### **OSORIO GREGORIO**

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### Summary

Programmer with more than four years of experience generating code for companies in the marketing sector. Implemented improvements in the DATAMARKETINPLUS PBX, which increased its production to 60%. The integrations of the company's management systems helped to reduce the redundancies in the operation and with this the processes now have a better flow. The automation of management indicators is now a tool that generates timely information for the company for decision making.

Specialist in problem solving and teamwork

# Experience

# **Estudio Juridico Medina y Asociados**

Developers

Guayaquil/Ecuador 2017 – Present

- Evaluations of internal processes for their automation.
- Information gathering
- Development and implementation of internal applications
- Internal systems support.
- Portfolio segmentation and analysis
- Management of massive predictive campaigns for call centers.
- System analyst
- Linux server management
- Asterisk server management
- Systems support to end users.
- Web development (Wordpress).
- App development, Android and IOS with the AppHive platform.
- Database Administration, Mysql.
- Server Administration (cpanel)
- Upgrades and maintenance of web pages.
- Information gathering.
- Information analysis.
- Development of Web applications for the automation of internal processes.
- (Php, SQLserver, Js, Bootstrap, Javascrip, LARAVEL)
- Development of new functions, and administration of telephone switchboards.
- Database Administration, (SQLserver, MariaIDB).
- Server Administration (Linux, Microsoft), Call Center Systems.
- Analysis and Segmentation of portfolios for the use of telephone management.
- Massive campaign notifications

## **OSORIO GREGORIO**

## Nueva Televisión del Sur TeleSUR, Multinacional de Noticia.

Caracas/Venezuela 2015 – 2017

System analyst

- Information gathering for new technological solutions.
- Development of new web systems to automate internal processes.
- Development of new requirements for applications in production.
- Administration of internal and external applications of the company.
- Administration of servers, with Linux platforms.
- Database administration.
- Attention to new requirements of direct users. Attention to the
- external system providers.

#### Education

# Medium Technical Degree in Industrial Mechanics,

2012 Caracas - Venezuela E.T. Monseñor Juan José Bernal

#### **ISEIT INSTITUTE.**

- PHP BASIC
- PHP ADVANCED
- POSTGRES BASIC
- ADVANCED POSTGRES

### **KEYS TECHNICAL TRAINING INSTITUTE.**

- 1. Structured cabling.
- 2. Computer assembly.
- 3. Network Hardware.
- 4. Fiber optics.
  - Network cabling.
  - Computer assembly and repairs.
  - Windows operation.
  - Network equipment installations.
  - Fiber optic installations.

### Additional

- Native Spanish
- Basic English

# Managed Techologies

• PHP 5/7. 7.3 (Advanced) SQL Server (Intermediate)

Laravel (Advanced)
AppHive

• MySQL (Advanced) JQUERY (Basic)

• JAVASCRIPT (Intermediate) Microsoft Office

Vue, livewire (Intermediate) GitPYTHON (Intermediate)

Bootstrap (Advanced