

Skills	• Windows, Linux, macOS	• Technical writing	• Virtualization
	• Basics of HTML/CSS/JavaScript	• PC diagnostics and repair	• Software testing
	• Network administration	• Quality assurance	• Lab biosafety

Experience	Helena Laboratories	
	Software QA Tester	05/2019 – 01/2022
	As a software tester, I have outlined, written, and executed test cases for the verification and validation of medical diagnostic software. I have also performed manual testing including duplicating issues from the field, exploratory testing, describing, and tracking bugs using Helix ALM. I have a working knowledge of Oracle VirtualBox, Hyper-V, IIS, PostgreSQL (through pgAdmin), GIT, SVN, and MS Office; as well as other testing, administrative, and development tools.	
	Electronics QA Inspector	11/2017 – 05/2019
	As an inspector, I operated medical diagnostic instruments according to procedure and inspected them according to parts list and print. I worked in a biohazardous laboratory environment and complied with safe lab practice while in contact with blood and other potentially hazardous materials.	
	<hr/>	
	The Computer Shack	
	Computer Repair Technician IT Technician	11/2015 – 05/2017
	As a computer technician I troubleshooted, diagnosed, and repaired customers' computers and in-house refurbished systems. I have worked with Macs as well as PCs of various manufacturers, and have resolved hardware and software issues. Through the Computer Shack, I also worked as an IT contractor/consultant for other small local businesses. I created and managed domain networks as well as assisted in the physical installation of servers, Cat 6 cabling, and DVR systems on location.	

Education	Andersonville Theological Seminary	07/2019 – Present
	I am enrolled part-time in the Associate of Biblical Studies degree program at ATS.	

Volunteer	I am currently the sound technician at First Baptist Church of Kountze.		
-----------	---	--	--