

Eric Streske

Web Developer/Musician/Food Enthusiast

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Experience

Amcom Software

Senior Technical Support Analyst | New York, NY

July 2013 - November 2013

- Mission critical 24X7 support of several hospital telecommunications software solutions including Escalated Support.
- Trained and led a cross-divisional support team of 7 people.

BioMedix

Implementation Educator Specialist | New York, NY

May 2012 - July 2013

- Remote and onsite trainer for TRAKnet, an Electronic Medical Records software for Podiatry practices.
- Successful project and change management for 10-12 clients across the nation every month.
- Developed a new hire training program for the sales division.

BioMedix

Customer Service Consultant | St. Paul, MN

January 2011 - May 2011

- Software support for 3000 clients with a resolution rate of 30-60 calls per day.

Shoeless Revolution

Guitarist/Manager/Owner | Minneapolis, MN

March 2008 - May 2011

- 25% owner of a successful, nationally touring rock band.
- Tour planning, contracts, and finances.

Projects

Balderdash

- Rails/JavaScript app that allows users to play the classic board game Balderdash in their browser with friends and real-time updates.

ShowFinder

- Rails app designed to make tour booking easier for musicians through show sharing.

Tonka

- Ruby Gem that builds and destroys static HTML sites.
- Contributed by refactoring code and including support for Underscore.js and Backbone.js in version 0.0.4.

Education

Web Development Immersive

Graduate of a 12 week boot camp for full-stack web development.

General Assembly

New York, NY

Bachelor of Music Performance

Sandy Gordon Jazz Scholarship winner for all 4 years of attendance.

University of Wisconsin

La Crosse, WI

Skills

Front-End Web Development

HTML5, CSS3, JavaScript, jQuery, AJAX, Backbone.js, Underscore.js, Bootstrap, Foundation, Skeleton

Back-End Web Development

Ruby on Rails, PostgreSQL, Sinatra, Rspec, Capybara, Mocha, Test-Driven Development, Agile Methodology