

## Onshore Labour Cost

Onshore Labour Cost Calendar Year View	Year-1	Year-2	Year-3	Year-4
	Jan-2013 to Dec-2013	Jan-2014 to Dec-2014	Jan-2015 to Dec-2015	Jan-2016 to Dec-2016
Level 1 Support	Rs. -	Rs. -	Rs. -	Rs. -
Level 2 Support	Rs. -	Rs. -	Rs. -	Rs. -
Level 3 Support	Rs. -	Rs. -	Rs. -	Rs. -
Level 3 Enhancement	Rs. 1,14,92,616	Rs. 90,30,635	Rs. 90,30,635	Rs. 72,24,508
Testing Support	Rs. 41,00,060	Rs. 20,50,030	Rs. 19,70,091	Rs. 19,70,091
Technical Environment	Rs. 57,46,308	Rs. 38,30,872	Rs. 38,30,872	Rs. 38,30,872
Service Request Capacity	Rs. 1,14,92,616	Rs. 95,77,180	Rs. 76,61,744	Rs. 76,61,744
Project Governance & PMO	Rs. -	Rs. -	Rs. -	Rs. -
Others	Rs. 76,61,744	Rs. 38,30,872	Rs. 38,30,872	Rs. 38,30,872
Total : Onshore Labour	Rs. 4,04,93,344	Rs. 2,83,19,589	Rs. 2,63,24,214	Rs. 2,45,18,087

OnShore Labour Cost Contract Year View	Year-1	Year-2	Year-3	Year-4
	Jan-2013 to Dec-2013	Jan-2014 to Dec-2014	Jan-2015 to Dec-2015	Jan-2016 to Dec-2016
Level 1 Support	Rs. -	Rs. -	Rs. -	Rs. -
Level 2 Support	Rs. -	Rs. -	Rs. -	Rs. -
Level 3 Support	Rs. -	Rs. -	Rs. -	Rs. -
Level 3 Enhancement	Rs. 1,14,92,616	Rs. 90,30,635	Rs. 90,30,635	Rs. 72,24,508
Testing Support	Rs. 41,00,060	Rs. 20,50,030	Rs. 19,70,091	Rs. 19,70,091
Technical Environment	Rs. 57,46,308	Rs. 38,30,872	Rs. 38,30,872	Rs. 38,30,872
Service Request Capacity	Rs. 1,14,92,616	Rs. 95,77,180	Rs. 76,61,744	Rs. 76,61,744
Project Governance & PMO	Rs. -	Rs. -	Rs. -	Rs. -
Others	Rs. 76,61,744	Rs. 38,30,872	Rs. 38,30,872	Rs. 38,30,872
Total : Onshore Labour	Rs. 4,04,93,344	Rs. 2,83,19,589	Rs. 2,63,24,214	Rs. 2,45,18,087

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Offshore Labour Cost Calendar Year View	Year-1	Year-2	Year-3	Year-4
	Jan-2013 to Dec-2013	Jan-2014 to Dec-2014	Jan-2015 to Dec-2015	Jan-2016 to Dec-2016
Level 1 Support	Rs. -	Rs. -	Rs. -	Rs. -
Level 2 Support	Rs. -	Rs. -	Rs. -	Rs. -
Level 3 Support	Rs. 12,06,72,468	Rs. 12,06,72,468	Rs. 11,65,05,875	Rs. 11,65,05,875
Level 3 Enhancement	Rs. 2,81,56,909	Rs. 3,00,72,345	Rs. 3,00,72,345	Rs. 3,19,87,781
Testing Support	Rs. 1,34,08,052	Rs. 1,46,44,624	Rs. 1,35,16,472	Rs. 1,23,19,917
Technical Environment	Rs. 5,61,70,822	Rs. 5,82,20,852	Rs. 5,59,50,570	Rs. 5,59,50,570
Service Request Capacity	Rs. 10,49,65,893	Rs. 9,64,57,499	Rs. 9,10,77,264	Rs. 8,34,55,168
Project Governance & PMO	Rs. 1,43,76,110	Rs. 1,43,76,110	Rs. 1,43,76,110	Rs. 1,43,76,110
Others	Rs. 1,53,23,488	Rs. 1,91,54,360	Rs. 1,91,54,360	Rs. 1,91,54,360
Total : Onshore Labour	Rs. 35,30,73,742	Rs. 35,35,98,258	Rs. 34,06,52,997	Rs. 33,37,49,783

Offshore Labour Cost Contract Year View	Year-1	Year-2	Year-3	Year-4
	Jan-2013 to Dec-2013	Jan-2014 to Dec-2014	Jan-2015 to Dec-2015	Jan-2016 to Dec-2016
Level 1 Support	Rs. -	Rs. -	Rs. -	Rs. -
Level 2 Support	Rs. -	Rs. -	Rs. -	Rs. -
Level 3 Support	Rs. 12,06,72,468	Rs. 12,06,72,468	Rs. 11,65,05,875	Rs. 11,65,05,875

Level 3 Enhancement	Rs. 2,81,56,909	Rs. 3,00,72,345	Rs. 3,00,72,345	Rs. 3,19,87,781
Testing Support	Rs. 1,34,08,052	Rs. 1,46,44,624	Rs. 1,35,16,472	Rs. 1,23,19,917
Technical Environment	Rs. 5,61,70,822	Rs. 5,82,20,852	Rs. 5,59,50,570	Rs. 5,59,50,570
Service Request Capacity	Rs. 10,49,65,893	Rs. 9,64,57,499	Rs. 9,10,77,264	Rs. 8,34,55,168
Project Governance & PMO	Rs. 1,43,76,110	Rs. 1,43,76,110	Rs. 1,43,76,110	Rs. 1,43,76,110
Others	Rs. 1,53,23,488	Rs. 1,91,54,360	Rs. 1,91,54,360	Rs. 1,91,54,360
Total : Onshore Labour	Rs. 35,30,73,742	Rs. 35,35,98,258	Rs. 34,06,52,997	Rs. 33,37,49,783