Commercia	al Bank o	of Rwanda	1	
Individual Ba	ınking			
Checking accounts worst	bad 🔾	fair ()	good	best (
Savings accounts worst	bad ()	fair	good	best⊖
Debit & credit cards worst⊜	bad ()	fair (good 🔾	best⊖
Insurance worst⊜	bad 🔾	fair (good	best ()
Wealth management worst⊜	bad ()	fair	good 🔾	best⊜
Business Ba	nking			
Business loans worst⊜	bad ()	fair 🔾	good 🔾	best⊖
Checking accounts worst⊜	bad ()	fair ()	good⊖	best⊜
Savings accounts worst〇	bad ()	fair	good 🔾	best⊖
Debit and credit cards worst⊜	bad ()	fair ()	good	best⊖
Merchant services worst⊜	bad 🔾	fair	good	best (
Treasury services worst⊜	bad ()	fair ()	good	best⊖
Digital Banki	ng			
Online, mobile, and tal	blet banking bad	fair	good	best⊖
Mobile check deposit worst	bad ()	fair ()	good	best (
Text alerts worst⊜	bad ()	fair (good	best (
eStatements worst ⊜	bad ()	fair ()	good	best⊜
Online bill pay worst⊜	bad 🔿	fair (good⊖	best⊖
your (overall) commen	.4			