

About me:

I like technology since youth. I believe in the self learning process as a good practice for life in general, and academic purposes. In my free time I like to read a good book or practice sports.

Contact:



Mora, San José



cesteban9513@gmail.com

Esteban Castro Umaña

Systems Engineering student

Experience:

IT Service Desk Analyst | DHL

March 2023 - Now

Experience in first level support with the following technologies and issues:

- +O365.
- +Web troubleshooting.
- +Internet connectivity issues.
- +Software installation.
- +Printers installation/troubleshooting.
- +Knowledge based articles review

Software Developer Internship | Consejo Nacional de Vialidad

February 2021 - May 2022

This was a project where my team and I had to develop a Opened Data Portal. It consists in a web page which displays public information related to the institution. On this project we used ASP.net with C# for the Back-End and Bootstrap for the Front-End.

Academic Information:

Universidad Nacional de Costa Rica

Systems Engineering | Senior student

ICAI - Universidad Nacional de Costa Rica

CCNA 1 v7

CCNA 2 v7

CCNA 3 v7

ScrumStudy.com

Scrum Fundamentals Certified (SFC)

Microsoft

Azure Fundamentals: AZ-900

Azure Data Fundamentals: DP-900



Other Information:

- ID: 116060190
- GitHub account:
<https://www.github.com/estcast>
- LinkedIn account:
<https://www.linkedin.com/in/esteban-castro-umana-4061a0257>

Other habilities:

- Ubuntu server and Nginx for deployment.
- Oracle's VirtualBox for testing
- Programming languages: Javascript, Python, Java
- Data Bases: MySQL , Oracle and MongoDB

Languages:

Spanish

English