YOUTUBE AD REACH AGE 18+
vs. TOTAL YOUTUBE AD REACH AGE 18+



46.9%



MALE YOUTUBE AD REACH AGE 18+
vs. TOTAL YOUTUBE AD REACH AGE 18+



53.1%

SOURCES: GOOGLE'S ADVERTISING RESOURCES; KEPIOS ANALYSIS. ADVISORY: AUDIENCE FIGURES MAY NOT REPRESENT UNIQUE INDIVIDUALS, AND MAY NOT MATCH EQUIVALENT FIGURES FOR THE TOTAL ACTIVE USER BASE. NOTES: DATA ARE NOT AVAILABLE FOR ALL CATEGORIES. FIGURES BASED ON AVAILABLE LOCATIONS ONLY. GOOGLE'S ADVERTISING RESOURCES ONLY PUBLISH CENTER AND AGE DATA FOR

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TOP YOUTUBE SEARCHES

QUERIES WITH THE GREATEST VOLUME OF YOUTUBE SEARCH ACTIVITY BETWEEN 01 JANUARY 2021 AND 31 DECEMBER 2021



INDON

#	SEARCH QUERY	INDEX	#	SEARCH QUERY	INDEX
01	LAGU	100	11	FF	9
02	DJ	56	12	DJ TIKTOK	8
03	FILM	33	13	BTS	7
04	KARAOKE	23	14	DJ TERBARU 2021	7
05	TIKTOK	22	15	LAGU ANAK ANAK	7
06	UPIN IPIN	12	16	LAGU DJ	7
07	TIK TOK	12	17	MOBIL	6
08	SHOLAWAT	11	18	ADELLA	6
09	IUCU	10	19	MIWAUG	6
10	FILM INDONESIA	10	20	DORAEMON	6

SOURCE: GOOGLE TRENDS, BASED ON SEARCHES CONDUCTED ON YOUTUBE BETWEEN 01 JANUARY 2021 AND 31 DECEMBER 2021. NOTE: ANY SPELLING ERRORS OR LANGUAGE INCONSISTENCIES IN SEARCH QUERIES ARE AS PUBLISHED BY GOOGLE TRENDS, AND ARE SHOWN AS PART OF THE ORIGINAL DATA. TO ENSURE ACCURACY, PLEASE REFER TO THE ORIGINAL SOURCE.

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INSTAGRAM: ADVERTISING AUDIENCE OVERVIEW

THE POTENTIAL AUDIENCE THAT MARKETERS CAN REACH WITH ADS ON INSTAGRAM



TOTAL POTENTIAL REACH
OF ADS ON INSTAGRAM



99.15
MILLION



INSTAGRAM AD REACH
vs. TOTAL POPULATION



35.7%

QUARTER-ON-QUARTER CHANGE
IN INSTAGRAM AD REACH



+5.3%
+5.0 MILLION

YEAR-ON-YEAR CHANGE
IN INSTAGRAM AD REACH



+16.6%
+14 MILLION



INSTAGRAM AD REACH
vs. TOTAL INTERNET USERS



48.4%



INSTAGRAM AD REACH
vs. POPULATION AGED 13+



45.8%

FEMALE INSTAGRAM AD REACH
vs. TOTAL INSTAGRAM AD REACH



52.3%

MALE INSTAGRAM AD REACH
vs. TOTAL INSTAGRAM AD REACH



47.7%



SOURCES: METAS ADVERTISING RESOURCES; KEPOS ANALYSIS. ADVISORY: AUDIENCE FIGURES MAY NOT REPRESENT UNIQUE INDIVIDUALS, AND MAY NOT MATCH EQUIVALENT FIGURES FOR THE TOTAL ACTIVE USER BASE. FIGURES FOR REACH, POPULATION AND REACH OF INTERNET USERS MAY EXCEED 100% DUE TO DUPLICATE AND FAKE ACCOUNTS. DATA IS INFLATED REPORTING AND DIFFERENCES

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TIKTOK: ADVERTISING AUDIENCE OVERVIEW

THE POTENTIAL AUDIENCE AGED 18+ THAT MARKETERS CAN REACH WITH ADS ON TIKTOK



POTENTIAL REACH OF ADS
ON TIKTOK (AGE 18+ ONLY)



92.07
MILLION



TIKTOK AD REACH AGE 18+
vs. TOTAL POPULATION



33.1%

QUARTER-ON-QUARTER
CHANGE IN TIKTOK AD REACH



+5.2%
+4.6 MILLION

YEAR-ON-YEAR CHANGE
IN TIKTOK AD REACH



[N/A]
[NEW DATA POINT]

TIKTOK AD REACH AGE 18+
vs. TOTAL INTERNET USERS



45.0%



TIKTOK AD REACH AGE 18+
vs. POPULATION AGE 18+



47.6%



FEMALE TIKTOK AD REACH
vs. TOTAL TIKTOK AD REACH



66.0%



MALE TIKTOK AD REACH
vs. TOTAL TIKTOK AD REACH



34.0%

SOURCES: BYTEDANCE'S ADVERTISING RESOURCES; KEPOS ANALYSIS. ADVISORY: AUDIENCE FIGURES MAY NOT REPRESENT UNIQUE INDIVIDUALS, AND MAY NOT MATCH EQUIVALENT FIGURES FOR THE TOTAL ACTIVE USER BASE. NOTES: DATA ARE NOT AVAILABLE FOR ALL LOCATIONS. FIGURES BASED ON AVAILABLE INDONESIA ONLY. FIGURES USE THE HIGH POINT OF PUBLISHED RANGES. BYTEDANCE'S

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MESSENGER: ADVERTISING AUDIENCE OVERVIEW

THE POTENTIAL AUDIENCE THAT MARKETERS CAN REACH WITH ADS ON FACEBOOK MESSENGER



POTENTIAL AUDIENCE
THAT META REPORTS
CAN BE REACHED WITH
ADS ON MESSENGER



28.40
MILLION

MESSENGER'S POTENTIAL
ADVERTISING REACH
AS A PERCENTAGE OF
TOTAL POPULATION



10.2%

MESSENGER'S POTENTIAL
ADVERTISING REACH
AS A PERCENTAGE OF
POPULATION AGED 13+



13.1%

PERCENTAGE OF
ITS AD AUDIENCE
THAT MESSENGER
REPORTS IS FEMALE



45.0%

PERCENTAGE OF
ITS AD AUDIENCE
THAT MESSENGER
REPORTS IS MALE



55.0%

SOURCE: META'S ADVERTISING RESOURCES. ADVISORY: AUDIENCE FIGURES MAY NOT REPRESENT UNIQUE INDIVIDUALS, AND MAY NOT MATCH EQUIVALENT FIGURES FOR THE TOTAL ACTIVE USER BASE.

SOME MESSENGER AD FORMATS ARE CURRENTLY UNAVAILABLE IN AUSTRALIA, CANADA, FRANCE, AND THE UNITED STATES, AND THIS MAY HAVE A SIGNIFICANT IMPACT ON POTENTIAL ADVERTISING REACH.

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LINKEDIN: ADVERTISING AUDIENCE OVERVIEW

THE POTENTIAL AUDIENCE THAT MARKETERS CAN REACH WITH ADS ON LINKEDIN



TOTAL POTENTIAL REACH
OF ADS ON LINKEDIN



20.00
MILLION



LINKEDIN AD REACH
vs. TOTAL POPULATION



7.2%

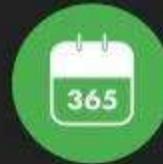
QUARTER-ON-QUARTER CHANGE
IN LINKEDIN AD REACH



+5.3%
+1.0 MILLION



YEAR-ON-YEAR CHANGE
IN LINKEDIN AD REACH



+17.6%
+3.0 MILLION

LINKEDIN AD REACH
vs. TOTAL INTERNET USERS



9.8%



LINKEDIN AD REACH
vs. POPULATION AGED 18+



10.3%



FEMALE LINKEDIN AD REACH
vs. TOTAL LINKEDIN AD REACH



44.6%



MALE LINKEDIN AD REACH
vs. TOTAL LINKEDIN AD REACH



55.4%

SOURCES: MICROSOFT'S LINKEDIN ADVERTISING RESOURCES, KEPIOS ANALYSIS. ADVISORY: AUDIENCE FIGURES MAY NOT REPRESENT UNIQUE INDIVIDUALS, AND MAY NOT MATCH EQUIVALENT FIGURES FOR THE TOTAL ACTIVE MEMBER BASE OR REGISTERED MEMBER BASE. FIGURES FOR REACH, POPULATION, AND REACH OF INTERNET USERS MAY EXCEED 100% DUE TO DUPLICATE AND FAKE ACCOUNTS. THE AVAILABILITY OF THESE FIGURES IS LIMITED AND SUBJECT TO CHANGE.

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SNAPCHAT: ADVERTISING AUDIENCE OVERVIEW

THE POTENTIAL AUDIENCE THAT MARKETERS CAN REACH WITH ADS ON SNAPCHAT



TOTAL POTENTIAL REACH
OF ADS ON SNAPCHAT



3.30
MILLION



SNAPCHAT AD REACH
vs. TOTAL POPULATION



1.2%

QUARTER-ON-QUARTER CHANGE
IN SNAPCHAT AD REACH



+3.1%
+100 THOUSAND



YEAR-ON-YEAR CHANGE
IN SNAPCHAT AD REACH



-54.5%
-4.0 MILLION

SNAPCHAT AD REACH
vs. TOTAL INTERNET USERS



1.6%



SNAPCHAT AD REACH
vs. POPULATION AGED 13+



1.5%

FEMALE SNAPCHAT AD REACH
vs. TOTAL SNAPCHAT AD REACH



77.6%



MALE SNAPCHAT AD REACH
vs. TOTAL SNAPCHAT AD REACH



19.7%

SOURCES: SNAP'S ADVERTISING RESOURCES; KEPIOS ANALYSIS. ADVISORY: AUDIENCE FIGURES MAY NOT REPRESENT UNIQUE INDIVIDUALS, AND MAY NOT MATCH EQUIVALENT FIGURES FOR THE TOTAL ACTIVE USER BASE. FIGURES FOR REACH₁₃₊, POPULATION, AND REACH₁₃₊ INTERNET USERS, MAY EXCEED 100% DUE TO DUPLICATE AND SAME ACCOUNTS, DELAYS IN DATA REPORTING, AND DIFFERENCES

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TWITTER: ADVERTISING AUDIENCE OVERVIEW

THE POTENTIAL AUDIENCE THAT MARKETERS CAN REACH WITH ADS ON TWITTER



POTENTIAL AUDIENCE
THAT TWITTER REPORTS
CAN BE REACHED WITH
ADS ON TWITTER



18.45
MILLION

TWITTER'S POTENTIAL
ADVERTISING REACH
AS A PERCENTAGE OF
TOTAL POPULATION



6.6%

TWITTER'S POTENTIAL
ADVERTISING REACH
AS A PERCENTAGE OF
POPULATION AGED 13+



8.5%

TWITTER'S POTENTIAL
ADVERTISING REACH
AS A PERCENTAGE OF
TOTAL INTERNET USERS



9.0%

QUARTER-ON-
QUARTER CHANGE IN
TWITTER'S POTENTIAL
ADVERTISING REACH



+5.1%

+900 THOUSAND

SOURCES: TWITTER'S ADVERTISING RESOURCES; KEPHOS ANALYSIS. ADVISORY: AUDIENCE FIGURES MAY NOT REPRESENT UNIQUE INDIVIDUALS, AND MAY NOT MATCH EQUIVALENT FIGURES FOR THE TOTAL ACTIVE USER BASE. FIGURES FOR REACH₁₃₊, POPULATION, AND REACH_{INT} INTERNET USERS, MAY EXCEED 100% DUE TO DUPLICATE AND SPLIT ACCOUNTS, DELAYS IN DATA REPORTING, AND DIFFERENCES

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MOBILE

MOBILE CONNECTIVITY

USE OF MOBILE PHONES AND DEVICES THAT CONNECT TO CELLULAR NETWORKS

NUMBER OF CELLULAR
MOBILE CONNECTIONS
(EXCLUDING IOT)

GSMA

370.1
MILLIONNUMBER OF CELLULAR MOBILE
CONNECTIONS COMPARED
WITH TOTAL POPULATIONYEAR-ON-YEAR CHANGE
IN THE NUMBER OF CELLULAR
MOBILE CONNECTIONS

GSMA

+3.6%
+13 MILLIONSHARE OF CELLULAR MOBILE
CONNECTIONS THAT ARE
BROADBAND (3G, 4G, 5G)**96.7%**

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CELLULAR MOBILE CONNECTIONS OVER TIME

NUMBER OF CELLULAR MOBILE CONNECTIONS AND YEAR-ON-YEAR CHANGE



SOURCE: GSMA INTELLIGENCE. NOTE: WHERE LETTERS ARE SHOWN NEXT TO FIGURES ABOVE BARS, "K" DENOTES THOUSANDS (E.G. 123 K = 123,000). "M" DENOTES MILLIONS (E.G. 1.23 M = 1,230,000).

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SHARE OF MOBILE WEB TRAFFIC BY MOBILE OS

PERCENTAGE OF WEB PAGE REQUESTS ORIGINATING FROM MOBILE HANDSETS RUNNING EACH MOBILE OPERATING SYSTEM



SHARE OF MOBILE WEB TRAFFIC ORIGINATING FROM ANDROID DEVICES



90.78%

YEAR-ON-YEAR CHANGE

-0.3% (-25 BPS)

SHARE OF MOBILE WEB TRAFFIC ORIGINATING FROM APPLE IOS DEVICES



9.09%

YEAR-ON-YEAR CHANGE

+4.4% (+38 BPS)

SHARE OF MOBILE WEB TRAFFIC ORIGINATING FROM SAMSUNG OS DEVICES



0.07%

YEAR-ON-YEAR CHANGE

[UNCHANGED]

SHARE OF MOBILE WEB TRAFFIC ORIGINATING FROM KAI OS DEVICES



0%

YEAR-ON-YEAR CHANGE

[UNCHANGED]

SHARE OF MOBILE WEB TRAFFIC ORIGINATING FROM OTHER OS DEVICES



0.06%

YEAR-ON-YEAR CHANGE

-68.4% (-13 BPS)

SOURCE: STATCOUNTER. NOTES: FIGURES REPRESENT THE NUMBER OF WEB PAGES SERVED TO BROWSERS ON MOBILE PHONES RUNNING EACH OPERATING SYSTEM COMPARED WITH THE TOTAL NUMBER OF WEB PAGES SERVED TO MOBILE BROWSERS IN NOVEMBER 2021. FIGURES FOR SAMSUNG OS REFER ONLY TO THOSE DEVICES RUNNING OPERATING SYSTEMS DEVELOPED BY SAMSUNG, E.G. BADA AND Tizen.

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MOBILE APP MARKET OVERVIEW

HEADLINES FOR MOBILE APP DOWNLOADS AND CONSUMER SPEND (IN U.S. DOLLARS) BETWEEN JANUARY AND DECEMBER 2021



AVERAGE TIME THAT EACH
USER SPENDS USING A
SMARTPHONE EACH DAY

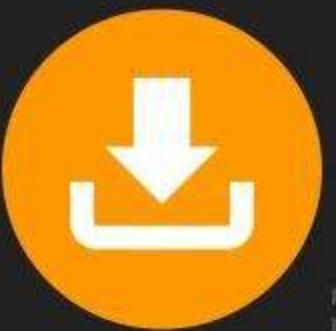


APP ANNIE

5H 25M

7.31
BILLION

TOTAL NUMBER
OF MOBILE APP
DOWNLOADS



KEMOS

YEAR-ON-YEAR CHANGE
IN THE TOTAL NUMBER OF
MOBILE APP DOWNLOADS



ANNUAL CONSUMER
SPEND ON MOBILE APPS AND
IN-APP PURCHASES (USD)



APP ANNIE

\$532.0
MILLION

YEAR-ON-YEAR CHANGE
IN CONSUMER SPEND ON
MOBILE APPS AND IN-APP PURCHASES (%)



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SOURCES: APP ANNIE "STATE OF MOBILE 2022" REPORT. SEE STATOFMOBILE2022.COM FOR MORE DETAILS. NOTES: FIGURES REPRESENT COMBINED CONSUMER ACTIVITY ACROSS THE GOOGLE PLAY STORE,

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APP ANNIE APP RANKING: ACTIVE USERS

APP ANNIE'S RANKING OF MOBILE APPS AND MOBILE GAMES BY AVERAGE NUMBER OF MONTHLY ACTIVE BETWEEN JANUARY AND DECEMBER 2021



#	MOBILE APP	COMPANY	#	MOBILE GAME	COMPANY	
01	WHATSAPP	META	01	MOBILE LEGENDS: BANG BANG	BYTEDANCE	
02	FACEBOOK	META	02	PUBG MOBILE	TENCENT	
03	INSTAGRAM		03	FREE FIRE	SEA	
04	SHOPEE	SEA	04	HIGGS DOMINO ISLAND	BOKEH	
05	TELEGRAM	TELEGRAM	05	WORMZONE.IO	AZUR INTERACTIVE GAMES	
06	TOKOPEDIA	GOTO GROUP	06	MINECRAFT POCKET EDITION	MICROSOFT	
07	TIKTOK	BYTEDANCE	07	ROBLOX		ROBLOX
08	GOJEK	GOTO GROUP	08	CLASH OF CLANS	SUPERCELL	
09	FACEBOOK MESSENGER	META	09	SAKURA SCHOOL SIMULATOR	GARUSOFT DEVELOPMENT	
10	MYTELKOMSEL	TELKOM INDONESIA	10	CANDY CRUSH SAGA	ACTIVISION BLIZZARD	

SOURCE: APP ANNIE'S STATE OF MOBILE 2021 REPORT. SEE STATSMACHINES2022.COM FOR MORE DETAILS. NOTES: RANKINGS BASED ON AVERAGE NUMBER OF MONTHLY ACTIVE USERS ACROSS IPHONES AND

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APP ANNIE APP RANKING: DOWNLOADS

APP ANNIE'S RANKING OF MOBILE APPS AND MOBILE GAMES BY TOTAL NUMBER OF DOWNLOADS BETWEEN JANUARY AND DECEMBER 2021



#	MOBILE APP	COMPANY	#	MOBILE GAME	COMPANY
01	TIKTOK	BYTEDANCE	01	HIGGS DOMINO ISLAND	BOKEH
02	CAPCUT	BYTEDANCE	02	MOBILE LEGENDS: BANG BANG	BYTEDANCE
03	SNACK VIDEO	ONESMILE	03	FREE FIRE	SEA
04	FACEBOOK	META	04	WORMSZONE.IO	AZUR INTERACTIVE GAMES
05	INSTAGRAM	META	05	SAKURA SCHOOL SIMULATOR	GARUSOFT DEVELOPMENT
06	DANA	ES PAY DEBIT INDONESIA KOE	06	ISLAND KING - COIN ADVENTURE	APPLOVIN
07	SHOPEE	SEA	07	STICKMAN PARTY	PLAYMAX GAME STUDIO
08	WHATSAPP	META	08	LUDO KING	GAMETION
09	PEDULILINDUNGI	MINISTRY OF HEALTH REPUBLIC OF INDONESIA	09	POU	ZAKEH
10	TELEGRAM	TELEGRAM	10	PK XD	NASPERS

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APP ANNIE APP RANKING: CONSUMER SPEND

APP ANNIE'S RANKING OF MOBILE APPS AND MOBILE GAMES BY TOTAL CONSUMER SPEND BETWEEN JANUARY AND DECEMBER 2021



#	MOBILE APP	COMPANY	#	MOBILE GAME	COMPANY
01	TIKTOK	BYTEDANCE	01	FREE FIRE	SEA
02	TENCENT VIDEO	TENCENT	02	MOBILE LEGENDS: BANG BANG	BYTEDANCE
03	LINE WEBTOON	NAVER	03	HIGGS DOMINO ISLAND	BOKEH
04	GOOGLE ONE	GOOGLE	04	GENSHIN IMPACT	MIHOYO
05	VIU	PCCW	05	STATE OF SURVIVAL	FUNPLUS
06	GOODNOVEL	GOODNOVEL	06	RISE OF KINGDOMS	LILITH
07	INNOVEL	DREAME	07	ROBLOX	ROBLOX
08	GETCONTACT	GETVERIFY	08	PUBG MOBILE	TENCENT
09	BIGO LIVE	JOYY INC.	09	CLASH OF CLANS	SUPERCELL
10	WESING	TENCENT	10	RAGNAROK X: NEXT GENERATION	BYTEDANCE

SOURCE: APP ANNIE "STATE OF MOBILE 2022" REPORT. SEE STATEOFMOBILE2022.COM FOR MORE DETAILS. NOTES: RANKINGS BASED ON COMBINED CONSUMER ACTIVITY ACROSS THE GOOGLE PLAY STORE

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ECOMMERCE

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FINANCIAL INCLUSION FACTORS

PERCENTAGE OF THE POPULATION AGED 15+ THAT OWNS OR USES EACH PRODUCT OR SERVICE



ACCOUNT WITH A FINANCIAL INSTITUTION



48.4%

FEMALE
51.1%

MALE
45.5%



CREDIT CARD OWNERSHIP



2.4%

FEMALE
1.9%

MALE
3.1%



DEBIT CARD OWNERSHIP



30.8%

FEMALE
32.4%

MALE
29.1%



MOBILE MONEY ACCOUNT (E.G. MPESA, GCASH)



3.1%

FEMALE
2.7%

MALE
3.5%

MADE OR RECEIVED DIGITAL PAYMENTS IN THE PAST YEAR



34.6%

FEMALE
35.5%

MALE
33.7%



MADE A PURCHASE ON THE INTERNET IN THE PAST YEAR



9.9%

FEMALE
11.2%

MALE
8.5%



USED ONLINE BANKING IN THE PAST YEAR



7.7%

FEMALE
8.3%

MALE
7.1%



USED THE INTERNET TO PAY BILLS IN THE PAST YEAR



4.2%

FEMALE
5.7%

MALE
2.7%

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WEEKLY ONLINE SHOPPING ACTIVITIES

PERCENTAGE OF INTERNET USERS AGED 16 TO 64 WHO ENGAGE IN SELECTED ECOMMERCE ACTIVITIES EACH WEEK



PURCHASED A PRODUCT
OR SERVICE ONLINE



ORDERED GROCERIES
VIA AN ONLINE STORE



BOUGHT A SECOND-HAND
ITEM VIA AN ONLINE STORE



USED AN ONLINE PRICE
COMPARISON SERVICE



USED A BUY NOW,
PAY LATER SERVICE



GWI.

KELLOGG

GWI.

60.6%

36.0%

13.0%

18.3%

43.3%

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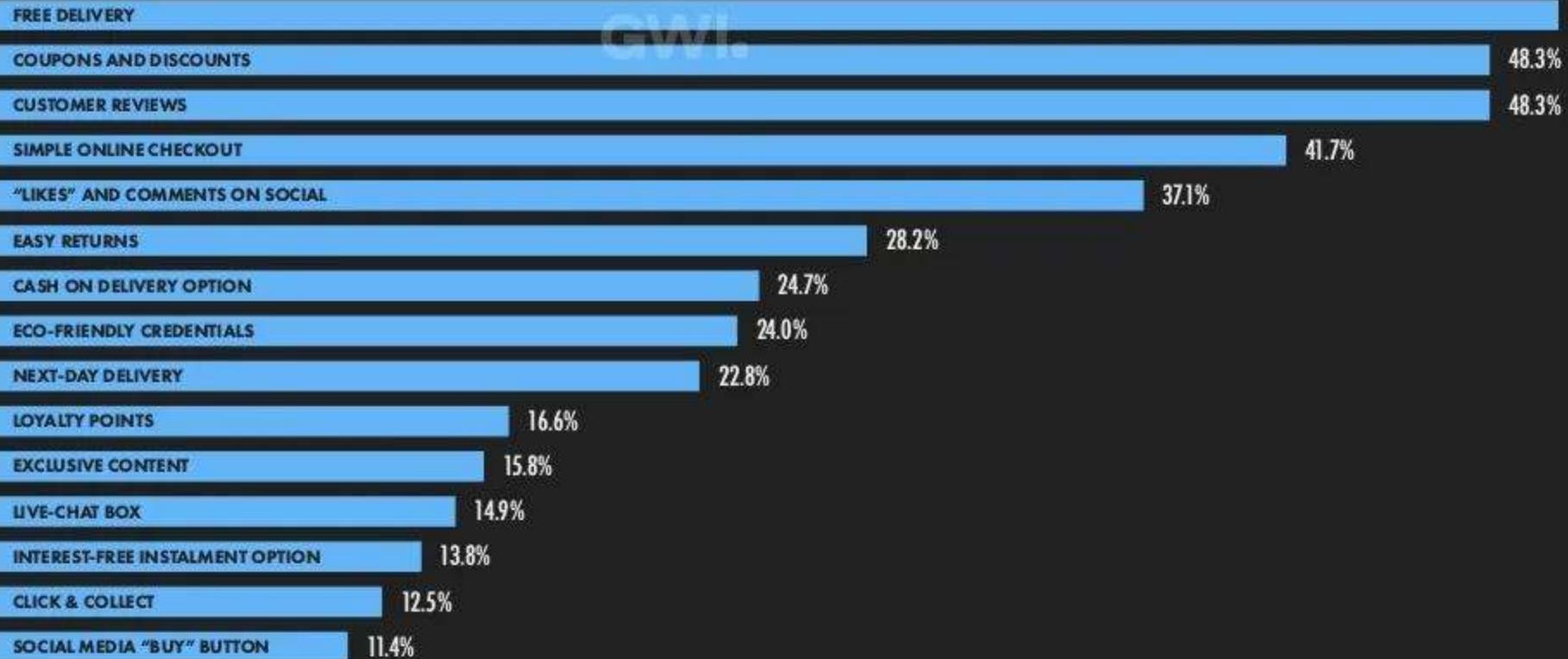
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ONLINE PURCHASE DRIVERS

PERCENTAGE OF INTERNET USERS AGED 16 TO 64 WHO SAY EACH FACTOR WOULD ENCOURAGE THEM TO COMPLETE AN ONLINE PURCHASE



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OVERVIEW OF CONSUMER GOODS ECOMMERCE

HEADLINES FOR THE ADOPTION AND USE OF CONSUMER GOODS ECOMMERCE (B2C ONLY)



NUMBER OF PEOPLE
PURCHASING CONSUMER
GOODS VIA THE INTERNET



statista

158.6
MILLION

YEAR-ON-YEAR CHANGE
+14.9% (+21 MILLION)

TOTAL ANNUAL SPEND
ON ONLINE CONSUMER
GOODS PURCHASES (USD)



\$53.81
BILLION

YEAR-ON-YEAR CHANGE
+59.4% (+\$20 BILLION)

AVERAGE ANNUAL REVENUE
PER CONSUMER GOODS
ECOMMERCE USER (USD)



statista

\$339

YEAR-ON-YEAR CHANGE
+38.7% (+\$94.68)

SHARE OF CONSUMER GOODS
ECOMMERCE SPEND ATTRIBUTABLE TO
PURCHASES MADE VIA MOBILE PHONE



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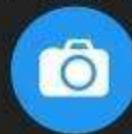
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ECOMMERCE: CONSUMER GOODS CATEGORIES

ANNUAL SPEND IN EACH CONSUMER GOODS ECOMMERCE CATEGORY (U.S. DOLLARS, B2C ONLY)



ELECTRONICS



\$14.44
BILLION

YEAR-ON-YEAR CHANGE
+56.9% (+\$5.2 BILLION)

statista

FASHION



\$8.98
BILLION

YEAR-ON-YEAR CHANGE
+58.1% (+\$3.3 BILLION)

KEPOS

FURNITURE



\$9.28
BILLION

YEAR-ON-YEAR CHANGE
+52.2% (+\$3.2 BILLION)

statista

TOYS, HOBBY, DIY



\$7.45
BILLION

YEAR-ON-YEAR CHANGE
+68.7% (+\$3.0 BILLION)

PERSONAL & HOUSEHOLD CARE



\$6.21
BILLION

YEAR-ON-YEAR CHANGE
+49.2% (+\$2.0 BILLION)

D&G

FOOD



\$4.63
BILLION

YEAR-ON-YEAR CHANGE
+118% (+\$2.5 BILLION)

statista

BEVERAGES



\$959.1
MILLION

YEAR-ON-YEAR CHANGE
+76.1% (+\$414 MILLION)

KEPOS

PHYSICAL MEDIA



\$1.87
BILLION

YEAR-ON-YEAR CHANGE
+21.3% (+\$328 MILLION)

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TOP GOOGLE SHOPPING QUERIES

QUERIES WITH THE GREATEST VOLUME OF GOOGLE SHOPPING SEARCH ACTIVITY BETWEEN 01 JANUARY 2021 AND 31 DECEMBER 2021



#	SEARCH QUERY	INDEX	#	SEARCH QUERY	INDEX
01	HP	100	11	HP SAMSUNG	16
02	SAMSUNG	86	12	LAZADA	12
03	OPPO	63	13	HP VIVO	10
04	IPHONE	55	14	REDMI 9	10
05	SHOPEE	39	15	IPHONE 11	8
06	VIVO	37	16	IPHONE 12	8
07	LAPTOP	34	17	NMAX	8
08	REALME	33	18	REDMI NOTE 9	8
09	TRANSLATE	19	19	REDMI 8	7
10	HP OPPO	18	20	IPHONE XR	7

SOURCE: GOOGLE TRENDS, BASED ON GOOGLE SHOPPING SEARCHES CONDUCTED BETWEEN 01 JANUARY 2021 AND 31 DECEMBER 2021. NOTES: ANY SPELLING ERRORS OR LANGUAGE INCONSISTENCIES IN SEARCH QUERIES ARE AS PUBLISHED BY GOOGLE TRENDS, AND ARE SHOWN AS THEY OCCURRED. 2021 IS THE LATEST FEASIBLE YEAR, DUE TO POTENTIAL CHANGES IN HOW GOOGLE USES LANGUAGE IN DIGITAL ENVIRONMENTS.

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ONLINE TRAVEL AND TOURISM

ANNUAL SPEND ON ONLINE TRAVEL AND TOURISM SERVICES (U.S. DOLLARS)



FLIGHTS



\$1.58
BILLION

YEAR-ON-YEAR CHANGE
-8.5% (-\$148 MILLION)

CAR RENTALS



\$170.8
MILLION

YEAR-ON-YEAR CHANGE
+8.5% (+\$13 MILLION)

TRAINS



\$46.76
MILLION

YEAR-ON-YEAR CHANGE
+32% (+\$11 MILLION)

LONG-DISTANCE BUSES



\$46.22
MILLION

YEAR-ON-YEAR CHANGE
+24% (+\$9.1 MILLION)

HOTELS



\$1.46
BILLION

YEAR-ON-YEAR CHANGE
+51% (+\$492 MILLION)

PACKAGE HOLIDAYS



\$634.1
MILLION

YEAR-ON-YEAR CHANGE
+56% (+\$229 MILLION)

VACATION RENTALS



\$113.3
MILLION

YEAR-ON-YEAR CHANGE
+18% (+\$17 MILLION)

CRUISES



\$620
THOUSAND

YEAR-ON-YEAR CHANGE
+168% (+\$389 THOUSAND)

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DIGITAL MEDIA SPEND

ANNUAL SPEND ON DIGITAL MEDIA DOWNLOADS AND SUBSCRIPTIONS



TOTAL



statista

\$2.65
BILLION

YEAR-ON-YEAR CHANGE

+19.9% (+\$440 MILLION)

VIDEO GAMES



statista

\$1.83
BILLION

YEAR-ON-YEAR CHANGE

+18.5% (+\$286 MILLION)

VIDEO-ON-DEMAND



statista

\$387.6
MILLION

YEAR-ON-YEAR CHANGE

+29.1% (+\$87 MILLION)

EBOOKS



Kepics

\$212.3
MILLION

YEAR-ON-YEAR CHANGE

+16.0% (+\$29 MILLION)

DIGITAL MUSIC



YEAR-ON-YEAR CHANGE

+20.6% (+\$38 MILLION)

FEB
2022

ONLINE FOOD DELIVERY OVERVIEW

HEADLINES FOR THE ADOPTION AND USE OF ONLINE FOOD DELIVERY SERVICES



NUMBER OF PEOPLE
ORDERING FOOD DELIVERY
VIA ONLINE PLATFORMS



statista

17.77
MILLION

YEAR-ON-YEAR CHANGE IN
THE NUMBER OF ONLINE
FOOD DELIVERY USERS



statista

+68.1%
+7.2 MILLION

TOTAL ANNUAL VALUE
OF ONLINE FOOD
DELIVERY ORDERS (USD)



statista

\$803.1
MILLION

YEAR-ON-YEAR CHANGE
IN THE VALUE OF ONLINE
FOOD DELIVERY ORDERS



kenos

+70.1%
+\$331 MILLION

AVERAGE ANNUAL VALUE
OF ONLINE FOOD DELIVERY
ORDERS PER USER (USD)



we

SOURCE: STATISTA DIGITAL MARKET OUTLOOK. SEE STATISTA.COM FOR MORE DETAILS. NOTES: FIGURES REPRESENT ESTIMATES FOR FULL-YEAR 2021, AND COMPARISONS WITH EQUIVALENT VALUES FOR THE PREVIOUS CALENDAR YEAR. FINANCIAL VALUES ARE IN U.S. DOLLARS. ONLY INCLUDES ORDERS MADE VIA CHANNEL SERVICES. PERCENTAGE CHANGE VALUES ARE RELATIVE TO AN INCREASE OF 20% FROM A

OVERVIEW OF CONSUMER DIGITAL PAYMENTS

HEADLINES FOR THE ADOPTION AND USE OF DIGITALLY ENABLED PAYMENT SERVICES BY END CONSUMERS

NUMBER OF
PEOPLE MAKING
DIGITAL PAYMENTSYEAR-ON-YEAR CHANGE
IN THE NUMBER OF PEOPLE
MAKING DIGITAL PAYMENTSTOTAL ANNUAL VALUE
OF DIGITAL PAYMENT
TRANSACTIONS (USD)YEAR-ON-YEAR CHANGE
IN THE VALUE OF DIGITAL
PAYMENT TRANSACTIONSAVERAGE ANNUAL VALUE
OF DIGITAL PAYMENTS
PER USER (USD)

statista

KPIPOS

statista

KPIPOS

158.7
MILLION**+14.9%**
+21 MILLION**\$54.49**
BILLION**+33.8%**
+\$14 BILLION**\$343**
YOY: +16%



DIGITAL MARKETING

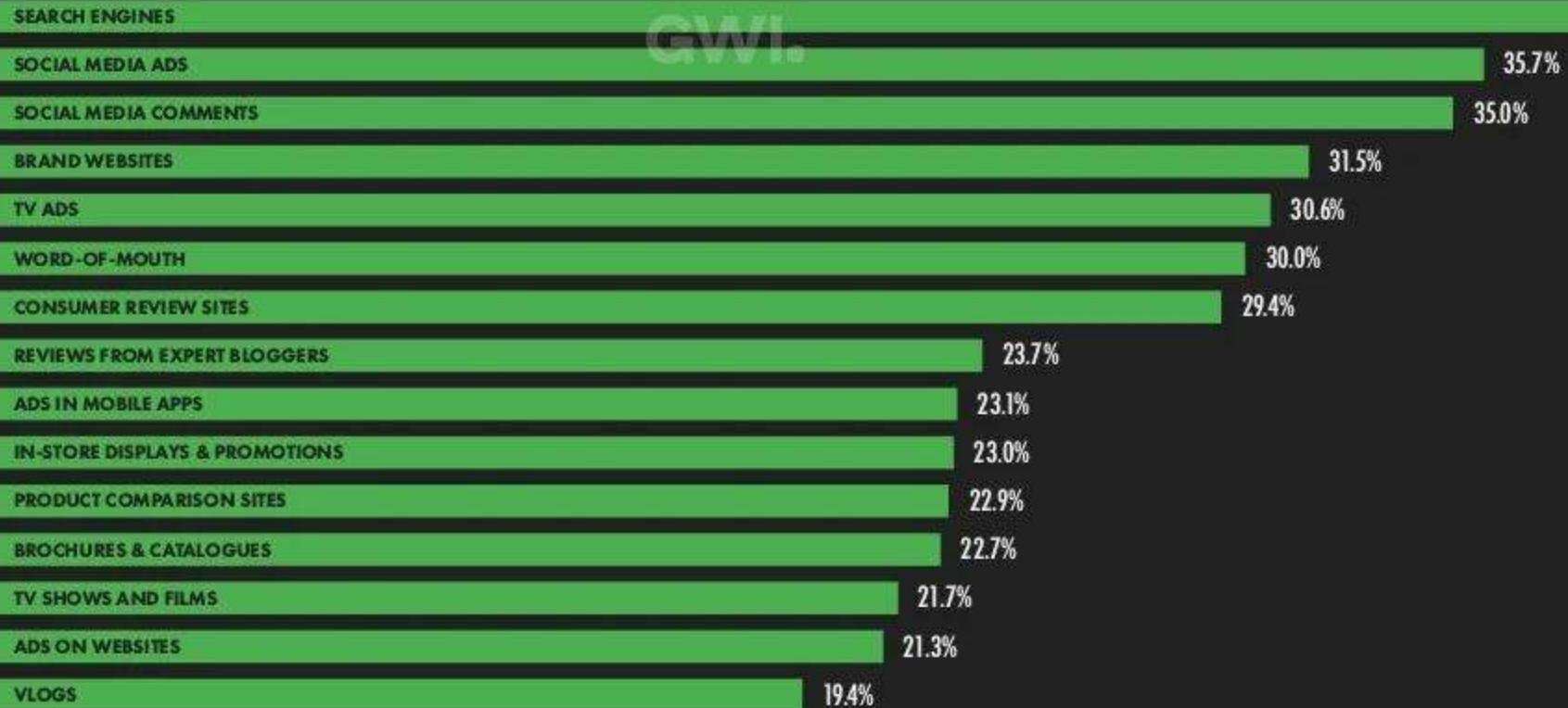
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SOURCES OF BRAND DISCOVERY

PERCENTAGE OF INTERNET USERS AGED 16 TO 64 WHO DISCOVER NEW BRANDS, PRODUCTS, AND SERVICES VIA EACH CHANNEL OR MEDIUM



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ENGAGEMENT WITH DIGITAL MARKETING

PERCENTAGE OF INTERNET USERS AGED 16 TO 64 WHO SAY THEY ENGAGE IN EACH KIND OF ONLINE ACTIVITY



RESEARCH BRANDS
ONLINE BEFORE
MAKING A PURCHASE



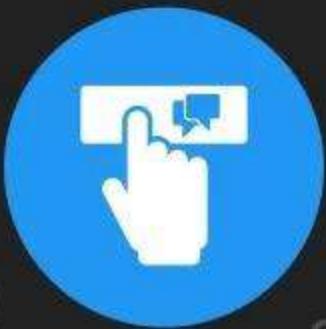
VISITED A BRAND'S
WEBSITE IN THE
PAST 30 DAYS



CLICKED OR TAPPED
ON A BANNER AD ON A
WEBSITE IN THE PAST 30 DAYS



CLICKED OR TAPPED ON A
SPONSORED SOCIAL MEDIA
POST IN THE PAST 30 DAYS



DOWNLOADED OR
USED A BRANDED MOB.
APP IN THE PAST 30 DAY



67.5%

47.1%

16.2%

21.5%

20.0%



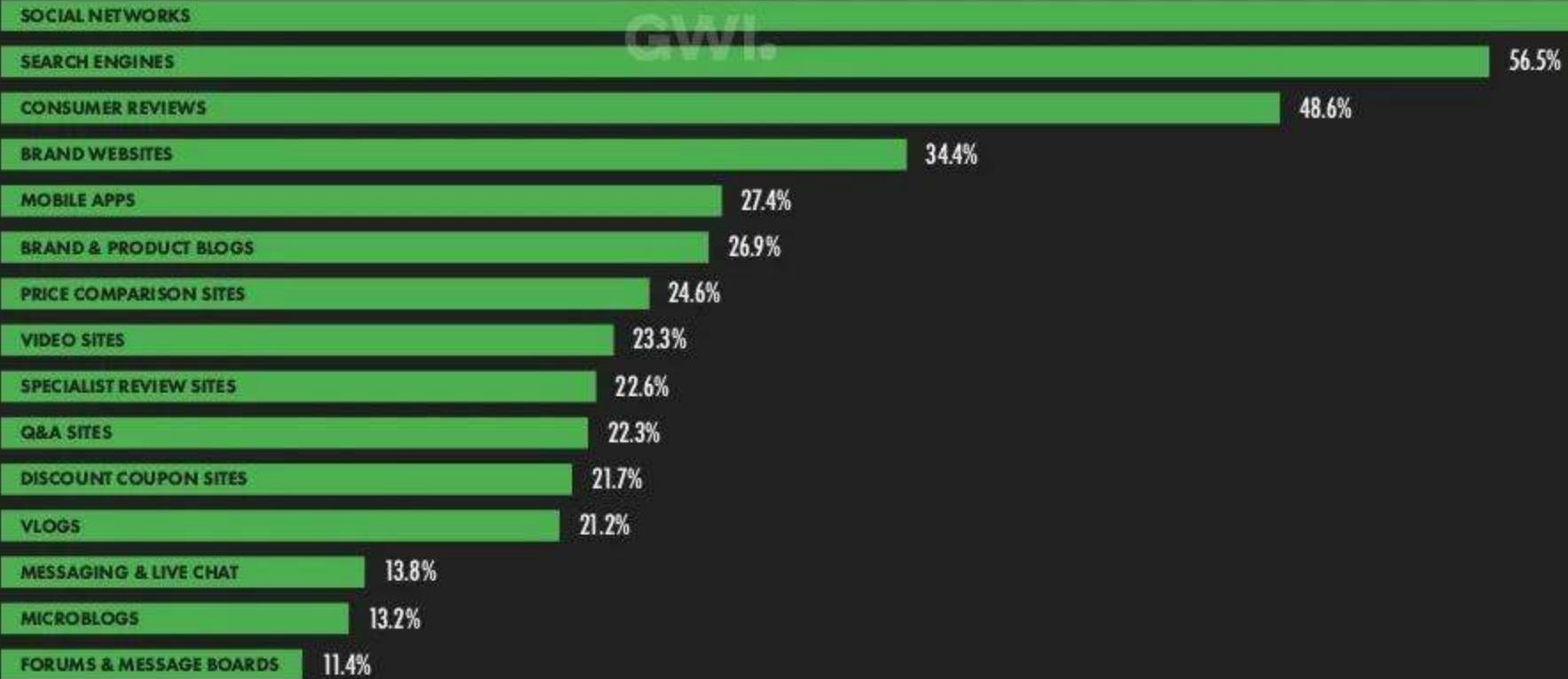
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MAIN CHANNELS FOR ONLINE BRAND RESEARCH

PERCENTAGE OF INTERNET USERS AGED 16 TO 64 WHO USE EACH CHANNEL AS A PRIMARY SOURCE OF INFORMATION WHEN RESEARCHING BRANDS



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VALUE OF THE DIGITAL ADVERTISING MARKET

ANNUAL SPEND ON DIGITAL ADVERTISING, WITH DETAIL BY ADVERTISING FORMAT (U.S. DOLLARS)



TOTAL



\$2.12
BILLION

YEAR-ON-YEAR CHANGE

+26.3% (+\$443 MILLION)

SEARCH ADS

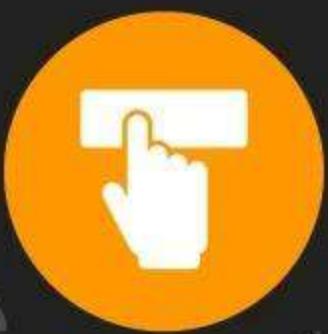


\$678.8
MILLION

YEAR-ON-YEAR CHANGE

+32.5% (+\$167 MILLION)

BANNER ADS



\$977.5
MILLION

YEAR-ON-YEAR CHANGE

+19.7% (+\$161 MILLION)

VIDEO ADS



\$484.9
MILLION

YEAR-ON-YEAR CHANGE

+25.8% (+\$99 MILLION)

CLASSIFIEDS



\$44.83
MILLION

YEAR-ON-YEAR CHANGE

+12.4% (+\$4.9 MILLION)

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SOCIAL MEDIA ADVERTISING OVERVIEW

SOCIAL MEDIA'S SHARE OF THE DIGITAL ADVERTISING MARKET



SOCIAL MEDIA'S SHARE
OF TOTAL DIGITAL
ADVERTISING SPEND



42.3%

YEAR-ON-YEAR CHANGE IN
SOCIAL MEDIA'S SHARE OF TOTAL
DIGITAL ADVERTISING SPEND



-2.2%
-95 BPS

ANNUAL SPEND
ON SOCIAL MEDIA
ADVERTISING (USD)



\$899.4
MILLION

YEAR-ON-YEAR CHANGE
IN SOCIAL MEDIA
ADVERTISING SPEND



+23.6%
+\$171 MILLION

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2022

PROGRAMMATIC ADVERTISING OVERVIEW

SHARE OF DIGITAL ADVERTISING FULFILLED VIA PROGRAMMATIC TECHNOLOGIES



PROGRAMMATIC'S
SHARE OF TOTAL DIGITAL
ADVERTISING SPEND



statista

79.7%

YEAR-ON-YEAR CHANGE IN
PROGRAMMATIC'S SHARE OF
TOTAL DIGITAL ADVERTISING SPEND



ANNUAL SPEND ON
PROGRAMMATIC
ADVERTISING (USD)



K
KEPIOS

\$1.69
BILLION

+1.3%
+103 BPS

YEAR-ON-YEAR CHANGE
IN PROGRAMMATIC
ADVERTISING SPEND (USD)



+28.0%
+\$370 MILLION

SOURCE: STATISTA DIGITAL MARKET OUTLOOK. SEE [STATISTA.COM](https://www.statista.com) FOR MORE DETAILS. NOTES: FIGURES REPRESENT ESTIMATES FOR FULL-YEAR 2021, AND COMPARISONS WITH EQUIVALENT VALUES FOR THE PREVIOUS CALENDAR YEAR. FINANCIAL VALUES ARE IN BILLION DOLLARS. INDONESIA INCLUDES ADVERTISING REVENUES ASSOCIATED WITH EMAIL MARKETING, AUDIO ADS, INFLUENCER MARKETING,

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consumers

40,000+

data points

4,000+

brands

40+

markets



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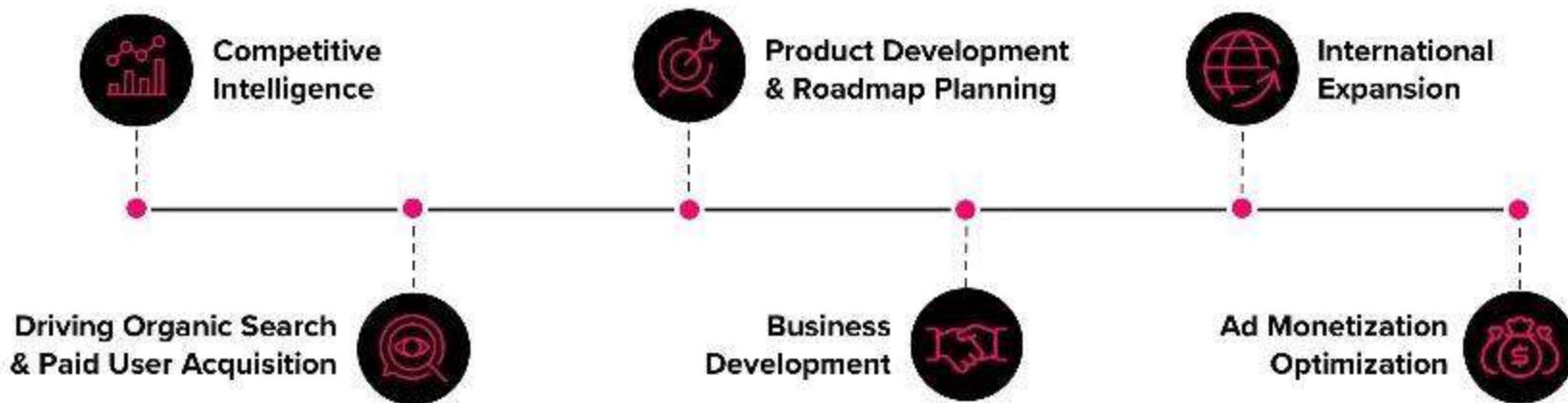
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4.7M+

Apps



190+

Countries



210+

Industries



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NOTES ON DATA VARIANCE, MISMATCHES, AND CURIOSITIES

Note: This page is a summary of our comprehensive notes on data variance, potential mismatches, and curiosities, which you can read in full at <https://datareportal.com/notes-on-data>.

This report features data from a wide variety of different sources, including market research agencies, internet and social media companies, governments, public bodies, news media, and private individuals, as well as extrapolations and analysis of that data.

Wherever possible, we've prioritised data sources that provide broader geographical coverage, in order to minimise potential variations between data points, and to offer more reliable comparison across countries. However, where we believe that standalone metrics provide a more reliable reference, we use such standalone numbers to ensure more accurate reporting.

Please note that some data points may only be available for a limited selection of countries, so we may not be able to report the same data in all reports.

From time to time, we may also change the source(s) that we use to inform specific data points. As a result, some figures may appear to change in unexpected ways from one report to another. Wherever we're aware of these changes, we include details in the

footnotes of each relevant chart, but please use caution when comparing data from different reports, because changes to research samples, base data, research methodologies, and approaches to reporting may mean that values are **not comparable**.

Furthermore, due to the differing data collection and treatment methodologies, and the different periods during which data have been collected, there may be significant differences in the reported metrics for similar data points throughout this report. For example, data from surveys often varies over time, even if that data has been collected by the same organisation using the same approach in each wave of their research.

In particular, reports of internet user numbers vary considerably between different sources and over time. In part, this is because there are significant challenges associated with collecting, analysing, and publishing internet user data on a regular basis, not least because research into public internet use necessitates the use of face-to-face surveys. Different organisations may also adopt different approaches to sampling the population for research into internet use, and variations in areas such as the age range of the survey population, or the balance between urban and rural respondents, may play an important role in determining eventual findings. Note that COVID-19 has limited internet user research.

Prior to our Digital 2021 reports, we included data sourced from social media platforms' self-service advertising tools in our calculations of internet user numbers, but we no longer include this data in our internet user figures. This is because the user numbers reported by social media platforms are typically based on **active user accounts**, and may not represent unique individuals. For example, one person may maintain more than one active presence (account) on the same social media platform. Similarly, some accounts may represent 'non-human' entities, including: pets and animals; historical figures; businesses, causes, groups and organisations; places of interest; etc.

As a result, the figures we report for social media users may exceed internet user numbers. However, while these differences may seem counter-intuitive or surprising, such instances do not represent errors in the data or in our reporting. Rather, these differences may indicate delays in the reporting of internet user numbers, or they may indicate higher instances of individuals managing multiple social media accounts, or 'non-human' social media accounts.

If you have any questions about specific data points in these reports, or if you'd like to offer your organisation's data for consideration in future reports, please email our reports team: reports@kepios.com.

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