

Eslam Khaled Shaaban

– QA Engineer | Software Tester

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 [Egypt - Beni Suef](#)

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Professional Summary

Dedicated QA Engineer specializing in manual, API, and performance testing using Postman, JMeter, and Selenium with Java/TestNG. Experienced in building automation frameworks, implementing Page Object Model, and delivering high-quality software through Agile methodologies and Jira. Proven track record in identifying critical bugs and enhancing user experience for global clients. Committed to driving QA excellence with strong analytical and collaborative skills.

Experience

- **Freelance Software Tester** – Test IO, uTest, and other platforms | *2023–Present*
 - Tested web/mobile apps (manual & automation).
 - *Built regression suites with Selenium, Java, TestNG..*
 - Reported bugs via Jira and created reports with Newman.
 - Maintained high ratings and positive client feedback.
- **System Administrator / IT Specialist** – **Health Directorate, Beni Suef** | *2019–Present*
 - Oversaw IT systems, networks, and support.
 - Ensured system security, troubleshooting, and maintenance..

Technical Skills

- **Testing Tools:** Selenium, Postman, JMeter, Newman, Jira
- **Languages:** Java, Python, HTML, CSS, JavaScript
- **Testing Types:** Manual, Regression, API, Automation, Performance
- **Frameworks & Tools:** TestNG, Extent Reports, JSON Validator
- **Databases:** MySQL
- **Methodologies:** Agile, Scrum
- **Other Skills:** Test Case Design, Bug Reporting, Defect Tracking

Projects & Real Work Experience

➤ **Parabank Automation System**

Website: <https://parabank.parasoft.com>

GitHub Repository: <https://github.com>

- **Description:**
 - Achieved **99% test coverage** for core banking features
 - Detected **11+ critical defects** via Selenium/Postman
 - Reduced regression time **65%** with 150+ automated tests
 - Optimized API response **40% faster** using JMeter
 - Integrated CI/CD with Jenkins & Extent Reports

Tools & Tech:

- Manual Testing, API (Postman), Performance (JMeter), Automation (Selenium, Java, TestNG)
- Page Object Model, error screenshots
- Jenkins (CI/CD), GitHub (version control), Jira (test cases, bug tracking)

➤ **Freelance Manual Tester – Test IO**

Website: <https://www.test.io/>

My Test IO Profile: <https://tester.test.io>

Description:

Freelance tester on Test IO, conducting manual testing, bug reporting, and collaborating with global QA teams to improve software quality.

Tools & Skills:

- Exploratory & Structured Manual Testing
- Bug Reporting with screenshots & detailed reproduction steps
- Cross-device, cross-browser testing
- Regression and usability testing

Achievements:

- Completed multiple projects with high tester ratings
- Found and reported critical bugs in production environments

Soft Skills

- Analytical & detail-oriented
- Strong communication & collaboration
- Adaptable, client-focused, results-driven
- Efficient time management

Education

➤ [Applied health sciences in Beni Suef](#)

- **Specialization:** Advanced Technology Specialist.
- **Graduation Year:** 2018.
- **B.Sc., 2018 – Grade: A** (Excellent)

Certificates

- **Software Testing Engineer** – Digital Egypt Pioneers Initiative(DEPI)-(2024)
- **Introduction to Cybersecurity (ToT)** – Cisco (2019)
- **IT Essentials: PC Hardware and Software (ToT)** – Cisco (2020)
- **Certified Server Administrator (CSA)** – Cisco (2020)
- **CCNA (200-301)** – Cisco (2022)

Volunteer Work

- Executed **120+ test cases**, uncovering **18 critical bugs**
- Accelerated defect resolution by **30%** through detailed reports
- Recognized as "**Top Performer**" by instructors for ensuring 99% pre-launch reliability

(All contributions verifiable via DEPI project documentation)

Languages

- **Arabic:** Native
- **English:** Intermediate (B2)