

Problem – Solution Fit Template

Date	01 November 2025
Team ID	NM2025TMID02606
Project Name	Educational Organisation Using ServiceNow
Maximum Marks	4 Marks

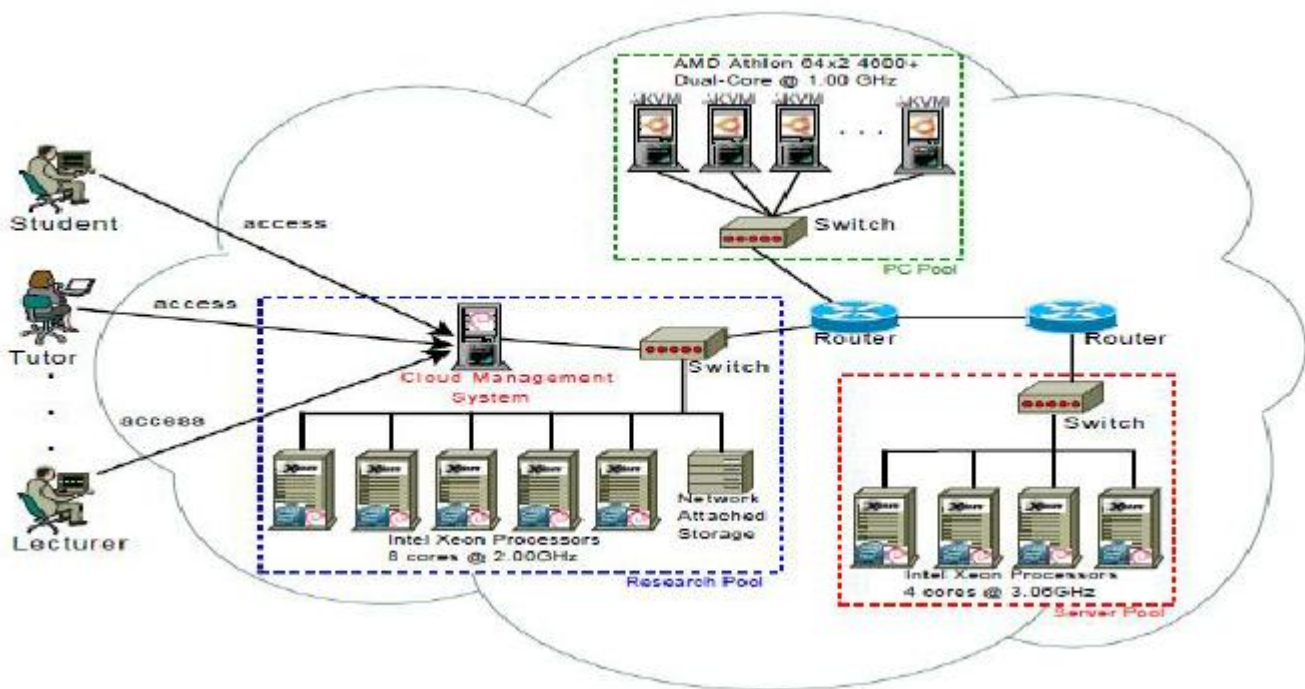
Problem – Solution Fit Template:

The Problem–Solution Fit helps teams confirm that their proposed idea directly addresses a genuine need faced by their users. It ensures that the solution is both practical and beneficial in solving the identified challenges. For educational institutions, this step validates whether the ServiceNow-based Educational Management System effectively resolves administrative inefficiencies and improves the academic workflow.

Purpose:

- Identify existing issues in student and teacher data management.
- Design a solution that streamlines educational operations using ServiceNow.
- Improve process efficiency, accuracy, and transparency across departments.
- Ensure scalability for future academic and administrative needs.

Template:



References:

https://www.researchgate.net/figure/Cloud-Computing-architecture-for-E-learning_fig2_265143558

The project “**Educational Organisation Using ServiceNow**” addresses a critical challenge in academic and administrative management within educational institutions. By automating admissions, attendance, and student progress tracking on the ServiceNow platform, the system eliminates repetitive manual tasks and data inconsistencies. This solution ensures transparency, accuracy, and timely access to information for administrators, teachers, and students. Through workflow automation, centralized data handling, and role-based access, the project establishes a strong digital foundation for efficient educational operations. With its scalable and adaptable design, this system supports the vision of smarter, more connected, and data-driven learning environments.