

Rohit Shinde

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Summary

- An SAP Basis Consultant with nearly 3 years of professional experience in working with a top pharma client to manage the project and ensure on-time completion.
- Skilled in analyzing client requirements, business requirements, gathering stakeholder input, and developing functional specifications and software solutions. Customer facing and interpersonal skills, with a willingness to learn new technologies.
- Strong problem-solving approach and troubleshooting skills.
- Self-driven, always eager to learn new technologies and implementing the learning in real-time scenarios.
- **VISA:** Currently on **Stamp 1G** visa. Eligible to work in Ireland full time.

Work Experience

Accenture Private Limited

Application Development Analyst

Pune, India

Dec 2021 – Jun 2022

- Promoted to Application Development Analyst for maintaining and optimizing SAP landscape proactively by regularly engaging in client interaction, promptly resolving critical customer issues and escalations, resulting in high client satisfaction and improved system performance.
- Executed end-to-end System Refresh of SAP systems, which involved conducting Database backup, restore, and recovery processes.
- Completed the SAP HANA System Replication process from beginning to end successfully as well as annual DR activity.
- Planning and successful installation and upgrades of various SAP components-
Kernel Upgrade, support packs (ST-PI and ST-A/PI patch) upgrade, HTTP note enablement, Japanese language installation.
- Managed and documented system activities for compliance, regularly monitored system health, collected JSOX audit data and prepared reports, and developed and managed design, test, change, and approval documents which were critical in ensuring the smooth operation and compliance of the company's systems.
- Provided guidance and support to junior team members, empowering them to autonomously manage all their work deliverables.
- Effectively distributed tickets among the team, ensuring efficient allocation and adherence to all SLAs.

Accenture Private Limited

Associate Software Engineer

Pune, India

Oct 2019 – Nov 2021

- Experienced in performing SAP Basis Administration tasks such as Daily system monitoring of SAP R3 Systems, Database Administration with BRTools, Background job scheduling, Transport management (configuration of TMS), RFC maintenance, Spool Administration, Client Administration, and creation of logical systems.
- Maintained OSS connections, generating SSCR, LICENSE keys from sap marketplace.
- Handled user administration, role-based access control, and role management related to errors as an SAP Security Administrator.
- Worked with multiple SAP modules like FI, CO, PP, MM, SD, Ariba.
- Supported for Production and Non-Production Maintenance Activities, Scheduling Database backups (Online/Offline) and checking backup logs.
- Collaborated with multiple teams to analyze and resolve over 50 high-priority tasks and implement 15+ changes, demonstrating strong problem-solving skills and effective teamwork.
- Utilized ServiceNow for change management, monitoring tickets, and provided support for P1-P2 incidents and service requests, while consistently maintaining a 99% SLA.
- Conducted end-to-end Root Cause Analysis of incidents and documented action items to prevent their recurrence in the future.
- Created SOPs to promote consistent processes and facilitate effective knowledge transfer within the project and subsequently presented these procedures to the project leadership team.

Technology Skills

- **SAP:** Proficient hands-on experience on SAP NetWeaver as SAP BASIS & Security Admin, the landscape involved SAP ECC 6.0 with EHP 6.0, SAP HR, SAP SCM, SAP SRM, SAP PI, SAP BW as well as handling Incident Management, Preparing Solution Documents.
- **Databases:** Oracle, DB2, MaxDB, MySQL. Professional as well as academic experience on these databases.
- **Operating Systems:** Hands on experience of operating systems such as SunSolaris (using UNIX terminal commands) and Windows Server 2012.
- **Additional Skills:** Python, SQL, JavaScript, HTML5/CSS, R programming, ServiceNow (SNOW), Change Request Management (ChaRM), Putty, WinSCP, Power BI, HANA, Anaconda, Microsoft office/MS Office (Word, Excel, PowerPoint).

Education

Dublin City University || Grade 2.1

Dublin, Ireland

Masters in Computing: Data Analytics

Sept 2022 – Aug 2023

Modules: Statistical Data Analysis, Data Management and Visualization, Cloud Technologies, Data Analytics and Data Mining, Machine Learning, AI in Information Seeking, Mathematical Modelling, Professional & Research Practice, Practicum Project.

Pune University || Grade 7.65

Pune, India

Bachelors of Engineering: Information Technology

July 2015 – Jun 2019

Modules: Data Structure and Algorithms, OOPS, DBMS, Operating System, Cloud Computing, System Programming, Machine Learning, Theory of Computation, Mathematics.

Academic Projects

Believable Story Generation using Transformers (Masters Practicum)

2022 - 2023

This study investigates the narrative generation capabilities of OpenAI's GPT-2, GPT-3, and GPT-4 language models. We analyse created narratives using BERTScore and Self-BLEU, augmented by human evaluations, through fine-tuning and zero-shot experiments. The results show that fine-tuned models produce higher-quality narratives, with zero-shot. GPT-4 having equivalent capabilities. While automatic measurements correlate with human scores, the correlation is larger for lower-rated stories, showing that automatic analytics have limits in capturing nuanced narrative quality.

Data Management & Visualization - The Influence of Anime

2022 – 2023

Exploratory Data Analysis (EDA) to get basic knowledge about collected data.

Data Exploration, Processing, Cleaning and/or Integration as per the requirement to answer the questions about anime via Visualization and Use of Jupyter notebook with different python libraries like Plotly.

Spam Detection System – Cloud Technologies

2022 – 2023

Designed and developed a rudimentary spam detection system using technologies: GCP (Google Cloud Platform), AWS (Amazon Web Services), Hadoop, MapReduce, Pig, Hive, etc.

Data Analytics Application – Cloud Technologies

2022 – 2023

Flight Delay Analysis application using command-line interface.

Machine Learning

2022 – 2023

Trained different machine learning models to maximize the f1-score of the attributes in training data and predicted the attributes with test data for an e-commerce platform.

Data Analytics and Mining

2022 – 2023

Classification of online toxic comments using different machine learning techniques.

Accomplishments and Other activities

- Part of NSS (National Service Scheme) campaign during school time.
- Won 2nd prize in Treasure Hunt contest in Sinhgad Karandak 2k16 event (College fest).
- Actively organized and participated at my workplace during my time there.
- Star of the month award in 2021 at Accenture.
- Got recognition from Delivery Unit Lead for impressive performance at work.
- Completed training in Life Sciences domain and Information Security.
- Attended Japanese cultural training conducted at Accenture in 2021.
- Certification: [Microsoft Azure Fundamentals AZ-900](#)

Soft Skills

Leadership, Empathy, Time Management, Root cause analysis, Teamwork, Work ethics, Result Oriented.

Languages

English, Hindi, Marathi

Reference

Available on request