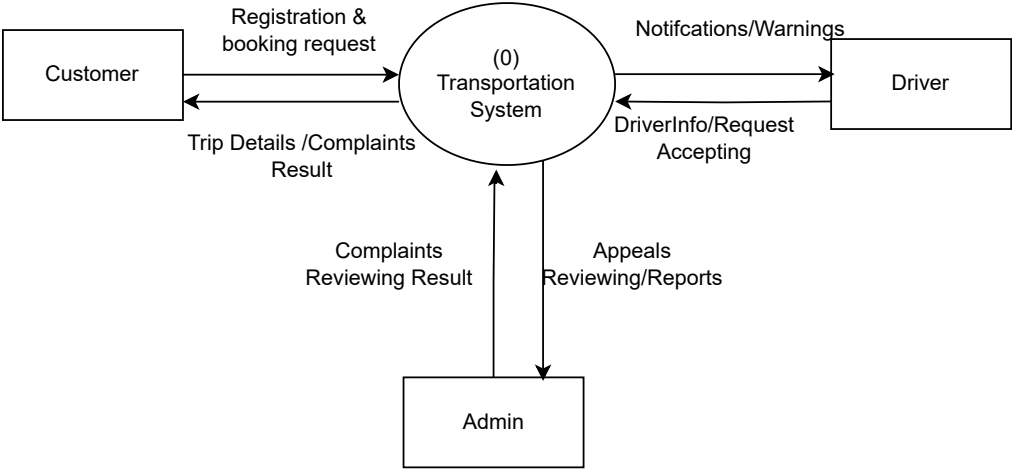


DFD Level 0 - Complaint Management Subsystem



DFD Level 1 Payment Processing Subsystem

