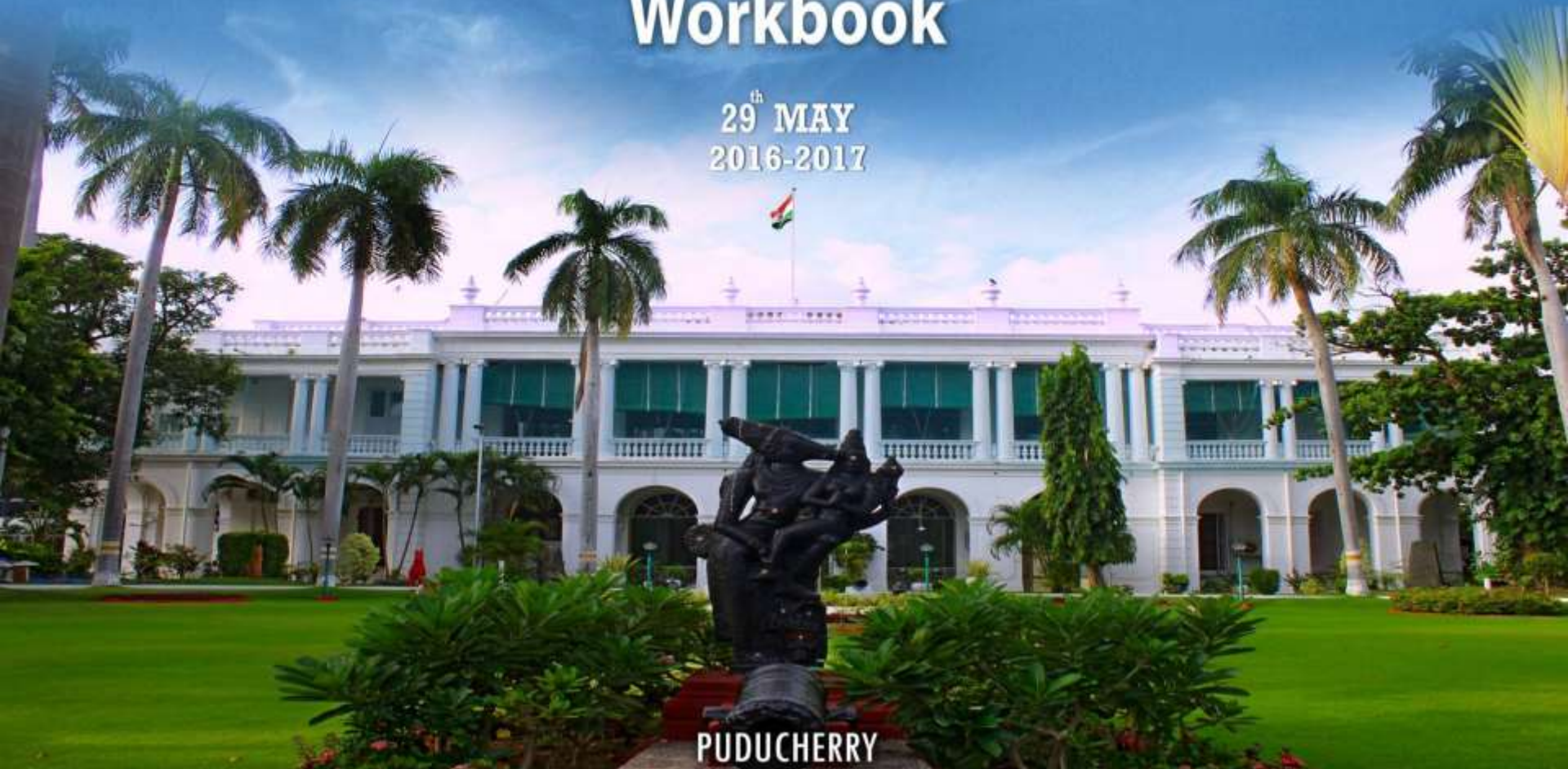




TEAM RAJ NIVAS

Workbook

th
29 MAY
2016-2017



PUDUCHERRY

POWER OF THE TEAM

- Endeavours to seek, think and translate ideas and initiatives into action
- Works with integrity & speed
- Analytical in approach and decision making
- Moves out of comfort zone even on weekends in response to people's grievances and/or issues identified
- Also reviews the state of security and public services late in the nights
- Raises its own expectations, meets challenges and constantly widens its own capacity
- Ensures financial prudence and maintains constant vigil
- Promotes networking through NGO participation and CSR contributions
- Constantly communicates using available tools of technology, social networking and other mediums.
- Remains sensitive, compassionate and fair in redressing public grievance
- The Team is futuristic and invests itself to realize the vision of

"Prosperous Puducherry"

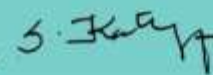
 Anand

 Anurag

 Anand

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 Anand

 Anand

 Anand

IOAM TEAM



Dr.Kiran Bedi



G.Theva Neethi Dhas



G.Srinivas



Dr.Amrita Bahl



R.Sridharan



S.Karthikeyan



V.Amirthalingam



Asha Gupta



J.Kumaran



This Policy Making team reviews, assesses, coordinates and plans ahead.

At times, it co-opts other officers on a case to case basis.

10 AM MEETINGS

DAILY



Departmental meetings are held at Raj Nivas to understand issues under consideration. Based on these discussions, new ideas emerge leading to improved decision making and implementation.

**DEPARTMENTAL
MEETINGS**

**79
MEETINGS**



Raj Nivas has opened its gates for the common man to see and understand the importance of the best maintained heritage building of the Union Territory. Visitors register for a tour through the Raj Nivas website at rajnivas.py.gov.in

VISITORS HOURS

299
VISITORS



Raj Nivas
receives
special visitors.
Such visitors
include Indian
and foreign
dignitaries,
representatives
of international
organisations
etc. who call on
the Lieutenant
Governor.

SPECIAL VISITORS

**97
VISITORS**



At 4PM, the Lieutenant Governor meets with people from different walks of life by appointment. This includes people who have done commendable service to society, top achievers in their respective fields.

PUBLIC APPOINTMENTS

**2595
VISITORS**



OPEN HOUSE

3934
TOKENS ISSUED

8386
PEOPLE

The Open House serves to address the grievances of the general public. Any person can meet the Lieutenant Governor during Open House without a prior appointment from Monday to Wednesday between 5-7 pm. On these days, 40 entry tokens are issued on first come first serve basis. Thursdays and Fridays are devoted for the outlying regions of Karaikal, Mahe and Yanam via video conference.

PETITIONS RECEIVED

IN OPEN HOUSE

293 **FAMILY
DISPUTES**

**LAND
DISPUTES** **315**

229 **PUBLIC
INTEREST
SUGGESTION**

**CIVIC
ISSUES** **478**

368 **COURTESY/
INVITATIONS**

**SERVICE
MATTERS** **893**

749 **MISC/
OTHERS**

**ENCROACH
MENTS** **182**

214 **HOUSING**

COMPLAINTS **671**





Files received are disposed off in an expeditious manner at Raj Nivas. Each file undergoes a detailed examination by the Secretary to Lieutenant Governor. The spirit behind each examination is justice, financial prudence and advice.

FILES APPROVED

**1300
FILES**



A small Social Media team works at Raj Nivas to amplify the reach of the programs carried out at Raj Nivas. Platforms such as Twitter, Facebook and YouTube are used to share content as well as gather opinions. The social media team has so far uploaded 96 videos.

SOCIAL MEDIA

**11672880
FOLLOWERS**



NIGHT ROUNDS

**35
ROUNDS**

Based on the feedback received through different sources the ADC conducts inspections at night to check service levels at different locations such, as the bus stand, railway station, market places, etc. The ADC and his team also conduct incognito rounds to check on auto drivers to ensure compliance with rate cards.



TOUR TO KARAIKAL



TOUR TO MAHE