



**GOVERNMENT OF PUDUCHERRY
LT. GOVERNOR'S SECRETARIAT**

No.LGS/PRO/2017

August 1st, 2017

Hon'ble Lt. Governor, Dr. Kiran Bedi conveyed the following key points in her monthly message to the senior officers of Government of Puducherry for the month of July 2017

1. Field Visit

I have been time and again impressing upon officers to make field visit as part of routine, for reports / presentation would reveal a more telling picture than learning it from onsite. It also facilitates in bringing in cost effective solutions and ensures speedy implementation of the solutions.

The Grievances Cell of Raj Nivas will now make review visits to all places visited in my 94 Weekend morning rounds. They will make assessment based on the following four parameters

- Status on field
- Opinion of the public of the area
- Comments of the Key Officers responsible for maintenance
- Comments of the Department from Administrative / Financial angle

Based on the reports gradings will be made and it will form part of my acceptance report in the APRs of Senior Officers.

2. Rule of Law

It is the responsibility, as senior bureaucrats, to be bold enough to discharge duties as per 'rule of law' and be bold enough to record opinions within the four corners of law. The experience in CENTAC brought to fore the system of functioning that was not only opaque but had failed to render its duty within the framework of law, the result of which has been plagued by CBI investigation, intervention of MCI and Judiciary.

The signal that emanates from such failures and controversies has a very serious long term impact on the minds of the meritorious students so much so they lose confidence in the system of Government and a very wrong opinion is cultivated in the minds of the young generation.

Senior Public Officials therefore should have a strong sense of responsibility and commitment to ensure that every act is within the framework of law and in best public interest with as much as transparency as possible.

3. Pending Service Matters

At the open house we continue to receive grievances relating to service matters. These are well within the competence of senior officers to set right. Matters relating to Confirmation, Seniority, Promotions, ACP/MACP, Pensions may be expedited and settled. Each Department Secretary could undertake a special drive by fixing a time frame and thereafter periodically review it. I propose to review the service matters department wise in the month of September. Hence, each department may clear the backlogs in the month of August.

4. *Land Disputes*

The other major complaints received in the Open House relates to land disputes. The Land Grab Cell created in Revenue Department has to be made to effectively function. The amalgam of agencies viz., Revenue, Survey, Registration, Police, Law Department have to function as a single point source to bring in solutions and restore confidence in the public.

5. *Review of Desilting of Tanks & Ponds of last year and fresh desilting before NE monsoon onset*

While thanking the Officers of PWD, Local Bodies and others for co-operating in desilting operations carried out last year, a review of the works have to be carried out and also fresh desilting of left out water bodies need to be carried out before the onset of NE Monsoon ensure replenishment of the large number of ponds and lakes in the U.T. duly ensuring maximum rain water harvest.

6. *Recall of important points*

The following important points are recalled for implementation during the coming months

- Review of Citizens charter
- Review of Unutilised Public Buildings / Infrastructure
- Training and upskilling of staff
- Completing of Annual Appraisal Reports
- Financial prudence
- Prescription of working norms for societies/ autonomous bodies that run on Government Grants
- Strengthening Grievance Redress mechanism
- Release of timely payments to contractors/suppliers by providing funds

