

Datathon 2018 : The Telenor Case

The Changemakers

9/29/2018

Reading CSV file for Telenor data and loading required libraries :

```
library(data.table)
library(dplyr)
```

```
## Warning: package 'dplyr' was built under R version 3.5.1
```

```
##
## Attaching package: 'dplyr'
```

```
## The following objects are masked from 'package:data.table':
##
##   between, first, last
```

```
## The following objects are masked from 'package:stats':
##
##   filter, lag
```

```
## The following objects are masked from 'package:base':
##
##   intersect, setdiff, setequal, union
```

```
library(bit64)
```

```
## Loading required package: bit
```

```
## Attaching package bit
```

```
## package:bit (c) 2008-2012 Jens Oehlschlaegel (GPL-2)
```

```
## creators: bit bitwhich
```

```
## coercion: as.logical as.integer as.bit as.bitwhich which
```

```
## operator: ! & | xor != ==
```

```
## querying: print length any all min max range sum summary
```

```
## bit access: length<- [ [<- [[ [[<-
```

```
## for more help type ?bit
```

```
##
## Attaching package: 'bit'
```

```
## The following object is masked from 'package:data.table':
##
##   setattr
```

```
## The following object is masked from 'package:base':
##
##   xor
```

```
## Attaching package bit64
```

```
## package:bit64 (c) 2011-2012 Jens Oehlschlaegel
```

```
## creators: integer64 seq :
```

```
## coercion: as.integer64 as.vector as.logical as.integer as.double as.character as.bin
```

```
## logical operator: ! & | xor != == < <= >= >
```

```
## arithmetic operator: + - * / %% %%% ^
```

```
## math: sign abs sqrt log log2 log10
```

```
## math: floor ceiling trunc round
```

```
## querying: is.integer64 is.vector [is.atomic] [length] format print str
```

```
## values: is.na is.nan is.finite is.infinite
```

```
## aggregation: any all min max range sum prod
```

```
## cumulation: diff cummin cummax cumsum cumprod
```

```
## access: length<- [ [<- [[ [[<-
```

```
## combine: c rep cbind rbind as.data.frame
```

```
## WARNING don't use as subscripts
```

```
## WARNING semantics differ from integer
```

```
## for more help type ?bit64
```

```
##  
## Attaching package: 'bit64'
```

```
## The following object is masked from 'package:bit':  
##  
## still.identical
```

```
## The following objects are masked from 'package:base':  
##  
## %in%, :, is.double, match, order, rank
```

```
library(tidyr)  
library(ggplot2)  
library(forecast)  
library(tseries)  
data = fread(input = "/Users/prafuldev/Desktop/data.csv")  
head(data,10)
```

```

##          DATETIME          RAVEN_NAME FAMILY_NAME
## 1: 2018-07-06 10:15 Razzle Dazzle Rose raven Shadow Targerian
## 2: 2018-07-06 19:30      Tiny Insolent raven Lulu Targerian
## 3: 2018-07-06 18:30      Blithe And Beautiful raven Mo Targerian
## 4: 2018-07-06 00:45 Illuminating Emerald raven Daffy Lannister
## 5: 2018-07-06 12:00      Blithe And Beautiful raven Mo Greyjoy
## 6: 2018-07-06 16:15      Blithe And Beautiful raven Mo Greyjoy
## 7: 2018-07-06 03:45      Goofy raven Cleo Baelish
## 8: 2018-07-06 04:45      Shocking Pink raven Wilbur Lannister
## 9: 2018-07-06 10:30      Shocking Pink raven Wilbur Targerian
## 10: 2018-07-06 12:15      Shocking Pink raven Wilbur Greyjoy
##      MEMBER_NAME NETWORK FIRST_GET_RESPONSE_SUCCESS_D PAGE_BROWSING_DELAY
## 1: Maester Aemon      2g          644          2832
## 2: Maester Aemon      4g          258          51752
## 3: Rheagar           3g          1094          19562
## 4: Kevan             2g          432          1488
## 5: Theon             4g          1094          25132
## 6: Aeron             2g          44856          51494
## 7: Petyr Baelish      4g          434          3018
## 8: Cersei            2g          17138          24412
## 9: Maester Aemon      2g          0          1760
## 10: Balon            2g          1286          3834
##      TCP_SETUP_TOTAL_DELAY PAGE_CONTENT_DOWNLOAD_TOTAL_D
## 1:          2100          730
## 2:          260          51334
## 3:          470          17130
## 4:          558          638
## 5:          576          13054
## 6:          436          50576
## 7:          458          2178
## 8:          1818          21714
## 9:          448          1290
## 10:          1692          1628
##      FIRST_DNS_RESPONSE_SUCCESS_D DNS_RESPONSE_SUCCESS_DELAY
## 1:          2          2
## 2:          0          0
## 3:          4          4
## 4:          272          272
## 5:          4          4
## 6:          2          2
## 7:          366          366
## 8:          382          382
## 9:          2          2
## 10:          2          2
##      FIRST_TCP_RESPONSE_SUCCESS_D PAGE_SR_DELAYS SYN_SYN_DELAY
## 1:          2100          2746          4
## 2:          260          676          8
## 3:          470          3526          6
## 4:          558          1282          430
## 5:          576          13172          462
## 6:          436          45774          14
## 7:          458          1274          366
## 8:          1818          19836          1288
## 9:          448          470          384
## 10:          1692          3492          16
##      TCP_CONNECT_DELAY PAGE_BROWSING_DELAYS
## 1:          2100          0
## 2:          260          0
## 3:          470          0
## 4:          558          0
## 5:          576          0
## 6:          436          0
## 7:          458          0
## 8:          1818          0
## 9:          448          0
## 10:          1692          0

```

```
str(data)
```

```
## Classes 'data.table' and 'data.frame': 30091754 obs. of 16 variables:
## $ DATETIME : chr "2018-07-06 10:15" "2018-07-06 19:30" "2018-07-06 18:30" "2018-07-06 00:45" ...
## $ RAVEN_NAME : chr "Razzle Dazzle Rose raven Shadow" "Tiny Insolent raven Lulu" "Bli the And Beautiful raven Mo" "Illuminating Emerald raven Daffy" ...
## $ FAMILY_NAME : chr "Targerian" "Targerian" "Targerian" "Lannister" ...
## $ MEMBER_NAME : chr "Maester Aemon" "Maester Aemon" "Rheagar" "Kevan" ...
## $ NETWORK : chr "2g" "4g" "3g" "2g" ...
## $ FIRST_GET_RESPONSE_SUCCESS_D : int 644 258 1094 432 1094 44856 434 17138 0 1286 ...
## $ PAGE_BROWSING_DELAY : int 2832 51752 19562 1488 25132 51494 3018 24412 1760 3834 ...
## $ TCP_SETUP_TOTAL_DELAY : int 2100 260 470 558 576 436 458 1818 448 1692 ...
## $ PAGE_CONTENT_DOWNLOAD_TOTAL_D : int 730 51334 17130 638 13054 50576 2178 21714 1290 1628 ...
## $ FIRST_DNS_RESPONSE_SUCCESS_D : int 2 0 4 272 4 2 366 382 2 2 ...
## $ DNS_RESPONSE_SUCCESS_DELAY : int 2 0 4 272 4 2 366 382 2 2 ...
## $ FIRST_TCP_RESPONSE_SUCCESS_D : int 2100 260 470 558 576 436 458 1818 448 1692 ...
## $ PAGE_SR_DELAYS : int 2746 676 3526 1282 13172 45774 1274 19836 470 3492 ...
## $ SYN_SYN_DELAY : int 4 8 6 430 462 14 366 1288 384 16 ...
## $ TCP_CONNECT_DELAY : int 2100 260 470 558 576 436 458 1818 448 1692 ...
## $ PAGE_BROWSING_DELAYS : int 0 0 0 0 0 0 0 0 0 0 ...
## - attr(*, ".internal.selfref")=<externalptr>
```

```
summary(data)
```

```
##      DATETIME      RAVEN_NAME      FAMILY_NAME
## Length:30091754 Length:30091754 Length:30091754
## Class :character Class :character Class :character
## Mode :character Mode :character Mode :character
##
##
## MEMBER_NAME      NETWORK      FIRST_GET_RESPONSE_SUCCESS_D
## Length:30091754 Length:30091754 Min. : 0
## Class :character Class :character 1st Qu.: 56
## Mode :character Mode :character Median : 423
## Mean : 2607
## 3rd Qu.: 1831
## Max. :28168107
## PAGE_BROWSING_DELAY TCP_SETUP_TOTAL_DELAY PAGE_CONTENT_DOWNLOAD_TOTAL_D
## Min. : 0 Min. : 0 Min. : 0
## 1st Qu.: 1723 1st Qu.: 105 1st Qu.: 1220
## Median : 8211 Median : 345 Median : 6986
## Mean : 38310 Mean : 1580 Mean : 35227
## 3rd Qu.: 32969 3rd Qu.: 1160 3rd Qu.: 29833
## Max. :40286029 Max. :3469391 Max. :37853749
## FIRST_DNS_RESPONSE_SUCCESS_D DNS_RESPONSE_SUCCESS_DELAY
## Min. : 0 Min. : 0.0
## 1st Qu.: 0 1st Qu.: 0.0
## Median : 2 Median : 1.0
## Mean : 56 Mean : 50.8
## 3rd Qu.: 10 3rd Qu.: 9.0
## Max. :376446 Max. :367035.0
## FIRST_TCP_RESPONSE_SUCCESS_D PAGE_SR_DELAYS SYN_SYN_DELAY
## Min. : 0 Min. : 0 Min. : 0
## 1st Qu.: 105 1st Qu.: 375 1st Qu.: 17
## Median : 345 Median : 1254 Median : 102
## Mean : 1580 Mean : 5690 Mean : 580
## 3rd Qu.: 1160 3rd Qu.: 4362 3rd Qu.: 350
## Max. :3469391 Max. :30600387 Max. :13566475
## TCP_CONNECT_DELAY PAGE_BROWSING_DELAYS
## Min. : 0 Min. : 0.000
## 1st Qu.: 134 1st Qu.: 0.000
## Median : 400 Median : 0.000
## Mean : 1816 Mean : 0.109
## 3rd Qu.: 1316 3rd Qu.: 0.000
## Max. :14469128 Max. :77.000
```

Converting non-numeric columns into factors

```
data$RAVEN_NAME <- as.factor(data$RAVEN_NAME)
data$FAMILY_NAME <- as.factor(data$FAMILY_NAME)
data$MEMBER_NAME <- as.factor(data$MEMBER_NAME)
data$NETWORK <- as.factor(data$NETWORK)
```

```
date <- separate(data,col = DATETIME,into = c('date','time'),sep = 11)
str(date)
```

```
## Classes 'data.table' and 'data.frame': 30091754 obs. of 17 variables:
## $ date : chr "2018-07-06 " "2018-07-06 " "2018-07-06 " "2018-07-06 " ...
## $ time : chr "10:15" "19:30" "18:30" "00:45" ...
## $ RAVEN_NAME : Factor w/ 7848 levels "Abnormally White raven Abu",...: 5470 7055 714 3
284 714 714 2609 6139 6139 6139 ...
## $ FAMILY_NAME : Factor w/ 5 levels "Baelish","Greyjoy",...: 5 5 5 3 2 2 1 3 5 2 ...
## $ MEMBER_NAME : Factor w/ 28 levels "Aegon","Aeron",...: 16 16 21 14 24 2 20 8 16 5 ...
## $ NETWORK : Factor w/ 3 levels "2g","3g","4g": 1 3 2 1 3 1 3 1 1 1 ...
## $ FIRST_GET_RESPONSE_SUCCESS_D : int 644 258 1094 432 1094 44856 434 17138 0 1286 ...
## $ PAGE_BROWSING_DELAY : int 2832 51752 19562 1488 25132 51494 3018 24412 1760 3834 ...
## $ TCP_SETUP_TOTAL_DELAY : int 2100 260 470 558 576 436 458 1818 448 1692 ...
## $ PAGE_CONTENT_DOWNLOAD_TOTAL_D : int 730 51334 17130 638 13054 50576 2178 21714 1290 1628 ...
## $ FIRST_DNS_RESPONSE_SUCCESS_D : int 2 0 4 272 4 2 366 382 2 2 ...
## $ DNS_RESPONSE_SUCCESS_DELAY : int 2 0 4 272 4 2 366 382 2 2 ...
## $ FIRST_TCP_RESPONSE_SUCCESS_D : int 2100 260 470 558 576 436 458 1818 448 1692 ...
## $ PAGE_SR_DELAYS : int 2746 676 3526 1282 13172 45774 1274 19836 470 3492 ...
## $ SYN_SYN_DELAY : int 4 8 6 430 462 14 366 1288 384 16 ...
## $ TCP_CONNECT_DELAY : int 2100 260 470 558 576 436 458 1818 448 1692 ...
## $ PAGE_BROWSING_DELAYS : int 0 0 0 0 0 0 0 0 0 0 ...
```

1.Top 10 ravens with fails

```
new_date <- subset(date, FIRST_GET_RESPONSE_SUCCESS_D != 0 & PAGE_BROWSING_DELAY != 0 & TCP_SETUP_TOTAL_DELAY != 0 &
PAGE_CONTENT_DOWNLOAD_TOTAL_D != 0 & FIRST_DNS_RESPONSE_SUCCESS_D != 0 & DNS_RESPONSE_SUCCESS_DELAY != 0
& FIRST_TCP_RESPONSE_SUCCESS_D != 0 & PAGE_SR_DELAYS != 0 & SYN_SYN_DELAY != 0 & TCP_CONNECT_DELAY != 0 &
PAGE_BROWSING_DELAYS != 0)
dim(new_date)
```

```
## [1] 30091754 17
```

```
dim(new_date)
```

```
## [1] 1577147 17
```

```
str(new_date)
```

```
## Classes 'data.table' and 'data.frame': 1577147 obs. of 17 variables:
## $ date : chr "2018-07-06 " "2018-07-06 " "2018-07-06 " "2018-07-06 " ...
## $ time : chr "21:15" "11:00" "09:15" "11:00" ...
## $ RAVEN_NAME : Factor w/ 7848 levels "Abnormally White raven Abu",...: 7495 1184 5211
5211 5211 5211 6518 1184 1184 1184 ...
## $ FAMILY_NAME : Factor w/ 5 levels "Baelish","Greyjoy",...: 5 4 5 5 2 1 5 4 2 5 ...
## $ MEMBER_NAME : Factor w/ 28 levels "Aegon","Aeron",...: 16 4 1 3 24 20 1 4 2 27 ...
## $ NETWORK : Factor w/ 3 levels "2g","3g","4g": 1 1 3 1 1 3 1 3 2 3 ...
## $ FIRST_GET_RESPONSE_SUCCESS_D : int 82584 68890 8034 22446 28152 31642 8238 19204 148 16800 ...
## $ PAGE_BROWSING_DELAY : int 965374 716276 183722 767086 370708 957970 202612 471890 187586 22
6944 ...
## $ TCP_SETUP_TOTAL_DELAY : int 34406 23286 474 51674 8206 6546 6698 5780 3518 7076 ...
## $ PAGE_CONTENT_DOWNLOAD_TOTAL_D : int 913760 680540 181706 696948 353770 935986 194390 465764 181704 21
9588 ...
## $ FIRST_DNS_RESPONSE_SUCCESS_D : int 648 54 14 4 16 108 8 22 188 26 ...
## $ DNS_RESPONSE_SUCCESS_DELAY : int 646 54 14 4 16 108 8 20 188 26 ...
## $ FIRST_TCP_RESPONSE_SUCCESS_D : int 34406 23286 474 51674 8206 6546 6698 5780 3518 7076 ...
## $ PAGE_SR_DELAYS : int 134198 104626 10050 92584 45090 53626 16460 25330 6030 24156 ...
## $ SYN_SYN_DELAY : int 12894 18636 64 1312 3816 3612 580 5316 132 5998 ...
## $ TCP_CONNECT_DELAY : int 34806 23286 474 52492 19180 8360 6698 5900 3518 7076 ...
## $ PAGE_BROWSING_DELAYS : int 2 2 2 8 2 6 2 4 2 2 ...
## - attr(*, ".internal.selfref")=<externalptr>
```

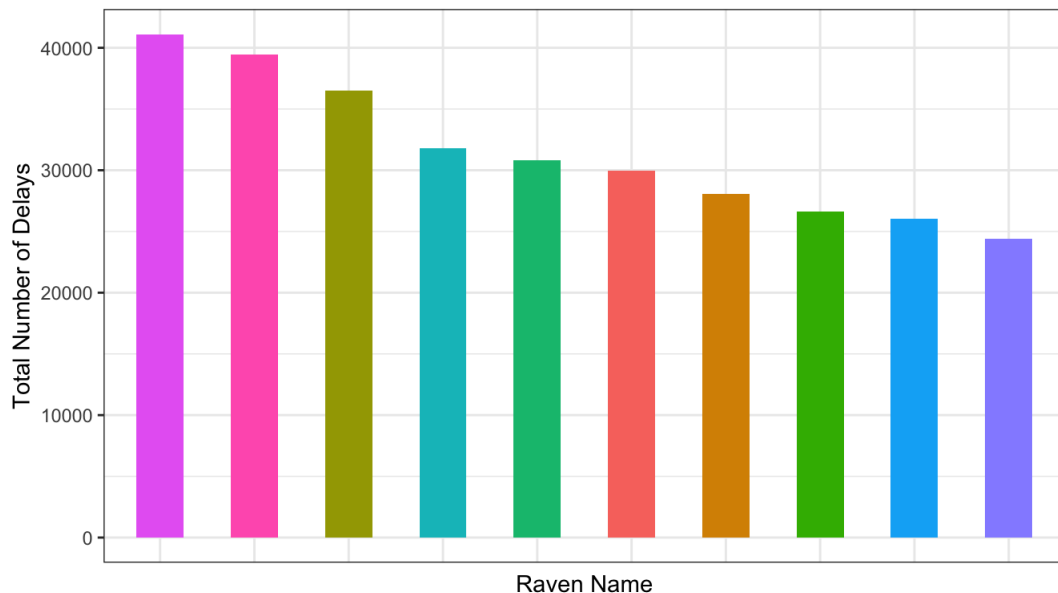
```
raven <- new_date %>%
  group_by(RAVEN_NAME) %>%
  summarise(TotalDelays = n()) %>%
  arrange(-TotalDelays) %>%
  head(10)
```

```
raven
```

```
## # A tibble: 10 x 2
## RAVEN_NAME TotalDelays
## <fct> <int>
## 1 Sole Musical raven Azul 41114
## 2 Withered raven Mo 39447
## 3 Biggest Strongest raven Wilbur 36498
## 4 Loving raven Maxwell 31787
## 5 Cadmium Red raven Destiny 30820
## 6 Beautiful And Saucy raven Boo-boo 29989
## 7 Big Dip O' Ruby raven Bibi 28054
## 8 Bittersweet Shimmer raven Chip 26605
## 9 Purple raven Phoenix 26024
## 10 Small Gregarious raven Paco 24380
```

```
ggplot(raven,aes(x = reorder(RAVEN_NAME,-TotalDelays), y = TotalDelays)) +
  geom_bar(stat = "Identity", aes(fill = RAVEN_NAME), width = 0.5) +
  theme_bw() +
  theme(axis.text.x = element_blank(),axis.ticks.x = element_blank(),legend.position = "bottom") +
  labs(title = "Ravens vs Total number of delays",
       x = "Raven Name" , y = "Total Number of Delays")
```

Ravens vs Total number of delays



ful And Saucy raven Boo-boo Biggest Strongest raven Wilbur Cadmium Red raven Destiny Purple raven Phc
 o O' Ruby raven Bibi Bittersweet Shimmer raven Chip Loving raven Maxwell Small Gregarious

2.Top 10 ravens without fail

```
without_fail <- subset(date, FIRST_GET_RESPONSE_SUCCESS_D == 0 & PAGE_BROWSING_DELAY == 0 & TCP_SETUP_TOTAL_DELAY == 0 &
                        PAGE_CONTENT_DOWNLOAD_TOTAL_D == 0 & FIRST_DNS_RESPONSE_SUCCESS_D == 0 & DNS_RESPONSE_SUCCESS_DELAY == 0
                        & FIRST_TCP_RESPONSE_SUCCESS_D == 0 & PAGE_SR_DELAY == 0 & SYN_SYN_DELAY == 0 & TCP_CONNECT_DELAY == 0
                        & PAGE_BROWSING_DELAYS == 0)
dim(without_fail)
```

```
## [1] 10811    17
```

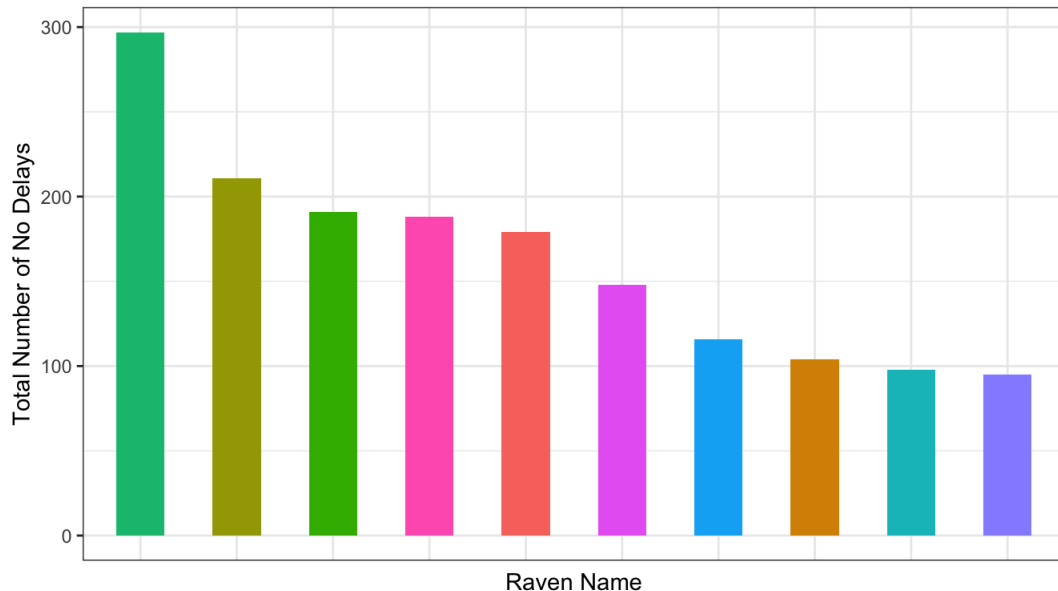
```
raven_withoutfail <- without_fail %>%
  group_by(RAVEN_NAME) %>%
  summarise(TotalNoDelays = n()) %>%
  arrange(-TotalNoDelays) %>%
  head(10)
```

```
raven_withoutfail
```

```
## # A tibble: 10 x 2
##   RAVEN_NAME                TotalNoDelays
##   <fct>                  <int>
## 1 Metallic Sunburst raven Polly          297
## 2 Green Sheen raven Azul                211
## 3 Less Combative raven Zazu             191
## 4 Weak raven Buddy                     188
## 5 Copper raven Tweety                   179
## 6 Spectral Yellow raven Zazu             148
## 7 Mythical raven Tiki                   116
## 8 Cyber Grape raven Faith                104
## 9 Mysterious And Venerable raven Bubba    98
## 10 Shadow Blue raven Sammy                95
```

```
ggplot(raven_withoutfail, aes(x = reorder(RAVEN_NAME, -TotalNoDelays), y = TotalNoDelays)) +
  geom_bar(stat = "Identity", aes(fill = RAVEN_NAME), width = 0.5) +
  theme_bw() +
  theme(axis.text.x = element_blank(), axis.ticks.x = element_blank(), legend.position = "bottom") +
  labs(title = "Ravens vs Total number of No Delays",
       x = "Raven Name", y = "Total Number of No Delays")
```

Ravens vs Total number of No Delays



raven Tweety Green Sheen raven Azul Metallic Sunburst raven Polly Mythical raven Tiki
 Grape raven Faith Less Combative raven Zazu Mysterious And Venerable raven Bubba Shadow Blue raven S

3. Family with most fails

```
family_mfails <- new_date %>%
  group_by(FAMILY_NAME) %>%
  summarise(MostDelays = n()) %>%
  arrange(-MostDelays) %>%
  head(1)
family_mfails
```

```
## # A tibble: 1 x 2
##   FAMILY_NAME MostDelays
##   <fct>         <int>
## 1 Targerian      487966
```

Family and network-wise fails

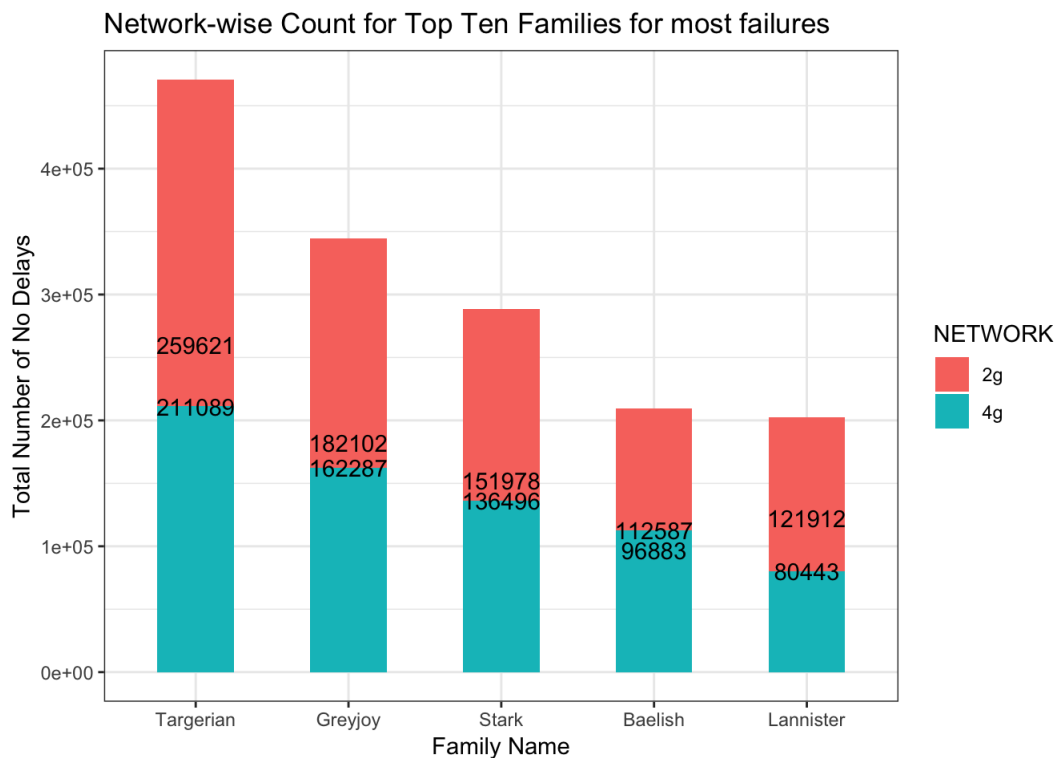
```
family_and_network_mfails <- new_date %>%
  group_by(FAMILY_NAME, NETWORK) %>%
  summarise(MostDelays = n()) %>%
  arrange(-MostDelays) %>%
  head(10)

family_and_network_mfails
```

```
## # A tibble: 10 x 3
## # Groups:   FAMILY_NAME [5]
##   FAMILY_NAME NETWORK MostDelays
##   <fct>         <fct>         <int>
## 1 Targerian    2g             259621
## 2 Targerian    4g             211089
## 3 Greyjoy      2g             182102
## 4 Greyjoy      4g             162287
## 5 Stark        2g             151978
## 6 Stark        4g             136496
## 7 Lannister    2g             121912
## 8 Baelish      4g             112587
## 9 Baelish      2g              96883
## 10 Lannister   4g             80443
```



```
ggplot(family_and_network_mfails,aes(x = reorder(FAMILY_NAME,-MostDelays), y =MostDelays)) +
  geom_bar(stat = "Identity", aes(fill = NETWORK), width = 0.5) +
  theme_bw() +
  geom_text(data = family_and_network_mfails, aes(x = FAMILY_NAME, y = MostDelays, label = MostDelays), vjust = 0.5) +
  labs(title = "Network-wise Count for Top Ten Families for most failures",
       x = "Family Name" , y = "Total Number of No Delays")
```



4. Family with least fails

```
family_lfails <- new_date %>%
  group_by(FAMILY_NAME) %>%
  summarise(LeastDelays = n()) %>%
  arrange(-LeastDelays) %>%
  tail(1)

family_lfails
```

```
## # A tibble: 1 x 2
##   FAMILY_NAME LeastDelays
##   <fct>         <int>
## 1 Lannister      212823
```

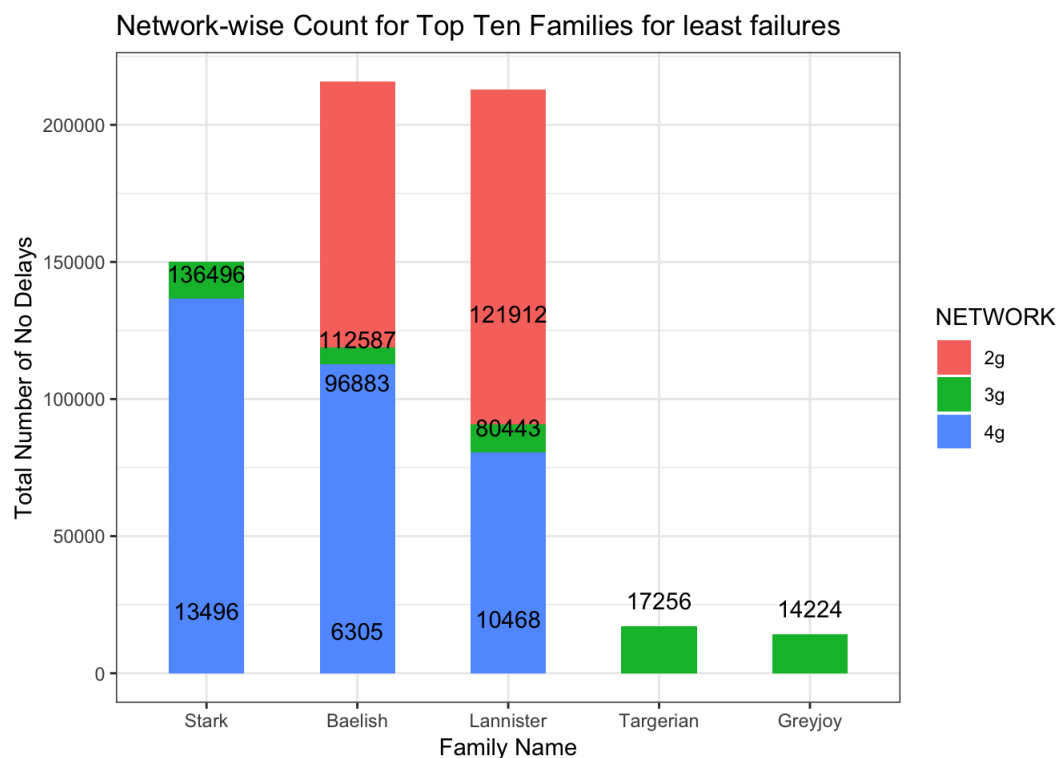
Family and Network-wise least fails

```
family_and_network_lfails <- new_date %>%
  group_by(FAMILY_NAME,NETWORK) %>%
  summarise(LeastDelays = n()) %>%
  arrange(-LeastDelays) %>%
  tail(10)

family_and_network_lfails
```

```
## # A tibble: 10 x 3
## # Groups:   FAMILY_NAME [5]
##   FAMILY_NAME NETWORK LeastDelays
##   <fct>      <fct>      <int>
## 1 Stark      4g          136496
## 2 Lannister  2g          121912
## 3 Baelish    4g          112587
## 4 Baelish    2g           96883
## 5 Lannister  4g           80443
## 6 Targarian  3g           17256
## 7 Greyjoy    3g           14224
## 8 Stark      3g           13496
## 9 Lannister  3g           10468
## 10 Baelish   3g            6305
```

```
ggplot(family_and_network_lfails, aes(x = reorder(FAMILY_NAME, -LeastDelays), y = LeastDelays)) +
  geom_bar(stat = "Identity", aes(fill = NETWORK), width = 0.5) +
  theme_bw() +
  geom_text(data = family_and_network_lfails, aes(x = FAMILY_NAME, y = LeastDelays, label = LeastDelays), vj
ust = -1.00) +
  labs(title = "Network-wise Count for Top Ten Families for least failures",
       x = "Family Name" , y = "Total Number of No Delays")
```



5. Family member with most fail

```
member_most <- new_date %>%
  group_by(MEMBER_NAME) %>%
  summarise(MostDelays = n()) %>%
  arrange(-MostDelays) %>%
  head(10)

member_most
```

```
## # A tibble: 10 x 2
##   MEMBER_NAME    MostDelays
##   <fct>          <int>
## 1 Petyr Baelish    215775
## 2 Deanerys        192597
## 3 Theon           146974
## 4 Maester Aemon   136599
## 5 Eddard           78912
## 6 Maester Kerwin   72942
## 7 Aeron            65503
## 8 Robb             59121
## 9 Rheagar          52103
## 10 Viserys         50084
```

Family member and Network-wise most fails

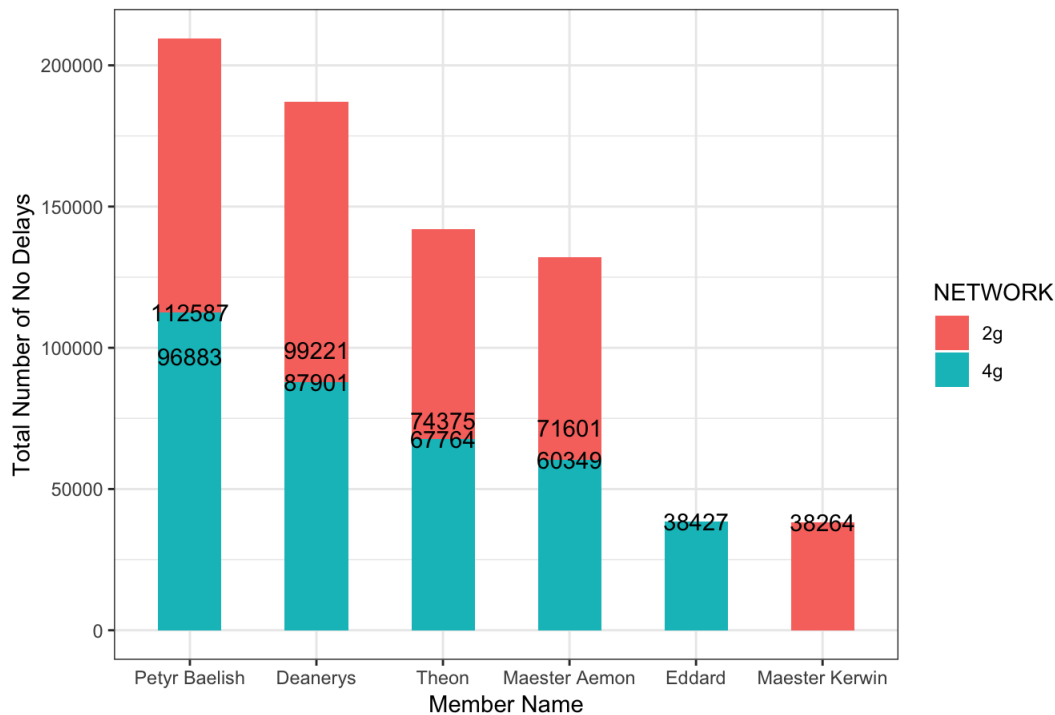
```
member_and_network_most <- new_date %>%
  group_by(MEMBER_NAME, NETWORK) %>%
  summarise(MostDelays = n()) %>%
  arrange(-MostDelays) %>%
  head(10)
```

```
member_and_network_most
```

```
## # A tibble: 10 x 3
## # Groups:   MEMBER_NAME [6]
##   MEMBER_NAME    NETWORK MostDelays
##   <fct>          <fct>      <int>
## 1 Petyr Baelish  4g          112587
## 2 Deanerys      2g           99221
## 3 Petyr Baelish  2g           96883
## 4 Deanerys      4g           87901
## 5 Theon         2g           74375
## 6 Maester Aemon 2g           71601
## 7 Theon         4g           67764
## 8 Maester Aemon 4g           60349
## 9 Eddard        4g           38427
## 10 Maester Kerwin 2g           38264
```

```
ggplot(member_and_network_most, aes(x = reorder(MEMBER_NAME, -MostDelays), y = MostDelays)) +
  geom_bar(stat = "Identity", aes(fill = NETWORK), width = 0.5) +
  theme_bw() +
  geom_text(data = member_and_network_most, aes(x = MEMBER_NAME, y = MostDelays, label = MostDelays), vjust
= 0.5) +
  labs(title = "Network-wise Count for Top Ten Members for most failures",
       x = "Member Name" , y = "Total Number of No Delays")
```

Network-wise Count for Top Ten Members for most failures



6. Family member with least fail

```
member_least <- new_date %>%
  group_by(MEMBER_NAME) %>%
  summarise(LeastDelays = n()) %>%
  arrange(-LeastDelays) %>%
  tail(10)
```

```
member_least
```

```
## # A tibble: 10 x 2
##   MEMBER_NAME LeastDelays
##   <fct>          <int>
## 1 Jamie           28804
## 2 Aegon           27414
## 3 Cersei          27323
## 4 Yara/Asha       24405
## 5 Tywin           24331
## 6 Benjen          20657
## 7 Lancel          19265
## 8 Joanna          18292
## 9 Sansa           16912
## 10 Euron           15823
```

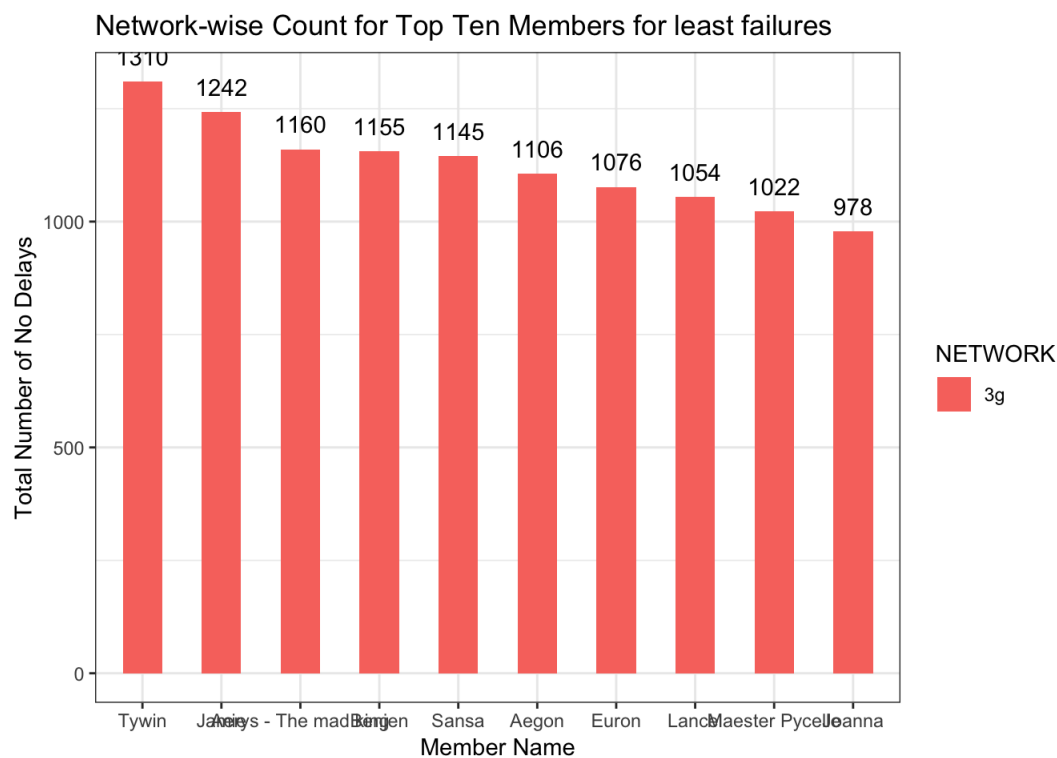
Family member and Network-wise least fails

```
member_and_network_least <- new_date %>%
  group_by(MEMBER_NAME, NETWORK) %>%
  summarise(LeastDelays = n()) %>%
  arrange(-LeastDelays) %>%
  tail(10)
```

```
member_and_network_least
```

```
## # A tibble: 10 x 3
## # Groups:   MEMBER_NAME [10]
##   MEMBER_NAME     NETWORK LeastDelays
##   <fct>         <fct>         <int>
## 1 Tywin          3g             1310
## 2 Jamie          3g             1242
## 3 Aerys - The mad king 3g             1160
## 4 Benjen         3g             1155
## 5 Sansa          3g             1145
## 6 Aegon          3g             1106
## 7 Euron          3g             1076
## 8 Lancel         3g             1054
## 9 Maester Pycelle 3g             1022
## 10 Joanna        3g             978
```

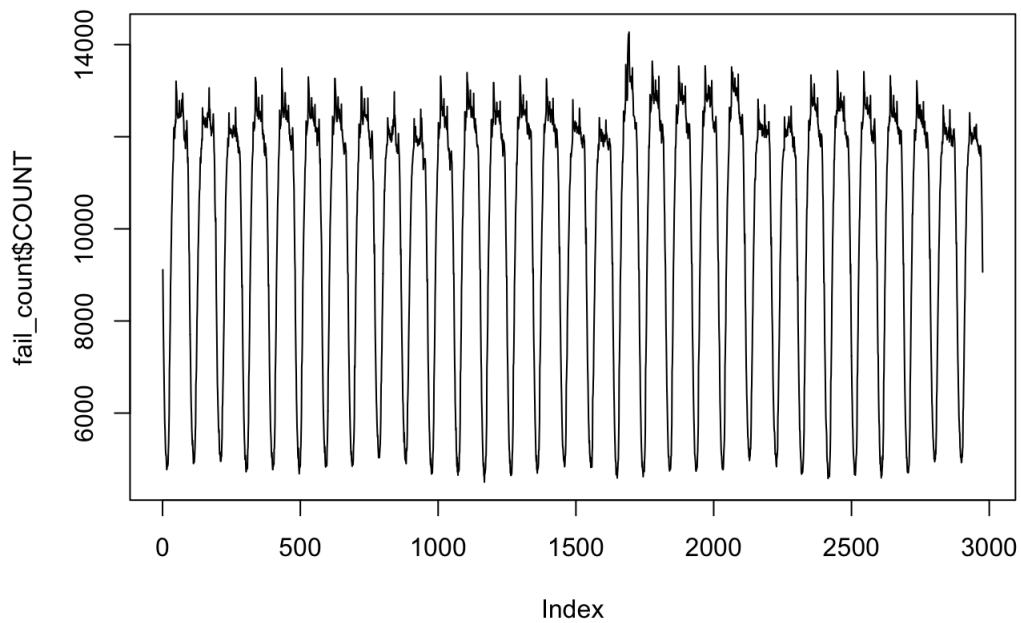
```
ggplot(member_and_network_least,aes(x = reorder(MEMBER_NAME,-LeastDelays), y =LeastDelays)) +
  geom_bar(stat = "Identity", aes(fill = NETWORK), width = 0.5) +
  theme_bw() +
  geom_text(data = member_and_network_least, aes(x = MEMBER_NAME, y = LeastDelays, label = LeastDelays), vjust = -1.00) +
  labs(title = "Network-wise Count for Top Ten Members for least failures",
       x = "Member Name" , y = "Total Number of No Delays")
```



Model forecasting

```
fail_count <- data %>%
  group_by(DATETIME) %>%
  summarise(COUNT = n()) %>%
  arrange(DATETIME)

fail_count <- as.data.frame(fail_count)
plot(fail_count$COUNT,type = "l")
```



```
adf.test(fail_count$COUNT)
```

```
## Warning in adf.test(fail_count$COUNT): p-value smaller than printed p-value
```

```
##
## Augmented Dickey-Fuller Test
##
## data: fail_count$COUNT
## Dickey-Fuller = -11.101, Lag order = 14, p-value = 0.01
## alternative hypothesis: stationary
```

```
arima(fail_count$COUNT, c(0,0,2))
```

```
##
## Call:
## arima(x = fail_count$COUNT, order = c(0, 0, 2))
##
## Coefficients:
##      ma1      ma2  intercept
##    1.4993  0.9198 10106.8198
## s.e.  0.0069  0.0063   56.5433
##
## sigma^2 estimated as 814428: log likelihood = -24477.14, aic = 48962.28
```

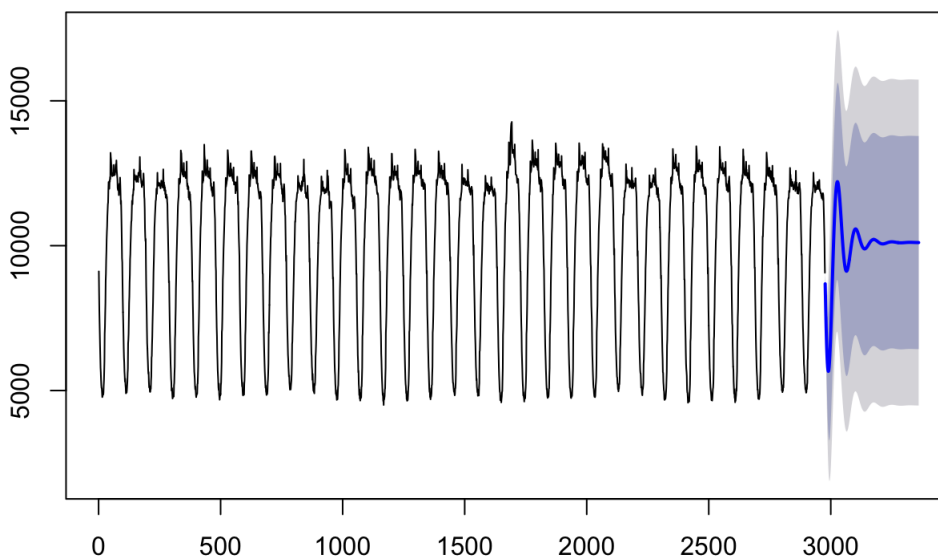
```
arima(fail_count$COUNT, c(0,1,2))
```

```
##
## Call:
## arima(x = fail_count$COUNT, order = c(0, 1, 2))
##
## Coefficients:
##      ma1      ma2
##    0.3322  0.2877
## s.e.  0.0188  0.0145
##
## sigma^2 estimated as 71186: log likelihood = -20841.37, aic = 41688.74
```

aic value is minimum for model c(0,1,2) Data is given for 15 minutes interval, so $h = (4 * 24 * 4)$

```
model_arma <- auto.arma(fail_count$COUNT)
plot(forecast(model_arma,h=384))
```

Forecasts from ARIMA(2,0,4) with non-zero mean



Model is giving better prediction for 1 day.

```
length(unique(data$RAVEN_NAME))
```

```
## [1] 7848
```

There are 7848 unique ravens, we can build arima model for each of them so that

failure information can be forecasted for each of them.