# Esther Bawo Tsotso

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## EDUCATION\_

Miva Open University, Itako Abuja

Graduation: 2026

Bachelor of Science, Software Engineering

Relevant Coursework: Data Structures, Algorithms, OOP, Machine Learning, Mobile Development

Federal Polytechnic, Nekede

Diploma in Public Administration | 3.21/3.50 GPA

AltSchool Africa, Lagos

Diploma, Frontend Engineering

SKILLS

Languages JavaScript · HTML · CSS · Python · PHP

Frameworks React · Bootstrap · Tailwind · Nodeis · Nextis

Version Control Git

No Code Tools Webflow · Framer · WordPress

#### **EXPERIENCE**

## Frontend Engineering Intern

Dec 2024 - April 2025

Graduation: 2011

Graduation: 2026

**HNG TECH** 

Remote | Nigeria

- Collaborated with cross-functional teams to develop and implement user-friendly web interfaces using HTML, CSS, and JavaScript.
- Participated in designing and developing responsive web applications, ensuring optimal performance across various devices and browsers.
- Adapted to a fast-paced, remote work environment, effectively managing time and tasks to meet project deadlines

**Screenplay Writer** May 2024 - Dec 2024

**BSK STUDIOS** 

Remote | London

- Developed strong listening and interpretive skills to understand character motivations, mirroring the ability to empathize with customers and address their concerns effectively.
- Collaborated with directors, editors, and producers to refine scripts, demonstrating teamwork, adaptability, and responsiveness to feedback, which is crucial in customer support environments.
- Researched diverse topics to create authentic stories, showcasing analytical skills and the ability to quickly learn and adapt—key traits in handling customer inquiries across various topics.

#### **E-commerce Store Manager**

Feb 2019 - Aug 2021

**SHOPIFY** 

Remote | Lagos

- Customer Relationship Management: Managed end-to-end sales operations, including customer interactions, order fulfillment, and issue resolution, ensuring an exceptional customer experience throughout the lifecycle.
- Brand & Communication Strategy: Developed brand messaging and positioning to ensure clear, customer-friendly communication across all touchpoints, fostering trust and loyalty.
- Problem-Solving & UX Improvement: Leveraged technical expertise in web optimization and conversion rate strategies to enhance user experience, reducing friction and improving customer satisfaction on digital platforms

## **PROJECTS**

Profile Card | Personal Project | Frontend (~8 hours) - Github

Jan 2025

Used HTML, CSS, and JavaScript to build a responsive profile card that showcases my details, social links, and a clean UI. This project pushed me to work under a tight deadline while ensuring a sleek, mobile-friendly design. With the Dark mode feature and Parallax effect, deployed with Vercel

**Color Guessing Game** | Personal Project | Frontend (~6 hours) - Github

Jan 2025

Used HTML, CSS, and JavaScript to build a responsive Color Guessing Game for kids with color blindness with retro arcade UI, sound effects, and confetti to make the game interactive and engaging.

**ViragoVOX** | Collaborative Project (currently building)

Sept 2025

• I'm currently working on building a platform like Foundr and Wikipedia that highlights the achievements of women from across the world

#### CERTIFICATIONS

RESPONSIVE WEB DESIGN INTRODUCTION TO NEXTJS AI ENGINEERING PROMPT ENGINEERING

### **ACTIVITIES**

Women Makers Techstars Jun 2024 - Present Forbes BLK Nov 2024-Present Rewriting The Code May 2024 - Present