

# James Johnston

608-509-6799

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<https://jamesjohnston.xyz>

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## COMPUTER SKILLS

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### Languages

- Professional Knowledge: C#, SQL, HTML, CSS, JavaScript, JQuery, AngularJS, .NET Core, ASP.NET, Python, and VB
- School/Personal Projects: Java, C++, Objective-C, C#, and Lua

### Software/Services

- Knowledge using: GIT, Sharepoint, Microsoft Office Suite, Visual Studio, and Jira
- Platforms: Mac OS, Windows 7-10, Linux (Ubuntu/Fedora)

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## EXPERIENCE

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### Database System Support

October 2021-Present

University of Wisconsin Whitewater (CITEE)

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### Advanced Repair Agent

2014-2020, 2021-Present

Geek Squad / Best Buy

- Maintain and prioritize a queue of computer repairs.
- Resolve computer problems (including but not limited to removing virus infections, replacing standard computer components, and troubleshooting complex software problems).

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### Solutions Developer Internship

May 2021 – August 2021

Covance / LabCorp

- Developed automation tools to help collect and process trial/drug data.
- Created and maintained web applications: Microsoft SharePoint / InfoPath.

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### Associate Developer Internship

May 2019 – Dec 2020

WPS Health Solutions

- Developed and provided bug fixes for existing C#/VB.NET applications.
- Developed an error handling web service and a web-based developer hub (C#/.NET Core).

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### Validation Analyst Internship

July 2018 – September 2018

PPD

- Validating metrology spreadsheets using scientific software (JMP/Excel).
- Implementing an agile workflow with tasks on the team.

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### Web Developer Internship

July 2017 – Dec 2017

Sony Creative Software

- Developed an authentication web portal (HTML, CSS, JavaScript, and AngularJS).
- Updated and maintained bug fixes for production site (C#/ASP.NET).

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## EDUCATION

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### University of Wisconsin – Whitewater

Anticipated Graduation  
May 2022

Whitewater, WI

- Computer Science B.S. with a Data Science minor

### Madison College

Graduated in 2017

Madison, WI

- Associate in Applied Science, Mobile Application Development / Android/iOS development