Marjon G. Castillano

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ServiceNow/ Application Developer – Web Technologies with 4 years of experience in front-end development. Skilled in developing UI using ReactJS, CSS, HTML and Javascript.
A Certified System Administrator - ServiceNow

Have an excellent interpersonal skills.

CORE COMPETENCIES

• Front-end Developer
• ServiceNow Developer
• Scrum Master
• System Administrator
• Security Administrator

PROFESSIONAL EXPERIENCE

Accenture Inc. Cebu City, Cebu Philippines

Servicenow Developer – September 2022 to present

- **ServiceNow Certified System Administrator**
- **ServiceNow Certified Application Developer**

• Designing, developing, and deploying ServiceNow applications and solutions.

IBM Solutions Delivery Inc., Cebu City, Cebu Philippines

Application Developer – ReactJS, CSS, HTML and Javascript // May 2017 – September 2022

• Develop the UI side of the application using React JS

• Fixed some bugs that I encountered and documented the solutions.

• Developed new features for our application.

• Webscraping using Mozenda tool.

Scrum Master // January 2019 – September 2022

• Leading the sprint planning.

• Doing the daily scrum meetings.

• Assigning tasks to my colleagues.

System Administrator // February 2015 – April 2017

• Provisioned, upgraded and decommissioned servers with different OS types(AIX, Linux and Windows)

• Fixed issues of the servers in a timely-manner.

• Respond quickly to client's tickets by updating/replying to it. Explain the problem and create the solutions for the problem.

• Applied patches to all my assigned servers if ever there will be updates.

• Maintained the servers by solving also the vulnerabilities that may cause the servers not secured.

• Supported also one of the middlewares in IBM, which is WAS(Websphere Application Server).

• Collaborated with my colleagues for our team tasks and reports.

Security Administrator // March 2012 – January 2015

• Team Lead (MAD - Mixed Address Databases).

• Register, update and remove servers in MAD record.

• Helped in applying patches to the servers.

• Helped in fixing vulnerabilities of the servers

• Solved tickets in a timely-manner.

• Collaborated and Managed my team members.

EDUCATION

Cebu Institute of Technology- University, Cebu City, Cebu Philippines

Bachelor of Science in Information Technology, March 2012

- Cum Laude

- One of the officers to these organizations:
  - Honor's Society
  - DOST sa CIT-U
  - Computer Students' Society

SKILLS

- Application Developer – Web Technologies – CSS, HTML, Javascript, React JS

- ServiceNow Development

- Security Administration

- AIX, Linux and Windows Administration

- Middleware: DB2

Badges Earned in IBM

- IBM Mentor

- IBM Agile Explorer

- Enterprise Design Thinking Practitioner

- Blockchain Essentials for Developers

- Big Data Foundaitons – Level 1

- Data Science Foundaitons – Level 1

- Hadoop Foundations – Level 1

AWARDS in IBM

- Bayani Award 2013 – Group Award from the client
- Top Talent 2015 – Having a high performance rate for the past 3 consecutive performance rating.
- Top Talent 2016 – Having a high performance rate for the past 3 consecutive performance rating.
- WPS(Work Place Security) Inspector – January 2014 to present

  - to make sure that the workplace is compliance to secure clients and personal data.

- IBM Club Director -(For Cebu Events) – January 2015 to December 2017

  - leads all IBM activities for people's engagement.

  - organizes events for the company.

CHARACTER REFERENCES

Chari Flor T. Supino
SAP/ABAP Developer
Accenture
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