Eliza Stenzhorn

Faculty of Business Studies and Economics, University of Bremen Max-von-Laue-Strasse 1, 28359 Bremen, Germany stenzhorn@uni-bremen.de \cdot +49 (0) 421 218 66 823 \cdot www.elizastenzhorn.com

Research Interests Primary: Behavioral Economics, Economics of Digitization

Secondary: Industrial Organization, Competition Policy

Education Ph.D. in Economics December 2017 – 2023 (expected)

University of Bremen Supervisor: Lars Hornuf

M.Sc. in Economics October 2014 – November 2017

University of Trier

Semester abroad at the Universidade Católica Portuguesa, Porto

B.Sc. in Social Sciences October 2009 – September 2014

University of Trier

Research Visits Mastricht University March 2023 (scheduled)

Department of Microeconomics and Public Economics

Host: Peter Werner

Max Planck Institute for Innovation and Competition March 2018

Host: Dietmar Harhoff

Job Market Paper "Lock-in effects in online labor markets"

with Fabrizio Ciotti and Lars Hornuf, CESifo Working Paper 9379 (2021). Pre-

registration: AEARCTR-0006136.

Abstract: Online platforms that implement reputation mechanisms usually prevent the transfer of ratings to other platforms, leading to lock-in effects and high switching costs for users. This situation can be capitalized by platforms, for example, by charging higher fees to their users. In this paper, we theoretically and experimentally investigate the effects of platform pricing on workers' switching behavior in online labor markets and analyze whether a policy regime with reputation portability could mitigate lock-in effects and reduce the likelihood of worker capitalization by the platform. We further examine switching motives more thoroughly and differentiate between monetary motives and fairness preferences. Theoretically, we show the existence of switching costs faced by workers if reputation mechanisms are platform-specific. The model predicts that reputation portability lowers switching costs, eliminating the possibility for platforms to capitalize lock-in effects. We test our predictions using an online lab-in-the-field experiment. The results are in line with our model and suggest that the absence of reputation portability leads to worker lock-in, which can be capitalized by platforms. Moreover, reputation portability has a positive impact on the wages of highly rated workers. The data further show that the switching of workers is primarily driven by monetary motives, but perceiving the fee as unfair also plays a significant role. Finally, we find that workers lower their effort levels after a fee is introduced.

Publications

"The Local Bias in Equity Crowdfunding: Behavioral Anomaly or Rational Preference?" with Lars Hornuf and Matthias Schmitt, *Journal of Economics & Management Strategy* (2022), 31(3): 693–733.

"Are Sustainability-Oriented Investors Different? Evidence from Equity Crowdfunding" with Lars Hornuf and Tim Vintis, *Journal of Technology Transfer*, forthcoming (2021).

"Equity Crowdfunding in Germany and the United Kingdom: Follow-Up Funding and Firm Failure" with Lars Hornuf and Matthias Schmitt, *Corporate Governance:* An International Review (2018), 26(5): 331–354.

Work in Progress

"An Experimental Study on Reputation Portability and Platform Competition" single-authored

"The Gender Pay Gap: The Role of Skills and Application Behavior" with Otto Kässi and Ole Teutloff

Policy Report

"Exemption Provisions of the German Small Investor Protection Act: A Follow-Up Study" with Christa Hainz, Lars Hornuf, Lisa Nagel and Sarah Reiter, *CESifo DICE Report* (2019), 17(2): 41–51.

Click here for the German translation, published in *ifo Schnelldienst* (2019), 72(09): 26–37.

Presentations

2022: CRESSE, $5^{\rm th}$ IDSC of IZA Workshop: Matching Workers and Jobs On-

line

2021: Jornadas de Economía Industrial, Oxford Platform Economy Seminar (University of Oxford), 3rd Crowdworking Symposium

2020: INFER Annual Conference

- 2019: 9th Competition and Innovation Summer School
- 2018: Annual Conference of the Verein für Social politik, 1st Crowdworking Symposium, 6th Crowdinvesting Symposium, University of Trier, LMU Munich

(Not listed: multiple presentations every year at the University of Bremen.)

Teaching Assistantships

Applied Microeconometrics Using Stata

since Summer 2021

Bachelor, University of Bremen

Corporate Finance

since Fall 2020

Bachelor, University of Bremen

Student evaluation, Fall 2021 (Ø1.4, scale 1 "very good" to 5 "poorly")

Behavioral Finance

since Fall 2020

Bachelor, University of Bremen

Supervision of Bachelor theses (5)

since Summer 2018

University of Bremen

Introduction to Business Administration,

Fall 2014, Summer 2016

Economics and Social Sciences

Bachelor, University of Trier

Academic Service Conference Organization

Co-Organizer of the 3rd Crowdworking Symposium, September 2021, online

Referee Service

Conference: Hawaii International Conference on System Sciences

Journals: Communications of the Association for Information Systems (2), Entrepreneurship: Theory and Practice (2), Financial Innovation, Small Business Economics (2), The International Journal of Entrepreneurship and Innovation

Contract Research

German Research Foundation

December 2017 – November 2020

"Crowdsourcing as a New Form of Organizing Labor Relations: Regulatory Requirements and Welfare Effects," Link

German Federal Ministry of Finance

March 2018 – October 2018

Practical Experiences with the Exemption Provisions § 2a - §2c VermAnlG of the Small Investor Protection Act since 1 June 2016," Link

Academic Experience

Research Assistant

June 2017 - March 2018

Scientific Institute of the Private Health Insurance (WIP), Cologne

Teaching Assistant

April 2016 – September 2016

Department of Human Resources, University of Trier

Student Assistant

May 2015 – September 2017

Department of Health Economics, University of Trier

Student Assistant

September 2012 – May 2017

Institute for Labor Law and Industrial Relations in the European Union, Trier

Internships

General Atomics, San Diego

May 2014 – September 2014

Human Resources Department

Bétons Feidt S.A., Luxembourg

April 2009 – September 2009

Finance and Marketing Departments

Other

Computational skills: Stata, R, SAS, Python, Latex, MS Office; National-

ity: German; Languages: German (native), English (fluent), French (basic),

Portuguese (basic)

Last updated: November 2022