



Terms and Conditions for Hostel Services at Ignatius Ajuru University of Education

Last Updated: December 2024

Welcome to www.hostel.iauestudentsaffairs.com! These Terms and Conditions ("Terms") govern your use of the website and services provided by the Hostel Management at Ignatius Ajuru University of Education (IAUE). By accessing or using this website, you agree to comply with these Terms and the policies referenced herein. If you do not agree to these Terms, you must refrain from using the website or hostel services.

1. Definitions

- "Hostel" refers to the accommodation provided by IAUE for its students.
 - "Student" refers to an individual enrolled at IAUE who is eligible to apply for hostel accommodation.
 - "You/Your" refers to the student using this website or the services provided by the hostel.
 - "We/Our/Us" refers to IAUE Student Affairs and Hostel Management.
 - "Website" refers to the official hostel portal, hostel.iauestudentsaffairs.com.
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2. Eligibility for Hostel Accommodation

- Hostel services are available exclusively to registered IAUE students.
 - Students must adhere to IAUE's enrollment policies and any other institutional requirements to qualify for hostel accommodation.
 - The availability of beds and facilities may be subject to room capacity, student preferences, and hostel rules.
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3. Hostel Booking Process

- **Application:** Students must submit an online application through the hostel website to apply for accommodation.
 - **Confirmation:** Hostel booking will be confirmed based on availability and the student's eligibility.
 - **Payment:** Payment for hostel fees must be made according to the university's financial policies on the school Portal.
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4. Hostel Fees

- **Hostel fees** include rent, maintenance, utilities, and other charges as outlined by the university.
 - **All payments** must be made in full, on time, and via the authorized methods as specified on the website.
 - **Fees are non-refundable** except in cases where accommodation is canceled by IAUE.
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5. Student Responsibilities

- **Conduct:** Students must follow IAUE's code of conduct and hostel rules, which include respecting the rights of other residents, adhering to noise levels, and maintaining cleanliness.
 - **Room Care:** Students are responsible for maintaining the cleanliness and condition of their rooms. Any damages caused by negligence may result in additional charges.
 - **Check-in and Check-out:** Students must check-in and check-out on the designated dates. Any unauthorized stay beyond the check-out date will incur extra charges.
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6. Privacy and Data Protection

- **Personal Information:** By using the hostel services, you consent to the collection, storage, and processing of your personal information for purposes related to hostel administration, communication, and other student services.
 - **Data Security:** We ensure reasonable measures to protect the security and confidentiality of your personal data but cannot guarantee complete security of the website and services.
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7. Hostel Facilities and Services

- **Facilities Provided:** Hostel accommodation includes basic facilities such as furniture, internet, and utilities as specified by the hostel guidelines.

- **Use of Facilities:** Students are responsible for using hostel facilities (such as kitchens, common areas, internet, etc.) responsibly. Any misuse of facilities may result in disciplinary action or additional charges.
 - **Maintenance:** Regular maintenance is performed; however, students are encouraged to report any issues promptly to hostel management.
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8. Prohibited Activities

Students are strictly prohibited from:

- Engaging in activities that disrupt the peace or safety of other students.
 - Possessing illegal substances, weapons, or engaging in any criminal activity.
 - Bringing unauthorized guests into the hostel.
 - Damaging hostel property or violating university policies.
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9. Termination of Hostel Accommodation

IAUE reserves the right to terminate or revoke a student's accommodation in the following cases:

- Violation of hostel rules and university policies.
- Non-payment of fees.
- Disruptive or illegal behavior.
- Failure to meet eligibility requirements.

In case of termination, students must vacate the hostel immediately and may be subject to additional fees.

10. Liability

- **IAUE's Liability:** IAUE will not be liable for any loss, theft, damage, or injury to students or their belongings within the hostel premises, except as required by applicable law.
 - **Student's Liability:** Students are responsible for the safekeeping of their personal belongings and for any damages caused to hostel property.
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11. Changes to Terms

IAUE reserves the right to amend or update these Terms at any time without prior notice. Any changes will be posted on the website, and the revised Terms will take effect immediately upon posting.

12. Governing Law

These Terms and any dispute arising out of your use of the hostel services will be governed by and construed in accordance with the laws of the Federal Republic of Nigeria. Any disputes will be resolved through IAUE's Student Affairs and relevant administrative processes.

13. Contact Information

For questions or concerns related to these Terms or hostel services, please contact the IAUE Student Affairs Office:

- Email: [hostel@iauestudentsaffairs.com]
 - Phone: [+2348132084092]
 - Address: Students' Affairs Unit, Ignatius Ajuru University of Education, Rumuolumeni, Port Harcourt, Rivers State, Nigeria.
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14. Agreement

By using the website and booking hostel services, you acknowledge that you have read, understood, and agree to abide by these Terms and Conditions.

Thank you for choosing the IAUE Hostel Services. We look forward to providing you with a comfortable and supportive environment during your time at IAUE.