

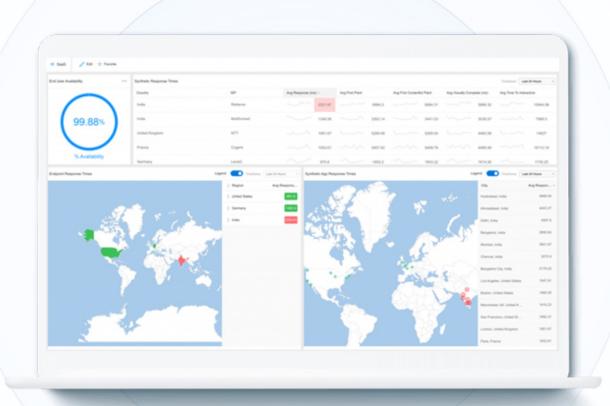
GLDS APM – Monitoring and Observability

Synthetics - Catchpoint

Carlos Estala / Sujan Karre Jan 2022

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✓ Monitor everything

That means any site or application, External, SaaS or Internal Applications

Observe from everywhere

with 800+ Backbone, Broadband, Cloud, Enterprise, Last Mile, and Wireless Nodes Covering Every Major Region and Service Provider

✓ Detect Comprehensively

with Synthetic, Endpoint, or RUM. Our 20+ Test Types cover APIs, CDN, DNS, Cloud, Networks, Third-Party Services, and More.

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Motivation | Redundant checks in the current VH scenarios in parallel from Dynatrace

2021 Q4 2022 Q1

PoC with CX Analysis

Catchpoint Points (Ariba)

Http/s Configuration

Include in Monitoring & Observability Setvice

Collaboratio n Customer Experience

Testing Scenarios

- GCP
- SAP CC (eu-de1, eu-de2)

- Price Definition
- Internal node VM

Catchpoint, Synthetic Monitoring, 1000000 Points

From ALM Internal Delivery

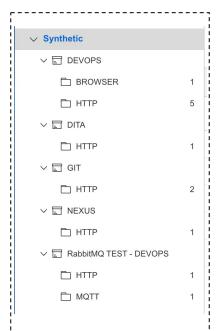
This application is internally managed by the Asset & License Management (ALM) Team and covered by an Enterprise Agreement. • Points/Units are assigned to you for a year (till February 2022) Unused points will be gone and cannot be rolled over into the next year. • Termination is not possible • Price shown below is a yearly fee charged to your personal cost center on a monthly basis by ALM (for specific cost center please specify it in the comment section in PR) • Delivery will happen up to 3 working days - notification is sent by the IT Support Center through an ITdirect Ticket More information on internally managed software:

https://wiki.wdf.sap.corp/wiki/x/Ge0vcQ

€3,000.00 EUR / each

Available in 3 days





Possible use cases

- RabbitMQ (in SAP CC)
- Sideras SSL

SL		
	ï	Web
I.		Transaction
<	>	HTML Code
	:	API
1	ľ	WebSocket
€	∌	DNS
+	+	FTP
2	į	Transport

WebSocket

DNS

FTP

Transport

SMTP

Ping

Trace Route

Custom

NTP

IMAP

MQTT

SSL

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This research and enablement is aligned to the SAP Cross Product Architecture (https://pages.github.tools.sap/CPA/landing-page/

Monitoring, Alerting & Event Management:

Tools Assessment LoB Summary

Tool	Ariba	BVC	Concur	ŏ	Qualtrics	18P	Fieldglass	Globalization Sycs	ECS	Industry Cloud	IBS	Tol	Knowledge and Ed	S/4HANA	SFSF	sac	Big Data	SAP CP	Machine learning	New Ventures & Tech	900	
ACL													$\overline{}$								х	1
Alert Notification Service		-		Т	Т	Т	Т	Т	П		Т		\vdash	Т	Г	х		x	\vdash			1
Azure				х														Ü				1
Birds Eye View	х	т	-		Г				П				$\overline{}$		Г			П				1
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BMC Discovery		Т	-		П			Г	х	Г					Г			П			х	1
CAPC (via Spectrum)																			-		х	1
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Datadog	х	П	П					,	П						Г		į.			į.		1
DFM																					х	1
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GLDS Dynatrace																					х]
GMP																					х]
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MFNA																					х]
Monterey																х]
Moogsoft	х														х]
Mshadow						х								х]
MultiCloud CMDB Sources																					х]
MultiCloud Event Sources																					х	
Nagios								х	х			х	х	х								1
NEO Monitoring																		х				1
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	Ariba	ByQ	Concur	CX	Qualtrics	IBP	Fieldglass	Globalization Sycs	ECS	Industry Cloud	IBS	loT	Knowledge and Ed	S/4HANA	SFSF	SAC	Big Data	SAP CP	Machine learning	New Ventures & Tech	ecs
Tool								9					¥						-	Se	
Netbrain								П													х
Network SysLog Monitoring Tools																					х
New Relic			х					П												П	
Octobus (Event Data Lake)				х				П	х												х
осим								П				П	8			8 7				П	х
Operate 360															х						
Orion							х	П				П								П	П
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Prometheus							х							х		х		х			\Box
Rieman-Influx-Grafana								П										х			\Box
SAM										х					76						
SAP CP Cloud Logging Service						30									73	х	х	х	х	х	
Service provider cockpit (SPC)		х					8					х						х			
ServiceNow							,								,	9					
SISM									х												х
Site24/7	х							х			х							х	х		
Solarwinds			х	х			х														
Spectrum									х												х
Splunk	Х		Х				х		Х						Х			Х			
SRM				х				Ш								9 8					х
Stackdriver	х																				
Sysdig			х					Ш				Ш			30					Ш	
Thousandeyes			х					Ш												Ш	х
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uptime								х				х		х							
vCenters							х	\Box	х												х
vConsoles Server- & Hardware Monitoring																				Ш	х
vROps								Ш												Ш	х
Wiley		х													х						

Thank you.

Contact information:

F name L name

Title

Address

Phone number

