






## Elena Shavarska


### Professional Goals


I am looking for a position to start my career as a software developer, preferably with Java or C++, but open to new challenges.

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 <https://github.com/eshavarska>

 Sofia, Bulgaria

### Work Experience

#### Microsoft 365 FastTrack SharePoint Subject Matter Expert CNX | September 2018 - December 2019

- Assisted large companies in Europe with their onboarding process to Microsoft 365, specializing in SharePoint Online, but not exclusively.
- Provided remote consultation regarding the technical migration process from on-premise servers to the cloud.
- Worked with both German and English speaking customers.

#### Technical Support Specialist with German for Office 365 account Convergys Sofia | April 2017 - August 2018

- Was part of the main technical support team for Office 365 for all German speaking countries, specializing in SharePoint Online, Teams and Skype for Business.

#### First Level Technical Support Adecco Bulgaria | October 2015 - March 2017

- Supported all HP products for several large companies for English and German speaking customers.

### Academic History

#### New Bulgarian University Information Technology | October 2018 - till now

#### 91st German Language High School "Professor Konstantin Galabov" September 2010 - May 2015

- Graduated with both a Bulgarian and a German diploma.

### Personal skills

- Analytical thinking
- Good problem-solving skills
- Ambition for improvement
- Fast learner
- Organised and methodical
- Always open for new challenges

### Professional skills

**Coding languages:**  
Java, C++, HTML/CSS

**Languages:**  
Bulgarian, English, German, Russian