

# Erni Shqerra

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Plainview, NY

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## Objective

A high school graduate, currently pursuing a bachelor's degree in computer science at New York Institute of Technology, and a customer-focused professional with over a year of experience as a Panera Bread Associate, looking to obtain a position in which can combine my experience of helping customers and my passion for technology.

## Education

### Plainview Old-Bethpage John F. Kennedy High School

High School Diploma  
June 2022

### New York Institute of Technology

Bachelor's Degree in Comp Sci  
September 2022-Now

## Awards & acknowledgments

2-time second place in  
National Italian Exam

Part of the National Society of  
Leadership and Success

## Experience

### Associate

Panera Bread | Plainview, NY  
November 2021-May 2023

- Handled transactions between customer and company.
- Maintained the cleanliness of the store and made sure everything was fully stocked and prepared.
- Prepared and delivered catering orders.

### Team Lead

Panera Bread | Plainview, NY  
May 2023-Current

- Trained new staff members
- Inform my team of goals and new updates
- Direct my team to meet certain goals