

Ezana Tefera

716-429-6992 | etefera11@gmail.com

30 Stonebridge Dr.
East Amherst, NY 14051

linkedin.com/in/ezanatefera
github.com/etefera11

Objective:

- An internship position in program management or software development

Education:

State University of New York (SUNY) College at Buffalo
Bachelor of Science in Computer Information Systems

May 2021
GPA: 4.0/4.0, Dean's Honor List

Technical Skills:

Programming Languages: C++, JavaScript

Hardware: Dell Server assembly (HDD, CPU, GPU)

Software Experience: CodeBlocks, Visual Studio Code, Node.js, React, Access, G-Suite

Related Experience:

Stakeholder Management Intern

Winter 2019-2020

African Leadership University - Pamplémousses, Mauritius

- Devised a visual handbook outlining the agenda of the Business of Conservation Conference (BCC), an annual event held in Kigali, Rwanda that hosts 500 prominent African leaders
- Developed a proposal to create a Financial Aid Office to process stipends, scholarships and grants. Presented the proposal to the University CEO, and it was approved to be implemented starting in Fall 2020
- Formed a communication plan including logistics for residency guests at the university
- Completed the 2019 Mandela Scholarship report sent out to sponsors
- Created templates for Volunteer Briefing and Engage Deck presentations

Warehouse Technician

December 2018 – June 2019

Albo Computer Corporation - Clarence, NY

- Managed shipping and receiving for Dell hardware parts
- Assembled and Disassembled Dell Enterprise Servers containing HDDs, GPUs, and CPUs
- Utilized eBay File Exchange Spread Sheet to effectively list and manage inventory; increased sales revenue by 30% the next month after being implemented
- Created an inventory database using Microsoft Access
- Conducted competitor research to identify fresh sales tactics to cut operating expenses

Work Experience:

- Pita Gourmet Customer Representative

August 2019 – present

- Camp Counselor, Town of Amherst, NY

Summer 2018

- Elderwood Nursing Home Activities Leader, Williamsville NY

March 2016 - November 2017

Activities:

- Buffalo Startup Week

2019

- World Refugee Day Volunteer, Buffalo NY

2015-2017