Jacek Wieteska's Resume

Application for Technical Writer Role, AppXite

Jacek Wieteska, esccode.pl

September 21, 2024

Contents

Dear Hiring Manager,

I am excited to apply for this opportunity at AppXite. With certifications such as CompTIA Security+ and Data+, and experience in creating detailed user guides and API content for SaaS platforms, I have a strong background in technical writing.

Thank you for considering my application. I look forward to hearing from you.

Contact

theesccode@gmail.com | esccode.pl | +48 796 292 454

Licenses & Certifications

`Issued 04/2024 - Expires 04/2027` **CompTIA Security+ CERTIFIED.CE**, online

`Issued 02/2024 - Expires 02/2027` **CompTIA Data+ CERTIFIED.CE** , online

`Issued 12/2023` **Introduction to Digital Currencies**, University of Nicosia, online

`Issued 01/2023` **Learning Markdown**, Linkedin, online

`Issued 10/2022 - Expires 10/2024` **TrueSight Server Automation 20.x**, BMC, online

`Issued 12/2020` **Python Developer**, strefakursow.pl, online

`Issued 01/2011` **IP PBX / Implementations and Administration**, Master Telecom, on-site

`Issued 12/2005` **English for Speakers of Other Languages, Speaking and Listening Entry 3(B1)**, University of Cambridge Crawley/UK, on-site

Experience

`07/2024 - Present` **Self-Published Tech Author**, esccode.pl · Self-employed

- Amazon.com

Career Break

`01/2023 - 06/2024` **Health and well-being**

- Proactively participate in the renewal process for certifications
- CompTIA Security+ SY0-601, Passed: April 3, 2024
- CompTIA Data+ DA0-001, Passed: February 11, 2024
- UNIC 'Introduction to Digital Currencies', Passed: Dec 20, 2023

`01/2021 - 12/2022` **Tooling Engineer, ATOS Poland R&D sp z o.o.**, Bydgoszcz, remote

- Provided support for UE clients during transitions, involving three tools:
    - BMC TrueSight Server Automation
    - Monitoring Tool (SCOM)
    - Custom Monitoring Tool (Centreon)

`11/2014 - 09/2020` **VoIP Network Administrator, IPCall sp. z o.o.**, Radom, on-site

- Provided support for VoIP infrastructure, including license management and certificate maintenance, involving tools:
    - VoIPSwitch
    - PLICBD(Location and Information Platform with Central Database)

`11/2009 - 10/2014` **VoIP Service Specialist, ALGO Poland sp. z o.o**, Radom, on-site

- Provided support for VoIP infrastructure, involving tools:

- October CMS
- Proxmox Virtual Environment
- IPPBX (i.e.: Asterisk, Elastix, Askozia)

09/2007 – 02/2009 Customer Advisor for Internet DSL, ORANGE Poland sp. z o.o, Warsaw, on-site

- provided remote support for business customers for internet DSL service
- remotely troubleshooting client network devices

Interests

- Listen podcasts: Radio Naukowe, Cyber Security Headline, Digital Forensics Files, Global News Podcast, TWIT TV(Security Now)
- E-commerce
- Digital currencies
- Sports: badminton, football, bicycle
- Grooming

Education

09/2006 – 03/2008 University of Warsaw, Master's degree, Faculty of Law and Administration, Warsaw, on-site

Skills

Technical Writing, SaaS, API knowledge, SQL proficiency, Agile methodology, Cross-department collaboration, Technical content creation, Troubleshooting & support, Documentation consistency, Markdown, Git.

Awards

05/2021 Accolade Award Bravo, ATOS Poland R&D sp z o.o.

Successfully facilitated client transitions

References

Available upon request