





# ETHAN CASSATT

## CYBERSECURITY

### CONTACT

 +1 602 826 4322  
 hey@ethancassatt.com  
 Tempe, AZ  
 ethancassatt

### SKILLS

#### TECHNICAL

- SIEM
- Vulnerability Assessment
- Incident Response
- Network Security
- Cyber Defense

#### PERSONAL

- Problem Solving
- Communication
- Collaboration
- Adaptability
- Attention to Detail

### CERTIFICATES

#### SECURITY+

CompTIA  
2022 - 2025

#### CYBERSECURITY PROFESSIONAL

Google  
2023 - Current

### PROFILE

Recent Cybersecurity graduate with a comprehensive foundation in security principles, augmented by hands-on experience in utilizing cutting-edge security tools. Eager to leverage academic excellence and practical training to contribute effectively in identifying and mitigating cyber threats. Passionate about safeguarding digital landscapes and committed to continuous learning in the ever-evolving field of cybersecurity.

### WORK EXPERIENCE

#### IT TECHNICIAN

Fry's Electronics | November 2018 - October 2020

Delivered top-tier customer service by explaining technical details clearly, fostering satisfaction. Collaborated in a tight-knit team to swiftly resolve complex technical issues, ensuring smooth IT operations and efficient troubleshooting.

- Played a key role in a small team, addressing various technical challenges including data recovery, malware removal, and comprehensive system troubleshooting.
- Resolved over 500 diverse customer issues swiftly and effectively, encompassing system troubleshooting across computers, laptops, and peripherals.

#### TEAM MEMBER

Harkins Theaters | September 2016 - December 2017

Delivered outstanding customer experiences by assisting with inquiries, tickets, and concessions. Worked seamlessly in a diverse team, adeptly solving issues while maintaining service standards and engaging guests for an enjoyable movie experience.

- Thrived in a high-paced setting, maintaining professionalism and charisma, ensuring exceptional service delivery amid demanding conditions.
- Collaborated within a team of 15 during peak hours, contributing to a 20% increase in workflow efficiency, enhancing customer service levels.

### EDUCATION

#### CYBERSECURITY

Scottsdale Community College | 2020 - 2023

Earned an Associate in Applied Science in Cybersecurity, complemented by 100+ hours dedicated to hands-on labs involving cybersecurity protocols, network security, and utilization of SIEM tools.