Business Work Summary & Task Document

Business Type: IT Infrastructure Solutions & Managed Services
Business Model: Hardware Sales, Deployment, Maintenance, and AMC

Products, Services & Responsibilities

Products	Services	Responsibility
Laptops, Desktops	Deployment, OS installation, configuration	Deployment Team
Refurbished Laptops	Refurbishment & resale	Owner / Partner
Routers, Switches	Network setup & troubleshooting	Network Engineer
Firewalls, VPN	Security configuration	Security Engineer
Servers, Racks	Server installation & commissioning	Infrastructure Team
UPS, Power Devices	Power backup setup & maintenance	Infrastructure Team
Printers, Peripherals	Installation & support	Support Team
CCTV, Biometrics	Security system installation	Security Systems Team
All IT Assets	AMC, preventive & break-fix support	Support Team
All IT Assets	Asset tagging & lifecycle management	Operations Team