

# Eszter Julian

## Technical Writer

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### PROFESSIONAL PROFILE

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*Excited to bring love of clarity, and eagerness to learn into technical writing. Ideally suited to create and edit user-facing documentation with empathy and beginner's mindset. Passionate about clear, effective, compassionate communication.*

### WORK HISTORY

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*Freelance Copyeditor*

**Upwork** February 2023–present

- Heavily edited video scripts in Google Docs to achieve desired tone, researched as necessary to maintain accuracy, communicated with client about tone and expectations, delivered finished scripts within deadline

*Head Carpenter*

**La Jolla Playhouse** April 2022–January 2023

- Led team of 8-12 stagehands in building and installation of scenery for world-premiere productions
- Collaborated with multiple teams in person and on Teams while maintaining a safe, pleasant, inclusive work environment
- Identified priorities and worked cross-functionally to identify and execute project needs, foresee and avoid potential obstacles, and predict and address safety concerns, in person and on Trello

*Props Head, Automation Operator, Run Crew, and Carpenter*

**Old Globe Theatre** August 2008–October 2021

- Saved the theatre time and money by creating instructions, SOPs, checklists, and other documentation to streamline and standardize processes that are still in use years later
- Analyzed and updated necessary documentation regularly
- Programmed automated scenic pieces, using knowledge of computer system to achieve creative vision
- Communicated with multiple departments about their needs and prioritized accordingly
- Maintained a warm, safe, and inclusive environment while effectively managing others' workflow
- Engaged participants of backstage tours with accessible explanations tailored to their knowledge level
- Expertly navigated cross-functionally in a fast-paced and constantly changing environment

### EDUCATION

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#### Workshops & Certifications

- [Technical Writer HQ Certification](#) - May 2023 pending approval of Capstone Project
- [Google Workshops](#) - *Technical Writing One and Two, Technical Writing for Accessibility* February–April 2023
  - Virtual classes over Google Meet on the core concepts of technical writing, including completion of practical exercises

**University of North Carolina, Chapel Hill, NC**

*BA in Dramatic Art with Highest Distinction, May 2006*

- Authored an essay in a textbook by professorial recommendation ("Outdoor Drama," [Western Drama Through the Ages](#). Kimball King, ed.)
- Member of Phi Beta Kappa, invitation-only Honor Society requiring GPA of 3.7 or more

### ADDITIONAL SKILLS

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- Proficient in Google Workspace, familiar with Markdown, Slack, Microsoft Word, Trello, HTML and CSS
- Conversant in French and Spanish