



Esther Dennis

Ph: 0467 185 443

Email: estherszliu@gmail.com

Dedicated junior software engineer and web developer, set to complete my studies with a portfolio of projects demonstrating proficiency in HTML, CSS, React, Python, Javascript, database design and REST API development. I am transitioning from a 5 year career as a qualified chef and a strong history of team leadership within high-pressure culinary and cafe environments. I also previously had 7 years of experience providing high quality customer support for a multi-national bank (HSBC). I will bring a unique perspective to collaborative projects, emphasizing adaptability, fast learning and very high attention to detail. I am eager to apply my development skills and leadership experience to solve complex real world challenges with an aim towards impactful outcomes.

Project Experience

AI Recipe Creator, Frontend Developer | May 2024

- Successfully developed and deployed an AI recipe generator using React and Javascript.
- Designed AI prompts and called OpenAI apis to generate standardized JSON responses with recipe information.
- Handled AI responses to ensure accurate and meaningful information was displayed to the user.

Hotel Booking API, Software Developer | Feb 2024 - Mar 2024

- Successfully developed a REST API for a hotel booking system which manages guest reservations and amenity bookings.
- Used Python and Flask to handle API requests and PostgreSQL for storage.
- Added authentication for secure access, and tested the API using Insomnia.

Employee Directory, Python Developer | Nov 2023 - Dec 2023

- Successfully developed a terminal-based application for managing a directory of active employees in a small business.
- Used Python to create a user-friendly CLI for storing and querying data.
- Developed using Agile principles to successfully complete the project on time.

Portfolio Website, Web Developer | Oct 2023 - Nov 2023

- Designed and built a frontend portfolio website using HTML, CSS and Javascript to showcase my projects and skill-set.
- Implemented responsive web design principles, ensuring compatibility across various devices.

Technical Skills

- React
- Javascript / Node.js
- Express.js
- MongoDB / PostgreSQL
- Python
- Flask / REST APIs
- Database Design
- HTML / CSS
- Figma

Core Skills

- Problem Solving
- Agile Development
- Project Management
- Communication
- Leadership
- Critical Thinking
- Fast Learner

Higher Education

Diploma of Web Development

Coder Academy: Oct 2023 - Aug 2024

Diploma of Hospitality

Charles Darwin University: Jul 2021 - Dec 2021

Commercial Cookery Cert 3 & 4

Charles Darwin University: Jul 2019 - Jun 2021

Diploma of English (Business Orientation)

China Central Radio & TV University:
Sep 2009 - Jun 2011



Esther Dennis (Cont...)

Ph: 0467 185 443

Email: estherszliu@gmail.com

Professional Experience

Barista (Supervisor): *May 2022 - Present*

Thistle Espresso: Brisbane

- **Team Lead and Operational Management:** Supervised the team and managed daily operations, ensuring smooth and efficient workflows while working the role of barista.
- **Employee Training:** Provided comprehensive training for new employees, fostering a knowledgeable and capable team.
- **Customer Relations and Problem-Solving:** Addressed customer inquiries and resolved complaints efficiently, ensuring a positive customer experience.

Demi Chef: *Nov 2020 - May 2022*

Pee Wee's at the Point: Darwin

- **Teamwork and Leadership:** Collaborated effectively with a team to prepare, cook, and plate a diverse menu. Stepped up to manage kitchen sections as needed. Demonstrated strong leadership and teamwork in high pressure environments.
- **Problem-Solving and Adaptability:** Successfully handled high-volume functions and A La Carte menus. Adapted to various roles and responsibilities to ensure smooth operations.
- **Attention to Detail and Quality:** Maintained high standards in the preparation and presentation of food to ensure consistency and quality in every dish served.

Back Office Associate: *Aug 2010 - Apr 2017*

HSBC Bank: Guangzhou, China

- **Cross-Functional Collaboration:** Worked effectively across departments, including cheque processing for the UK division, MPF funds management for the Hong Kong area, and credit card call center support for Hang Seng Bank.
- **Detail-Oriented and Efficient:** Managed financial processes such as cheque processing and MPF fund administration, ensuring accuracy and efficiency in high-volume tasks.
- **Customer Service and Problem-Solving:** Supported the credit card call center, addressing customer inquiries and resolving issues effectively, demonstrating strong problem-solving and customer service skills.

Contact Information

- **Ph:** 0467 185 443
- **Email:** estherszliu@gmail.com
- **Location:** Brisbane

Social Media

- [LinkedIn](#)
- [GitHub](#)

Languages

- English
- Cantonese
- Mandarin

Other Interests

- Coffee
- Food
- Baking
- Cooking
- Traveling
- Hiking

References

- References can be provided upon request