

Jacek Wieteska

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Licenses & Certifications

Issued 04/2024 - Expires 04/2027 **CompTIA Security+ CERTIFIED.CE**, online

Issued 02/2024 - Expires 02/2027 **CompTIA Data+ CERTIFIED.CE**, online

Issued 12/2023 **Introduction to Digital Currencies**, University of Nicosia, online

Issued 01/2023 **Learning Markdown**, LinkedIn, online

Issued 10/2022 - Expires 10/2024 **TrueSight Server Automation 20.x**, BMC, online

Issued 12/2020 **Python Developer**, strefakursow.pl, online

Issued 01/2011 **IP PBX / Implementations and Administration**, Master Telecom, on-site

Issued 12/2005 **English for Speakers of Other Languages, Speaking and Listening Entry 3(B1)**, University of Cambridge Crawley/UK, on-site

Career Break

01/2023 **Health and well-being**

01/2024 **CompTIA certificates**, training status

Experience

01/2021-12/2022 **Tooling Engineer, ATOS Poland R&D sp z o.o.**, Bydgoszcz, remote

- Provided support for UE clients during transitions, involving three tools:
 - BMC TrueSight Server Automation
 - Monitoring Tool (SCOM)
 - Custom Monitoring Tool (Centreon)

11/2014-09/2020 **VoIP Network Administrator, IPCall sp. z o.o.**, Radom, on-site

- Provided support for VoIP infrastructure, including license management and certificate maintenance, involving tools:
 - VoIPSwitch
 - PLICBD(Location and Information Platform with Central Database)

09/2014-10/2014 **VoIP Service Specialist, ALGO Poland sp. z o.o.**, Radom, on-site

- Provided support for VoIP infrastructure, involving tools:
 - October CMS
 - Proxmox Virtual Environment
 - IPPBX (i.e.: Asterisk, Elastix, Askozia)

09/2007-02/2009 **Customer Advisor for Internet DSL, ORANGE Poland sp. z o.o.**, Warsaw, on-site

- provided remote support for business customers for internet DSL service
- remotely troubleshooting client network devices

Interests

- listen podcasts: Radio Naukowe, Cyber Security Headline, Digital Forensics Files, Global News Podcast, TWIT TV(Security Now)
- e-commerce
- digital currencies
- sports: badminton, football, bicycle
- grooming

Education

03/2008 **University of Warsaw**, Master's degree, Faculty of Law and Administration, Warsaw, on-site

Skills

Markdown, English B1/B2, VoIP, Visual Studio Code, Excel, BASH, Python3, Linux, Data analyze, Cyber Security, Analysis before action.

Awards

05/2021 **Accolade Award Bravo, ATOS Poland R&D sp z o.o.**

Successfully facilitated client transitions

References

Available upon request