



Ethan Fischer <ethan.f.fischer@gmail.com>

Some questions

27 messages

Ethan Fischer <ethan.f.fischer@gmail.com>

Wed, Oct 12, 2022 at 1:22 PM

To: lkonrady@trinity-pm.com

Hi Lindsay,

My wife and I toured arrive Streeterville yesterday and were impressed with what we saw. But I had a couple questions before we make a decision.

Some of the reviews mentioned cockroaches. I know this is common for any building so I'm not too surprised but I wanted to know this would be handled if we were to come across them in our unit after moving in?

Does the building offer any extra storage for items like suitcases that we could pay to use?

Do residents have access to the roof?

Thanks again for the tour!

-Ethan

Lindsay Konrady <LKonrady@trinity-pm.com>

Wed, Oct 12, 2022 at 1:41 PM

To: Ethan Fischer <ethan.f.fischer@gmail.com>

Hello Ethan,

Thank you so much for reaching out! I am glad you enjoyed the tour! 😊 It was so nice to meet you both! We have had instances with cockroaches in the past due to vent line pipes cracking and getting in between seals in the apartments. Maintenance does a thorough investigation of the unit and makes the necessary repairs. We also have weekly exterminators on site for pests. It is not ideal to have the pests but please know we do everything in our power to eliminate them.

We do have extra storage lockers on the 2nd floor of our building in each tower for an additional fee of \$25 a month per locker. They are 4 ft. by 6 ft large. Residents do not have access to our roof as we do have a 3rd floor sundeck. Should you have any other questions, please feel free to reach out!

Best Regards,

Lindsay Konrady

Leasing Consultant

Office 312-470-6040

lkonrady@trinity-pm.com**Arrive Streeterville**

333 E. Ontario Chicago, IL 60611

www.arrivestreeterville.com

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Ethan Fischer <ethan.f.fischer@gmail.com>
To: Lindsay Konrady <LKonrady@trinity-pm.com>

Wed, Oct 12, 2022 at 2:20 PM

Perfect, thank you!

One additional question (sorry), do you have any pictures or videos of #603 in the daytime? I realized we toured at night and would like to have a sense of the what the natural light situation is

-Ethan

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Lindsay Konrady <LKonrady@trinity-pm.com>
To: Ethan Fischer <ethan.f.fischer@gmail.com>

Wed, Oct 12, 2022 at 2:27 PM

<https://www.youtube.com/watch?v=4l0kSOs8Ako>

This video is from the 8th floor facing East.

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Ethan Fischer <ethan.f.fischer@gmail.com>
To: Lindsay Konrady <LKonrady@trinity-pm.com>

Wed, Oct 12, 2022 at 2:45 PM

Thank you!

Is #603 also facing east?

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Lindsay Konrady <LKonrady@trinity-pm.com>
To: Ethan Fischer <ethan.f.fischer@gmail.com>

Wed, Oct 12, 2022 at 2:46 PM

Yes!

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Ethan Fischer <ethan.f.fischer@gmail.com>
To: Lindsay Konrady <LKonrady@trinity-pm.com>

Fri, Oct 14, 2022 at 1:09 PM

Hi Lindsay,

Just reading through the lease. I came across the section on construction and wanted to clarify if there is any planned construction around our unit, 603? Just wondering how much noise we can expect when that starts up in July.

-Ethan

[Quoted text hidden]

Lindsay Konrady <LKonrady@trinity-pm.com>
To: Ethan Fischer <ethan.f.fischer@gmail.com>

Fri, Oct 14, 2022 at 1:12 PM

Hi Ethan,

Your unit is in the A tower so there is no planned construction in that tower that I am aware of. However, we do apartment turns everyday and that may cause some noise but it would only be for a short amount time and should not be too disruptive. I just want to make you aware.

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Ethan Fischer <ethan.f.fischer@gmail.com>

Fri, Oct 14, 2022 at 1:14 PM

To: Lindsay Konrady <LKonrady@trinity-pm.com>

Thank you for the clarification!

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Ethan Fischer <ethan.f.fischer@gmail.com>

Wed, Aug 9, 2023 at 12:31 PM

To: Lindsay Konrady <LKonrady@trinity-pm.com>

Hi Lindsay,

Apologies if this is not the correct place to ask, but we have had a couple cockroach encounters in our kitchen recently. I submitted a maintenance request using the exterminator category, but it's been a few days and I haven't heard back. I was just wondering what the procedure is to have our apartment sprayed.

-Ethan

On Wed, Oct 12, 2022 at 1:41 PM Lindsay Konrady <LKonrady@trinity-pm.com> wrote:

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Lindsay Konrady <LKonrady@trinity-pm.com>

Wed, Aug 9, 2023 at 12:49 PM

To: Ethan Fischer <ethan.f.fischer@gmail.com>

Hi Ethan,

I am so sorry to hear that you are having pest issues in your kitchen. I will ask that you be put on our list for extermination. They come on Tuesdays. Also, what did you put in your maintenance request? I can make a request for maintenance to come and seal anything that may not be properly sealed and also do an investigation for you. If you have any other questions, please feel free to reach out!

Best Regards,

Lindsay Konrady

Leasing Manager

Office: 312-470-6040

lkonrady@trinity-pm.com

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Ethan Fischer <ethan.f.fischer@gmail.com>
To: Lindsay Konrady <LKonrady@trinity-pm.com>

Wed, Aug 9, 2023 at 2:11 PM

It looks like Jenni updated the ticket:

"Update: Please investigate for any pest entry Jenni 08/09 We saw a large cockroach walking around near our apartment entrance/kitchen area last night. We tried to catch/kill it, but it ran into the nearby closet and we haven't seen it since. Requesting to have our apartment sprayed - Placed on pest control list for 08/15"

Tuesday sounds good. We've taken a few measures in the meantime, i.e. setting some roach traps around the kitchen and cleaning a bit so I think we should be good until then.

Thank you!

-Ethan

[Quoted text hidden]

Lindsay Konrady <LKonrady@trinity-pm.com>
To: Ethan Fischer <ethan.f.fischer@gmail.com>

Wed, Aug 9, 2023 at 2:23 PM

Yes, I asked her to please assist me. Thank you for your patience while we get this figured out for you!

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Ethan Fischer <ethan.f.fischer@gmail.com>
To: Lindsay Konrady <LKonrady@trinity-pm.com>

Sun, Jun 22, 2025 at 9:38 PM

Hi Lindsay,

Would it be possible to have our apartment sprayed for cockroaches again? We've seen 3 of them in our apartment in

the past week

-Ethan

[Quoted text hidden]

Lindsay Konrady <LKonrady@trinity-pm.com>

Mon, Jun 23, 2025 at 9:53 AM

To: Ethan Fischer <ethan.f.fischer@gmail.com>

Hi Ethan,

I apologize you are experiencing this issue. I will put you on the list for tomorrow. Do they have permission to enter your unit?

Best Regards,

Lindsay Konrady

Leasing Manager

Office 312-470-6040

lkonrady@trinity-pm.com



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From: Ethan Fischer <ethan.f.fischer@gmail.com>

Sent: Sunday, June 22, 2025 9:38 PM

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Ethan Fischer <ethan.f.fischer@gmail.com>
To: Lindsay Konrady <LKonrady@trinity-pm.com>
Cc: Sneha S <snehasubramanian2000@gmail.com>

Mon, Jun 23, 2025 at 10:16 AM

Awesome, thank you. Yes they have our permission to enter the unit.

-Ethan

[Quoted text hidden]

Ethan Fischer <ethan.f.fischer@gmail.com>
To: Lindsay Konrady <LKonrady@trinity-pm.com>
Cc: Sneha S <snehasubramanian2000@gmail.com>

Wed, Jun 25, 2025 at 9:17 AM

Hi Lindsay,

I was home all day yesterday and they didn't come by to spray

-Ethan

[Quoted text hidden]

Ethan Fischer <ethan.f.fischer@gmail.com>
To: Lindsay Konrady <LKonrady@trinity-pm.com>
Cc: Sneha S <snehasubramanian2000@gmail.com>

Wed, Jun 25, 2025 at 1:06 PM

I received a call from the management office and they asked if I stepped out around 2-4 yesterday because that's when they reported spraying our apartment. I had, in fact, and so I apologize for my previous message. She said if we have any issues we can have the apartment sprayed again next week.

Thank you

-Ethan

[Quoted text hidden]

Lindsay Konrady <LKonrady@trinity-pm.com>
To: Ethan Fischer <ethan.f.fischer@gmail.com>
Cc: Sneha S <snehasubramanian2000@gmail.com>

Sun, Jun 29, 2025 at 12:32 PM

Hi Ethan,

I apologize for the delay in response to your message, I was out of the office on vacation. I am glad that got taken care of.

Best Regards,

Lindsay Konrady

Leasing Manager

Office 312-470-6040

lkonrady@trinity-pm.com



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From: Ethan Fischer <ethan.f.fischer@gmail.com>
Sent: Wednesday, June 25, 2025 1:06 PM
To: Lindsay Konrady <LKonrady@trinity-pm.com>
Cc: Sneha S <snehasubramanian2000@gmail.com>

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Ethan Fischer <ethan.f.fischer@gmail.com>
To: Lindsay Konrady <LKonrady@trinity-pm.com>
Cc: Sneha S <snehasubramanian2000@gmail.com>

Wed, Jul 23, 2025 at 10:39 PM

Hi Lindsay,

Could we have them spray our apartment again at the earliest convenience? We just saw another live cockroach in the living room.

-Ethan

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Ethan Fischer <ethan.f.fischer@gmail.com>
To: Lindsay Konrady <LKonrady@trinity-pm.com>
Cc: Sneha S <snehasubramanian2000@gmail.com>

Thu, Jul 24, 2025 at 2:51 PM

We've now seen two more in our kitchen

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Lindsay Konrady <LKonrady@trinity-pm.com>
To: Ethan Fischer <ethan.f.fischer@gmail.com>
Cc: Sneha S <snehasubramanian2000@gmail.com>

Fri, Jul 25, 2025 at 10:32 AM

Hi Ethan,

I apologize you are experiencing this. I will have pest control come to your apartment on Tuesday. Do they have permission to enter if you are not home?

Best Regards,

Lindsay Konrady

Leasing Manager

Office 312-470-6040

lkonrady@trinity-pm.com



Arrive Streeterville

333 E. Ontario Chicago, IL 60611

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From: Ethan Fischer <ethan.f.fischer@gmail.com>

Sent: Thursday, July 24, 2025 2:51 PM

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Ethan Fischer <ethan.f.fischer@gmail.com>
To: Lindsay Konrady <LKonrady@trinity-pm.com>

Fri, Jul 25, 2025 at 12:02 PM

Yes they have our permission. Thank you

Ethan

[Quoted text hidden]

Ethan Fischer <ethan.f.fischer@gmail.com>
To: Lindsay Konrady <LKonrady@trinity-pm.com>

Mon, Aug 4, 2025 at 5:28 PM

Hi Lindsay,

Did they spray last week? We just saw another live one in the living room.

-Ethan

[Quoted text hidden]

Ethan Fischer <ethan.f.fischer@gmail.com>
To: Lindsay Konrady <LKonrady@trinity-pm.com>

Mon, Aug 4, 2025 at 5:33 PM

Not sure if it's too late but would appreciate it if they could spray tomorrow. They have our consent to enter the apartment

-Ethan

[Quoted text hidden]

Lindsay Konrady <LKonrady@trinity-pm.com>
To: Ethan Fischer <ethan.f.fischer@gmail.com>

Mon, Aug 4, 2025 at 5:43 PM

I will have Whitney add you to the list for tomorrow.

Best Regards,

Lindsay Konrady

Leasing Manager

Office 312-470-6040

lkonrady@trinity-pm.com

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From: Ethan Fischer <ethan.f.fischer@gmail.com>

Sent: Monday, August 4, 2025 5:33 PM

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Ethan Fischer <ethan.f.fischer@gmail.com>

Mon, Aug 4, 2025 at 5:54 PM

To: Lindsay Konrady <LKonrady@trinity-pm.com>

Okay thank you. Is it possible to have them come every week? I think it's a frequent enough issue that we'd appreciate having them spray our apartment regularly

-Ethan

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