

ERIK SONDERSTED

Houston, TX | Phone: 631-418-6100 | Email: esondrstd@aol.com

Project Manager

MBA, PMP, Agile Scrum Master, and Lean Six Sigma Black Belt with 15+ years IT Project Management experience

SUMMARY:

- Extensive IT project management experience leading large complex projects for multinational energy and financial companies
- Expert at managing project scope, schedule, budget, resources, and risks using both Agile and Waterfall frameworks
- Adept at stakeholder analysis, collecting functional and technical business requirements, and facilitating project meetings
- Strong financial analysis and business case development skills. Proficient in gathering and evaluating project cost/benefits
- Performed project risk planning and risk analysis, and prepared project risk documentation and reporting deliverables
- Experienced managing Quality Assurance Testing (QA), User Acceptance Testing (UAT), and Change Management processes
- Strong planning and communication skills; excellent analytical, interpersonal, and problem-solving skills and work ethic

CERTIFICATIONS

- Project Management Professional Certification (PMP) from Project Management Institute, 2013
- Professional Scrum Master (PSM I) from Scrum.org, 2016
- Professional Scrum Product Owner (PSPO I) from Scrum.org, 2020
- Currently pursuing ICP-ACC Agile Coaching certification
- ASQ Lean Six Sigma Black Belt Certified (CSSBB), 2014
- ITIL v3 Foundation certification in information technology service management, 2013
- Extensive knowledge of PMBOK, ASQ, DMAIC, Lean Six Sigma, Scrum, and Scaled Agile methodologies

WORK EXPERIENCE

Newedge Consulting, Inc.

Houston, TX

2009–Present

Senior Project Manager

Managed IT projects for Fortune 500 clients including ConocoPhillips, Centrica/Direct Energy, and Koch Industries

Senior Project Manager for \$15M+ Agile project to migrate North America SAP ECC, BW, and BPC platforms to global S4 Hana

- Created project charter, business case, and product backlog; held sprint planning, review, & retrospectives sessions
- Managed multiple DEV and Testing teams as Scrum Master to deliver production ready deliverables for each sprint.
- Utilized burndown charts/Velocity metrics to measure project status. Used Microsoft Azure DevOps tool to manage project
- Performed feasibility analysis of As-Is and To-Be SAP BW, BOBJ, and BPC landscape to understand change mgmt. impact
- Analyzed master data environment to minimize data redundancies/gaps so SAP queries/reports were as accurate as possible

Senior Project Manager for \$3M project to migrate ITSM ServiceNow solution to the Cloud for incident and change management

- Led efforts to document AS-IS and TO-BE global service delivery processes and roles/responsibilities
- Collected requirements from IT Service Desk, Business end users, field services, infrastructure, and development teams
- Created change management plan to assist in fielding and triaging escalations from users and vendors
- Developed reporting solution and metrics to track and document service delivery issues and status
- Implemented DevOps and testing continuous improvement plan to maximize ITSM process efficiency post deployment

Senior Project Manager for \$16M Tax Transformation Project to optimize tax process across 6 billing platforms & SAP FICO

- Fixed high profile distressed project experiencing significant delays and budget overages by revamping project plan
- Built new project plan (hybrid Agile framework) that reduced costs, increased project efficiency, and improved team morale
- Held daily scrums to determine what team accomplished prior day, what they were working on that day, and key blockers
- Performed extensive cost/benefit analysis for each project work stream to re-prioritize efforts based on highest value scope
- Re-negotiated excessive vendor contracts and implemented new cost tracking controls to mitigate project budget risk

Scrum Master for \$2M+ SharePoint integration to SAP FICO and SAP HCM modules for IT PMO project management

- Created project charter, developed business case, and facilitated funding process with Product Owner
- Performed stakeholder analysis and Product Backlog grooming sessions with Development Team and key stakeholders
- Held sprint planning sessions, helped craft sprint goal, created definition of done for each backlog item with scrum team
- Held daily scrums, facilitated sprint review sessions, communicated burn down and velocity charts
- Facilitated sprint retrospective and identified team process improvements for upcoming sprints

Project Manager responsible for \$5M+ Agile project to implement new website with SAP back-end impacting 1M+ customers

- Developed Business Case with Finance and Business SME's to determine NPV, IRR, ROI, & Payback period
- Secured project funding from Executive Leadership, developed Project Charter, and organized project kickoff meeting
- Conducted Product Backlog build sessions, developed user stories, assigned story points, prioritized and bucketed into sprints
- Worked daily with software developers via scrums to track team burndown and velocity metrics, and refine product backlog
- Incorporated testing and release planning into each sprint to ensure quality production ready deliverable

Citadel Investment Group, LLC

Chicago, IL

2008–2009

Project Manager (Supply & Trading)

Responsible for implementing \$1M+ Proprietary ETRM solution for energy supply and trading desk

- Conducted stakeholder analysis and gathered business requirements by interviewing traders, analysts, IT, and management.
- Defined scope and estimated resource, schedule, and budget needs required to deliver project
- Collaborated with IT department and database vendors to procure time series pricing data and elicit technical requirements
- Built MS Excel financial models by performing statistical data mining and lean six sigma data analysis
- Technologies used include MS Excel, MS Word, MS PowerPoint, MS Project, MS Visio, MS Access, MS SharePoint

Project Manager for implementation of risk analysis tool to monitor biofuels supply and trading positions

- Managed scope, schedule, budget, and project resources
- Identified and documented risks, created risk and response plan, performed qualitative & quantitative risk analysis
- Quantified risk using scenario analysis, Monte-Carlo analysis, regressions, trend analysis, statistics, and probability analysis
- Developed and automated daily P&L risk report through collaboration with accounting, IT, and trading departments
- Communicated weekly project status reports and performance metrics to team, management, and stakeholders

Koch Supply and Trading, LP

Houston, TX

2006 - 2008

Project Manager (Supply & Trading)

Performed business case analysis and feasibility study for acquisition of \$100M+ ethanol refinery

- Developed financial analysis models using MS Excel to determine project NPV, IRR, ROI, and payback periods
- Conducted feasibility studies to model the economic potential and risks of various refinery acquisitions
- Organized requirements and design workshops by conducting focus groups, interviews, questionnaires, and surveys
- Managed project scope, and estimated Schedules, budget, and resources
- Conducted comprehensive data mining using numerous pricing and market databases to analyze supply chain logistics
- Performed User Acceptance Testing (UAT) and quality assurance, prepared technical documentation and reports
- Technologies used include MS Excel, MS Word, MS PowerPoint, ETRM Software, MS Visio, market databases

Hold Brothers Investments, LLC

Jersey City, NJ

2000 – 2004

Manager (Data Analytics Team)

- Responsible for leading commodities research and analysis department supporting 800+ traders nationwide
- Engaged stakeholders, collected business requirements documentation, and performed business use case scenario analysis
- Analyzed team business processes, measurement systems, financial reports, risk management strategies, economic metrics
- Developed Discounted Cash Flow (DCF) and Net Present Value (NPV) financial models, utilized earned value management
- Used Bloomberg & Reuters financial databases to conduct data mining and time series analysis of publicly traded companies

- Utilized Business Analyst skills to improve business process efficiency by 50% implementing analytical reporting standards
- Technologies used include MS Excel, MS PowerPoint, MS Word, MS Project, MS Visio, SharePoint, Outlook, MS Office

Dreyfus, Bank of NY Mellon, Inc.

New York City, NY

1999 - 2000

Financial Analyst/Business Analyst

- Analyst of \$30M budget/280-person IT staff; Analyzed forecasts vs actuals, accounting statements, and financial metrics
- Used MS Excel spreadsheets and MS Access to perform financial modeling, analyze accounting statements, forecast budgets
- Created canned SQL queries to search financial databases, generate automated finance reports, and improve business process
- Monitored IT budgets using Earned Value Management (EVM) techniques like EAC, ETC, CPI, SPI
- Created project status presentations for management using MS PowerPoint, MS Visio, and Adobe Illustrator software

EDUCATION

Carnegie Mellon University: Master of Business Administration (MBA), Pittsburgh PA, 2004-2006

Bucknell University: Bachelor of Science, Finance and Statistics, Lewisburg PA, 1995-1999

TECHNICAL SKILLS

IT Systems:	SAP ERP Modules (FICO, HRM, FSCM), SAP Hana, SAP Hybris, Pega, Salesforce CRM, Workday HCM, AWS Cloud, Microsoft Dynamix, Microsoft Azure, Oracle EBS, ServiceNow, Tableau
Project Software:	MS Excel, MS Project, MS Visio, MS Access, MS SharePoint, MS Word, MS Outlook
Presentation Software:	MS PowerPoint, MS Word, Microsoft Office, Adobe Illustrator CS, Adobe Photoshop CS, Smart Boards
Trading Platforms:	Proprietary ETRM platforms, Open link Endur, Bloomberg, Reuters, eSignal, Neovest, Encore
Languages:	Proficient with Python, SQL, Visual Basic (VBA), and MATLAB