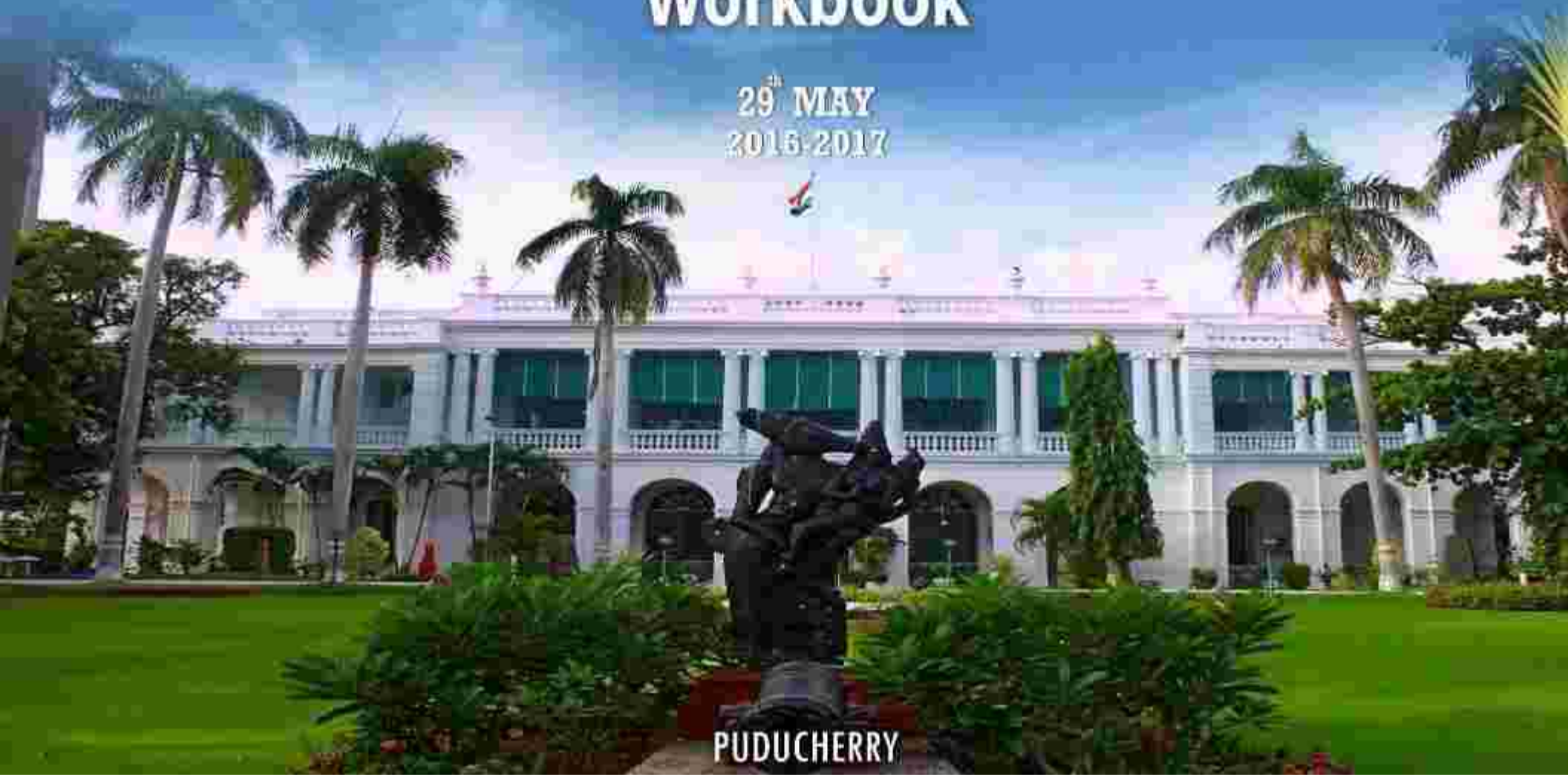




TEAM RAJ NIVAS

Workbook

29th MAY
2016-2017



PUDUCHERRY

POWER OF THE TEAM

- Endeavours to seek, think and translate ideas and initiatives into action
- Works with integrity & speed
- Analytical in approach and decision making
- Moves out of comfort zone even on weekends in response to people's grievances and/or issues identified
- Also reviews the state of security and public services late in the nights
- Raises its own expectations, meets challenges and constantly widens its own capacity
- Ensures financial prudence and maintains constant vigil
- Promotes networking through NGO participation and CSR contributions
- Constantly communicates using available tools of technology, social networking and other mediums.
- Remains sensitive, compassionate and fair in redressing public grievance
- The Team is futuristic and invests itself to realize the vision of

"Prosperous Puducherry"

A row of handwritten signatures in black ink, including names like Anurag, S. Srinivas, Anurag, and others, some with initials.

IOAM TEAM



Dr. Kiran Bedi



G. Theva Neethi Dhas



G. Srinivas



Dr. Anvita Bahl



R. Sridharan



S. Karthikeyan



V. Amirthalingam



Asha Gupta



J. Kumaran



This Policy
Making team
reviews,
assesses,
coordinates
and plans
ahead.
At times, it
co-opts other
officers on a
case to case
basis.

10 AM MEETINGS

DAILY



Departmental meetings are held at Raj Nivas to understand issues under consideration. Based on these discussions, new ideas emerge leading to improved decision making and implementation.

**DEPARTMENTAL
MEETINGS**

**79
MEETINGS**



Raj Nivas has opened its gates for the common man to see and understand the importance of the best maintained heritage building of the Union Territory. Visitors register for a tour through the Raj Nivas website at rajnivas.py.gov.in

VISITORS HOURS

**299
VISITORS**



Raj Nivas
receives
special visitors.
Such visitors
include Indian
and foreign
dignitaries,
representatives
of international
organisations
etc. who call on
the Lieutenant
Governor.

SPECIAL VISITORS

97
VISITORS

A photograph showing the Lieutenant Governor of India, a woman in an orange patterned kurta, standing at a wooden podium and interacting with a group of five men. The men are dressed in a mix of formal and semi-formal attire, including a light blue shirt, a pink shirt, a pink shirt with a lanyard, a dark blue blazer, and a black vest over a grey shirt. They are in a room with wood-paneled walls and a window with white curtains in the background. The scene is brightly lit, and the atmosphere appears professional and engaged.

At 4PM, the Lieutenant Governor meets with people from different walks of life by appointment. This includes people who have done commendable service to society, top achievers in their respective fields.

PUBLIC APPOINTMENTS

**2595
VISITORS**



OPEN HOUSE

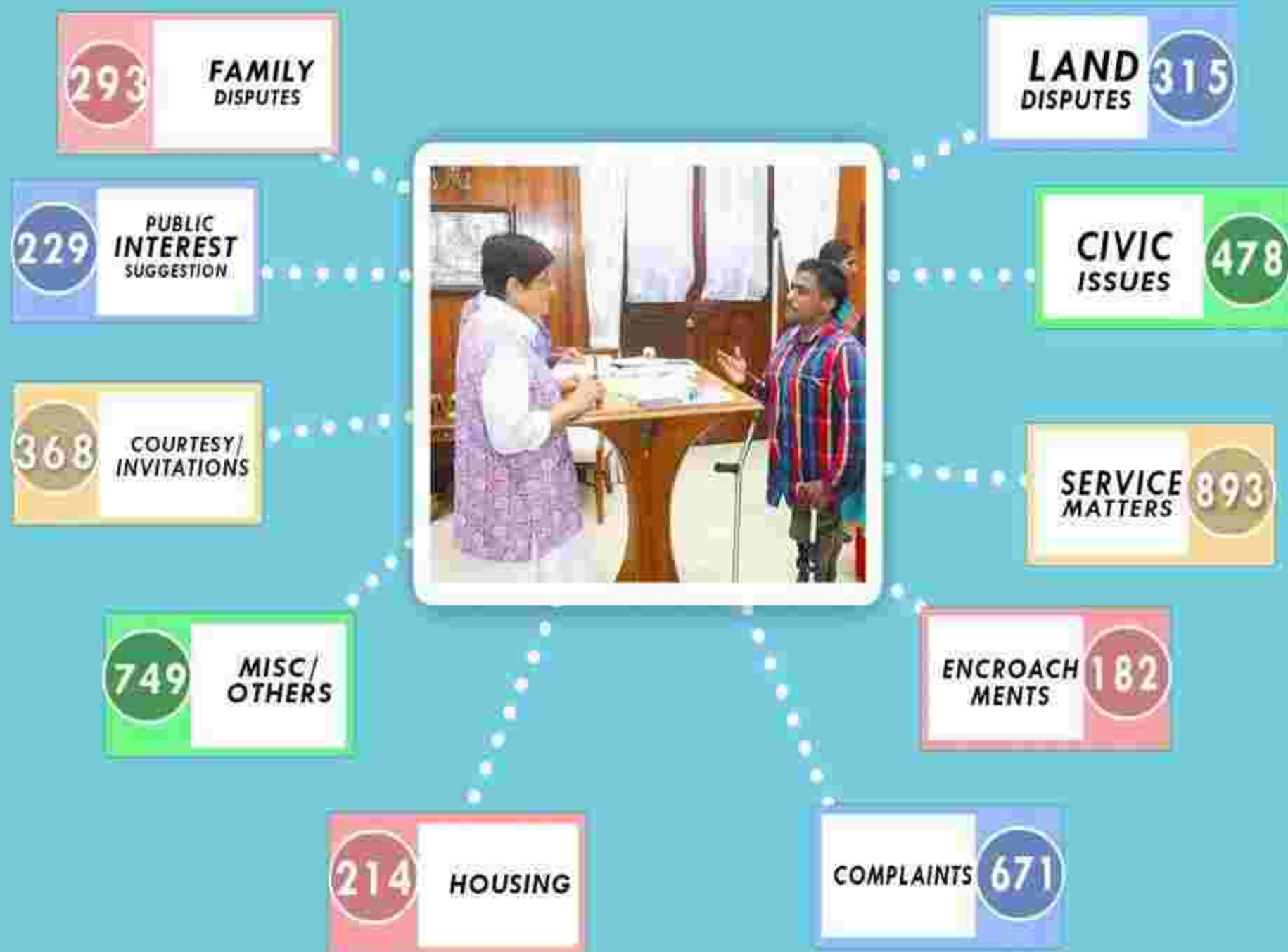
3934
TOKENS ISSUED

8386
PEOPLE

The Open House serves to address the grievances of the general public. Any person can meet the Lieutenant Governor during Open House without a prior appointment from Monday to Wednesday between 5-7 pm. On these days, 40 entry tokens are issued on first come first serve basis. Thursdays and Fridays are devoted for the outlying regions of Karaikal, Mahe and Yanam via video conference.

PETITIONS RECEIVED

IN OPEN HOUSE





Files received are disposed off in an expeditious manner at Raj Nivas. Each file undergoes a detailed examination by the Secretary to Lieutenant Governor. The spirit behind each examination is justice, financial prudence and advice.

FILES APPROVED

**1300
FILES**



A small Social Media team works at Raj Nivas to amplify the reach of the programs carried out at Raj Nivas. Platforms such as Twitter, Facebook and YouTube are used to share content as well as gather opinions. The social media team has so far uploaded 96 videos.

SOCIAL MEDIA

**11672880
FOLLOWERS**



NIGHT ROUNDS

**35
ROUNDS**

Based on the feedback received through different sources the ADC conducts inspections at night to check service levels at different locations such, as the bus stand, railway station, market places, etc. The ADC and his team also conduct incognito rounds to check on auto drivers to ensure compliance with rate cards.



TOUR TO KARAIKAL



TOUR TO MAHE



TOUR TO YANAM



Town halls were conducted with officials of all departments of Government of Puducherry. Their suggestions and perceptions were taken into consideration for better delivery of services.

TOWN HALL MEETINGS

**11550
PUBLIC
OFFICIALS**



Trainings are imparted at Raj Nivas to equip people to perform their duties efficiently. Thus far trainings have included sessions on Domestic, Violence, Digital Transactions, etc.

**TRAININGS AT
RAJ NIVAS**

**386
OFFICERS**



AT RAJ NIVAS
CELEBRATIONS

4826
VISITORS

Hitherto,
Raj Nivas
was only open to
public on the
occasion of
Independence Day
and Republic Day.
Since May 2016
Raj Nivas has
started
celebrating
International/
National Days
and festivals
with the people
of Puducherry.



To foster the exchange of information and ideas among individuals or groups that share common interests, Raj Nivas arranges several meetings with like-minded NGOs, philanthropists, business forums, etc

**NETWORK AT
RAJ NIVAS**

**3752
VISITORS**



**RAJ NIVAS
LECTURE SERIES**

**646
VISITORS**

The Raj Nivas Lecture Series engages citizens on Thought Leadership through a series of interactive sessions by eminent speakers from the fields of history, art, literature, leadership, management and more. This series was launched with the KR Malkani Memorial Lecture.



RAJ NIVAS FILM SERIES

1477
VISITORS

The Raj Nivas screens inspirational films for children. On alternate Saturday evenings, the sprawling front lawn of Raj Nivas is converted into an open air theater where children, parents and teachers assemble to watch the film.



**TN PALAYAM
THE ADOPTED VILLAGE**

**750
HOUSEHOLDS**

Raj Nivas has adopted Thimmanaicken Palayam in the Manaveli assembly constituency in Puducherry with a vision to empower the villagers to become self-reliant. So far 218 CSR supported activities have been carried out in the past 5 months.



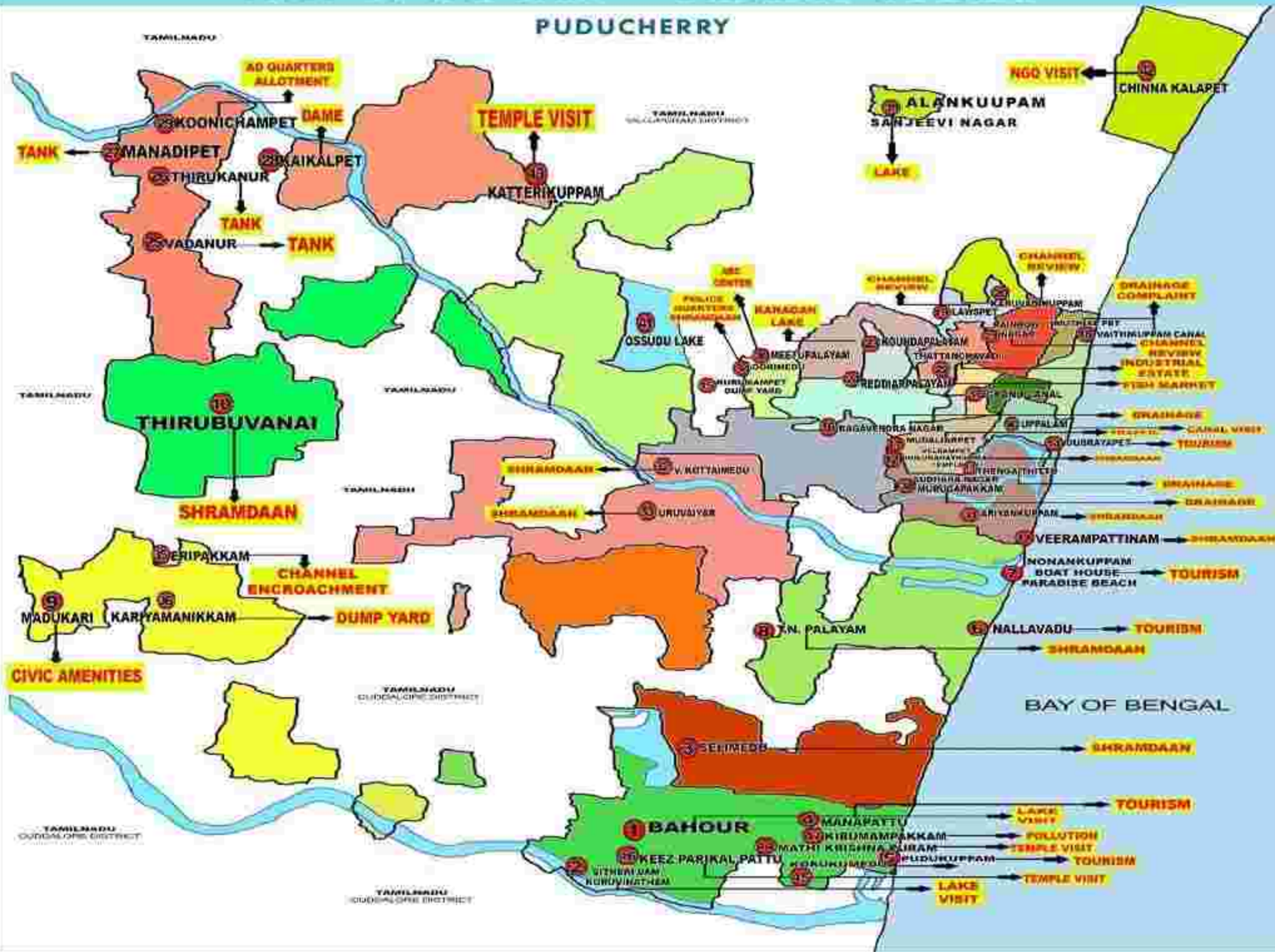
**6AM
WEEKEND ROUNDS**

**81
ROUNDS**

6 AM weekend field rounds are shared field experiences that provide the opportunity to address the field situation. Weekend mornings are chosen to send a larger message of service and concern with maximum connectivity and minimum inconvenience to road traffic.

SITES OF THE 6AM WEEKEND ROUNDS

PUDUCHERRY



THANK YOU



RAJ NIVAS

COMMUNITY

