

# Elise Spain

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## Full Stack Web Developer

### TECHNICAL SKILLS

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|--------------|-----------|------------------|
| ◆ HTML5      | ◆ React   | ◆ GitHub/Git     |
| ◆ CSS3       | ◆ Redux   | ◆ VS Code        |
| ◆ JavaScript | ◆ Node    | ◆ Netlify/Heroku |
| ◆ LESS/SASS  | ◆ Express | ◆ Figma          |

### PROFESSIONAL EXPERIENCE

*Slack, San Francisco, CA*

**2018 - 2019**

#### Workplace Coordinator

##### *Selected Achievements:*

- ▶ Managed schedules for multiple teams and implemented new scheduling workflows based on agile/scrum methodologies which led to a reduction in scheduling conflicts by 20%.
- ▶ Oversaw HQ Relocation project with full Profit & Loss responsibilities and ensured the on-time completion of the move leading to completing the project under budget.
- ▶ Designed a one-to-one feedback system intended to improve communication between leadership and workplace employees by scheduling bi-weekly meetings which led to an 25% increase in workplace productivity.

*Metro Eighteen Inc, San Francisco, CA*

**2018**

#### Executive Assistant

##### *Selected Achievements:*

- ▶ Oversaw daily activities and managed travel for c-level and executive level staff, ensuring that travel expenses were underbudget and scheduling conflicts were reduced by 30%.
- ▶ Developed and optimized a new staging request process, creating transparency in workflow and eliminating operational and inventory constraints, leading to an increase in project completion by 20% for Q2 in 2018.
- ▶ Managed warehouse inventory, as well as, handled communication and shipping logistics for a 30-member cross-functional team reducing inventory-based scope creep for all projects by 50%.

*Apple, San Francisco, CA*

**2015 – 2018**

#### Specialist

##### *Selected Achievements:*

- ▶ Assisted customers with technical issues at Apple's Flagship Retail Location by implementing a triage workflow designed to reduce customer wait time, resulting in the store's consistent performance as top 5 worldwide.

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- ▶ Served as an American Sign Language translator and created regional training programs focused on highlighting the accessibility features of Apple's product ecosystem in a workshop learning environment.
- ▶ Successfully moved all visual assets for Apple Union Square New-Store-Opening project, managing a 15-member team resulting in a which led to completion NSO project o time.

*Additional Work Experience, Selected Achievements, and References Available Upon Request*

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## PROJECTS

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### ***Sauti Databank***

***Present***

#### *Project Overview:*

- ▶ Sauti East Africa is a non-profit organization that encourages individuals to trade legally, safely, and profitably. Our mission is to empower cross-border traders to exercise their rights as citizens.
- ▶ Reformatted the Sauti Databank database with a remote 5-member team to create a more dynamic approach, intended to increase the platform's ease of use and end-user functionalities for partners and consumers.
- ▶ Tech Stack: Node | Knex | Express | MySQL | Rest API | React |Nivo | SASS

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## EDUCATION & CERTIFICATIONS

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### **Full Stack Web Development**

*Lambda School*

### **Bachelor of Arts, Kinesiology and Exercise Science**

*University of Hawaii*