

ESTEBAN MORENO

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PERSONAL PROFILE

A highly motivated IT Engineer with a wealth of knowledge relating to cloud infrastructure development and service delivery, with expertise in AWS, Docker, Linux, CI/CD, DevOps and Terraform. Well-versed in collaborating with cross-functional teams, contributing to architectural discussions and demonstrating a deep understanding of how to leverage computing, storage, network and managed services to develop appropriate technology solutions. Extensive experience in actively addressing intricate technical challenges and customising AWS solutions to align with specific business requirements, with a profound understanding of cloud infrastructure and the transformative potential of automation.

QUALIFICATIONS

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| ▪ AWS Certified Solutions Architect Associate (SAA-C03) | 2023 |
| ▪ Terraform Associate (003) – HashiCorp | 2023 |
| ▪ Linux Essentials – Linux Professional Institute | 2023 |
| ▪ Network Technician – Cisco | 2023 |
| ▪ Junior Cybersecurity Analyst – Cisco | 2023 |
| ▪ Degree in Telecommunications Engineering – Miguel Hernández University (Spain) | 2016 |

EXPERTISE, KEY SKILLS & COMPETENCIES

- Leading the delivery of technology initiatives with tangible commercial benefits, and supporting development of cloud/platform architecture to provide appropriate services.
- Hands-on experience in supporting, automating and optimising cloud solution deployments, and leveraging configuration management, CI/CD and DevOps processes.
- Knowledgeable in AWS, Linux, Terraform, Docker, Kubernetes, Ansible, Python, Jenkins, Git, Cloud Computing, Security, Distributed Computing, Application Stacks, Grafana, GitHub Actions and Shell Scripting.
- Well-versed in delivering services within agreed SLAs with deep knowledge of processes involved in managing complex incidents, requests and problems.
- Coordinating technical projects through full lifecycles following industry standards and best practices.
- Providing expertise to teams for the definition, design, implementation, adoption and adherence to enterprise architecture strategies, processes and standards.

CAREER TO DATE

IT Engineer – Amazon

Mar 2022 – Present

- Collaborating with international engineering teams to effectively resolve complex customer issues within the AWS cloud environment, notably during critical events and incidents.
- Providing coaching and mentoring to new hires with a focus on AWS best practices and Linux proficiency, actively contributing to training sessions and leading projects to enhance support processes tailored to AWS services.
- Applying advanced troubleshooting techniques to deliver tailored solutions for global customers in cloud computing, addressing issues related to applications, servers and networks.

Senior IT Engineer – chapmanbdsp

Mar 2018 – Mar 2022

- Managed the International Helpdesk Team to deliver comprehensive IT support for 6 sites in the UK and UAE.
- Designed solutions for migrating the entire workforce to a remote IT environment in collaboration with technical teams.
- Established performance standards, policies, and procedures that led to attainment of Cyber Essentials Plus certification.

EARLIER CAREER SUMMARY

IT Engineer – Fluid Design Ltd

Aug 2017 – Mar 2018