

# Knights Edition

Summer 2022

**Accelerated Innovation &  
Entrepreneurship Bootcamp**

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## Session 9 Design Research

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# RECAP



**ASK THE RIGHT QUESTIONS**

# WHAT

IS DESIGN RESEARCH?

Design research is **a human-centered** framework of research methods that allows you to uncover:

- **Who** your **users** are;
- **The problems** they're facing;
- **The way** in which they'll be **using your product**;

# WHAT

I S D E S I G N R E S E A R C H ?

# Exercise

## FRAME YOUR DESIGN CHALLENGE

1. Answer the problem box and question 1 as a group

**DISCUSS**

# Exercise

## FRAME YOUR DESIGN CHALLENGE

1. Answer Questions 2 and 3 as a group

**DISCUSS**

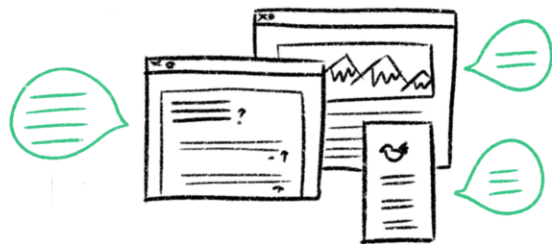


# GO BEYOND

HOW CAN WE KNOW MORE?

**PRIMARY**

**SECONDARY**



SOCIAL MEDIA  
LISTENING



RESEARCH PAPERS



WHAT'S BEEN  
DONE



CONTEXT OF USE



SUBJECT EXPERTS

**PRIMARY**

**SECONDARY**

# WHAT

ARE USEFUL WAYS TO  
CONDUCT DESIGN  
RESEARCH?

- Focus groups
- Interviews
- Surveys

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- ~~Surveys~~

**ASK THE RIGHT PEOPLE**

Observe  
Conserve  
Experiment



# Observe Conserve Experiment

Designers not only endeavor to understand the individual — we also aim to explore the world around them and their experiences of it.

Talk with not at.

Observe  
Conserve  
Experiment

Test your assumptions.  
Understand human behavior.

Observe  
Conserve  
Experiment

Exercise

What did you observe?

## Exercise

What did you observe?  
What did you assume?

# Assignment

Continue with your research - but you should now be talking, observing and experimenting.

Add your starting 'How Might We...' statement and a minimum of 5 research questions.