ETHAN CASSATT

SYSTEM ADMINISTRATOR

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PROFESSIONAL OVERVIEW

Highly motivated cybersecurity professional with nearly a year of practical experience dedicated to protecting digital assets from emerging threats. Backed by a solid foundation of 3 years of relevant IT experience, adept at navigating complex IT environments and understanding the intricacies of system architecture. Continuously expanding knowledge and honing skills to stay ahead of evolving cyber threats and industry best practices.

WORK EXPERIENCE

Airpark Signs & Graphics | Jr. System Administrator   Jun 2023 - May 2024
- Engineered and fine-tuned computer systems to optimal specifications and assisted in the installation and administration of various enterprise applications, catalyzing workflow improvements of up to 200%.
- Performed in-depth root cause analysis on Active Directory, Linux servers, and network configurations, implementing targeted solutions that reduced downtime by up to 30%.
- Conducted thorough risk assessments and implemented robust security measures for VMware environments and VPN configurations, ensuring compliance with industry regulations and safeguarding sensitive data.
- Implemented and maintained comprehensive backup, RAID, and disaster recovery solutions, ensuring system redundancy, business continuity, and data integrity across critical systems.

Fry's Electronics | IT Technician II   Nov 2018 - Oct 2020
- Delivered exceptional customer service, communicating complex technical information in a clear and understandable manner to ensure customer satisfaction and repeat business.
- Created and maintained detailed documentation of technical procedures, troubleshooting steps, and IT support processes, ensuring accessible and comprehensive resources for the IT team and enhancing knowledge transfer and consistency in problem resolution.

Harkins Theaters | Team Member   September 2016 - December 2017
- Worked closely with team members to keep operations running smoothly and efficiently, fostering a cooperative and productive atmosphere.
- Performed opening and closing duties, including inventory management, restocking supplies, and preparing the theater for daily operations.

EDUCATION

Scottsdale Community College | Scottsdale | AAS in Cybersecurity   Graduated 2023
Certification: CompTIA Security+ CE   Achieved 2022

SKILLS

Systems Administration	Documentation	Customer Service	Linux OS
Virtual Machines	Troubleshooting	Technical Proficiency	Active Directory