



CONTACT

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SUMMARY

Network Analyst intern with hands-on experience in network design, analysis, and capacity planning at Ethio Telecom. IT Support intern at Fri-El Ethiopia, proficient in troubleshooting hardware and software issues, maintaining LANs, and optimizing IT infrastructure. Skilled in full-stack development, networking and infrastructure, project management, and IT service management.

MIKAEL ELIAS

EDUCATION

Bahir Dar University, Bahir Dar
2025-06
Bachelor of science in Information systems.

WORK EXPERIENCE

ETHIO TELECOM INTERN

2024-07–2024-09

It was an internship program in the IT infrastructure of Ethio Telecom. During that period, I gained practical understanding of network design, analysis, and creating reports on network usage, trends, and capacity planning.

FRI-EL ETHIOPIA INTERN

2023-07–2023-09

- Provided technical support by troubleshooting and repairing hardware, software, and issues on company workstations.
- Maintained and configured local area networks (LAN), ensuring stable connectivity for employees.
- Assisted in system upgrades, software installations and security patch rollouts, as well as improved documentation.

SKILLS

- Full-stack developer
- Networking and Infrastructure
- Project management
- IT service management
- Problem solving
- Team work and collaboration

CERTIFICATES

- Employability and Job Search Skills Training at the Bahir Dar Institute of Technology - Career Development Center (April 2025).
- Lasallian (charity) club at St. Joseph catholic school Adama.