

# BSS Transformation Project

12 November 2021



## Greetings fellow Ambassadors & BSS Project Team

Please allow me on behalf of the entire Management to express my utmost gratitude to the Team who worked tirelessly on the realization of the successful completion of the BSS Project.

The BSS Transformation has brought about some improvements in the provision of a real-time, 360-degree view of our customer and their history, profiling whatever their services are today, and supporting what they will be in the future. It further provides accelerated time to the market and drive of consumer demand which will enable us to launch new offers in record time and charge for any combination of digital and traditional services, all from a single, unified solution.

I therefore wish to sincerely thank you ALL for the hard work and diligence self-motivation without which it would not have been possible. The success of this project has in turn given us as a company a competitive edge in the market.

**“ Great things in business are never done by one person. They're done by a team of people.”**

**-Steve Jobs**

As much is said in the above quote; please accept again, my utmost gratitude for your hard work, it indeed paid off!

**Dr Licky Erastus**  
**Managing Director**

