## Eliza Stenzhorn

Faculty of Business Studies and Economics, University of Bremen Max-von-Laue-Strasse 1, 28359 Bremen, Germany stenzhorn@uni-bremen.de  $\cdot$  +49 (0) 421 218 66823  $\cdot$  https://elizastenzhorn.com

Research Interests Primary: Economics of Digitization, Behavioral Economics

Secondary: Industrial Organization, Competition Policy

Education Ph.D. in Economics December 2017 – 2023 (expected)

University of Bremen Supervisor: Lars Hornuf

M.Sc. in Economics October 2014 – November 2017

University of Trier

Semester abroad at the Universidade Católica Portuguesa, Porto

**B.Sc. in Social Sciences** October 2009 – September 2014

University of Trier

Research Visits Mastricht University March 2023 (scheduled)

Department of Microeconomics and Public Economics

Host: Peter Werner

Max Planck Institute for Innovation and Competition March 2018

Host: Dietmar Harhoff

Job Market Paper "Lock-in effects in online labor markets"

with Fabrizio Ciotti and Lars Hornuf, CESifo Working Paper 9379 (2021).

Pre-registration: AEARCTR-0006136.

**Abstract:** Online platforms that implement reputation mechanisms usually prevent the transfer of ratings to other platforms, leading to lock-in effects and high switching costs for users. This situation can be capitalized by platforms, for example, by charging higher fees to their users. In this paper, we theoretically and experimentally investigate the effects of platform pricing on workers' switching behavior in online labor markets and analyze whether a policy regime with reputation portability could mitigate lock-in effects and reduce the likelihood of worker capitalization by the platform. We further examine switching motives more thoroughly and differentiate between monetary motives and fairness preferences. Theoretically, we show the existence of switching costs faced by workers if reputation mechanisms are platform-specific. The model predicts that reputation portability lowers switching costs, eliminating the possibility for platforms to capitalize lock-in effects. We test our predictions using an online lab-in-thefield experiment. The results are in line with our model and suggest that the absence of reputation portability leads to worker lock-in, which can be capitalized by platforms. Moreover, reputation portability has a positive impact on the wages of highly rated workers. The data further show that the switching of workers is primarily driven by monetary motives, but perceiving the fee as unfair also plays a significant role. Finally, we find that workers lower their effort levels after a fee is introduced.

### **Publications**

"The local bias in equity crowdfunding: Behavioral anomaly or rational preference?" with Lars Hornuf and Matthias Schmitt, *Journal of Economics & Management Strategy* (2022), 31(3): 693–733.

"Are sustainability-oriented investors different? Evidence from equity crowdfunding" with Lars Hornuf and Tim Vintis, *The Journal of Technology Transfer*, forthcoming (2021).

"Equity crowdfunding in Germany and the United Kingdom: Follow-up funding and firm failure" with Lars Hornuf and Matthias Schmitt, Corporate Governance: An International Review (2018), 26(5): 331–354.

## Work in Progress

"An experimental study on reputation portability and platform competition" single-authored

"The gender pay gap: The role of skills and application behavior" with Otto Kässi and Ole Teutloff

## **Policy Report**

"Exemption provisions of the German Small Investor Protection Act: A follow-up study" with Christa Hainz, Lars Hornuf, Lisa Nagel and Sarah Kiesl-Reiter, CESifo DICE Report (2019), 17(2): 41–51.

German translation, published in ifo Schnelldienst (2019), 72(09): 26–37.

### Presentations

2022: CRESSE,  $5^{\mathrm{th}}$  IDSC of IZA Workshop: Matching Workers and Jobs Online

2021: Jornadas de Economía Industrial, Oxford Platform Economy Seminar (University of Oxford), 3<sup>rd</sup> Crowdworking Symposium

2020: INFER Annual Conference

2019: 9<sup>th</sup> Competition and Innovation Summer School

2018: Annual Conference of the Verein für Socialpolitik, 1<sup>st</sup> Crowdworking Symposium, 6<sup>th</sup> Crowdinvesting Symposium, University of Trier, LMU Munich

## Teaching Assistantships

# Applied Microeconometrics Using Stata

since 2021, each Summer

Bachelor, University of Bremen

## Corporate Finance

since 2020, each Winter

Bachelor, University of Bremen

Student evaluation, Winter 2021 (Ø1.4, scale 1 "very good" to 5 "poorly")

# Behavioral Finance

since 2020, each Winter

Bachelor, University of Bremen

Introduction to Business Administration, Economics and Social Sciences Winter 2014, Summer 2016

Bachelor, University of Trier

### Academic Service

### Conference Organization

Co-Organizer of the 3<sup>rd</sup> Crowdworking Symposium, September 2021, online

## Referee Service

Conference: Hawaii International Conference on System Sciences

Journals: Communications of the Association for Information Systems (2), Entrepreneurship: Theory and Practice (2), Financial Innovation, Small Business Economics (2), The International Journal of Entrepreneurship and Innovation

Contract Research German Research Foundation December 2017 – November 2020

"Crowdsourcing as a New Form of Organizing Labor Relations: Regulatory Re-

quirements and Welfare Effects"

German Federal Ministry of Finance March 2018 – October 2018

"Practical Experiences with the Exemption Provisions §2a - §2c VermAnlG of the

Small Investor Protection Act since 1 June 2016"

Academic Research Assistant June 2017 – March 2018

**Experience** Scientific Institute of the Private Health Insurance (WIP), Cologne

Student Assistant May 2015 – September 2017

Chair of Health Economics, University of Trier

Student and Teaching Assistant September 2012 – May 2017

Institute for Labor Law and Industrial Relations in the European Union, Trier

Internships General Atomics, San Diego May 2014 – September 2014

Human Resources Department

Bétons Feidt S.A., Luxembourg April 2009 – September 2009

Finance and Marketing Departments

IT Skills Stata, R, SAS, Questback, Latex, MS Office

Languages German (native), English (fluent), French (basic), Portuguese (basic)

References Lars Hornuf Jochen Zimmermann

University of Bremen University of Bremen

hornuf@uni-bremen.de jzimmermann@uni-bremen.de

Michael Rochlitz University of Bremen

michael.rochlitz@uni-bremen.de

Last updated: November 2022