Indicator Number: 1.4	cator Number: 1.4 Name: Training Evaluation Rating (only workshops designed to impact student performance)								
Dimension: Distribution of 5's, 4's, 3's, 2's,1's, Average									
Indicator Type: OC	Unit Type: %	Decimals: 1	Lag/Lead: Lead	Frequency: Semi-Annually					
Goal: Enhance Student Perfor	mance in Districts Served 8.	01(1)							
Objective: Develop and desig	n products and services to inc	crease student performance	in the Region.						
Indicator Description: The d perform	istribution of 5's, 4's, 3's, 2's, mance.	I's and the average training	evaluation rating for professional d	evelopment and workshops designed to impact student					
Purpose: To increase custom	er satisfaction								
Formula: The distribution (number) of 5's, 4's, 3's, 2's,1's and the mean evaluation score. Use 5 point scale. 5 Strongly Agree, 4 Agree, 3 Neutral, 2 Disagree, 1 Strongly Disagree and NA. Evaluation Item: I am likely to implement classroom strategies based on the knowledge/skill presented in this workshop. Use the language as stated. Only includes professional development and workshops designed to impact student performance.									
Data Source: Workshop evaluation forms									
Notes: Language to remain consistent among all ESCs.									

Revision Date: 7/30/2018 Review Date: 8/10/2018 Revision Number: 14 Print Date: 8/14/2018

Indicator Number: 2.1		Name: Number Of Individuals Trained/Training Contact Hours Delivered							
Dimension: Number Of Individuals, Training Contact Hours Delivered									
Indicator Type: OP	Unit Type:	N Dec	imals: 0	Lag/Lead:	Lead	Frequency: Monthly			
Goal: Enhance school district	and charter effect	iveness and efficience	ey. 8.101(2)						
Objective: Develop programs	s, services and reso	ources to enhance tea	cher and leader effo	ectiveness and effic	iency.				
Indicator Description: The to	otal number of ind	ividuals being traine	d and training conta	act hours delivered.	Includes only si	gn-in training hours delivered.			
Purpose: To track the capaci	ity and effectivene	ss of the regional wo	orkshop delivery sys	stems.					
Formula: Sum of of the total number of individuals trained and total workshop contact hours delivered. Example: Contact Hour Count - 1 person attending 6 hour workshop= 6 contact hours. Total from ESC Workshop Registration System. Includes only sessions where training is the primary purpose. May include ESC staff attending training sessions. Does not include Early Childhood Intervention and Head Start.									
Data Source: ESC workshop records (ESC registration system). The total number of contact training hours delivered and individuals trained.									
Notes:									

Revision Date: 7/30/2018 Review Date: 8/10/2018 Revision Number: 14 Print Date: 8/14/2018 2

Indicator Number: 2.2a	Nai	Name: Consulting Assistance Contacts And Consulting Assistance of a Quarter Hour or Greater						
Dimension: Contacts, Hours	•							
Indicator Type: OP	Unit Type: N	Decimals: 0	Lag/Lead: Lead	Frequency: Quarterly				
Goal: Enhance school district	and charter effectiveness a	and efficiency. 8.101 (2)						
Objective: Develop programs	, services and resources to	enhance teacher and leader eff	ectiveness and efficiency.					
Indicator Description: The nindivi	umber of consulting contact duals who require technicate ge/chat, through telephone	ets and consulting assistance of l expertise to provide service, or email. Includes only conta	ontact hours delivered to constitue i.e., data processing. Contacts mu cts one-quarter hour or greater.	nts performed by specialist. Includes professional and st be face to face, video conference, web meeting, instant				
Purpose: To track capacity a	nd effectiveness of technic	al assistance.						
Aggregate consultative contacts and consulting assistance contact hours. Includes only contacts one-quarter hour or greater. Does not include travel time. Example: One consultant meeting with 2 teachers for 30 minutes = 2 Consulting Assistance Contacts and 1/2 hour of consulting assistance. Two consultants meeting with 2 teachers together for 30 minutes = 2 Consulting Assistance Contacts for each consultant and 1/2 hour of consulting assistance for each consultant. Technical assistance provided by one ESC to another can be counted. Does not include Listserv contacts or a contact of less than 15 minutes. Technical Assistance is considered temporary or ad hoc in nature rather than long term. Includes time required for research. Does not include Early Childhood Intervention, Head Start and Adult Education.								
Data Source: ESC activity reports								
Notes:								

Revision Date: 7/30/2018 Review Date: 8/10/2018 Revision Number: 14 Print Date: 8/14/2018

3

Indicator Number: 2.2b		Name: Natural Disaster and Emergency Mass Electronic Communications Consulting Assistance Contacts And Consulting Assistance of a Quarter Hour or Greater							
Dimension: Contacts, Hours									
Indicator Type: OP	Unit Type:	N	Decimals: 0	Lag/Lead: Lead		Frequency:	Quarterly		
Goal: Enhance school district	and charter effe	ectiveness and e	efficiency. 8.101 (2)		•				
Objective: Develop programs,	services and re	esources to enha	ance teacher and leader effe	ectiveness and efficiency.					
Indicator Description: The nu natura	umber of consul disaster and/o	Iting contacts a r emergency. I	nd consulting assistance co ncludes only contacts one-	ntact hours delivered to c quarter hour or greater.	onstituents via mass,	electronic comm	nunications in the event of a		
Purpose: To track capacity, e	Purpose: To track capacity, effectiveness and actual time spent by the ESC providing technical assistance during a natural disaster and/or emergency situation.								
Formula: Aggregate consultative contacts and consulting assistance contact hours. Includes only contacts one-quarter hour or greater. Example: One mass email concerning a natural disaster or emergency sent to 100 individuals that required 1 hours to prepare and send would be recorded as 100 contacts and one hour of consulting assistance. Declaration of an emergency is determined by the executive director. Technical Assistance is considered temporary or ad hoc in nature rather than long term. Includes time required for researchAs always documentation is essential.									
Data Source: ESC activity reports									
Notes: Executive Directors	are responsible	for maintainin	g documentation of a state	or federal emergency in v	which technical assist	ance was provide	ed.		

Revision Date: 7/30/2018 Review Date: 8/10/2018 Revision Number: 14 Print Date: 8/14/2018

Indicator Number: 2.5		Name: Number of Individuals Participating in Learning Through Regional Distance Learning And the Number of Distance Learning Events.							
Dimension: # of Individuals, Number of Events									
Indicator Type: OP	Unit Type:	pe: N Decimals: 0 Lag/Lead: Lead Frequency: Quarterly							
Goal: Enhance school district	and charter effe	ectiveness and	efficiency. 8.101 (3)						
Objective: Develop programs	, services and re	esources to enh	nance teacher and leader effo	ectiveness and efficiency.					
Indicator Description: The to activit	otal number of ities in which the	ndividuals part e participant is	ticipating in learning throug involved in the learning pro	h Regional Distance Learning and ocess.	nd the number of Distance Learning Events. Includes all				
			red through Regional Distar						
Formula: A documented count of the number of individuals utilizing Regional Distance Learning. A documented count of the number of distance learning events. 20 teachers attending a workshop via your network or attending an on-line workshop = 20 individuals Documentation could be attendance sheets. Number of events: 3 webinars = 3 events. ESC must have documentation to demonstrate the webinar was provided. Video streaming and recorded sessions may count if a registration list is provided. May include duplicate counts. Example: ESC 3 broadcasts a program through their network from NASA to all the other ESCs which is broadcast to all the schools in their networks. ESC 3 would count all the participants. Each region would count participants viewing through their networks. In cases where the number of participants can not be documented, the event would be counted but not the participants. Do not include Students in this Indicator.									
Data Source: ESC records. Use registration list for documentation									
Notes:									

Revision Date: 7/30/2018 Review Date: 8/10/2018 Revision Number: 14 Print Date: 8/14/2018 5

Indicator Number: 2.6		Name: Number of Students Participating in Learning Through Regional Distance Learning and the Number of Distance Learning Events							
Dimension: # of students, Number of Events									
Indicator Type: OP	Unit Type:	N Decimals:	0	Lag/Lead:	Lead	Frequency: 3 Times a Yr.			
Goal: Enhance school district	and charter effective	reness and efficiency. 8.10	01 (3)			•			
Objective: Develop programs	s, services and resour	rces to enhance learning o	opportunities	for students.					
Indicator Description: The to	otal number of stude	ents utilizing Regional Dis	stance Learnin	ng.					
Purpose: To track interactive	e learning opportuni	ties delivered through Reg	gional Distan	ce Learning for s	students.				
Formula: A documented count of the number of students using Regional Distance Learning for learning activities. Examples: Number of Students - 30 students participating in a dual enrollment course = 30 students. Includes virtual school credit. A student participating in a long term class is counted as 1 event. Example: 30 student participating in a class for one semester counts as event. The number of days the class meets is not counted.									
Data Source: ESC records. Reported the first Monday after Labor Day, Mid-February and End of August.									
Notes:									

Revision Date: 7/30/2018 Review Date: 8/10/2018 Revision Number: 14 Print Date: 8/14/2018

Indicato	dicator Number: 3.2 Name: Percent Participation in Documented Coop Arrangements Including SSAs								
Dimension: District, Charter School									
Indicator 7	Гуре: ОС	Unit Type:	%	Decimals: 0	Lag/Lead: Lag	Frequency: Annually			
Goal: Enhance school district and charter school economical and efficient operations. 8.101 (3)									
Objective:	Develop and in	nplement strategies	to demonstrat	e ESC value in terms of cos	st-effective, high quality program	s and services to customers and monitor service levels.			
Indicator l	Description: Th	ne percent of distric	ts and charter	schools in the region partici	pating in Cooperative Arrangem	ents.			
Purpose: To increase the efficiency of districts by participating in programs through cost sharing.									
Formula: The number of districts <i>in region</i> participating in a documented Cooperative Arrangement divided by the number of districts in the region (Includes SSA). The number of charter schools <i>in region</i> participating in a documented Cooperative Arrangement divided by the number of charter schools in the region. Example: A school district in the region participating in a Purchasing Coop. Documentation examples: a letter of agreement, an MOU or interlocal agreement.									
Data Source: ESC participation records. The number of districts and the number of charter schools <i>in region</i> participating in at least one Cooperative Arrangement (includes Shared Services Arrangements)									
Notes:	Notes: The indicator is specific to schools in the region								

Revision Date: 7/30/2018 Review Date: 8/10/2018 Revision Number: 14 Print Date: 8/14/2018 7

Indicator Number: 7.3	Name	Name: Number of Partnerships Among ESCs And With External Entities							
Dimension: ESCs, Other External Partnerships									
Indicator Type: OP	Unit Type: N	Decimals: 0	Lag/Lead: Lag	Frequency: Annually					
Goal: Enhance school district	and charter effectiveness and	efficiency. 8.101 (2)							
Objective: Develop partnersh	ips with other ESCs and exte	rnal entities to expand and en	nhance services provided to custon	mers.					
Indicator Description: The n	umber of partnerships with o	ther ESCs and with external	entities to expand and enhance pr	oduct and service offerings to schools.					
Purpose: To measure the effe	ort for outreach among ESCs	and external entities to expa	nd and enhance products and serv	ice offerings to schools.					
Number of partnerships with other ESCs, Number of partnerships with other external entities. Must have written documentation for each partnership (MOU, Interlocal Agreement, Other Written Documentation) Example: two projects with a university, each with a separate written agreement. This would count as two partnerships. Partnerships with a day care center or a health care provider for purposes that will positively impact schools. Documented agreement required. Vendors in a purchasing cop will not be counted. Consultants hired by the ESC to add value to services provided to schools by the ESC are included. Example: Outside presenters hired to conduct workshops, Early Childhood Intervention and Head Start.									
Data Source: Each ESC records									
Notes:									

Revision Date: 8/10/2018 Review Date: 8/10/2018 Revision Number: 14 Print Date: 8/14/2018 8