

## **ABOUT**

UX Designer with a background in sales, front-end, and multimedia technologies.

Recently earned a Certificate in UX / UI Design from the University of Oregon where I honed my skills to create usable, iterated designs that empathize with the user throughout Discovery, Ideation & Testing. Seeking out opportunities to learn and grow in this industry!

## **SKILLS**

**UX Method** 

#### User Research

Interviews & Surveys Personas

# Definition & Ideation

Value Proposition, Journey Mapping, User Flows Information Architecture

#### Design

Sketches & Wireframes, Prototyping, Interaction Design Usability & A/B Tests

# Testing & Iterating

Style Sheets, Heat Maps Guerilla Tests & Feedback

### Soft Skills

Languages

Excellent Communication Strong Organization, Empathy, Tech Savvy, Time Management Team Collaboration English (Native) Spanish (Fluent)

**Technologies** 

Visual / UI

Figma & XD,

Front-End

JavaScript ES6

CSS3 & HTML5

Bootstrap, Git/hub

InVision, Miro, Adobe CC

# **EDUCATION & LEARNING**

UX/UI Design Bootcamp

Feb - Aug 2022

Oregon State University - Oregon

Associates of Arts and Sciences 2012 – 2014

Columbia Basin College - Pasco, Wa

Modern JavaScript (20hr Certificate) 2020

Udemy

#### https:// JOSUEBRAVO.DEV @gmail.com

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## **PROJECTS**

#### **HOLLYWOOD FARMERS MARKET** Website Redesign

June 2022

#### UX Researcher, UI Design & Usability Testing

- Planned and conducted interviews with market goers and a key stakeholder to discover user pain points, and business goals respectively.
- Ideated and prototyped a design that was brought to Hi-Fidelity through a series of user tests, as well as stakeholder feedback.

#### WASHINGTON STATE DOL Website Redesign

April 2022

#### UX Researcher, UI Design, Usability Testing

- Evaluated website heuristics, and interviewed users to uncover pain points throughout different task flows.
- Restructured navigation using Information Architecture methods to test throughout design and iteration phases.

#### **HUME** Wellness App Design

March 2022

### UX Researcher, UI Design, Usability Testing

- Interviewed users to uncover characteristics of a strong support system throughout states of mental stability as well as crisis.
- Designed and tested a solution that provides users with periodic wellness insights based on their logged habits, as well as features that teach mindfulness for crisis management.

#### **EXPERIENCE**

#### Freelance Graphic Design & Website Services

2019 - 2020

#### Cielo Home PDX

- Took on learning Squarespace CMS to help a local business launch their interior design website, including maintenance and ongoing iterations.
- Applied my knowledge of HTML & CSS into my editing process, providing the client with greater flexibility over their site.

# Front-End Pharmacy Technician

2019 - 2022

#### AllianceRx Walgreens Prime Specialty Pharmacy

- Process prescriptions through various stages of dispensing with accuracy to ensure business KPIs are met.
- · Reported adverse therapy interaction to drug manufacturers and the FDA.

#### **Inbound Acquisitions Team**

2015 - 2019

#### **Comcast Corporation**

- Iterated on sales processes to integrate empathy for a better shopping experience and increased conversion rates.
- Recommended products & services based on the needs & pain points discovered through empathizing with the subscriber.