

# Esdras Catala

## INFO

Phone  
801-921-3895

Email  
ecatala@byu.edu

Address  
Provo, UT, USA

LinkedIn  
linkedin.com/in/e-catala

GitHub  
github.com/esdraszx

## SKILLS

- C++
- ColdFusion
- JavaScript
- Java
- HTML5 & CSS
- VueJs
- PHP
- SQL / Mongo

## LANGUAGES

Spanish - Advanced

Portuguese - Basic

## WORK EXPERIENCE

### BYU Alumni Relations *Web Developer*

Provo, UT  
Nov 2018 - Current

- Maintained front and back-end for at least 5 websites
- Participated in project meetings to plan and analyze progress along clients
- Developed software individually and as a group
- Reviewed web application testing and staging before production
- Developed software individually and as a group
- Worked as project leader to enhance and improve web applications

### Vivint SmartHome *Customer Solutions Technician Tier 2*

Lindon, UT  
Jan 2018 - May 2018

- Solved network issues related to ISP problems, hardware, and software
- Worked with different networks including Wi-Fi 2.4 and 5.0 GHz, Z-wave, Bluetooth, and Cellular Network
- Responded calls as part of the home security team to assist customers on natural disasters or burglaries
- Guided customers through troubleshooting of home security devices like electromagnetic sensors, CO and Smoke detectors, motion sensors, and security panels

### TaskEasy Inc. *Quality Control Representative*

Salt Lake City, UT  
May 2016 - May 2017

- Worked alongside customers to ensure the quality of the work performed by TaskEasy contractors
- Conducted contractor's completed work orders and coordinated order re-do if quality was inadequate
- Supervised quality of work done for clients with around 100-2000 properties being serviced per month
- Received inbound calls from customers, clients, and contractors; managed other types of communications including emails, text messages, tickets, and live chat

## EDUCATION

### Brigham Young University *Bachelor's Degree: Information Technology*

Provo, UT  
April 2022 (Expected)

### LDS Business College *Associate in Business Sciences*

Salt Lake City, UT  
Graduated - April 2016