Army Regulation 10–47

Organization and Functions

U.S. Army Command and Control Support Agency

SUMMARY of CHANGE

AR 10–47
U.S. Army Command and Control Support Agency

This major revision, dated 26 October 2010--

o Reflects changes in the mission, organization, and command and staff
   relationships of the U.S. Army Command and Control Support Agency (paras 1-4,
   1-5, and 2-2).

o Reflects changes in the organization and functions of the U.S. Army Command
   and Control Support Agency and all subordinate divisions (paras 1-5 and 2-1).

o Makes additional administrative changes (throughout).

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Contents (Listed by paragraph and page number)

*This regulation supersedes AR 10–47, dated 22 February 1985.

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Chapter 1
Introduction

1–1. Purpose
This regulation prescribes the organization, mission, and functions of the U.S. Army Command and Control Support Agency (USACCSA). It sets forth the responsibilities of the USACCSA and explains the command and staff relationships within the Army and other government agencies.

1–2. References
Required and related publications and prescribed and referenced forms are listed in appendix A.

1–3. Explanation of abbreviations
Abbreviations and special terms used in this regulation are explained in the glossary.

1–4. Responsibilities
Commander, U.S. Army Command and Control Support Agency. The Commander, USACCSA will—

a. Provide information technology (IT) support to the Deputy Chief of Staff, G–3/5/7 (DCS, G–3/5/7); command and control (C2) communications support to Army Senior Leadership; and C2 information systems support to HQDA and Army activities with Armywide responsibilities.

b. Represent the DCS, G–3/5/7 on all internal IT issues.

c. Set the strategic directions for and oversee the DCS, G–3/5/7 internal IT systems, projects, initiatives, and resources.

d. Provide and protect mission critical information systems, networks, and data in order to facilitate HQDA support of the warfighter.

e. Provide IT support to the Army Operations Center (AOC) for the DCS, G–3/5/7. This support is in direct compliance with the requirements in AR 25–1 to provide a full-time C2 facility for HQDA.

1–5. Organization
a. The USACCSA includes a command group that comprises a military commander and a civilian deputy. The commander is the senior information management official within the DCS, G–3/5/7 and is the senior official responsible for the Managers' Internal Control Program for USACCSA.

b. The administration division provides administration support to the commander and all assigned USACCSA personnel.

c. The IT plans group develops USACCSA plans and processes and synchronizes USACCSA operations.

d. The information management division manages the DCS, G–3/5/7 internal information management and information assurance programs to support internal DCS, G–3/5/7 IT requirements and oversees the DCS, G–3/5/7 IT governance framework and investments.

e. The DCS, G–3/5/7 fly-away team supports the DCS, G–3/5/7 with communications and IT during travel.

f. Elements of C2 operations are the network security division (NSD), systems support division, data services division, and the emergency action console (EAC) division. The C2 operations support requires a level of responsiveness not normally provided by IT service organizations.

(1) The NSD is responsible for securing the HQDA AOC network and computer network defense in support of C2. The NSD coordinates all security requirements with the Information Technology Agency Enterprise Security Services-Pentagon.

(2) The systems support division is responsible for installation, operation, maintenance, and configuration management of all IT, visual information and/or multimedia, video teleconferencing, and telecommunications systems supporting the AOC, including key C2 information systems for the DCS, G–3/5/7.

(3) The data services division is responsible for design, development, deployment, and maintenance of C2 applications for HQDA strategic operations, and the management and maintenance of authoritative Army data sources for mobilization, deployment, planning, readiness, and operations. The data services division oversees knowledge management functions within the DCS, G–3/5/7 staff. The chief, data services division serves as the knowledge management officer for the DCS, G–3/5/7.

(4) The EAC division is responsible for the management, operations, and maintenance of the AOC Digital Conferencing Switching System (DCSS) and the emergency C2 high frequency (HF) and ultra high frequency radio system on a continuous basis to support Army Senior Leadership, Army staff (ARSTAF), Army Secretariat, and other executive customers.

Chapter 2
Functions and Command and Staff Relationships

2–1. Functions
Principal functions of the USACCSA include—

a. Providing network security for the AOC C2 networks and information.

b. Providing data storage services, remote access services, configuration management, and maintenance of IT equipment, operating system and application software, passive infrastructure between end hosts and the enterprise network provider demarcation point, and communications supporting the AOC C2 automation functions.

c. Managing and maintaining authoritative Army data sources that support mobilization, deployment, readiness, and deliberate and/or crisis planning functions.

d. Supporting executive communications by operating and maintaining the DCSS and the HF radio system 24 hours a day/7 days a week, from within the National Military Command Center (NMCC), to support Army Senior Leadership, the ARSTAF, the Army Secretariat, and other executive customers with C2 communications. Specific functions include—

(1) Logging all reported incidents, complaints, and unusual events, to include actions taken and reporting unresolved problems.

(2) Performing scheduled operational checks on the Defense Switched Network telephone lines and reporting all outages.

(3) Performing HF checks with alternate sites, National Guard Bureau, Net Control Station, and U.S. Army Forces Command (FORSCOM) at scheduled times.

(4) Ensuring reference documentation, to include directory databases, is up to date.

(5) Monitoring and reporting equipment and circuit outages.

(6) Ensuring Army Command (ACOM) commanders' itineraries are completed accurately and on schedule.

(7) Conducting special conference calls to the NMCC and the National Emergency Airborne Command Post, and recording journal entries for the Army watch team chief, as required.

(8) Coordinating and establishing alternate emergency communications routes, as required.

(9) Ensuring that continuous location data is maintained on the Secretary of the Army (SA), Under Secretary of the Army, Chief of Staff of the Army; Vice Chief of Staff of the Army; the DCS, G–3/5/7; and Director, ARSTAF.

(10) Ensuring that the Department of the Army Emergency Locator List is reviewed and locations are checked for the HQDA principals.

(11) Providing continuity of operations (COOP) functions at primary and alternate sites for C2 systems supporting Army Senior Leadership.

e. Performing short and long range planning to support Global Command and Control System (GCCS) automation requirements. These automation requirements include—

(1) Installing, operating, and maintaining Global Command and Control System-Army (GCCS-A) and Global Command and Control System-Joint (GCCS-J) primary and COOP servers in support of HQDA and designated remote users.

(2) Operating and maintaining Defense Readiness Reporting System-Army primary and COOP servers.

(3) Upgrading GCCS-A and GCCS-J systems and servers according to Network Enabled Command and Control program manager plans and fielding schedules.

f. Developing, installing, and maintaining, and/or hosting HQDA strategic C2 applications according to the DCS, G–3/5/7 mission.

g. Developing and maintaining the HQDA C2 and the DCS, G–3/5/7 Web and/or portal sites.

h. Securing the AOC C2 networks and managing the USACCSA physical and personnel security programs in accordance with AR 25–2, AR 190–13, AR 380–5, AR 380–67, Chairman of the Joint Chiefs of Staff Instruction (CJCSI) 6731.01B, and the GCCS Trusted Facility Manual.

i. Providing C2 automated information systems and services in support of the AOC, the alternate AOC, and other designated users under peacetime, wartime, and COOP conditions.

j. Developing applications that support business processes and provide automated information retrieval and reporting from Army and Joint C2 systems.

k. Maintaining critical interfaces between HQDA strategic C2 applications and authoritative Army data sources, programs, and systems of record.

l. Developing HQDA strategic C2 applications that support the Title 10 responsibilities of the Army Secretariat and ARSTAF, to include mobilization, deployment, planning, readiness, and operations.

m. Providing direct application, information storage, and information retrieval support to the DCS, G–3/5/7 Operations Directorate, the ARSTAF, and other activities with Armywide responsibilities for operations, mobilization, and readiness.

n. Acting as the HQDA unit identification code information officer in accordance with AR 220–1 and providing

mobilization, deployment, planning, readiness, and operations information systems support to ACOMs, Army Service Component Commands (ASCCs), and Direct Reporting Units (DRUs), to include ad hoc queries, multimedia report generation, data downloads and uploads, U.S. Message Text Format change requests, code and table generation, data dictionary updates, and system documentation. Managing external interfaces to these databases in coordination with the Defense Information Systems Agency and Joint Staff Operations.

o. Providing unit status report (USR) user assistance to all ACOMs, ASCCs, and DRUs. Detecting, reporting, and correcting errors in transactions submitted by USR units.

p. Performing test, evaluation, and risk assessment of IT hardware and/or software to ensure reliability, availability, and security of systems in support of C2.

q. Providing technical oversight of the Software Development Life Cycle processes for all application development on AOC C2 networks to support Title 10 functions.

r. Maintaining the DCSS and the emergency C2 HF and ultra high frequency radio systems 24 hours a day/7 days a week, from within the NMCC, to support Army Senior Leadership, the ARSTAF, the Army Secretariat, and other executive customers with C2 communications.

s. Providing 24 hours a day/7 days a week C2 visual information and/or multimedia and telecommunications support to HQDA, to include the DCS, G–3/5/7.

t. Ensuring continuous location data is maintained for the SA; Under Secretary of the Army; Chief of Staff of the Army; Vice Chief of Staff of the Army; the DCS, G–3/5/7; and Director, ARSTAF.

2–2. Command and staff relationships

a. The USACCSA—

(1) Is a Staff Support Agency of HQDA under the direct control of the DCS, G–3/5/7.

(2) Provides C2 IT services for the HQDA AOC.

(3) Is a core member of the National Military Command System Governance board, in accordance with the National Military Command System governance board charter.

(4) Is authorized direct contact with ACOMS, ASCCs, DRUs, agencies, activities, other military service organizations, and non-DOD Federal departments in support of USACCSA's C2 mission and functions.

(5) Maintains information systems, as part of the Army Enterprise Infrastructure under the technical control of the Army Chief Information Officer/G–6 (CIO/G–6). The USACCSA works in conjunction with the CIO/G–6 to implement Army IT regulation and policy as they apply to the HQDA AOC and the HQDA C2 IT services and systems.

(6) Coordinates select service provider issues with the information management support center. These select provider issues usually relate to direct support of the DCS, G–3/5/7 and the primary support staff but sometimes also involve special software applications or hardware implementations throughout the DCS, G–3/5/7.

(7) Coordinates IT infrastructure matters with the U.S. Army Information Technology Agency.

(8) Coordinates select services with the Defense Continuity Integrated Network and the Washington Headquarters Service.

b. The EAC division of USACCSA maintains direct contact with the NMCC (in accordance with CJCSI 3281.01B), National Emergency Airborne Command Post, FORSCOM, and all ACOMs.

c. Elements of the DCS, G–3/5/7 COOP office are under technical control of USACCSA for maintenance of information systems supporting the alternate AOC.

Appendix A
References

Section I
Required Publications
This section contains no entries.

Section II
Related Publications
A related publication is a source of additional information. The user does not have to read it to understand this regulation.

AR 25–1
Army Knowledge Management and Information Technology

AR 25–2
Information Assurance

AR 25–30
The Army Publishing Program

AR 190–13
The Army Physical Security Program

AR 220–1
Army Unit Status Reporting and Force Registration-Consolidated Policies

AR 380–5
Department of the Army Information Security Program

AR 380–67
The Department of the Army Personnel Security Program

CJCSI 3281.01B
Operations in the National Military Command Center (NMCC) Under the Unified Command Center (UCC) Concept

CJCSI 6731.01B
Global Command and Central System-Joint Security Policy

GCCS Trusted Facility Manual
(Available at https://issues.gccs.stratcom.smil.mil/newweb/4.2%20Documentations/00000/
TFM4280_CM_122929_19Nov09.pdf.)

JCS Pub 1–03.3
Joint Reporting Structure, Status of Resources and Training System

Title 10, United States Code
Armed Forces (Available at http://www.gpoaccess.gov/uscode/browse.html.)

Section III
Prescribed Forms
This section contains no entries.

Section IV
Referenced Forms
This section contains no entries.

Glossary

Section I
Abbreviations

ACOM
Army Command

AOC
Army Operations Center

AR
Army regulation

ARSTAF
Army staff

ASCC
Army Service Component Command

C2
command and control

CIO/G–6
Chief Information Officer/G–6

CJCSI
Chairman of the Joint Chiefs of Staff instruction

COOP
continuity of operations

DA
Department of the Army

DCS, G–3/5/7
Deputy Chief of Staff, G–3/5/7

DCSS
Digital Conferencing Switching System

DOD
Department of Defense

DRU
Direct Reporting Unit

EAC
emergency action console

FORSCOM
U.S. Army Forces Command

GCCS
Global Command and Control System

GCCS-A
Global Command and Control System-Army

GCCS-J
Global Command and Control System-Joint

HF
high frequency

HQDA
Headquarters, Department of the Army

IT
information technology

NMCC
National Military Command Center

NSD
network security division

SA
Secretary of the Army

USACCSA
U.S. Army Command and Control Support Agency

USR
unit status report

Section II
Terms
This section contains no entries.

Section III
Special Abbreviations and Terms
This section contains no entries.