PERFORMANCE MEASURES

Professor Karl T. Ulrich





















MONTHLY INVESTOR UPDATE JANUARY 2016

Dashboard and Key Performance Indicators (KPIs)

- What are the critical few metrics that determine your success?
- Typically 3 5 key metrics.
- These are often called Key Performance Indicators or (KPIs).
- Typically tracked and reported monthly (or more frequently).

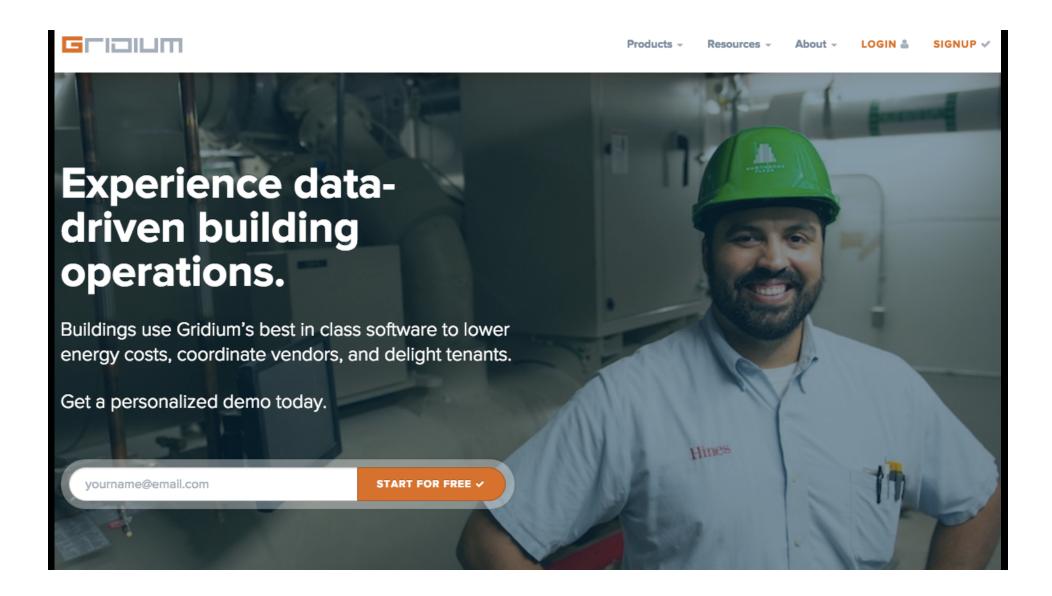
Bandar Foods' Key Performance Indicators

Focus on Three Metrics for Growth



Illustrative Example – each business will have its own specific operating metrics.

Entrepreneurship



Current Month | State of Biz (as of 12/14)

Status

CMRR by Product Family & Stage

monthly recurring revenue by product type

Active Order Trial Product CMRR (Thousands) Billing Status Order Active CMRR by Product Product CMRR (Thousands) **Ⅲ**Tikkit Active CMRR by Utility Service Area

Utility Service

SCE

Products by Units (All) Products by Units (Active) Sum of Number of Meters Sum of Number of Buildings Sum of Customer Customer and building counts

by product type

Sum of Number of

Sum of Number of

monthly recurring revenue per account

monthly recurring revenue per building

monthly recurring revenue per account, by product

monthly recurring revenue by geography

Billing Status

AMRR per Account by Status

Revenue Per Building

2015 Goals



No change in colors is young and growing, and feeling good about runway. Full report on 2015 goals and new 2016 goals next month.

Goal		Last Month	This Month	Help by	
Profitably grow core buildings business	† † †	specif	ic details redacted	•	
Identify and solve unmet customer needs with a new product		specif)	ic details redacted	•	ıd
Manage to Profitability	1 (1 1 2 1	spec	ific details redacted	•	

Dashboard and Key Performance Indicators (KPIs)

- Which few metrics truly indicate the health of your business?
- These are your Key Performance Indicators or KPIs.
- Track and report these first and foremost for yourself as the entrepreneur.
- Typically provided in monthly reports to investors.