

eHS Release Notes (19 October 2009)

Summary:

Starting from 19 October 2009, besides Health Care Voucher Scheme (HCVS), three new schemes are introduced into eHealth System for claiming vaccination subsidies for eligible patients. The eHealth System is enhanced to cope with the new schemes. Besides Hong Kong Identity Card (HKIC) and Certificate of Exemption (EC), six document types are accepted for different schemes.

The three new schemes are:

1. Childhood Influenza Vaccination Subsidy Scheme (CIVSS)
2. Elderly Vaccination Subsidy Scheme (EVSS)
3. Residential Care Home Vaccination Programme (RVP)

The six newly accepted document types are:

1. Hong Kong Birth Certificate(established) (HKBC)
2. Hong Kong Re-entry Permit (REPMT)
3. Document of Identity (Doc/I)
4. Permit to Remain in HKSAR (ID235B)
5. Non-Hong Kong Travel Document (VISA)
6. Certificate issued by the Births Registry for adopted children (ADOPC)

Appendix A shows the new schemes and the subsidies and appendix B shows the document types for different schemes.

Affected functions:

1. Claim
2. Record Confirmation
3. Claim Transaction Management
4. eHealth Account Rectification
5. Monthly Statement

1. Claim

- i. Three new schemes are available for claiming.
- ii. Besides Hong Kong Identity Card and Certificate of Exemption, six document types are added for different schemes.
- iii. For CIVSS scheme, the system can retrieve recipient information with on-line pre-filling consent number for those guardians who have already input their child's information from online pre-filling consent module.

The screenshot displays the 'eHealth System - Claim' interface within a Windows Internet Explorer browser window. The page title is 'eHealth System - Claim - Windows Internet Explorer'. The main header features the 'eHealth System' logo and a stethoscope graphic. Below the header, there are navigation links for 'Home', 'Inbox', and 'Logout'. The 'Claim' section is highlighted, showing a progress bar with steps: '1. Search Account', '2. Enter Details', and '3. Complete Claim'. The 'Search Account' section includes a 'Practice' dropdown set to 'Ho Tai Fu Clinic (Butterfly Estate) (5)'. The 'Scheme' dropdown is open, showing a list of available schemes: 'Please select ---', 'Health Care Voucher Scheme', 'Childhood Influenza Vaccination Subsidy Scheme', 'Elderly Vaccination Subsidy Scheme', and 'Residential Care Home Vaccination Programme'. A blue callout box with the text 'Selection of schemes.' points to the 'Scheme' dropdown. Below the 'Scheme' dropdown, there are radio buttons for 'Document Type' with options: 'Hong Kong Identity Card', 'Hong Kong Birth Certificate (Established)', 'Non-Hong Kong Travel Documents', 'Certificate of Exemption', 'Hong Kong Re-entry Permit', 'Certificate issued by the Births and Deaths Registry for adopted children', 'Document of Identity', and 'Permit to Remain in HKSAR (ID 235B)'. At the bottom, there is a section for 'Please input the information for eHealth Account Search' with fields for 'Identity Document No.' and 'Date of Birth', and a 'Search' button. The footer contains links for 'Privacy Policy', 'Disclaimer', and 'System Maintenance', along with a status bar showing '完成' and '近端内部網路'.

eHealth System - Claim - Windows Internet Explorer

eHealth System

HO, TAI FU

Home

Menu

>>>1. Search Account 2. Enter Details 3. Complete Claim

Search Account

Practice

Scheme

Pre-filled Consent No. PXXXXX- GO

Document Type

☐ Hong Kong Identity Card

☒ Hong Kong Birth Certificate (Established)

☐ Non-Hong Kong Travel Documents

☐ Certificate of Exemption

☐ Hong Kong Re-entry Permit

☐ Certificate issued by the Births and Deaths Registry for adopted children

☐ Document of Identity

☐ Permit to Remain in HKSAR (ID 235B)

Please input the information for eHealth Account Search Help

Registration No. Y999999(8)

Date of Birth 21062006

Search

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近端內部網路

Scheme logo

Selection of Document Types

Press "Help" to show the information of document types.

eHealth System - Claim - Windows Internet Explorer

eHealth System

HO, TAI FU

Home Inbox Logout

Claim

>>>1. Search Account 2. Enter Details 3. Complete Claim
>>>1a. Get Consent 1b. Enter Details 1c. Complete Creation

Temporary eHealth Account Creation

[Search Information](#)

Document Type **Hong Kong Birth Certificate (Established)**
Registration No. **Y999999(8)**
Date of Birth **21-06-2006**

There is no record of this account. Please obtain consent from the applicant to provide personal information to create a temporary account.

[Cancel](#) [Create Account](#)

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eHealth System - Claim - Windows Internet Explorer

eHealth System

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Home Inbox Logout

Claim

>>>1. Search Account 2. Enter Details 3. Complete Claim
1a. Get Consent >>> 1b. Enter Details 1c. Complete Creation

Enter Details

Current Practice **Ho Tai Fu Clinic (Butterfly Estate) (5)**

Please enter the account information shown on **Hong Kong Birth Certificate (Established)**. [Help](#)

Registration No.

Date of Birth
☒ 21-06-2006
☐ in Word

Name in English

(Surname) (Given name)

Gender
☒ Female ☐ Male

[Cancel](#) [Next](#)

Input personal details as shown on different document types.

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eHealth System - Claim - Windows Internet Explorer

eHealth System

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Home Inbox Logout

Claim

>>> 1. Search Account 2. Enter Details 3. Complete Claim
1a. Get Consent >>> 1b. Enter Details 1c. Complete Creation

Confirm Details

Account Information

Document Type	Hong Kong Birth Certificate (Established)
Registration No.	Y999999(8)
Date of Birth	21-06-2006
Name	CHEUNG, BO BO
Gender	Female

☒ I declare that the information given in this return is true, correct and complete. I have obtained consent from the applicant for the collection and use of his/her personal information for creating an eHealth account, administration and monitoring of respective Schemes related to such account, including but not limiting to a verification procedure by electronic means with the data kept by the Immigration Department.

Back Confirm

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eHealth System - Claim - Windows Internet Explorer

eHealth System

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Home Inbox Logout

Claim

>>> 1. Search Account 2. Enter Details 3. Complete Claim
1a. Get Consent 1b. Enter Details >>> 1c. Complete Creation

 **Temporary eHealth Account has been created!**

Account Information

Reference No.	C09A07-687-0
eHealth Account Creation Time	07 Oct 2009 19:00
Document Type	Hong Kong Birth Certificate (Established)
Registration No.	Y999999(8)
Date of Birth	21-06-2006
Name	CHEUNG, BO BO
Gender	Female

Proceed to Claim Next Creation

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完成

eHealth System - Claim - Windows Internet Explorer

HO, TAI FU

Home Inbox Logout

Claim

1. Search Account >>> 2. Enter Details 3. Complete Claim

Enter Details

Account Information

Document Type **Hong Kong Birth Certificate (Established)**
 Name **CHEUNG, BO BO** Date of Birth / Gender **21-06-2006 / Female**
 Registration No. **Y999XXX(X)**

Claim Information

Practice **Ho Tai Fu Clinic (Butterfly Estate) (5)**
 Scheme **Childhood Influenza Vaccination Subsidy Scheme**
 Service Date **07-10-2009**

Subsidy	Dose	Amount	Remarks
CSIV	<input checked="" type="radio"/> 1st Dose <input type="radio"/> 2nd Dose	\$80	Vaccine Cost: \$80
Total Amount		\$80	

Cancel Claim

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Enter Claim details.

eHealth System - Claim - Windows Internet Explorer

HO, TAI FU

Home Inbox Logout

Claim

1. Search Account >>> 2. Enter Details 3. Complete Claim

Confirm Details

Account Information

Document Type **Hong Kong Birth Certificate (Established)**
 Name **CHEUNG, BO BO** Date of Birth / Gender **21-06-2006 / Female**
 Registration No. **Y999XXX(X)**

Claim Information

Practice **Ho Tai Fu Clinic (Butterfly Estate) (5)**
 Scheme **Childhood Influenza Vaccination Subsidy Scheme**
 Service Date **07 Oct 2009**

Subsidy	Dose	Amount	Remarks
CSIV	1st Dose	\$80	Vaccine Cost: \$80
Total Amount		\$80	

Print "full version" of consent form 中文 English

☒ I hereby confirm that I have rendered health care service to the service recipient and the service fee charged to the service recipient is reduced by the amount claimed accordingly. I also confirm that the service recipient has signed the required consent form and the information as shown is correct.

Back Confirm

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完成

Print the consent form.


Press "Confirm" button to complete the claim.

eHealth System - Claim - Windows Internet Explorer

HO. TAI FU
Home Inbox Logout

Claim

1. Search Account 2. Enter Details >>> 3. Complete Claim

 Claim completed! Please record the Transaction No. to Consent Form.

[Account Information](#)

Document Type **Hong Kong Birth Certificate (Established)**
Name **CHEUNG, BO BO** Date of Birth / Gender **21-06-2006 / Female**
Registration No. **Y999XXX(X)**

[Claim Information](#)

Practice **Ho Tai Fu Clinic (Butterfly Estate) (5)**
Scheme **Childhood Influenza Vaccination Subsidy Scheme**
Transaction No. **TC09A07-101-2**
Transaction Time **07 Oct 2009 19:03**
Service Date **07 Oct 2009**
Service Type **Registered Medical Practitioners**
Bank Account No. **XXX-222-334XX**

Subsidy	Dose	Amount	Remarks
CSIV	1st Dose	\$80	Vaccine Cost: \$80
	Total Amount	\$80	

[Next Claim](#) [Claim For Same Patient](#)

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- iv. “Claim for same patient” button is added after completion of claim. This button is used to facilitate service provide claiming subsidy for different schemes for same patient in one visit.


eHealth System - Claim - Windows Internet Explorer

HO, TAI FU

Home Inbox Logout

Claim

1. Search Account 2. Enter Details >>> 3. Complete Claim

 **Claim completed! Please record the Transaction No. to Consent Form.**

Account Information

Document Type **Hong Kong Identity Card**

Name **CHAU, PEACE (周平安)** Date of Birth / Gender **26-08-1939 / Female**

HKIC No. **W999XXX(X)** Date of Issue **21-06-08**

Claim Information

Practice **Ho Tai Fu Clinic (Butterfly Estate) (5)**

Scheme **Health Care Voucher Scheme**

Transaction No. **TV09A07-48-0**

Transaction Time **07 Oct 2009 19:33**

Service Date **07 Oct 2009**

Service Type **Registered Medical Practitioners**

Bank Account No. **XXX-222-334XX**

Reason for Visit **Management of acute episodic condition
- Management of other new acute conditions**

(Before redeem)	No. of Unit Redeemed	(Remain)
5	1 (\$50)	

[Next Claim](#) [Claim For Same Patient](#)

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eHealth System - Claim - Windows Internet Explorer

eHealth System

HO, TAI FU

Home Inbox Logout

Claim

1. Search Account >>> 2. Enter Details 3. Complete Claim

Enter Details

Account Information

Document Type **Hong Kong Identity Card**

Name **CHAU, PEACE (周平安)** Date of Birth / Gender **26-08-1939 / Female**

HKIC No. **W999XXX(X)** Date of Issue **21-06-08**

Claim Information

Practice **Ho Tai Fu Clinic (Butterfly Estate) (5)**

Scheme **Health Care Voucher Scheme**

Service Date **07 Oct 2009**

Available Voucher **1**

No. of Unit Redeemed **1**

Total Amount **\$50**

Reason for Visit **Please select ---**

[Cancel](#) [Claim](#)

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Redirect to the claim details for input claim for subsidy of another scheme of same patient.

eHealth System - Claim - Windows Internet Explorer

eHealth System

HO, TAI FU
Home Inbox Logout

Claim

1. Search Account >>> 2. Enter Details 3. Complete Claim

Enter Details

Account Information

Document Type **Hong Kong Identity Card**
Name **CHAU, PEACE (周平安)** Date of Birth / Gender **26-08-1939 / Female**
HKIC No. **W999XXX(X)** Date of Issue **21-06-08**

Claim Information

Practice **Ho Tai Fu Clinic (Butterfly Estate) (5)**
Scheme **Elderly Vaccination Subsidy Scheme**
Service Date **07-10-2009**

Subsidy	Dose	Amount	Remarks
<input type="checkbox"/> 23vPPV	N/A	\$190	Vaccine Cost: \$140, Injection Cost: \$50
<input checked="" type="checkbox"/> ESIV	N/A	\$130	Vaccine Cost: \$80, Injection Cost: \$50
Total Amount		\$130	

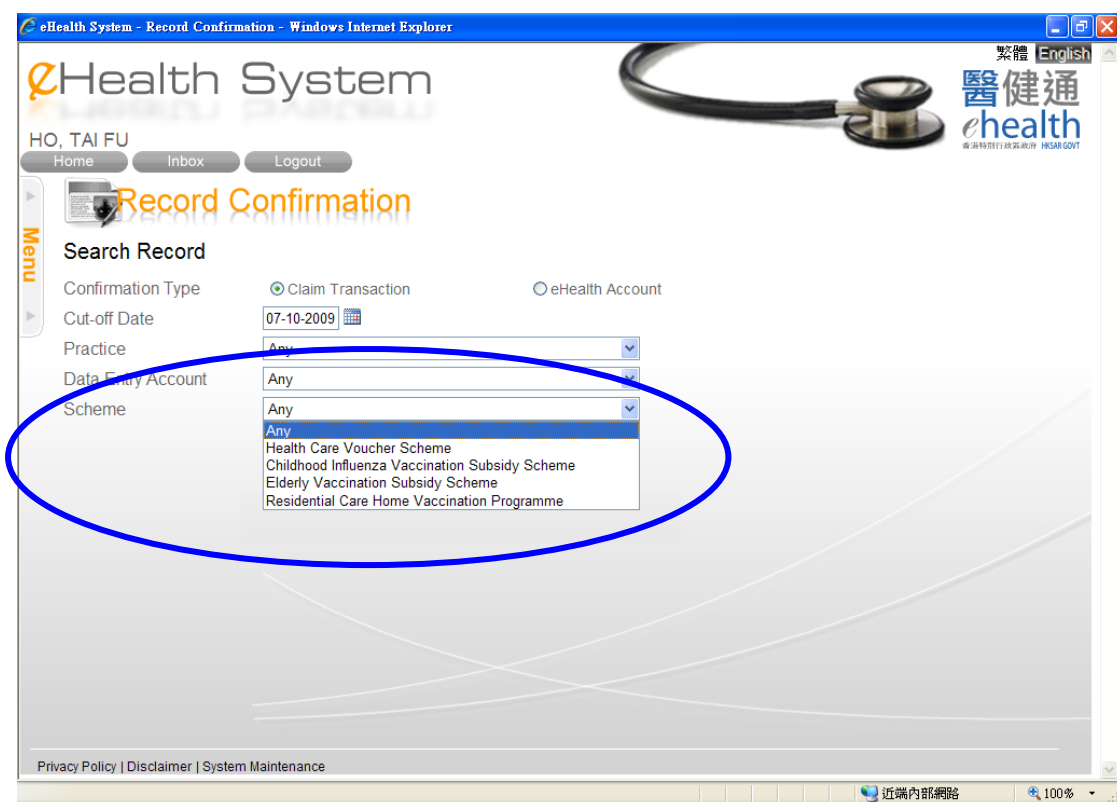
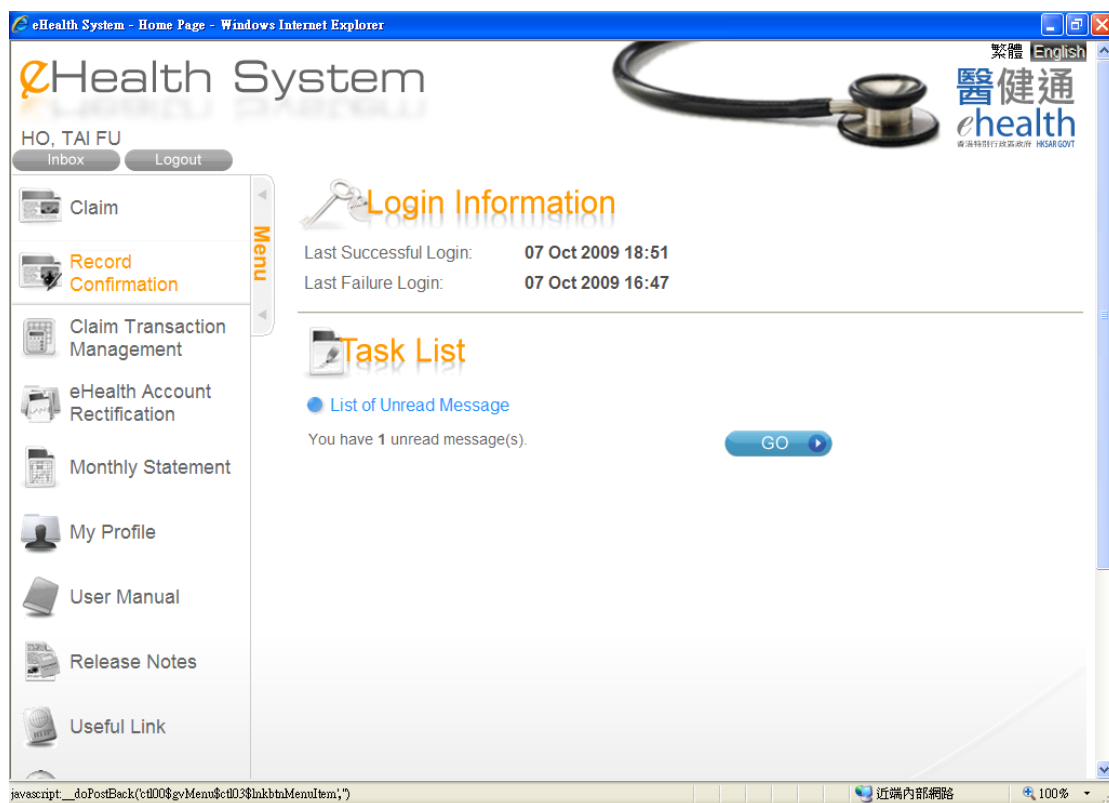
Cancel Claim

Enter the details of another claim.

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2. Record Confirmation

This function is enhanced to support temporary accounts of different document types and claim under different schemes. Also, user can select records of all or any scheme for confirmation.



eHealth System - Record Confirmation - Windows Internet Explorer

eHealth System

HO, TAI FU

Home Inbox Logout

Record Confirmation

Claim Record

Cut-off Date: 07 Oct 2009 Practice: Any
Data Entry Account: Any Scheme: Any

	Transaction No.	Transaction Time	Scheme	Document Type	Identity Document No.	Name	No. of Units Redeemed	Total Amount (\$)	Other Information	Name
1	TE09A07-45-5	07 Oct 2009 20:06	EVSS	HKIC	UP988XXX(X)	LAM, SAI WAN (林細雲)	1	130	Details	Ho T (Butt
2	TE09A07-46-7	07 Oct 2009 20:09	EVSS	HKIC	Y000XXX(X)	CHEUNG, PLEASURE (張快樂)	1	190	Details	Ho T (Butt
3	TC09A07-103-6	07 Oct 2009 20:11	CIVSS	REPMT	BB123XXXX	LEE, GA GA	1	80	Details	Ho T (Butt
4	TC09A07-104-8	07 Oct 2009 20:14	CIVSS	HKBC	F000XXX(X)	WOO, KA WAI	1	80	Details	Ho T (Butt

Page 1 of 1 (4 items)

[Back](#) [Confirm Selected](#)

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eHealth System - Record Confirmation - Windows Internet Explorer

eHealth System

HO, TAI FU

Home Inbox Logout

Record Confirmation

Claim Information

Account Information

Document Type: Hong Kong Identity Card
Name: LAM, SAI WAN (林細雲)
HKIC No.: UP988796(5)
Date of Birth / Gender: 1936 / Male
Date of Issue: 06-08-08

Claim Information

Transaction No.: TE09A07-45-5 (07 Oct 2009 20:06)
Confirmed Time: N/A
Scheme: Elderly Vaccination Subsidy Scheme
Transaction Status: Pending Confirmation
Service Date: 07 Oct 2009
Service Provider: HO, TAI FU
Practice: Ho Tai Fu Clinic (Butterfly Estate) (5)
Bank Account No.: XXX-222-334XX
Service Type: Registered Medical Practitioners

Subsidy	Dose	Amount	Remarks
ESIV	N/A	\$130	Vaccine Cost: \$80, Injection Cost: \$50
Total Amount		\$130	

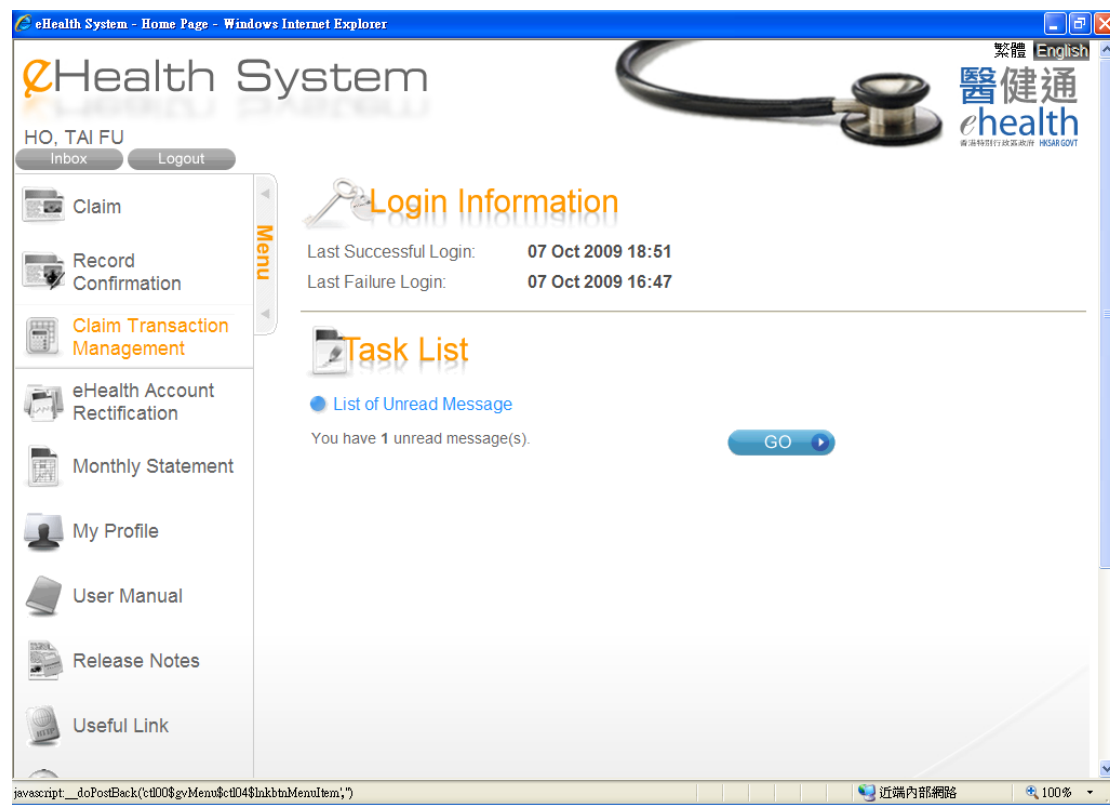
[Back](#) [Void](#)

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3. Claim Transaction Management

This function is enhanced to display and manage claims under different schemes.



eHealth System - Record Confirmation - Windows Internet Explorer

HO, TAI FU

Home Inbox Logout

Record Confirmation

Search Record

Confirmation Type ☒ Claim Transaction ☐ eHealth Account

Cut-off Date 07-10-2009

Practice Any

Data Entry Account Any

Scheme Any

- Any
- Health Care Voucher Scheme
- Childhood Influenza Vaccination Subsidy Scheme
- Elderly Vaccination Subsidy Scheme
- Residential Care Home Vaccination Programme

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eHealth System - Claim Transaction Management - Windows Internet Explorer

Home Inbox Logout

Claim Transaction Management

Claim Record

Practice Any

Status Pending eHealth Account Validation

Transaction Time From 07 Oct 2009 To 07 Oct 2009

Transaction No. Any

Scheme Any

	Transaction No.	Transaction Time	Scheme	Document Type	Identity Document No.	Name	Account Type	No. of Units Redeemed	Amount
1	TC09A07-102-4	07 Oct 2009 19:09	CIVSS	HKBC	Y999XXX(X)	CHEUNG, BO BO	Temporary Account	1	
2	TE09A07-43-0	07 Oct 2009 19:14	EVSS	HKIC	Z999XXX(X)	LEE, HEATHY (李健康)	Temporary Account	1	
3	TR09A07-30-7	07 Oct 2009 19:23	RVP	HKIC	X999XXX(X)	CHAU, PEACE (周平安)	Temporary Account	1	
4	TV09A07-48-0	07 Oct 2009 19:33	HCVS	HKIC	W999XXX(X)	CHAU, PEACE (周平安)	Temporary Account	1	

Page 1 of 1 (4 items)

Record Summary

	Pending Confirmation	Pending eHealth Account Validation	Ready to Reimburse	Voided	Reimbursed	Suspended
Total Amount (\$)	0	370	0	0	0	0

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eHealth System - Claim Transaction Management - Windows Internet Explorer

HO, TAI FU
Home Inbox Logout

Claim Transaction Management

Claim Information

Account Information

Document Type: Hong Kong Birth Certificate (Established)
Name: CHEUNG, BO BO Date of Birth / Gender: 21-06-2006 / Female
Registration No.: Y999XXX(X)

Claim Information

Transaction No.: TC09A07-102-4 (07 Oct 2009 19:09)
Confirmed Time: 07 Oct 2009 19:09
Scheme: Childhood Influenza Vaccination Subsidy Scheme
Transaction Status: Pending eHealth Account Validation
Service Date: 07 Oct 2009
Service Provider: HO, TAI FU
Practice: Ho Tai Fu Clinic (Butterfly Estate) (5)
Bank Account No.: XXX-222-334XX
Service Type: Registered Medical Practitioners

Subsidy	Dose	Amount	Remarks
CSIV	1st Dose	\$80	Vaccine Cost: \$80
	Total Amount	\$80	

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4. eHealth Account Rectification

This function is enhanced to support temporary accounts of different document types.



eHealth System - eHealth Account Rectification - Windows Internet Explorer

WONG, KA KIT

Home Inbox Logout

Menu

eHealth Account Rectification

Rectify eHealth Account Information

Reference No. C09922-295-4

Document Type Certificate issued by the Births and Deaths Registry for adopted children

No. of Entry WS64668/68468

Name in English YIP (Surname) WING (Given name)

Gender ☒ Female ☐ Male

Date of Birth ☒ in Word on or before 09-10-2008

Back Save Remove

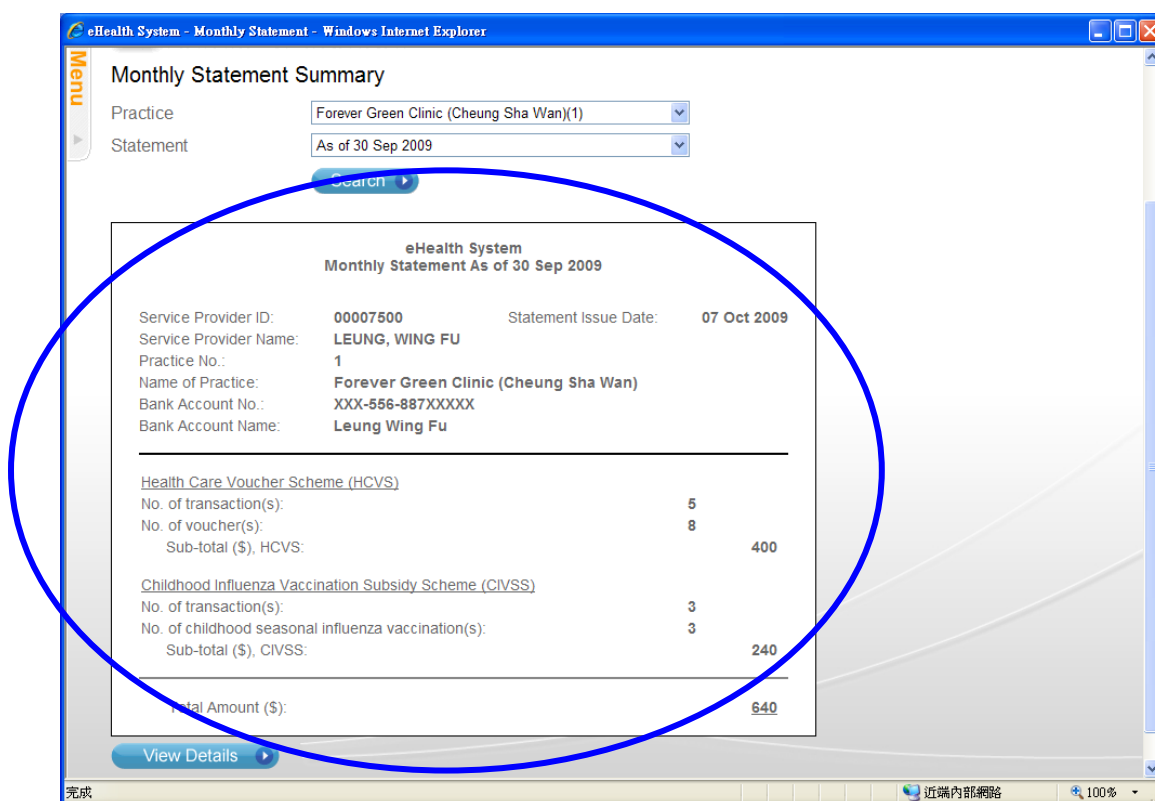
If you notice that the No. of Entry does not match with the respective person, please use "Remove" button to remove the eHealth account.

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5. Monthly Statement

This function is enhanced to display the reimbursed claims under different schemes.



eHealth System - Monthly Statement - Windows Internet Explorer

eHealth System

LEUNG, WING FU
Home Inbox Logout

Monthly Statement

Menu

Claim Record

Practice Forever Green Clinic (Cheung Sha Wan)(1)
Statement As of 30 Sep 2009

	Scheme ⓘ	No. of Transactions	Total Amount (\$)
1	HCVS	5	400
2	CIVSS	3	240

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近端內部網路 100%

eHealth System - Monthly Statement - Windows Internet Explorer

eHealth System

LEUNG, WING FU
Home Inbox Logout

Monthly Statement

Menu

Claim Record

Practice Forever Green Clinic (Cheung Sha Wan)(1)
Statement As of 30 Sep 2009
Scheme CIVSS

	Transaction No.	Transaction Time	Service Date	Scheme ⓘ	Document Type ⓘ	Identity Document No. ⓘ	Name	No. of Units Redeemed	Total Amount (\$)
1	TC09923-18-8	23 Sep 2009 19:38	18 Sep 2009	CIVSS	VISA	CCDD-11122XX-XX(X)	NI, RON JIN	1	80
2	TC09923-20-2	23 Sep 2009 19:40	23 Sep 2009	CIVSS	VISA	CCDD-22233XX-XX(X)	SMITH, JOHN	1	80
3	TC09923-23-8	23 Sep 2009 19:50	20 Sep 2009	CIVSS	VISA	CCDD-33344XX-XX(X)	CHUNG, KWOK YAN	1	80

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eHealth System - Monthly Statement - Windows Internet Explorer

eHealth System

LEUNG, WING FU

Home Inbox Logout

Monthly Statement

Claim Information

Account Information

Document Type: **Non-Hong Kong Travel Documents**

Name: **NI, HON JIN** Date of Birth / Gender: **02-02-2009 / Male**

Visa/Reference No.: **CCDD-11122XX-XX(X)** Passport No.: **JAPAN0258**

Claim Information

Transaction No.: **TC09923-18-8 (23 Sep 2009 19:38)**

Confirmed Time: **23 Sep 2009 19:38**

Scheme: **Childhood Influenza Vaccination Subsidy Scheme**

Transaction Status: **Reimbursed**

Service Date: **18 Sep 2009**

Service Provider: **LEUNG, WING FU**

Practice: **Forever Green Clinic (Cheung Sha Wan) (1)**

Bank Account No.: **XXX-556-887XXXXX**

Service Type: **Registered Medical Practitioners**

Subsidy	Dose	Amount	Remarks
CSIV	1st Dose	\$80	Vaccine Cost: \$80
	Total Amount	\$80	

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Appendix A

Scheme	Available Subsidy
Childhood Influenza Vaccination Subsidy Scheme (CIVSS)	Childhood Seasonal Influenza Vaccination (CSIV)
Elderly Vaccination Subsidy Scheme (EVSS)	Elderly Seasonal Influenza Vaccination (ESIV)
	23-valent Pneumococcal Polysaccharide Vaccination (23vPPV)
Residential Care Home Vaccination Programme (RVP)	23-valent Pneumococcal Polysaccharide Vaccination (23vPPV)

Appendix B

Document Type	Health Care Voucher Scheme (HCVS)	Childhood Influenza Vaccination Subsidy Scheme (CIVSS)	Elderly Vaccination Subsidy Scheme (EVSS)	Residential Care Home Vaccination Programme (RVP)
Hong Kong Identity Card	✓	✓	✓	✓
Certificate of Exemption	✓		✓	✓
Document of Identity		✓		
Hong Kong Birth Certificate		✓		
Re-entry Permit		✓		
Permit to Remain in HKSAR (ID235B)		✓		
Non-Hong Kong Travel Document		✓		
Adoption Certificate		✓		