11th November, 2025

Dear Customer Support,

I recently ordered a new PC, 2 monitors, a keyboard and a mouse from your webpage. The invoice number is 175856.

Unfortunately, my PC arrived with the wrong components. My graphics card is a generation older than the one I ordered, the water cooling is missing, and my mouse is broken.

Please look into this as soon as possible

I look forward to hearing from you soon.

Thank you in advanced

Ethan Erwin

Paying customer