

# Erika R Stott

San Francisco, CA

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Summary.

## #Skills

### Front-End

Javascript ES6 / jQuery  
CSS / SASS / SCSS  
HTML / XHTML /  
Webpack

### Back End

Node.js  
REST / SQL /  
PostgreSQL  
AWS

### Source Control

Git(Git Flow)  
Github

### FrameWorks

React / Redux  
Bootstrap

### UI/UX

Wireframing  
Adobe Suite  
Zeplin (Collaboration)

## #Professional Experience

### Rocksbox / Stylist Training Lead

March 2017 - April 2019 : San Francisco, CA

- ↳ Shadowed and Assisted Software Engineering Team with Mobile Friendly ReactJS Based Projects Including the Following:  
Billing Address Verification, Accurately Displaying Customer Credit, Developing New Modals, and Implementing Redesigned About Us And Careers Pages Built Using Slim, HTML5, and SCSS/CSS <https://www.rocksbox.com/about>
- ↳ Redeveloping Hiring Practices Onboarding, Orientations, and training new employees on how to utilize our back-end software as well as job specific skills
- ↳ Monitoring Stylist Performance Metrics using Looker
- ↳ Providing Targeted Coaching on as needed basis Assisting in SLA Contract Development and Maintenance
- ↳ Conducting All Hands/company presentations discussing best practices in training, technology used, and overall styling team updates.

### ThirdLove / Operations Associate

August 2016 - March 2017 : San Francisco, CA

- ↳ Processing Returns, Product Quality Assessment, and Order Fulfillment Designed training documentation for employees at our fulfillment center using Powerpoint Created Manifests and coordinated shipments to our fulfillment center
- Coordinated donations and volunteer activities with local charities

### Rocksbox / Operations Associate/ Operations Training Lead

October 2015 - June 2016 : San Francisco, CA & Columbus Ohio

- ↳ Trained approximately 60 New Employees and Consultants in various areas of Operations and our company back-end inventory system (Trained up to 10 people in one setting)
- ↳ Successfully grew my role from ops associate to senior ops associate
- ↳ Consistently exceeded performance metrics in each area of operations by finding unique ways to increase efficiency and improve processes as well as our back end interface design
- ↳ Processing Returns, Product Quality Assessment, Order Fulfillment, Jewelry Repair

## #Education

### University of North Carolina at Greensboro / Bachelor of Arts

Greensboro, North Carolina

### Dev Mountain / Certificate in Web Development

July 2018 - February 2019