

the 1990s, the number of people in the UK who are employed in the public sector has increased by 1.5 million (from 2.5 million in 1980 to 4 million in 1999) and the number of people in the private sector has increased by 1.5 million (from 2.5 million in 1980 to 4 million in 1999) (Department of Health 2000).

There is a growing emphasis on the need to improve the quality of care and to ensure that the public sector is able to meet the needs of the population. This has led to a number of initiatives, including the introduction of the Health Care Act 1999, which aims to improve the quality of care and to ensure that the public sector is able to meet the needs of the population.

The Health Care Act 1999 has led to a number of changes in the way that the public sector is run. These changes include the introduction of the Health Service Commissioners, who are responsible for ensuring that the public sector is able to meet the needs of the population, and the introduction of the Health Service Complaints system, which allows patients to complain about the quality of care that they receive.

The Health Service Complaints system has led to a number of improvements in the quality of care. For example, the number of complaints received by the Health Service Commissioners has increased from 1,000 in 1999 to 2,000 in 2000, and the number of complaints received by the Health Service Complaints system has increased from 1,000 in 1999 to 2,000 in 2000.

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