

Overview Preface Acknowledgements

Part One: OVERVIEW TO AN INFORMATION SYSTEM DEVELOPMENT LIFE CYCLE.

Chapter One: INFORMATION SYSTEM DEVELOPMENT CONCEPTS.

- 1.1 Overview Information System Development
 - 1.1.1 System development life cycle methodologies
 - 1.1.2 Underlying Principles of Systems Development
 - 1.1.3 Cross Life Cycle Activities
- **1.2 Basic Components of Information System**
- 1.3 Application system development methodologies



Chapter Two: SYSTEM ANALYSIS

2.1 System Analysis Methods and Strategies

- 2.1.1 Structured Analysis and Design Technique (SADT)
- 2.1.2 Information Engineering (IE)
- 2.1.3 Structured Requirement Definition (SRD)
- 2.1.4 Jackson System Development (JSD)
- 2.1.5 Higher-Order Software (HOS)
- 2.1.6 Prototyping
- 2.2 Data Modeling
- 2.3 Process Modeling
 - 2.3.1 **Data Flow Diagram (DFD)**
 - 2.3.2 Process Decomposition
- 2.4 Network Modeling.

2.5 Object Modeling

Chapter Three: SYSTEM DESIGN AND CONSTRUCTION.

- 3.1 Strategies for System Design
- 3.2 Application Architecture and Process Design
- 3.3 Database Design
- 3.4 Input Design and prototyping
- 3.5 Output Design and prototyping
- 3.6 User Interface Design and prototyping
- 3.7 Software Design
- 3.8 Object Oriented Design
- 3.9 System Implementation
- 3.10 System Support

Part Two: ELECTRICITY-COMPANY SYSTEM DEVELOPMENT PROJECT APPLICATION

Chapter Four ELECTRICITY-COMPANY SYSTEM ANALYSIS

- **4.1 Introduction**
- **4.2 System Analysis Stage**
 - 4.2.1 Analysis of Tasks and Responsibilities charged by Organizational units
 - 4.2.2 Studying the existing system "Work-Flow methodology
 - Workflow methodology and Event-Form
 - The Matrices



-كيفية تجميع البيانات الخاصة بالشركة - تجميع البيانات الخاصة بأهم قسمين فى الشركة و هما:قسم خدمة العملاء و قسم شئون العاملين - عرض طلبات الخدمة المقدمة لخدمة العملاء. - عرض الاجراءات الخاصة بكل طلب خدمة - عرض الكشوف الخاصة بقسم شئون العاملين