

Eswar Kashyap

Software Engineer - Analytics

Seeking a competitive and challenging environment where I can serve your organization and establish an enjoyable career for myself



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Bangalore, India

WORK EXPERIENCE

BI Developer Hinduja Global Solutions

10/2021 - Present

Bangalore

Key Responsibility Areas –

- Business Requirements Analysis – Understand Client requirements and Business Logics.
- Data Study – Understand Client Data, Possible Insights and Data Cleansing.
- Data Modelling – Understanding Data from multiple sources and Implement a Data Model.
- Dashboard Design – Dashboard Design and Development.
- Report Validation – Prepare Variance Analysis and Gap Identification.
- Security - RLS (Row Level Security) setup for role-based data view access & modelling of the same.

EDUCATION

B.Tech Amrita School of Engineering

07/2017 - 05/2021

Bangalore

Intermediate in MPC Narayana Junior College

06/2015 - 05/2017

Kurnool

SKILLS

Power BI

SQL

AWS

Excel

Data Analysis

Data Visualization

PROJECTS

Windstream Report

- Developed Power BI Report of Operations data for Windstream client which includes key metrics such as AHT, ASA, ABN, SLA, NPS, CSAT, Quality, Absenteeism.

TLDC Report

- Developed Power BI Report for Training & Learning Application which includes key metrics such as E-Learning Coverage, Delivery Compliance, Training Tracker, Feedback, IDP Coverage, E-Learning Completion.

HR PRM

- Developed Power BI Report for HR Analytics which is used for Performance Review Management of HR's with key metrics such as Active Headcount, Attrition, Fillrate.

Fiserv Dashboard

- Developed Power BI Report of People & Payroll data for Fiserv client which includes key metrics such as Headcount, Attrition, Tenure, Attrition Types, People Rehired.

Internal Monitoring

- Developed Power BI Reports used for Internal Monitoring related to Data Availability, Metric Availability, Gateway server Jobs etc.

Da Vinci OAP

- Maintained & Developed Power BI Reports and Apps as One Stop Solution for HGS Operations Team Reporting needs on People, Operations & Customer Analytics.

Da Vinci People Analytics

- Maintained & Developed Power BI Reports for People related Metrics like Active Headcount, New Hire and Attrition and migrating the same to Power BI Reports.

ACHIEVEMENTS

Rewards & Recognition

Recognized as Reliable by Primary Manager

LANGUAGES

English

Full Professional Proficiency

Hindi

Professional Working Proficiency

Telugu

Native or Bilingual Proficiency