**Business Capability Maturity Measures**

On the Business Capability Dashboard you can now view Business Capability maturity and other KPIs, based on scores against the business capabilities.  The scores can be directly on the business capabilities or inferred from the processes or applications supporting the business capability.

There are two steps to set this up:

1. Add your performance measures and their scoring
2. Score the Business Capabilities, Business Processes or Applications
3. **Add your performance measures and their scoring**

Use the Performance Measure Editor:

1. Add a Performance Measure Category, for example Process Maturity, Business Fit.
2. Define the class to be measured, Business Capability, Business Process or Composite Application Provider
3. Add the Service Qualities that will measure this category  
   You can define whether the Service Quality is related to Business, Application, Information or Technology. Examples:
   1. Business Service Quality - Process Maturity, Application Business Fit
   2. Information Service Quality - Accuracy or Completeness
   3. Technology Service Quality - Interoperability or Scalability
   4. Application Service Quality - Reliability or Response Times.
4. Add the Name and Description for the Service Quality
5. Add the Values and Scores to be used. Example:
   1. Value – Type the name of the value you want to use, ie Above Average, Good
   2. Score – 1 is the lowest, so if you have Poor, Average and Good your values will be:  
      Poor 1, Average 3, Good 5
6. **Score the Business Capabilities, Business Processes or Applications**

Use the Performance Measure Scoring sheet exported from the Launchpad Plus tab in in the EA Assistant.

1. Navigate to the EA Assistant is in the Support section of the View Library.
2. Select the Launchpad Plus tab and export the relevant sheet - Business Capability, Business Process or Application.
3. Add your measures in the relevant Performance Measures sheet
   1. There are specific sheets for Business, Application, Information and Technology service qualities.

**Note: If there are existing scores these will be exported – these are for reference only and should be cleared before adding your new scores. Do not re-import**

1. Complete the following:
   1. Business Capability/Business Process/Application – select from the drop down
   2. Measure Category - select from the drop down
   3. Business Service Quality Value - select from the drop down
   4. Date – the measure date  
      **Note**: this must be in an ISO format yyyy-mm-dd
2. Import the relevant Performance Measure sheets using the import utility
3. Publish and view in the Business Capability Dashboard