

# Silas P. Tolliver III

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## Career Profile

Multifaceted, highly driven, problem solver looking for the perfect opportunity to shine and learn; distinguished management experience leading the daily operations of a naval vessel; exceptional and complete knowledge of all facets of civilian logistics operations, including but not limited to import/export regulations and operations, warehousing and domestic/international transport. Skills include: Ruby programming, MVC, GITHUB code control, and cross-functional team building. I'm well-traveled, having worked in several countries worldwide, and lived in India for 8 mos.

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## Professional Experience

### Rails Engineer – The IRON YARD

**07/15 – 09/15**

Sprinted for 12 weeks, learning numerous facets of Ruby engineering, including but not limited to MVC Architecture, Rails framework, HTML 5, CSS 3, GIT and GITHUB code control, Test Driven programming, mobile optimization, POSTGRESDB, Heroku deployment, Client Side frameworks and JavaScript.

### Logistics Buyer/Planner Lead – Cummins Joint Venture Kitting

**06/13 – 07/15**

Supervise the international purchasing of commercial diesel engine parts for the Cummins Joint Ventures from United Kingdom and European Suppliers; utilizing the JD Edwards Database system to ensure prompt delivery of in excess of USD 100 million/yr of material to Cummins Joint Ventures Worldwide. Works closely with International Kitting warehouse team during daily operations. Responsible for direct supervision and training of 5 individuals, reporting weekly, and monthly KPI's.

### Licensed Customs Broker/Import Operations Specialist

**11/10 – 6/13**

Received, reviewed, and processed complex import transactions for all entry types, including the classification and valuation of goods through the CLASS AS400 system obtaining customs release and other governmental agency releases as appropriate. Reviewed and monitored Customs rejections, requests for information and other correspondence. Maintained current knowledge of U.S. Customs Code of Federal Regulations (CFR chapter 19). Operated as primary Departmental Auditor, providing 100% review of all Customs transactions ensuring full compliance. Operated as Primary Departmental Biller, ensuring all revenues were collected in accordance with established tariffs and accounting procedures. Responded and assisted with complex customer inquiries including research and assistance with escalation on priority issues. Provided guidance and training to import staff on customer service, processing and managing the flow of essential import documentation including commercial invoices and associated certificates, Country of Origin requirements, and communication and notifications to clients and vendors. Communicated with customers to ensure proper handling of goods, full track/trace and timely delivery. Kept customer advised of status and/or changes in import regulations, including tariff and bonding requirements.

### Air Export Operations Specialist

**08/09 – 11/10**

Received, reviewed and processed high volume, and/or complex export transactions for assigned base of accounts. Processed data through FASTRAK/CLASS AS400 system, obtaining consular release and other government agency releases as appropriate; reviewed and monitored all Shipper Export Declaration rejections, requests for information from clients, government agencies, and other correspondence. Communicate changes of U.S. and foreign shipping regulations and procedures to clients. Alerted clients of special areas of concern or potential problems in their export process. Communicated with overseas inquiries in a clear, concise and timely manner ensuring delay free delivery. Provided excellent and timely customer

service by proactively informing clients of the status of their shipments. Trained and advised team members and clients in areas of export administration regulations, consular regulations, other government agency regulations, and export services. Specialized in licensed shipments requiring increased governmental oversight due to their sensitive nature.

#### **Supervisor – Dock Operations, HP Offsite Facility**

**8/08 – 8/09**

Lead, directed and managed day-to-day off-site operations to ensuring consistent high level service quality and customer satisfaction, cost efficient operations, and compliance with both HP and CEVA corporate policies, standards, procedures, requirements and regulatory guidelines. Managed inbound and/or outbound site operations to ensure that the operations staff executes service agreements at, or above the customer's standards. Planned and monitored daily staffing schedules, adjusting accordingly to ensure adequate staffing levels that support operational demands and business objectives. Ensured policies and procedures were communicated to all operations' staff. Managed and oversaw administrative functions to ensure all paperwork is processed efficiently and in a timely manner and met all compliance requirements. Trained and certified new employees on all performance standards. Personally coached, trained and mentored direct reports and provided career development opportunities through training and quality management activities. Conducted annual performance reviews for all staff within department.

#### **Account Manager/Supervisor – Domestic Dock Operations**

**04/08 – 08/08**

Coordinate customer service efforts for Fabrique, working with the managers and supervisors to ensure a consistent and high level of customer service is maintained. Prepared management reports tracking adherence to standard operating procedures, and inventory. Reviewed results with clients on a regular basis. Assured accurate and timely deliveries of material to HP.

Coordinated and supervised Daily activities on the inbound/outbound Domestic dock and ensured operations are coordinated efficiently. Assisted in planning daily work schedule by reviewing existing and expected work orders, arrival notices and instructions from customers. Assessed priorities based on time sensitivity and available resources, assigning duties to appropriate warehouse staff. Reviewed pending jobs or trends, planned for reorganization of warehouse space, and needed changes in levels of supplies, equipment, or staffing needs. Trained new staff in assigned duties. Monitored quantity and quality of jobs being performed throughout the day, providing guidance and advice as necessary. Kept manager advised of progress or problems requiring attention on a daily basis. Provided ideas and suggestions for more efficient operations. Provided responsible supervision and control for all department activities.

#### **Supervisor – Logistics Project Cummins Kitting**

**04/07 – 04/08**

Supervised the domestic purchasing and freight forwarding (Export) of diesel engine parts for the Cummins Joint Ventures; ensuring prompt delivery of in excess of USD 150 million of material to Cummins Joint Ventures Worldwide. Worked closely with kitting warehousing team during daily operations, inspecting incoming material quality and outgoing package integrity. Worked closely with CEVA Air and Ocean Export Team to ensure prompt movement of material. Responsible for reporting daily, weekly, and monthly KPI's analyzing progress toward stated goals and recommending procedural changes for increased success.

#### **Executive Management/Leadership Development Program**

**07/06 – 04/07**

Received in depth theoretical training and operational experience in all aspects of international freight forwarding, including: Air/Ocean Export, Import (US Customs Clearance), Local/Nationwide Delivery, and Warehousing/Logistics.

#### **Military Experience**

**07/96 – 06/06**

#### **Operations Officer/Strike Warfare Officer/Communications Officer/Force Protection-Antiterrorism Officer/Voting Assistance Officer/Nuclear Power Instructor/Nuclear Electrician**

Fast-track career progression through a series of increasingly responsible positions with success at every level. Held the rank of Lieutenant USN. Strong communications, public speaking and senior level

presentation experience. Received state of the art training and experience in a wide variety of subjects, including tactical employment of precision strike weapons, and encrypted satellite communications.

**Operations Management** - Responsible for daily and long range planning for a naval warship, including: annual inspections, training cycle management, and daily scheduling. Managed all deck operations, weapons, communications, strategic information processing and primary mission.

**Human Resource Affairs and Team Leadership** - Led teams of up to 40 personnel with full responsibility for work assignments, scheduling, performance review, and disciplinary action.

**Technology Management** - Responsible for shipboard LAN operations, IT security, and maintenance along with WAN connectivity. Managed successful ship wide server and workstation upgrade.

**Instructor, Naval Nuclear Power** - Provided detailed instruction on the fundamentals and practical application of Nuclear Power, including:

- Interaction of Mechanical, Electrical, and Reactor Subsystems
- Electrical Plant Operation
- Electrical Fundamentals
- Reactor and Radiation Safety Principles

**Nuclear Electrician** – Technical and operational knowledge of electrical motor operation/control and Naval Nuclear power generation, regulation, distribution, and storage.

#### **Government Security Clearance**

- Held Top Secret (Secret Compartmentalized Information eligible)

#### **Education**

Certificate, Rails Engineering, Sept 18, 2015

Master of Science, Data Analytics, Southern New Hampshire University, expected 2016

Bachelor of Science, Business Administration minor Computer Applications, Limestone College, 2000

Naval Nuclear Prototype 1998

Naval Nuclear Power School 1997

Naval Nuclear Electricians Mate, Class A 1997

University of California, Davis, studied Chemical Engineering and Physics

#### **References**

Furnished Upon Request