Applying decision intelligence to an industrial filtration system

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Critical Systems Thinking [Jackson, 2019]

Designed to

- incorporate progress made in systems thinking over many decades
- avoid the biases of looking through just one lens
- leverage other approaches, such as decision intelligence, strategic options, system dynamics, etc

Critical Systems Thinking is a meta-framework for choosing the best combination of approaches for a given scenario

Decision Intelligence [Pratt and Malcolm, 2023]

Designed to

- enhance decision making in mission-centric scenarios
- avoid common pitfalls of group-based problem solving
- optimize use of decision assets (data mining, simulations, etc)

We sketch an end-to-end application of Decision Intelligence, showing how it can empower decision makers by leveraging decision assets as effectively as possible.

Objective statement for a hypothetical shipping company

"How can we improve the efficiency of our contaminant filtering systems?"

We frame the objective more precisely by answering questions such as...

- who has the authority to make the decisions?
- who has responsibility for the outcomes?
- what are the hard constraints?

Brainstorming outcomes

Putting ourselves in the decision maker's position, we could try to...

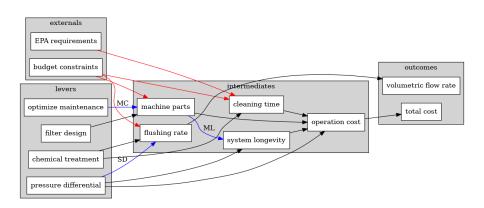
- reduce total cost of running the systems
- increase the volumetric flow rate of purified fluid

Brainstorming actions

Actions that might get us to those goals:

- use different filter designs
- optimize maintenance
- purge filters with chemical treatments
- increase pressure differential to eject more biomass

Causal decision diagram



Monte Carlo simulations

81.421259

55.662005

34.294490

157,423867

9996

9997

9998

9999

| p part type | rob_fail loss | _low loss | _high | mu | sigma | avg_loss |
|----------------|---------------|-----------|-------|---------|----------------------|--------------------------|
| A A | 0.27 | 100 | | | 0.804719 | 312.254137 |
| B | 0.20 0.10 | 200 50 | | | 0.693147 L.242453 | 508.406997 364.343198 |
| D | 0.40 | 300 | | | 0.255413 | 399.823581 |
| | | | | | | |
| part type | А | | В | | C | D |
| 0 | 133.138376 | 586.5 | 80191 | 250.750 | 436 37 | 7.407511 |
| 1 | 314.436230 | 279.4 | 69400 | 114.405 | 700 36 | 2.264175 |
| 2 | 635.124213 | 1104.6 | 41780 | 64.635 | 782 37 | 9.896570 |
| 3 | 407.367765 | 242.5 | 83823 | 923.240 | 703 41 | 3.527680 |
| 4 | 210.812443 | 195.3 | 95831 | 84.716 | 6073 43 | 2.981676 |
| | | | | | | \wedge |
| 9995 | 719.786273 | 598.0 | 75628 | 34.988 | 3016 25 | 6.209784 |

302.370980

187,528988

374.896988

625.370196

381.321068

306.192447

461.879103

577.357937

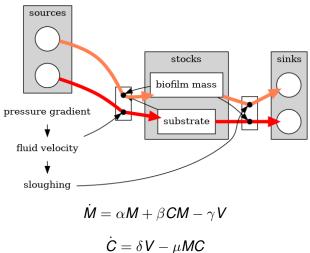
554.909411

198.887214

1608.923678

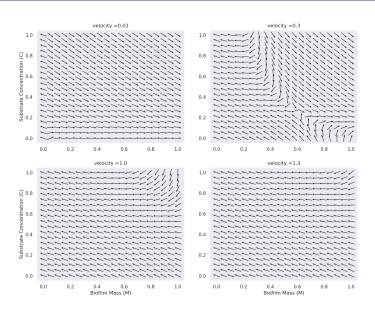
1077.561133

System dynamics



$$\dot{C} = \delta V - \mu MC$$

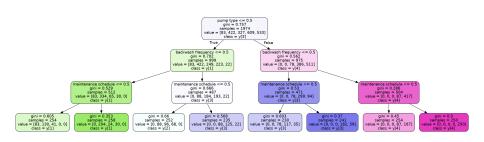
System vector field



Sample machine parts/maintenance data

| pump type | filter type | maintenance schedule | ••• | longevity |
|-----------|-------------|----------------------|-----|-----------|
| 1 | 1 | 0 | | 5 |
| 0 | 1 | 1 | | 2 |
| 1 | 0 | 0 | ••• | 5 |

Decision tree classifier



How well do the models do?

Both the decision tree and the neural net perform at around 64% accuracy, with similar confusion matrices:

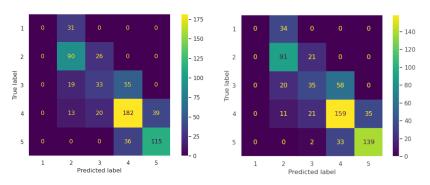


Figure: Confusion matrices for decision tree (left) and neural net (right) classifiers.

Summary

- Critical systems thinking is a general framework for systems thinking that encourages tailoring other approaches
- On of those of sub-frameworks, Decision Intelligence (DI), is an especially powerful approach for mission-centric problem-solving
- Using DI, we can create a causal decision diagram (CDD) as the basis of a decision model
- Machine learning models and other assets support the links in the CDD, which can be converted into a "digital twin" if the benefits of doing so outweigh costs
- We can use the resulting decision model as a collaborative and iterative approach for making complex, goal-directed decisions

References



MC Jacson (2019)

Critical Systems Thinking and the management of complexity Wiley



LY Pratt and NE Malcom (2023)

The Decision Intelligence handbook: practical steps for evidence-based decisions in a complex world *O'Reilly*

The End

Questions? Comments?