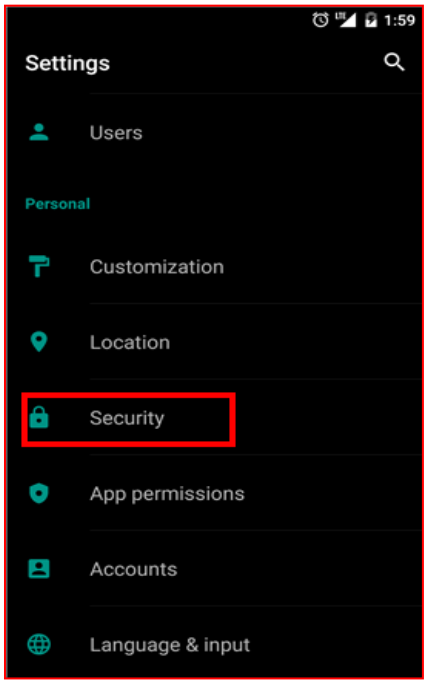
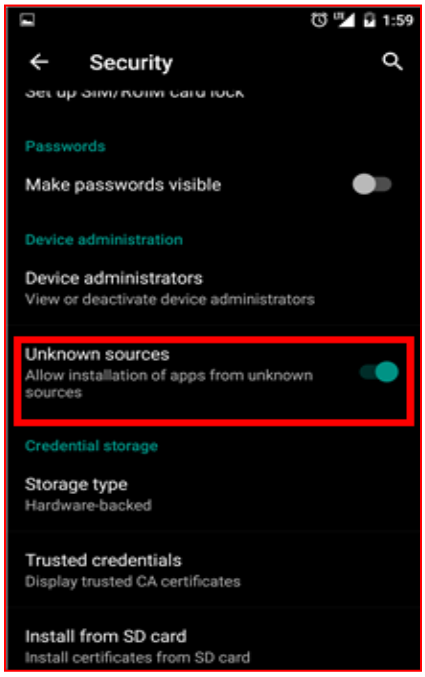
MobeConnect - Mobile Application for BPCL External Customers

Steps to Install & Register on android phones

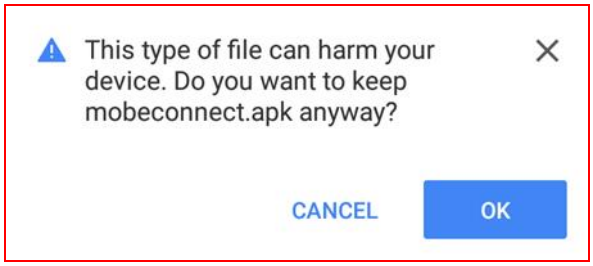
1. Please ensure installation of applications from “Unknown Sources” is allowed in your phone temporarily. In order to confirm this, go to **Settings → Security**



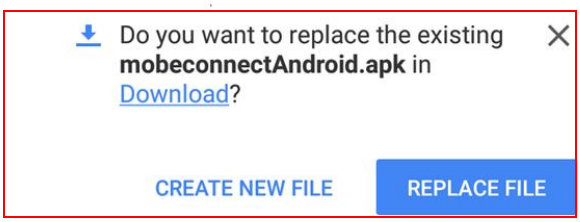
2. Enable the option of **“Unknown Sources”**



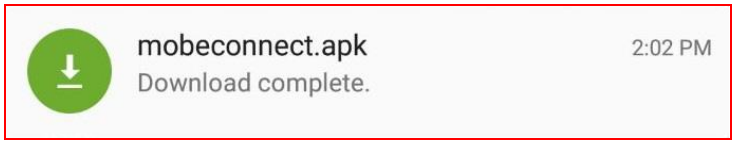
3. To download Mobile application on your mobile device, click on the link received via SMS(**https://ebiz.bpc.co.in/mobeconnect.htm**). Before downloading, ensure that the net access is enabled on your mobile.
4. Your download should begin automatically. If it does not start, click on the button **"Download for Android".** If you get a warning about the content of download, click **"OK"**



5. If you get a prompt regarding an existing file with same name, click on **"Replace File"**.

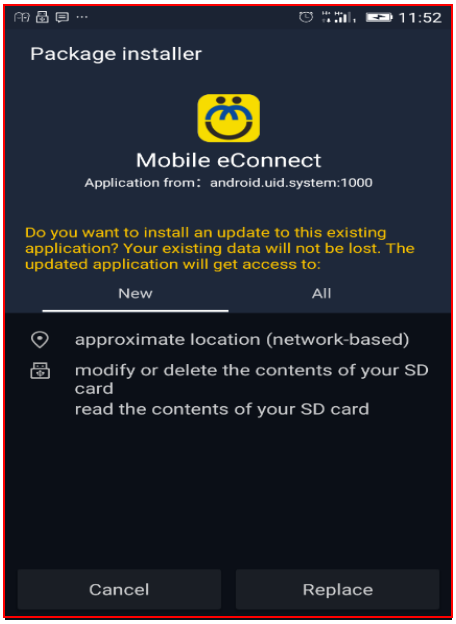


6. Once the download is completed, click on the notification to open the file. If you have cleared the downloaded file notification, go to your **Downloads** and open the file **mobeconnect.apk**

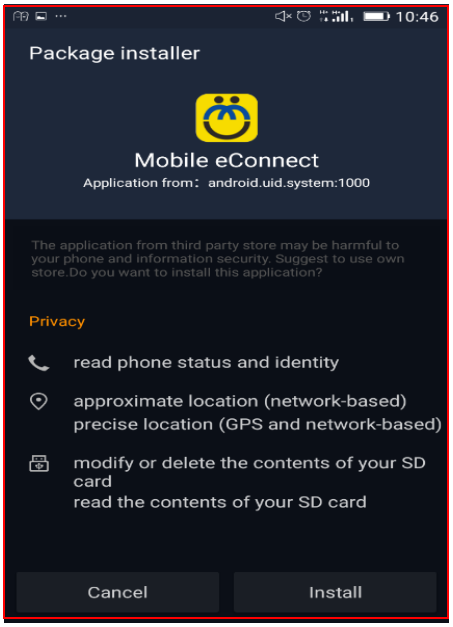


7.

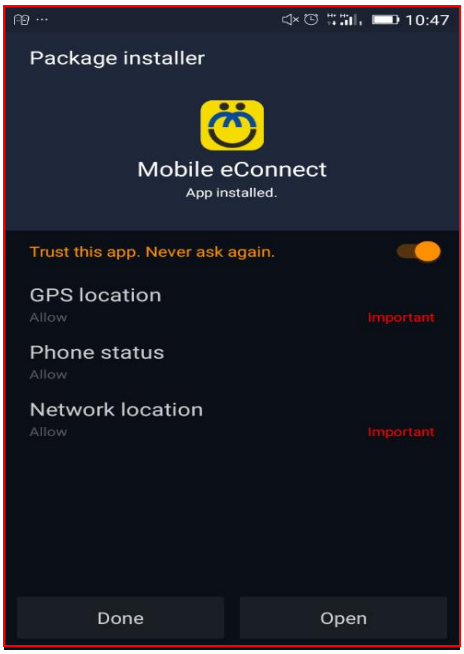
a. If old version of application is already installed on device, then it ask to replace the current version.



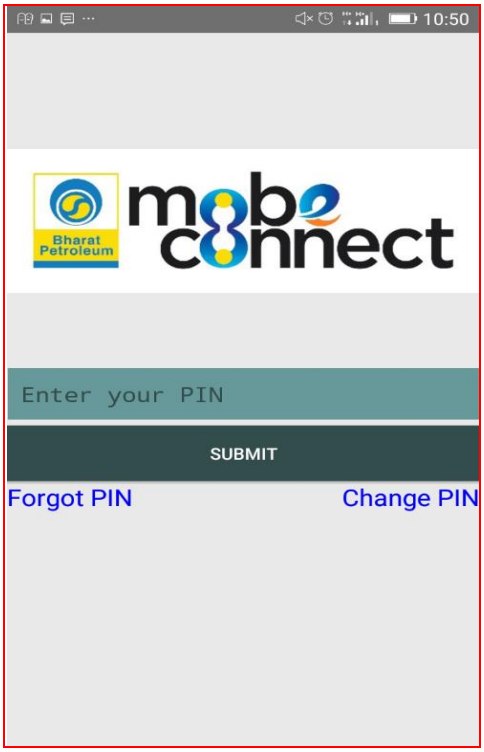
b. If old version of application is not installed on device, then application installer will show the permissions required by Mobile eConnect to work properly. Click on “Install” to install the application on the phone.



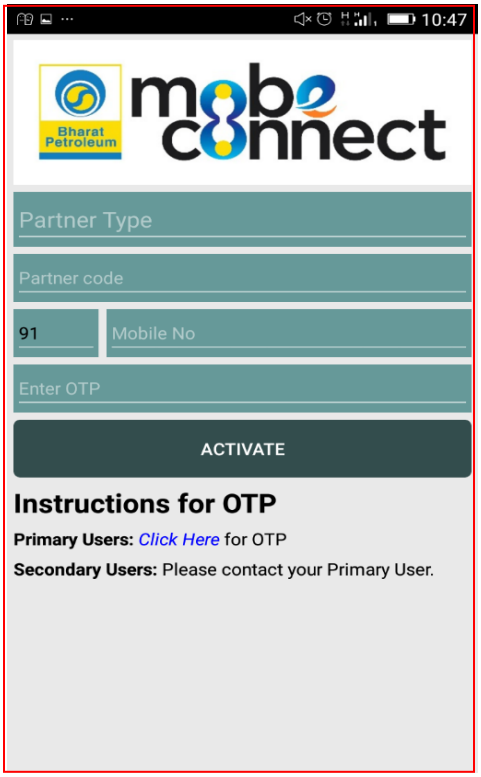
8. Once the application is installed, click on open to access the application.



9. If old version of application is replaced by new version, then on opening application enter same pin and application will be accessible.

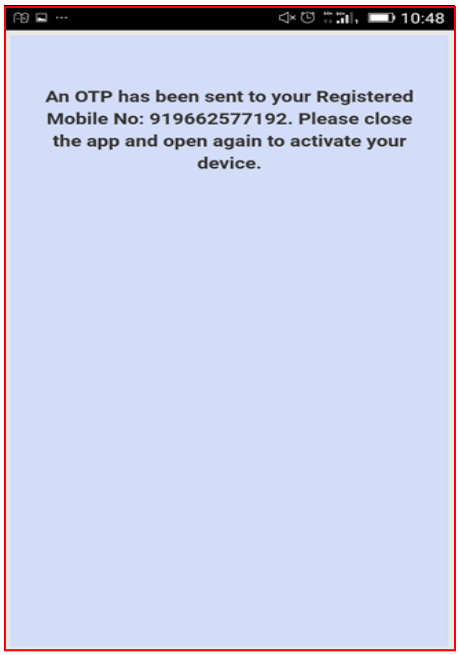


10. For new installation, following screen will be shown.



a. Primary Users (User of which data is present in BPCL system) needs to use **Click Here** option for generating OTP. Following screen will appear after selecting **Click Here** option.

OTP will be send to registered mobile number.

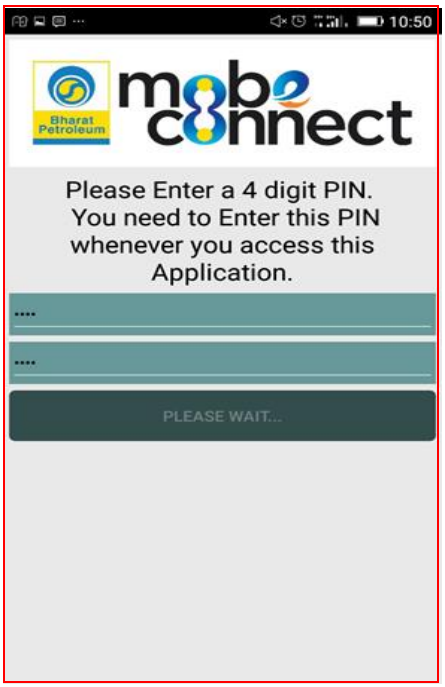


Close the application and open it again. Enter OTP and other details. Click on Activate.

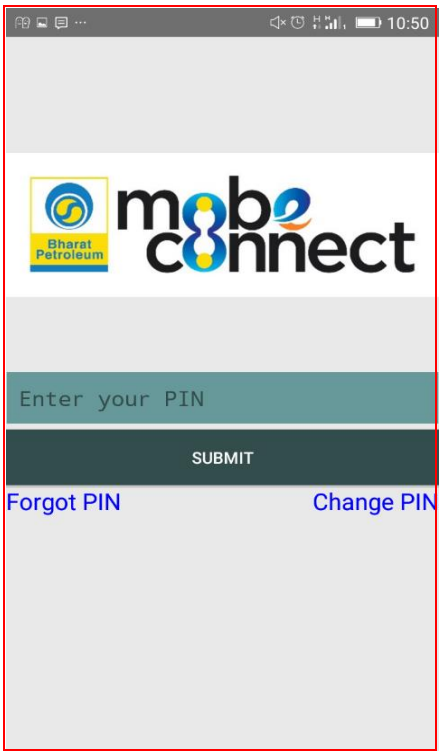
b. Secondary Users needs to request Primary User for generating OTP.

11. Activate the application using received PIN.

12. Set a 4 digit PIN as guided in the screen. You will need this PIN to login into the application for all subsequent access.

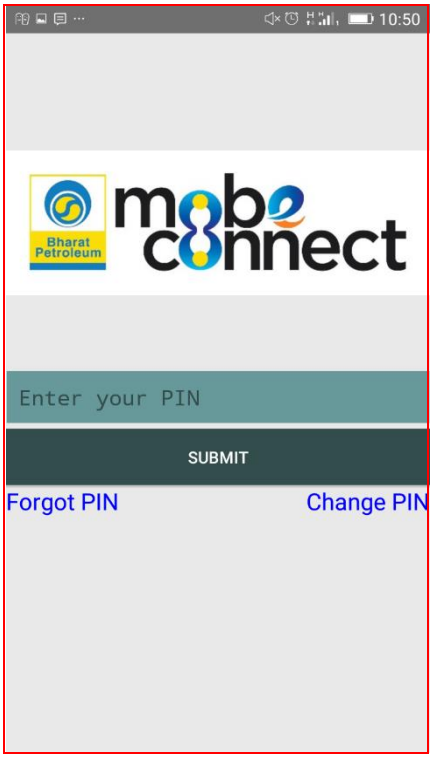


13. Login to the application by keying in the 4 digit PIN set in the above step.



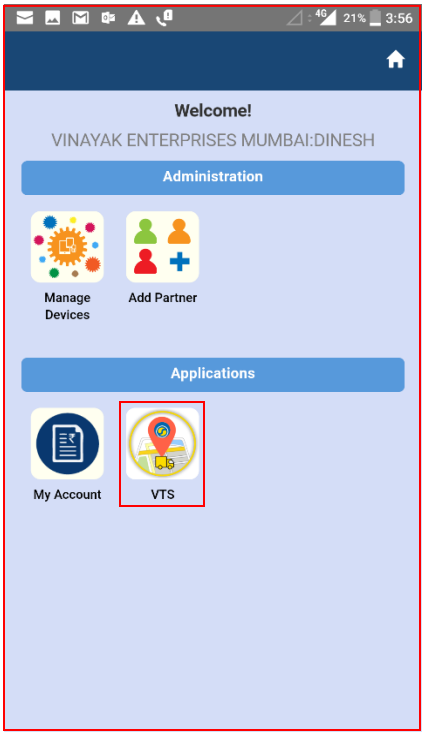
14. After entering successful PIN, user will get Menu screen in case of single Partner or Partner Selection screen in case of Multiple Partners.

15. For subsequent login (access of mobile application), you will need to enter 4 digits PIN only. If you forget the PIN or want to change it, click on “Forget PIN” or “Change PIN” option available on login screen.

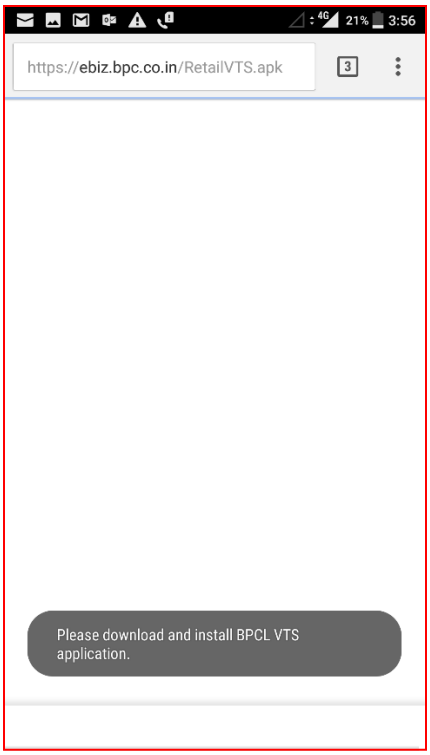


Steps to install VTS Application

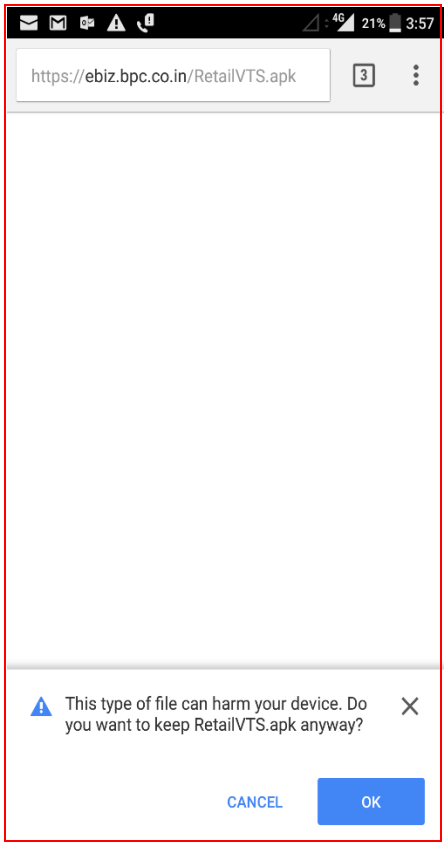
16) After you enter 4 digit pin, VTS logo will be visible on welcome page.



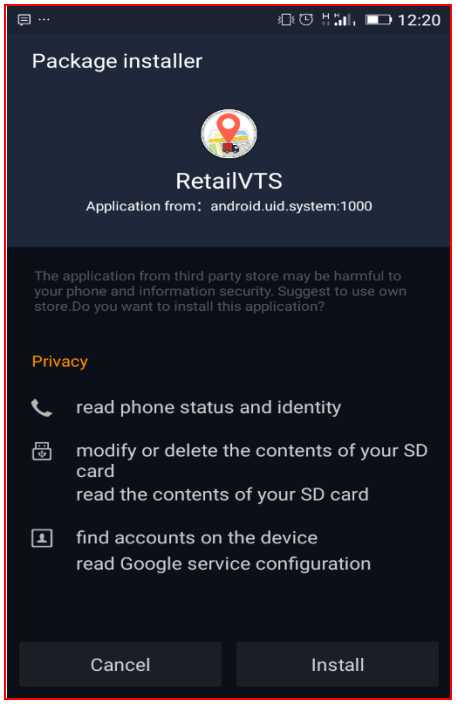
17) On clicking VTS icon, if VTS application is already not installed on your device it will redirect you to download site as shown below.



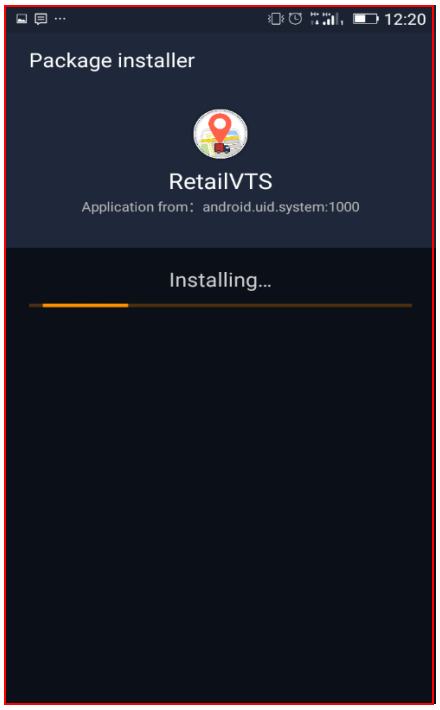
18) Your download should begin automatically. If you get a warning about the content of download, click **“OK”**

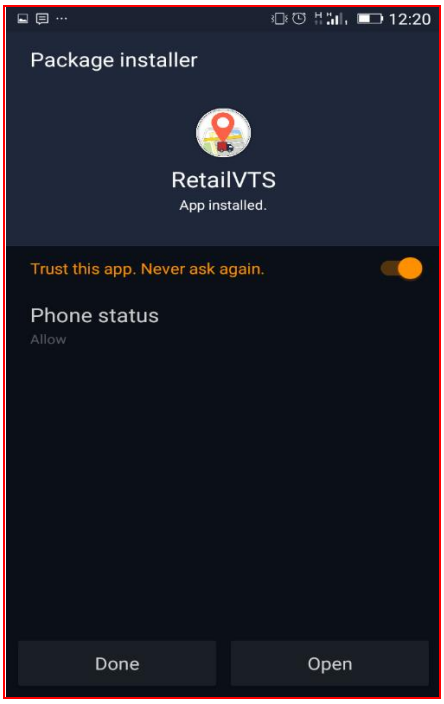


19) Once VTS application is downloaded compeletly, application installer will show the permissions required by VTS application to work properly. Click on “Install” to install the application on the phone.

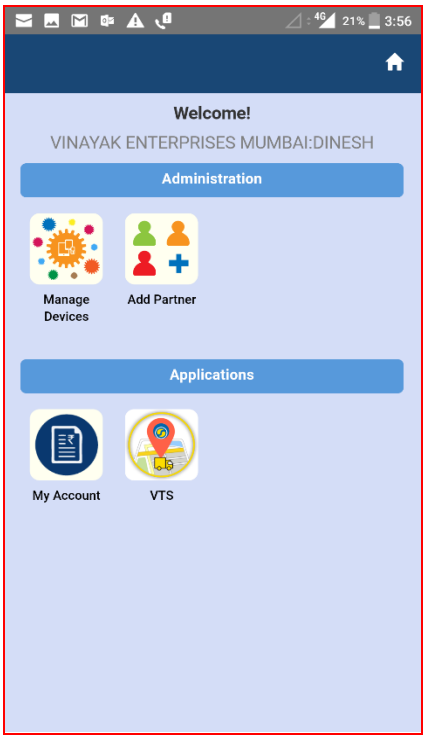


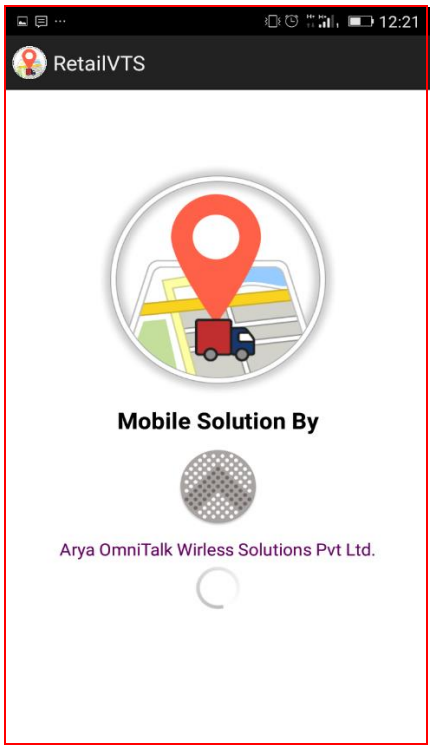
20) Once the application is installed, open MobeConnect Application.





21) Click on VTS Logo in MobeConnect Application, it will show below screen.





Enjoy the Mobile Application!!!