

Evgenii Kalinin

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SUMMARY

IT professional with more than 15 years of experience in the field. Quick learner. Has a wide variety of skills in networking, IT infrastructure, operating systems, virtualization, cloud technologies, databases, system design, deployment automation, monitoring and more. Adept at utilizing consistent and organized practices to achieve company goals, even in high-pressure environments.

PROFESSIONAL EXPERIENCE

Technical Operations Manager | MyCurrentCompany | MyHomeCity, OH

July 2019 - Current

- Led 7 projects from Managed Services Operations side through the entire project life cycle, successfully meeting SLA conditions.
- Implemented changes to the monitoring systems that resulted in reduction of the number of incidents by 20%.
- Made improvements to the alert management process that decreased the number of monitoring events by 70% and reduced LOE for the L1 support team accordingly.
- Prepared detailed technical plans and instructions for engineering teams conducting maintenance windows.
- Designed and implemented components for large-scale systems, including but not limited to: network design, load balancing, capacity planning, performance analysis, disaster recovery, CI/CD, autoscaling.
- Worked on triage, investigation and resolution of Production incidents.
- Guided, coached and lead project teams, delegating tasks and evaluating performance and progression of project pace.

Lead IT Engineer | MyCurrentCompany

January 2017 - July 2019

- Implemented monitoring systems and performance analysis tools based on Prometheus, Victoria Metrics, Grafana, ICINGA.
- Implemented deployment automation processes based on GitLab CI, Ansible, AWX, Jenkins, Rundeck and other automation solutions.
- Developed Bash and Python wrappers for legacy automation jobs and monitoring tools.
- Supported migration of legacy solutions to environments based on Docker and Kubernetes.
- Organized migration of software solutions to virtualized environments based on KVM, Hyper-V, VMWare.

IT Engineer | MyCurrentCompany

April 2014 - January 2017

- Utilized knowledge of Linux operating system, network equipment and protocols to perform administration, performance analysis and troubleshooting of large-scale software solutions in Production and Non-Production environments.
- Acquired experience in administration and troubleshooting of systems based on Linux, Weblogic, Java, Oracle DB, Oracle RAC.
- Developed Bash and Python scripts to automate day-to-day activities of Managed Services Operations team.
- Supported implementation of new ticketing systems based on Jira.

Head of Network Operations Department | MyExCompany | Saratov, Russian Federation *February 2012 - April 2014*

- Completed migration of the backbone network nodes in regional data centers from Cisco 7200 series to Cisco ASR 9000 series
- Implemented new network monitoring and incident management strategies with proactive approach. That decreased the number of incidents by about 30%, improved SLIs and reduced average resolution time for Sev.1 and Sev.2 incidents by at least 10%.
- Provided technical guidance and expertise to the Network Development and Network Operation teams.

Lead Network Operations Engineer | MyExCompany

September 2010 - February 2012

- Implemented IPv6 on the backbone network and RAS devices.
- Implemented IGMP over MPLS on the backbone network to provide triple play services to the customers
- Performed troubleshooting for Juniper, Cisco and other network equipment using port mirroring and deep packet analysis.
- Deployed hardware-based and software-based PBX setups with GSM gateways, SIP and different kinds of trunks.
- Troubleshot complex multi-vendor network service provider issues.
- Collaborated with vendors to identify best options for optimizing network performance.
- Implemented new network monitoring strategy based on Cricket and a self-made alerting system.

Network Operations Engineer | MyExCompany

March 2008 - September 2010

- Utilized knowledge of TCP/IP stack and other network protocols like OSPF, ISIS, BGP, MPLS to provide reliable operations of a large region-scaled network.
- Utilized knowledge of Cisco, Juniper, Dell, Huawei, D-Link and network equipment of other vendors to support day-to-day work of the Network Operations Department
- Used deep knowledge of network protocols to analyze the traffic captured from the network devices to troubleshoot network issues.
- Performed network devices provisioning.
- Monitored network capacity and performance to diagnose and resolve complex network problems.

SKILLS

ITIL • Linux • System Administration • Ansible • AWX • Jenkins • CI/CD • Gitlab CI • Docker • Kubernetes • KVM, QEMU, Hyper-V, VMWare • Oracle DB, RAC, ASM • Weblogic • System Design • High Availability • Performance Monitoring • Fault Monitoring • Capacity Planning • Load Balancing • SSL • TLS • TSDB - Prometheus, InfluxDB • Grafana • Networking, Firewalls, VPN • Cisco, Juniper • Routing - BGP, OSPF, MPLS • L2 networking • VoIP • SIP • RTP/SRTP • Dial Plans • Communication channel equipment

PROGRAMMING AND SCRIPTING

Python • Shell / Bash • C • Java • JavaScript • SQL, PL/SQL • WLST

EDUCATION

Saratov State University | Saratov, Russian Federation | 1999 – 2004

Field of Study – Computer Science

Degree Obtained – University Diploma, Engineering